

64044 Response Times to PCN Challenges

I am interested in how quickly motorists hear back when they dispute a parking penalty in Edinburgh.

Please could you provide, for each calendar year from 2023 to 2025 and for January to June 2026, the average and, if held, the median time in working days between the Council receiving an informal challenge or formal representation against a Penalty Charge Notice and issuing its substantive response.

If these figures are not held as averages, I would be happy with whatever nearest equivalent your case management system can report, and please treat this as a request for advice and assistance under section 15 in that event.

Please refer to the tables below which provide the Mean and Median number of days.

Challenges		
Year	Mean	Median
2023	11.83	12
2024	18.37	18
2025	12.46	11
2026	5.33	5

Representations		
Year	Mean	Median
2023	10.83	12
2024	23.75	11
2025	11.50	12
2026	4.06	12