



Health and Safety Executive: RIDDOR Report

Report Number: 12417EDF12 Date Submitted: 28/12/2023 Current Authority: Edinburgh

About you and your organisation:

Name: [REDACTED]
Job Title: [REDACTED]
Phone Number: [REDACTED]
Organisation: John Lewis Partnership
Address: 171 Victoria Street
Town: LONDON
County:
Post Code: SW1E 5NN
Fax Number:
E-Mail: [REDACTED]@johnlewis.co.uk
Did the incident happen at the above address? no
Which authority is responsible for monitoring H & S where the incident happened? LA

About where the incident happened:

Where did Incident happen: The incident happened elsewhere in my organisation
Organisation: Waitrose Morningside
Address: 145 Morningside Road
Town: EDINBURGH
County:
Post Code: EH10 4AX
Details of where (address unknown):

About the incident

Incident date: 23/12/2023 Incident time: 11:30
Which LA did incident occur in?
Country: Scotland Geographic Area: Scotland Local Authority: Edinburgh
In which department or where on premises did incident happen?
Stairs from upper car park level to shop floor.

What type of work was being carried out?

Main Industry: Wholesale and retail, motor vehicle repair, sale of fuel
Main Activity: Non specialised retail stores
Sub Activity: Food, beverages, tobacco mainly

About the kind of accident

Kind of accident that described incident: Slip, trip, fall same level
How high was fall? 0 metres
Work process involved: Movement, including aboard transport
Main factor involved: Slip, stumble or fall

Describe what happened:

Customer slipped on a staircase within the shop and was taken directly to hospital for treatment. There was no fault found with the stairs or nosing and the staircase was dry and clean. All appropriate risk assessments are in place and up to date. The area is checked regularly for hazards

This incident has been reported internally to [REDACTED], who can be contacted for further information if required on [REDACTED] or [REDACTED]@johnlewis.co.uk (Should you wish to correspond regarding this incident please can this be done via email rather than post).

Please be aware that the John Lewis Partnership has a Primary Authority relationship with Birmingham City Council and all referrals should be made to john.lewis.PAP@birmingham.gov.uk

About the injured person

Name: [REDACTED]

Address: [REDACTED]

Town: [REDACTED]

County:

Post Code: [REDACTED]

Phone Number: [REDACTED]

Gender: [REDACTED]

Age: 0

Injured person's employment status

What was the person's occupation or job title? Member of the public - Job title not applicable

What was the person's work status? The injured person was a member of the public

Details if on training scheme / employed by someone else

About the injured person's injuries

Injured person's injuries: Fracture

Part of body affected: Lower limb

What was the severity of the injury? Member of the public - taken directly to hospital

Form Allocation History

Division	Location	Event Date	Event Type	Event Reason	Event No	User Name	Reason Note
LA	Edinburgh	28/12/2023	Create		1	system	