Effective: 14/07/2024 to 14/09/2026
Service: Roads General
Site: George IV Bridge (7903433)
Asset Number: 1.00 to 9.00
Display Action Officer: No

Site: George IV Bridge (7903433) **Locality:** Old Town, Edinburgh, City of Edinburgh **Area:** South East Locality

Condition Survey

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
Asset: 1.00	**Asset - Locn.:** Whole Street			**Feature Type:** Road Asset			**Area:** South East Locality	
Batch: 41270736 - Inspection Batch			**Route:** Ad hoc Route					**Date:** 07/09/2026
42214380	1 number pothole at yellow box junction	07/09/2026	At junction of Chambers Street	RD: CW Pothole	Internal		Committed	50202163
Batch: 41270436 - Inspection Batch			**Route:** Ad hoc Route					**Date:** 02/09/2026
42214098	2no Cw potholes	02/09/2026	At junction with Victoria st / opposite national library of Scotland	RD: CW Pothole	Internal		Committed	50201992
Batch: 41270433 - Inspection Batch			**Route:** Ad hoc Route					**Date:** 02/09/2026
42214096	1no missing Caithness slab Infill with cold tar	02/09/2026	At junction with Victoria st	RD: FW Slabs Broken/Missing	Internal		Committed	50201990
Batch: 41269951 - Inspection Batch			**Route:** South Mobile Inspection Route					**Date:** 26/08/2026
No actionable defects found								
Batch: 41269802 - Inspection Batch			**Route:** Ad hoc Route					**Date:** 25/08/2026
42213547	Uplift abandoned sign	25/08/2026	George IV bridge at national library	RD: Uplift Abandoned TM	Internal		Committed	50201666
Batch: 41268960 - Inspection Batch			**Route:** SE_FW1_Mound1					**Date:** 07/08/2026
42212755	4no water Toby's 1no SV valve	07/08/2026	At junction Lawnmarket and Bank street on CW	RU: Utility Reinstatement	Internal		Uncommitted	50201117
42212749	1no Fw grano pothole at Nal socket Surround	07/08/2026	Near greyfriars bobby statue	RD: FW Grano Pothole	Internal		Committed	50199399
Batch: 41267446 - Inspection Batch			**Route:** South Mobile Inspection Route					**Date:** 15/07/2026
No actionable defects found								
Batch: 41267309 - Inspection Batch			**Route:** Ad hoc Route					**Date:** 15/07/2026
42211148	Install new Crossway box channel approx 3 meters	15/07/2026	Outside Whisky & Gin Merchant	RD: FW Channel Miss Cover (BL	Internal		Committed	50199946
Batch: 41266464 - Inspection Batch			**Route:** SE_FW1_Mound1					**Date:** 02/07/2026
42210313	3no rocking Caithness slabs	02/07/2026	Outside French consulate	RD: FW Slabs Rocking	Internal		Committed	50199408
42210284	1no Fw grano pothole at Nal socket Surround	02/07/2026	Near greyfriars bobby statue	RD: FW Grano Pothole	Internal		No Action Required	
42210314	1no rocking Caithness slab	02/07/2026	Outside Augustine church	RD: FW Slabs Rocking	Internal		Committed	50199409
Batch: 41265295 - Inspection Batch			**Route:** South Mobile Inspection Route					**Date:** 09/06/2026
No actionable defects found								
Batch: 41264382 - Inspection Batch			**Route:** SE_FW1_Mound1					**Date:** 31/05/2026
No actionable defects found								
Batch: 41262864 - Inspection Batch			**Route:** South Mobile Inspection Route					**Date:** 11/05/2026
No actionable defects found								
Batch: 41261781 - Inspection Batch			**Route:** SE_FW1_Mound1					**Date:** 27/04/2026
No actionable defects found								
Batch: 41260042 - Inspection Batch			**Route:** South Mobile Inspection Route					**Date:** 01/04/2026
No actionable defects found								

Effective: 14/07/2024 to 14/09/2026
Service: Roads General
Site: George IV Bridge (7903433)
Asset Number: 1.00 to 9.00
Display Action Officer: No

Condition Survey

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
Asset: 1.00	**Asset - Locn.:** Whole Street			**Feature Type:** Road Asset			**Area:** South East Locality	
Batch: 41259466 - Inspection Batch			**Route:** SE_FW1_Mound1					**Date:** 27/03/2026
42203144	1no sunken polychannel cover	27/03/2026	Outside no25 opposite sichuan house restaurant	RD: FW Channel Miss Cover (BL	Internal		Committed	50191140
42203143	1no loose Fw poly channel cover	27/03/2026	Outside no25 Opposite sichuan house restaurant	RD: Polychannel Missing	Internal		Committed	50189054
Batch: 41259222 - Inspection Batch			**Route:** Ad hoc Route					**Date:** 25/03/2026
42202914	1 number pothole at crossing	25/03/2026	Opposite Central Library	RD: CW Pothole	Internal		Committed	50194492
Batch: 41256618 - Inspection Batch			**Route:** South Mobile Inspection Route					**Date:** 04/03/2026
	No actionable defects found							
Batch: 41255852 - Inspection Batch			**Route:** SE_FW1_Mound1					**Date:** 27/02/2026
42200712	2no Cw potholes	27/02/2026	At junction with chambers street	RD: CW Pothole	Internal		Committed	50192889
42200711	1no loose Fw poly channel cover	27/02/2026	Outside no25 Opposite sichuan house restaurant	RD: Polychannel Missing	Internal		No Action Required	
42200709	1no Cw pothole	27/02/2026	Outside vittorria Italian restaurant	RD: CW Pothole	Internal		Committed	50192888
42200710	1no sunken polychannel cover	27/02/2026	Outside no25 opposite sichuan house restaurant	RD: FW Channel Miss Cover (BL	Internal		No Action Required	
Batch: 41251309 - Inspection Batch			**Route:** SE_FW1_Mound1					**Date:** 31/01/2026
42198157	1no sunken polychannel cover	31/01/2026	Opposite sichuan house restaurant	RD: FW Channel Miss Cover (BL	Internal		No Action Required	
42198158	2no cw potholes	31/01/2026	Opposite central library on pedestrian crossing	RD: CW Pothole	Internal		Committed	50190848
42198159	1no cw pothole	31/01/2026	On pedestrian crossing opposite pizza express	RD: CW Pothole	Internal		Committed	50190849
42198161	2no rocking Caithness slabs	31/01/2026	Outside Le bistrot French restaurant	RD: FW Slabs Rocking	Internal		Committed	50190851
42198156	1no loose Fw poly channel cover	31/01/2026	Opposite sichuan house restaurant	RD: Polychannel Missing	Internal		No Action Required	
Batch: 41250631 - Inspection Batch			**Route:** South Mobile Inspection Route					**Date:** 27/01/2026
	No actionable defects found							
Batch: 41246684 - Inspection Batch			**Route:** Ad hoc Route					**Date:** 31/12/2025
42195956	No 1 pothole	31/12/2025	On George IV Bridge, facing towards Princes Street, a pothole approximately at the level of the Pizzeria Vittoria 19 George IV Bridge, Edinburgh EH1 1EN	RD: CW Pothole	Internal		Committed	50189101
Batch: 41246464 - Inspection Batch			**Route:** SE_FW1_Mound1					**Date:** 31/12/2025
42195907	1no loose Fw poly channel cover	30/12/2025	Opposite sichuan house restaurant	RD: FW Cover Make Safe	Internal		No Action Required	
42195894	1no Cw pothole	30/12/2025	At pedestrian crossing opposite pizza express	RD: CW Pothole	Internal		Committed	50189044
42195897	1no broken section of grano Replace with Caithness slab 700 x 310	30/12/2025	Outside Nando’s	RD: FW Grano Cracked/Broken	Internal		Committed	50189047
42195895	1no missing polychannel cover 1no loose polychannel cover	30/12/2025	Outside mconagalls bar	RD: FW Channel Miss Cover (BL	Internal		Committed	50189045

Effective: 14/07/2024 to 14/09/2026
Service: Roads General
Site: George IV Bridge (7903433)
Asset Number: 1.00 to 9.00
Display Action Officer: No

Condition Survey

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
Asset: 1.00	**Asset - Locn.:** Whole Street			**Feature Type:** Road Asset			**Area:** South East Locality	
Batch: 41246464 - Inspection Batch			**Route:** SE_FW1_Mound1					**Date:** 31/12/2025
42195893	1no Cw pothole	30/12/2025	Outside French consulate / le bistro restaurant	RD: CW Pothole	Internal		Committed	50189043
Batch: 41245477 - Inspection Batch			**Route:** South Mobile Inspection Route					**Date:** 19/12/2025
No actionable defects found								
Batch: 41243698 - Inspection Batch			**Route:** SE_FW1_Mound1					**Date:** 03/12/2025
No actionable defects found								
Batch: 41242424 - Inspection Batch			**Route:** Ad hoc Route					**Date:** 24/11/2025
42193745	1no pothole	24/11/2025	Opposite the Central Library	RD: CW Pothole	Internal		Committed	50187345
Batch: 41241861 - Inspection Batch			**Route:** South Mobile Inspection Route					**Date:** 18/11/2025
42193499	2no potholes	18/11/2025	Outside the French Embassy	RD: CW Pothole	Internal		Committed	50187137
Batch: 41240888 - Inspection Batch			**Route:** SE_FW1_Mound1					**Date:** 06/11/2025
No actionable defects found								
Batch: 41238665 - Inspection Batch			**Route:** South Mobile Inspection Route					**Date:** 14/10/2025
No actionable defects found								
Batch: 41238283 - Inspection Batch			**Route:** Ad hoc Route					**Date:** 09/10/2025
42190843	1no pothole	09/10/2025	Near the corner of Victoria Street	RD: CW Pothole	Internal		Committed	50185372
Batch: 41237912 - Inspection Batch			**Route:** SE_FW1_Mound1					**Date:** 06/10/2025
42190505	Damaged abandoned signs	06/10/2025	At bus stop outside no35 next to Nando's	RD: Uplift Abandoned TM	Internal		Committed	50185155
Batch: 41236710 - Inspection Batch			**Route:** South Mobile Inspection Route					**Date:** 12/09/2025
No actionable defects found								
Batch: 41235784 - Inspection Batch			**Route:** Ad hoc Route					**Date:** 01/09/2025
42189350	1no pothole	01/09/2025	At the drop kerb outside Artisan Gelato	RD: CW Pothole	Internal		Committed	50184329
Batch: 41235449 - Inspection Batch			**Route:** SE_FW1_Mound1					**Date:** 26/08/2025
No actionable defects found								
Batch: 41235121 - Inspection Batch			**Route:** Ad hoc Route					**Date:** 20/08/2025
42188731	2no potholes	20/08/2025	Outside the French Embassy	RD: CW Pothole	Internal		Committed	50183854
Batch: 41234563 - Inspection Batch			**Route:** South Mobile Inspection Route					**Date:** 12/08/2025
No actionable defects found								
Batch: 41232890 - Inspection Batch			**Route:** South Mobile Inspection Route					**Date:** 14/07/2025
No actionable defects found								
Batch: 41232522 - Inspection Batch			**Route:** SE_FW1_Mound1					**Date:** 09/07/2025
42186727	1no cw pothole	09/07/2025	Outside Gelato artisan coffee at pedestrian crossing	RD: CW Pothole	Internal		Committed	50182463
Batch: 41230390 - Inspection Batch			**Route:** South Mobile Inspection Route					**Date:** 09/06/2025
No actionable defects found								

Effective: 14/07/2024 to 14/09/2026
Service: Roads General
Site: George IV Bridge (7903433)
Asset Number: 1.00 to 9.00
Display Action Officer: No

Condition Survey

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
Asset: 1.00	**Asset - Locn.:** Whole Street			**Feature Type:** Road Asset			**Area:** South East Locality	
Batch: 41230069 - Inspection Batch			**Route:** SE_FW1_Mound1					**Date:** 05/06/2025
42185061	Yellow box markings need refreshed	05/06/2025	Junction with chambers street	RD: Markings Refresh	Internal		Committed	50168727
42185087	Yellow box markings need refreshed	05/06/2025	At junction with Victoria street	RD: Markings Refresh	Internal		Committed	50168730
Batch: 41227989 - Inspection Batch			**Route:** SE_FW1_Mound1					**Date:** 09/05/2025
42183263	1no loose water Toby and open grano joint surround Please raise and reinstate grano	09/05/2025	Outside cafe andaluz	RD: FW Cover Make Safe	Internal		Committed	50175403
42183228	Yellow box markings need refreshed	09/05/2025	At junction with Victoria street	RD: Markings Refresh	Internal		No Action Required	
42183261	1no sunken/loose water Toby on footway	09/05/2025	Outside cafe andaluz on George 1v bridge	RU: Utility Apparatus	Internal		Uncommitted	50179777
42183229	1no rocking Caithness slab	09/05/2025	Outside Nando's next to black bins	RD: FW Slabs Rocking	Internal		Committed	50179762
42183230	Yellow box markings need refreshed	09/05/2025	Junction with chambers street	RD: Markings Refresh	Internal		No Action Required	
Batch: 41227806 - Inspection Batch			**Route:** South Mobile Inspection Route					**Date:** 07/05/2025
No actionable defects found								
Batch: 41225686 - Inspection Batch			**Route:** South Mobile Inspection Route					**Date:** 09/04/2025
No actionable defects found								
Batch: 41225613 - Inspection Batch			**Route:** SE_FW1_Mound1					**Date:** 09/04/2025
42180993	1no Cw pothole	09/04/2025	Approx 20m from traffic lights at high street south bound	RD: CW Pothole	Internal		Committed	50178339
42181010	Yellow box markings need refreshed	09/04/2025	At junction with Victoria street	RD: Markings Refresh	Internal		No Action Required	
42181013	1no FH on Cw leaking	09/04/2025	George 1v bridge at top of Victoria street	RU: Utility Apparatus	Internal		Uncommitted	50178351
Batch: 41224858 - Inspection Batch			**Route:** Ad hoc Route					**Date:** 01/04/2025
42180441	1no pothole	01/04/2025	Outside Pizza Paradise	RD: CW Pothole	Internal		Committed	50177999
Batch: 41222706 - Inspection Batch			**Route:** SE_FW1_Mound1					**Date:** 14/03/2025
42178694	1no Cw pothole	14/03/2025	At pedestrian crossing opposite Victoria street south bound	RD: CW Pothole	Internal		Committed	50176972
Batch: 41222459 - Inspection Batch			**Route:** South Mobile Inspection Route					**Date:** 12/03/2025
No actionable defects found								
Batch: 41219645 - Inspection Batch			**Route:** SE_FW1_Mound1					**Date:** 19/02/2025
42176458	1no Cw pothole at pedestrian crossing	19/02/2025	Opposite central library	RD: CW Pothole	Internal		Committed	50175429
42176411	2no rocking grey tactile slabs	19/02/2025	At pedestrian crossing at the junction with Victoria street	RD: FW Slabs Rocking	Internal		Committed	50175405
42176409	1no loose water Toby and open grano joint surround Please raise and reinstate grano	19/02/2025	Outside cafe andaluz	RD: FW Cover Make Safe	Internal		No Action Required	
Batch: 41218758 - Inspection Batch			**Route:** South Mobile Inspection Route					**Date:** 12/02/2025
No actionable defects found								

Effective: 14/07/2024 to 14/09/2026
Service: Roads General
Site: George IV Bridge (7903433)
Asset Number: 1.00 to 9.00
Display Action Officer: No

Condition Survey

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
Asset: 1.00	**Asset - Locn.:** Whole Street			**Feature Type:** Road Asset			**Area:** South East Locality	
Batch: 41218334 - Inspection Batch			**Route:** Ad hoc Route					**Date:** 11/02/2025
42175556	2 number potholes	11/02/2025	At junction of Chambers Street	RD: CW Pothole	Internal		Committed	50174737
Batch: 41216577 - Inspection Batch			**Route:** SE_FW1_Mound1					**Date:** 28/01/2025
42174181	3no Cw potholes	28/01/2025	Outside mcgonagalls bar	RD: CW Pothole	Internal		Committed	50173709
Batch: 41213792 - Inspection Batch			**Route:** South Mobile Inspection Route					**Date:** 10/01/2025
No actionable defects found								
Batch: 41212863 - Inspection Batch			**Route:** Ad hoc Route					**Date:** 06/01/2025
42172097	2no potholes	06/01/2025	At the junction with Chambers Street	RD: CW Pothole	Internal		Committed	50172144
Batch: 41212838 - Inspection Batch			**Route:** SE_FW1_Mound1					**Date:** 06/01/2025
42172075	1no cw pothole	06/01/2025	At pedestrian crossing opposite central library	RD: CW Pothole	Internal		Committed	50172128
Batch: 41210447 - Inspection Batch			**Route:** SE_FW1_Mound1					**Date:** 10/12/2024
No actionable defects found								
Batch: 41210400 - Inspection Batch			**Route:** South Mobile Inspection Route					**Date:** 10/12/2024
No actionable defects found								
Batch: 41208137 - Inspection Batch			**Route:** SE_FW1_Mound1					**Date:** 19/11/2024
No actionable defects found								
Batch: 41207445 - Inspection Batch			**Route:** South Mobile Inspection Route					**Date:** 12/11/2024
No actionable defects found								
Batch: 41205425 - Inspection Batch			**Route:** SE_FW1_Mound1					**Date:** 28/10/2024
42167642	Yellow box markings need refreshed	28/10/2024	At junction with Victoria street	RD: Markings Refresh	Internal		No Action Required	
42167637	Yellow box markings need refreshed	28/10/2024	Junction with chambers street	RD: Markings Refresh	Internal		No Action Required	
Batch: 41203135 - Inspection Batch			**Route:** South Mobile Inspection Route					**Date:** 11/10/2024
No actionable defects found								
Batch: 41202314 - Inspection Batch			**Route:** SE_FW1_Mound1					**Date:** 04/10/2024
42165946	1no Cw pothole	04/10/2024	Opposite central library in line with pedestrian crossing	RD: CW Pothole	Internal		Committed	50167507
Batch: 41200531 - Inspection Batch			**Route:** SE_FW1_Mound1					**Date:** 11/09/2024
No actionable defects found								
Batch: 41200373 - Inspection Batch			**Route:** South Mobile Inspection Route					**Date:** 10/09/2024
No actionable defects found								
Batch: 41200083 - Inspection Batch			**Route:** Ad hoc Route					**Date:** 06/09/2024
42164654	1no pothole	06/09/2024	Outside the French Embassy	RD: CW Pothole	Internal		Committed	50166213
Batch: 41198952 - Inspection Batch			**Route:** SE_FW1_Mound1					**Date:** 16/08/2024
No actionable defects found								
Batch: 41198813 - Inspection Batch			**Route:** South Mobile Inspection Route					**Date:** 15/08/2024
No actionable defects found								

Effective: 14/07/2024 to 14/09/2026 **Asset Number:** 1.00 to 9.00
Service: Roads General **Display Action Officer:** No
Site: George IV Bridge (7903433)

Condition Survey

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.

Asset: 1.00 **Asset - Locn.:** Whole Street **Feature Type:** Road Asset **Area:** South East Locality

Batch: 41196981 - Inspection Batch **Route:** South Mobile Inspection Route **Date:** 18/07/2024
No actionable defects found

Batch: 41196775 - Inspection Batch **Route:** SE_FW1_Mound1 **Date:** 17/07/2024
No actionable defects found

Customer Services

Enquiry No.: 34010209 **Logged by:** [redacted] **on:** 22/07/2025 14:32
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.: 44-46 George IV Bridge the cellar door. water going into cellar due to a loose slab
Location: George IV Bridge **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2208999 **Logged by:** Verint CRM Connector **on:** 04/09/2026 17:07
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: A deep pothole in the middle of the road just as you turn to chambers street. Dangerous for motorcyclists and cyclists. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset
Job Number: 50202163 **Defect Number:** 42214380

Enquiry No.: 2198143 **Logged by:** [redacted] **on:** 17/08/2026 09:44
Service: Roads General **Subject:** Street Furniture: Defective **Classification:** Request for service
Desc.: Bollards to low in busy crowd causeing resident to fall over the bollard
Location: George VI Bridge **Contact:**

Enquiry No.: 2196242 **Logged by:** [redacted] **on:** 13/08/2026 15:57
Service: Roads General **Subject:** Roadworks: Defect **Classification:** Request for service
Desc.: This enormous, top-heavy roadsign is propped up, very precariously, against the front wall of the National Library of Scotland on George IV Bridge. One gust of wind and it will topple over onto passing pedestrians! Can we please get it shifted, @edinhelp? Thanks!
Location: national library **Contact:**

Enquiry No.: 2193289 **Logged by:** Verint CRM Connector **on:** 08/08/2026 16:30
Service: Roads General **Subject:** Roadworks: Defect **Classification:** Request for service
Desc.: What type of sign is it? Road sign problem, type unlit Lots of cones on George Iv Bridge - not sure of their purpose
Location: Lots of cones on road, away from kerb. Not sure of purpose **Contact:**

Enquiry No.: 2193269 **Logged by:** Verint CRM Connector **on:** 08/08/2026 16:10
Service: Roads General **Subject:** Roadworks: Defect **Classification:** Request for service
Desc.: What type of sign is it? Road sign problem, type unlit There are several signs which are no longer required tucked in behind the National Barrier Asset across from the High Court along with a broken bollard.
Location: Several roads signs and a broken bollard needing to be collected **Contact:**

Effective: 14/07/2024 to 14/09/2026 **Asset Number:** 1.00 to 9.00
Service: Roads General **Display Action Officer:** No
Site: George IV Bridge (7903433)

Customer Services

Enquiry No.: 2189854 **Logged by** [redacted] **on:** 03/08/2026 09:14
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.: The footway extension at the statue of Greyfriar's Bobby means that there is now a solid kerb right in the line cyclists are current directed by paint to take when leaving Forrest Road and heading north along George IV Bridge. If following the painted cycle lane along Forrest Road, a cyclist would meet this new kerb head-on. Additional measures are necessary to remove the cycle lane markings and to add an advanced stop box at the end of Forrest Road to indicate that cyclists should be in the centre of the lane, to prevent being squeezed against the kerb by motor traffic.
Location: **Contact:**

Enquiry No.: 2189085 **Logged by:** Verint CRM Connector **on:** 01/08/2026 08:21
Service: Roads General **Subject:** Pavement: Missing Slab / Kerb **Classification:** Customer Emergency
Desc.:
Location: The pavement has been recently widened alongside the Greyfriars Bobby statue, to be welcomed. One of the kerb stones to the main road gas come loose and requires to be replaced firmly. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

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Enquiry No.: 2188943 **Logged by:** Verint CRM Connector **on:** 31/07/2026 17:07
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: New pavement extension at greyfriars bobby less than 24 hours since opening and kerbs on their side, guys these were simply placed on a small screed bed in such a heavy traffic route this type of workmanship is unacceptable **Contact:**

Enquiry No.: 2179556 **Logged by:** Verint CRM Connector **on:** 14/07/2026 14:47
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: Hello,

The metal covers of a cross-pavement drain are sticking up and could cause someone to trip. I tried to reset them by hand, but it will need someone with tools such as a lever and hammer to do so properly.

Thanks. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset
Job Number: 50199946 **Defect Number:** 42211148

Enquiry No.: 2146974 **Logged by:** Verint CRM Connector **on:** 14/05/2026 09:13
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: I'm a resident in this area and this building in the works forever plus the repair that includes the slowest temporary lights, are making me late very often. If this building cannot be fixed after 8 years, maybe it should be demolished and the people responsible for this go to jail. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Effective: 14/07/2024 to 14/09/2026 **Asset Number:** 1.00 to 9.00
Service: Roads General **Display Action Officer:** No
Site: George IV Bridge (7903433)

Customer Services

Enquiry No.: 2125711 **Logged by:** Verint CRM Connector **on:** 06/04/2026 02:41
Service: Roads General **Subject:** Road: Missing Setts / Blocks **Classification:** Customer Emergency
Desc.:
Location: At the junction of bank street and lawn market, the cobbles/sets have come up on the road section. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2118903 **Logged by:** Verint CRM Connector **on:** 24/03/2026 12:17
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole at edge of bus lane. Treacherous for cyclists **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset
Job Number: 50194492 **Defect Number:** 42202914

Enquiry No.: 2103101 **Logged by:** Verint CRM Connector **on:** 26/02/2026 18:11
Service: Roads General **Subject:** Roadworks: Defect **Classification:** Request for service
Desc.: What type of sign is it? Road sign problem, type unlit I have just driven back from Forrest Rd to Princes St & the road is closed just before Greyfriars Bobby. The diversion took me round in circles. I would still be there if I hadn't turned right.
Location: I think a temporary diversion sign is missing to allow the right turn as otherwise you will just turn left in circles forever! **Contact:**

Enquiry No.: 2098111 **Logged by:** Verint CRM Connector **on:** 18/02/2026 21:12
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole in the middle of George IV bridge **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2096200 **Logged by:** Verint CRM Connector **on:** 16/02/2026 14:29
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Deep pothole **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2077382 **Logged by:** [redacted] **on:** 16/01/2026 08:31
Service: Roads General **Subject:** Covers: Damaged / Defective **Classification:** Request for service
Desc.: Raised manhole cover in the island in the middle of Forrest road / bristo place. I [redacted]
Location: **Contact:**

Enquiry No.: 2066466 **Logged by:** Verint CRM Connector **on:** 30/12/2025 15:30
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: On George IV Bridge, facing towards Princes Street, a pothole approximately at the level of the Pizzeria Vittoria 19 George IV Bridge, Edinburgh EH1 1EN **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset
Job Number: 50189101 **Defect Number:** 42195956

Effective: 14/07/2024 to 14/09/2026
Service: Roads General
Site: George IV Bridge (7903433)
Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 2045995 **Logged by:** Verint CRM Connector **on:** 20/11/2025 09:24
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: opposite Central Library **Contact:**
Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset
Job Number: 50187345 **Defect Number:** 42193745

Enquiry No.: 2043856 **Logged by:** Verint CRM Connector **on:** 16/11/2025 11:28
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: There is a big pothole in the middle of the road **Contact:**
Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2026667 **Logged by:** Verint CRM Connector **on:** 10/10/2025 22:12
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: 2 Potholes just beyond the French Institute as you head on George IV Bridge out of town towards Chamber Street **Contact:**
Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2024936 **Logged by:** Verint CRM Connector **on:** 07/10/2025 13:37
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: A pothole on George IV Bridge, facing towards Princes Street, at the junction with Victoria Street **Contact:**
Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset
Job Number: 50185372 **Defect Number:** 42190843

Enquiry No.: 2016552 **Logged by:** Verint CRM Connector **on:** 19/09/2025 13:46
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: The is a small diameter pothole which is treacherous for a cyclist just on the outer side of the bus lane **Contact:**
Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2008183 **Logged by:** [redacted] **on:** 03/09/2025 10:18
Service: Roads General **Subject:** Covers: Damaged / Defective **Classification:** Request for service
Desc.: Raised manhole cover
Location: between National libraty and George Bar **Contact:**

Effective: 14/07/2024 to 14/09/2026
Service: Roads General
Site: George IV Bridge (7903433)
Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 2005394 **Logged by:** [redacted] **on:** 29/08/2025 08:21
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.: [redacted]

If your comments relate to a council service for which you have an account then please provide an account number :

Short description of complaint : Incredibly poor road condition on George IV bridge which caused injury [redacted]

[redacted] The pothole in question is not only hazardous—it is hugely alarming for the risk it poses to vulnerable individuals, including: Babies and toddlers in prams and buggies Wheelchair users People using mobility aids such as walking sticks or frames It is irresponsible that such a defect exists just metres from a major council building, especially one frequently accessed by families attending events supported by Edinburgh Council and the Scottish Government such as Bookbug. The failure to maintain roads and pavements in this high-footfall area demonstrates a serious lack of duty of care to residents and visitors alike. To [redacted].

How would you like us to deal with this? : Given the seriousness of this situation, I request the following: Immediate investigation into the condition of the road surface on George IV Bridge, especially at pedestrian crossing points. Urgent repair of the pothole, and a full assessment of surrounding areas for similar hazards. A formal explanation of how this dangerous defect was allowed to persist in a key pedestrian zone. I [redacted]

[redacted] George IV Bridge **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset
Job Number: 50184329 **Defect Number:** 42189350

Effective: 14/07/2024 to 14/09/2026 **Asset Number:** 1.00 to 9.00
Service: Roads General **Display Action Officer:** No
Site: George IV Bridge (7903433)

Customer Services

Enquiry No.: 1996660 **Logged by:** Verint CRM Connector **on:** 14/08/2025 22:45
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Sorry, map is doubling up the street and looking like mirror image, must be faulty, so I couldn't mark it on the map as usual.
Pothole holes (2 beside each other) are on George IV Bridge just down from the French Institute which is on the left as you cross over the Royal Mile heading out of town. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset
Job Number: 50183854 **Defect Number:** 42188731

Enquiry No.: 1993972 **Logged by:** Verint CRM Connector **on:** 11/08/2025 11:09
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: This area has been marked "No Parking" for the month of August due to "Roadworks". However, there are no roadworks taking place, nor any planned according to https://www.roadworksscotland.org/ . There are precious few places members of the St Giles' congregation can park during the month of August to attend services, and many have no option but to bring a vehicle at early hours on a Sunday. Please can these misleading signs and traffic cones be removed in time for services on Sunday 17th August? **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1931376 **Logged by:** Verint CRM Connector **on:** 09/04/2025 22:31
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Small deep pothole, troublesome to cyclists, at end of the bridge over Merchant St **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1926079 **Logged by:** Verint CRM Connector **on:** 31/03/2025 10:22
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pot hole [redacted]. On goerge the 4th. At junction with chambers st **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset
Job Number: 50177999 **Defect Number:** 42180441

Enquiry No.: 1900595 **Logged by:** Verint CRM Connector **on:** 07/02/2025 20:51
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Two potholes in box junction on George IV at junction with Chambers St - one exposing edge of a small manhole, other in tarmac. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset
Job Number: 50174737 **Defect Number:** 42175556

Effective: 14/07/2024 to 14/09/2026 **Asset Number:** 1.00 to 9.00
Service: Roads General **Display Action Officer:** No
Site: George IV Bridge (7903433)

Customer Services

Enquiry No.: 1829691 **Logged by:** Verint CRM Connector **on:** 10/09/2024 10:19
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Sunken manhole cover with uneven edges close to the lowered pavement for crossing (side nearest NLS, crossing just passed NLS towards Royal Mile). I **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1816374 **Logged by:** Verint CRM Connector **on:** 14/08/2024 21:21
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole in centre of the northbound carriaway **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
	Asset: 1.00	**Asset - Locn.:** Whole Street	**Feature Type:** Road Asset		**Area:** South East Locality		
50166213	1no pothole (RD: CW Pothole)	Outside the French Embassy	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	06/09/2024	09/09/2024 Act.	ROAD/82096108
50167507	1no Cw pothole (RD: CW Pothole)	Opposite central library in line with pedestrian crossing	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	04/10/2024	07/10/2024 Act.	ROAD/82096925
50168727	Yellow box markings need refreshed (RD: Markings Refresh)	Junction with chambers street	RD: Cat 4 - Programmed	Job Complete	28/10/2024	28/02/2026 Act.	ROAD/82099764
50168730	Yellow box markings need refreshed (RD: Markings Refresh)	At junction with Victoria street	RD: Cat 4 - Programmed	Job Complete	28/10/2024	27/02/2026 Act.	ROAD/82115114
50172128	1no cw pothole (RD: CW Pothole)	At pedestrian crossing opposite central library	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	06/01/2025	07/01/2025 Act.	ROAD/82100161
50172144	2no potholes (RD: CW Pothole)	At the junction with Chambers Street	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	06/01/2025	07/01/2025 Act.	ROAD/82100175
50173709	3no Cw potholes (RD: CW Pothole)	Outside mcgonagalls bar	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	28/01/2025	28/01/2025 Act.	ROAD/82101360
50174737	2 number potholes (RD: CW Pothole)	At junction of Chambers Street	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	11/02/2025	16/02/2025 Act.	ROAD/82102195
50175403	1no loose water Toby and open grano joint surround Please raise and reinstate grano (RD: FW Cover Make Safe)	Outside cafe andaluz	RD: Cat 3 - 60 Day	Job Complete	19/02/2025	09/05/2025 Act.	ROAD/82102758
50175405	2no rocking grey tactile slabs (RD: FW Slabs Rocking)	At pedestrian crossing at the junction with Victoria street	RD: Cat 3 - 60 Day	Job Complete	19/02/2025	20/02/2025 Act.	ROAD/82102759
50175429	1no Cw pothole at pedestrian crossing (RD: CW Pothole)	Opposite central library	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	19/02/2025	20/02/2025 Act.	ROAD/82102784
50176972	1no Cw pothole (RD: CW Pothole)	At pedestrian crossing opposite Victoria street south bound	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	14/03/2025	17/03/2025 Act.	ROAD/82104036
50177999	1no pothole (RD: CW Pothole)	Outside Pizza Paradise	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	01/04/2025	02/04/2025 Act.	ROAD/82104725

Effective: 14/07/2024 to 14/09/2026
Service: Roads General
Site: George IV Bridge (7903433)
Asset Number: 1.00 to 9.00
Display Action Officer: No

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
	Asset: 1.00	**Asset - Locn.:** Whole Street		**Feature Type:** Road Asset		**Area:** South East Locality	
50178339	1no Cw pothole (RD: CW Pothole)	Approx 20m from traffic lights at high street south bound	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	09/04/2025	10/04/2025 Act.	ROAD/82104966
50179762	1no rocking Caithness slab (RD: FW Slabs Rocking)	Outside Nando's next to black bins	RD: Cat 3 - 60 Day	Job Complete	09/05/2025	12/05/2025 Act.	ROAD/82105942
50182463	1no cw pothole (RD: CW Pothole)	Outside Gelato artisan coffee at pedestrian crossing	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	09/07/2025	15/07/2025 Act.	ROAD/82107655
50183854	2no potholes (RD: CW Pothole)	Outside the French Embassy	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	20/08/2025	21/08/2025 Act.	ROAD/82108486
50184329	1no pothole (RD: CW Pothole)	At the drop kerb outside Artisan Gelato	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	01/09/2025	10/09/2025 Act.	ROAD/82108758
50185155	Damaged abandoned signs (RD: Uplift Abandoned TM)	At bus stop outside no35 next to Nando's	RD: Cat 3 - 60 Day	Job Complete	06/10/2025	07/10/2025 Act.	ROAD/82109358
50185372	1no pothole (RD: CW Pothole)	Near the corner of Victoria Street	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	09/10/2025	12/10/2025 Act.	ROAD/82109520
50187137	2no potholes (RD: CW Pothole)	Outside the French Embassy	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	18/11/2025	19/11/2025 Act.	ROAD/82110601
50187345	1no pothole (RD: CW Pothole)	Opposite the Central Library	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	24/11/2025	25/11/2025 Act.	ROAD/82110793
50189043	1no Cw pothole (RD: CW Pothole)	Outside French consulate / le bistro restaurant	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	30/12/2025	30/12/2025 Act.	ROAD/82112111
50189044	1no Cw pothole (RD: CW Pothole)	At pedestrian crossing opposite pizza express	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	30/12/2025	30/12/2025 Act.	ROAD/82112112
50189045	1no missing polychannel cover 1no loose polychannel cover (RD: FW Channel Miss Cover (BL))	Outside mconagalls bar	RD: Cat 3 - 60 Day	Job Complete	30/12/2025	26/01/2026 Act.	ROAD/82112113
50189047	1no broken section of grano Replace with Caithness slab 700 x 310 (RD: FW Grano Cracked/Broken)	Outside Nando's	RD: Cat 3 - 60 Day	Job Complete	30/12/2025	20/01/2026 Act.	ROAD/82112115
50189054	1no loose Fw poly channel cover (RD: FW Cover Make Safe)	Opposite sichuan house restaurant	RD: Cat 3 - 60 Day	Job Committed	30/12/2025	26/03/2026 Est.	ROAD/82112120
50189101	No 1 pothole (RD: CW Pothole)	On George IV Bridge, facing towards Princes Street, a pothole approximately at the level of the Pizzeria Vittoria 19 George IV Bridge, Edinburgh EH1 1EN	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	31/12/2025	07/01/2026 Act.	ROAD/82112162
50190847	1no sunken polychannel cover (RD: Polychannel Missing)	Opposite sichuan house restaurant	RD: Cat 3 - 60 Day	Job Annulled	31/01/2026	31/01/2026 Act.	ROAD/82113560
50190848	2no cw potholes (RD: CW Pothole)	Opposite central library on pedestrian crossing	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	31/01/2026	02/02/2026 Act.	ROAD/82113561
50190849	1no cw pothole (RD: CW Pothole)	On pedestrian crossing opposite pizza express	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	31/01/2026	02/02/2026 Act.	ROAD/82113562
50190851	2no rocking Caithness slabs (RD: FW Slabs Rocking)	Outside Le bistrot French restaurant	RD: Cat 3 - 60 Day	Job Complete	31/01/2026	03/02/2026 Act.	ROAD/82113564

Effective: 14/07/2024 to 14/09/2026
Service: Roads General
Site: George IV Bridge (7903433)
Asset Number: 1.00 to 9.00
Display Action Officer: No

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion		Works Order
	Asset: 1.00	**Asset - Locn.:** Whole Street		**Feature Type:** Road Asset		**Area:** South East Locality		
50191140	1no sunken polychannel cover. Remove existing channel and replace with metal box section.	Opposite sichuan house restaurant	RD: Cat 3 - 60 Day	Job Complete	04/02/2026	20/05/2026	Act.	ROAD/82113804
50192888	1no Cw pothole (RD: CW Pothole)	Outside vittorria Italian restaurant	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	27/02/2026	02/03/2026	Act.	ROAD/82115295
50192889	2no Cw potholes (RD: CW Pothole)	At junction with chambers street	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	27/02/2026	02/03/2026	Act.	ROAD/82115296
50194492	1 number pothole at crossing (RD: CW Pothole)	Opposite Central Library	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	25/03/2026	26/03/2026	Act.	ROAD/82116561
50199399	1no Fw grano pothole at Nal socket Surround (RD: FW Grano Pothole)	Near greyfriars bobby statue	RD: Cat 3 - 60 Day	Job Complete	02/07/2026	22/08/2026	Act.	ROAD/82120420
50199408	3no rocking Caithness slabs (RD: FW Slabs Rocking)	Outside French consulate	RD: Cat 2 - 5 Day	Job Complete	02/07/2026	06/07/2026	Act.	ROAD/82120427
50199409	1no rocking Caithness slab (RD: FW Slabs Rocking)	Outside Augustine church	RD: Cat 2 - 5 Day	Job Complete	02/07/2026	06/07/2026	Act.	ROAD/82120428
50199946	Install new Crossway box channel approx 3 meters (RD: FW Channel Miss Cover (BL))	Outside Whisky & Gin Merchant	RD: Cat 3 - 60 Day	Job Complete	15/07/2026	28/07/2026	Act.	ROAD/82120865
50201666	Uplift abandoned sign (RD: Uplift Abandoned TM)	George IV bridge at national library	RD: Cat 4 - Programmed	RD: Made Safe Job Complete	25/08/2026	26/08/2026	Act.	ROAD/82122210
50201990	1no missing Caithness slab Infill with cold tar (RD: FW Slabs Broken/Missing)	At junction with Victoria st	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	02/09/2026	04/09/2026	Act.	ROAD/82122461
50201992	2no Cw potholes (RD: CW Pothole)	At junction with Victoria st / opposite national library of Scotland	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	02/09/2026	03/09/2026	Act.	ROAD/82122462
50202163	1 number pothole at yellow box junction (RD: CW Pothole)	At junction of Chambers Street	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	07/09/2026	08/09/2026	Act.	ROAD/82122605