

64397

I am writing to request information regarding the maintenance, inspection, and safety records for Johns Road, specifically the section located Edinburgh Zoo and Corstorphine.

To assist with your search, I would like the request to cover the period from 1st January 2020 to the date of this email.

To clarify – the request states 'Johns Road' which doesn't exist. We assume you meant St John's Road, however, the road directly in front of the zoo is actually Corstorphine Road (all the way to Roseburn Terrace). We have therefore provided information for both - Corstorphine Road and St John's Road. Please also note, both SHR will include all records held for the full length of the roads.

Specifically, please provide the following information:

Maintenance and Inspection Records: Dates of all scheduled and ad-hoc safety inspections carried out on this section of the road. Details of all identified defects (including potholes, uneven surfaces, and damaged signage) and the categories/priority levels assigned to them. The standard response times adopted by the Council for repairing defects of these categories. Dates when repairs were actually undertaken and completed for each identified defect.

We have checked all previous requests and have only run SHRs for periods not already covered by the previous requests (minus some exceptions). Previous requests can be viewed on the [Disclosure Log](#). This is:

Corstorphine Road previous requests:

53699 – inspections, complaints, repairs – 01.12.24 – 31.01.25 + claims data

63908 – repairs only – 25.07.25 – 25.07.26

Therefore, we have attached the Site History Report (SHR) and claims for periods: 01.01.20 – 30.11.24 and 01.02.25 – 02.09.26.

St John's Road previous requests:

45155 – repairs only – 01.01.23 – 30.06.23

49524 - inspections, complaints, repairs – 01.03.20 – 15.07.24

52058 - inspections, complaints – 01.07.23 – 27.11.24

Therefore, we have attached:

Claims – 01.01.20 – 02.09.26

SHR – 01.01.20 - 28.02.20 and 26.11.24 – 02.09.26,

Jobs only – 16.07.24 – 27.11.24

Reported Issues and Public Complaints: A log of all complaints, hazard reports, or service requests received by the Council from members of the public, emergency services, or

councillors regarding this specific stretch of road. The dates these reports were received and the actions taken by the Council in response.

[Please refer to the information attached.](#)

Third-Party Damage Claims: The number of claims for vehicle damage or personal injury submitted to the Council arising from the alleged disrepair or poor condition of this road. The number of these claims that have been settled, rejected, or are currently outstanding. The total monetary amount paid out by the Council in relation to these claims.

[The following information is based on claims incident date from 01/01/202 – to present date.](#)

[The number of claims for vehicle damage or personal injury submitted to the Council arising from the alleged disrepair or poor condition of this road – 21](#)

[The number of these claims that have been settled, rejected, or are currently outstanding.](#)

[Rejected \(Repudiated\) – 19](#)

[Settled – 1](#)

[Open - 1](#)

[The total monetary amount paid out by the Council in relation to these claims - £110](#)

[Please also refer to the information attached.](#)

Previous Freedom of Information Requests: Details or logs of any other Freedom of Information requests received by the Council within the last 24 months regarding this specific road, including the text of the request and the Council's response.

[This information is published on the Disclosure Log and can be found by searching for the road name. We have also provided relevant request numbers above.](#)

Policies and Budgets: A copy of the Council's current highway maintenance policy, including intervention criteria for road defects (i.e., the specific depth/size a pothole must be to trigger a repair). The allocated maintenance budget for this specific road or ward for the current and previous financial year.

[Please refer to the Risk Based Approach guidance attached.](#)

[St John's Road on the approach to the Drum Brae roundabout features on the 2027/28 capital carriageway programme.](#)