

64870 Pests – Scotland

In each of the calendar years 2023, 2024 and 2025, how many pest-related complaints, reports or service requests did the council receive, broken down by pest type: rats; mice; bedbugs; cockroaches; wasps; fleas; ants; other?

If you do not record by pest type, please give the total.

The information recorded by Pest Control is recorded by Financial Year as follows:

Pest Type	2022 - 2023	2023 - 2024	2024 - 2025
Rats	773	750	1,022
Mice	1,707	1,624	1,781
Bed Bugs	127	109	110
Cockroaches	81	92	85
Wasps	466	445	376
Fleas	27	54	64
Ants	136	146	187
Other	684	633	553
Total	4,001	3,853	4,178

In each of the calendar years 2023, 2024 and 2025, how many pest control treatments or callouts at residents' homes did the council carry out, or arrange through a contractor?

The callouts provided in the table above were all carried out by the City of Edinburgh Council; not an external contractor.

In each of the calendar years 2023, 2024 and 2025, how many fly-tipping incidents did the council record?

2023 – 527

2024 – 325

2025 - 807

As at the date of your response:

- (a) does the council offer a pest control service to residents for their homes (yes/no), and if it has been withdrawn or reduced since 2015, in which year?

The Council provides a pest control service for Council-owned properties and residents only; the service to private domestic property owners stopped in January of 2024.

- (b) is the service delivered in-house or by a contractor, and if so, which?

In-house.

- (c) what is the standard charge to a resident for a rat treatment, and for a bedbug treatment, including VAT?

Not applicable. There is no recharge to Council tenants.

- (d) which residents, if any, qualify for free or discounted treatment?

Council tenants do not pay for pest control services directly; an internal recharge for related work is charged to the relevant Housing locality teams.

- (e) the web address of your pest control page.

<https://www.edinburgh.gov.uk/pests/pest-control>