

63606 Telecommunications Providers and Contracts

Please provide the following information:

The names of the telecommunications providers currently supplying the Council with:

- Fixed line telephony
- Mobile telephony
- Internet connectivity / WAN services
- Unified communications or VoIP services

Fixed line telephony – CGI IT UK Ltd.

Mobile telephony – Virgin Media Business Ltd.

Internet connectivity / WAN services – CGI IT UK Ltd.

Unified communications or VoIP services – CGI IT UK Ltd.

The start and end dates of the current contracts.

CGI IT UK Ltd. – Start Date: 01/04/2016. End Date: 31/03/2029 but can be further extended to 31/03/2035.

Virgin Media Business Ltd. – Start Date: 13/04/2026. End Date: 31/01/2030 but can be further extended to 31/01/2036.

The estimated annual or total contract values.

Please refer to the table below.

CT1610	ICT Services and Transformation Procurement	£2,000,000,000
CT1632	Mobile Telephony 2025	£2,800,000

The number of users, connections, handsets, or sites covered under each agreement, where available.

Information is withheld under Section 30(c) - Prejudice to effective conduct of public affairs (cyber-security).

The name, job title or department responsible for managing these telecommunications contracts.

Jackie Galloway, Senior Manager (Commercial), Digital Services.

Details of any planned procurement exercises or contract renewals relating to telecommunications services within the next 24 months.

There are no planned procurement exercises or contract renewals in this period.