Reporting

Enquiry Trace Form

Enquiry Number	2151106
Logged Date	22 May 2026 08:57
Service	Roads General
Subject	Road: Defective / Damaged
Classification	Request for service
Description	
Site	Sciennes Road
Area	South East Locality
Ward	15-Southside/Newington
Location	

See image. I have reported and other parents this issue before. Why havent you fixed the road??

Linked Customers

Customer Number	2137940
Time	22 May 2026 08:57
Method	Web
First Name	Anon
Last Name	Anon
Their Customer Reference	

Status History

Log Number	Effective	Status	Notes
3	22 May 2026 15:01	Enquiry Raised	From: do_not_reply <do_not_reply@edinburgh.gov.uk> Date: Friday, May 22, 2026 at 2:54:49 PM To: Clarence <Clarence@edinburgh.gov.uk> Subject: Contact Roads and Street lighting - 102000352627 Full name: [redacted] Have you contacted us about this already: yes_not_resolved Details of why you contacted us before: 102000351613 Details of enquiry: The whole section of road is completely destroyed. Cars have to stop to get through it safely. Anyone who inspects it can see how bad it is. Why has the inspector not given the order to fix it? At this point it looks like pure stubbornness from the council. Residents pay high council tax, report problems responsibly, and yet nothing gets done. What is the point of reporting defects if the council simply ignores them? I want a clear explanation for why this road has been left in such a dangerous and unacceptable condition and when it will finally be repaired.
6	19 Jun 2026 08:55	Enquiry Raised	please see document attached....

Confirm

Log Number	Effective	Status	Notes
8	26 Jun 2026 08:52	Enquiry Raised	please see document attached
9	26 Jun 2026 08:57	Enquiry Raised	please see document attached...sorry i accidentally added the same document twice
10	02 Jul 2026 09:52	Enquiry Raised	
1	22 May 2026 08:57	Enquiry Raised	
4	27 May 2026 10:35	Enquiry Closed - Cat 4 Raised	Cat 4 defect raised for cracked n broken tar see photos attached
11	22 Sep 2026 12:15	Enquiry Closed - Cat 4 Raised	Defect 42208944 raised previously as Cat4 - defect monitored and we asked Roads Maintenance if any plans are scheduled for this
5	08 Jun 2026 10:07	Enquiry Closed - Cat 4 Raised	Cat 4 defect raised for cracked n broken tar see photos attached 7 June 2026 11:55 Phone number: Address: Have you contacted us about this already: yes_not_resolved Details of why you contacted us before: 102000351613 Details of enquiry: I note that a roads inspector has assessed the issue and that no repair work is currently planned. However, your response does not explain why the defect was considered not to require repair. Please could you provide: The date of the inspection. The measurements and condition recorded by the inspector. The intervention criteria or policy used to determine whether a repair is required. The reason the defect was judged not to meet the threshold for repair. The planned frequency of future inspections for this location. I remain concerned that the defect presents a risk to road users and pedestrians and would ask that the matter be reconsidered and the road problem to be fixed as soon as possible.
2	22 May 2026 11:45	No Actionable Issue	No actinable issue found when inspected
7	19 Jun 2026 10:43	Issue Already Reported	Cat 4 raised previously and still at a cat 4 level job no 50197488

Documents

Document



Document Description	Confirm Image Upload
Modified By First Name	Verint
Modified Date	22 May 2026 08:57

Document



Document Description	Photo added by Coedn80001 on 22 May 2026 at 11:42
Modified By First Name	
Modified Date	22 May 2026 11:46

Document

pdf

Document Description	Uploaded via Confirm on the web
Modified By First Name	
Modified Date	19 Jun 2026 08:57

Document



Document Description	Photo added by Coedn80001 on 19 Jun 2026 at 10:42
Modified By First Name	
Modified Date	19 Jun 2026 10:43

Document

pdf

Document Description	Uploaded via Confirm on the web
Modified By First Name	
Modified Date	26 Jun 2026 08:55

Document

pdf

Document Description	Uploaded via Confirm on the web
Modified By First Name	
Modified Date	26 Jun 2026 08:56