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I would be grateful if you could provide the following information regarding your organisation's IT hardware estate and IT asset disposal arrangements.

Who is your current IT Asset Disposal (ITAD) provider?

Disposal of IT hardware, supplied as part of our outsourced ICT contract services, are provided by CGI.

When does the current ITAD contract expire?

The CGI contract currently expires 31/3/29 but can be extended further to 31/3/35

What is the total annual value of the ITAD contract?

Charges are within our ICT Contract costs which are currently circa £26m per annum. The charges are not structured in a way that we can report spending for these line items as a standalone value

Was the contract awarded through a procurement framework?

No

Approximately how many desktop PCs are currently in use?

6,600

Approximately how many laptops are currently in use?

11,700

Approximately how many tablets are currently in use?

Circa 50k

Approximately how many mobile phones are currently managed?

Mobile phones are not managed centrally; there are circa 6500 active Sims

Approximately how many end-user devices are disposed of each year?

The volume depends on age of devices; there is no average disposal quantity. If a large IT refresh is being done volumes are greater than at any other period, as such it could vary <1k to >10k.

What is your standard hardware refresh cycle for desktops and laptops?

There is no standard hardware refresh cycle, devices are used until they are no longer supported by manufacturer.

Is data sanitisation performed internally or by your ITAD provider?

By our external IT provider.

Which data erasure software or standard is used (for example, Blancco or NIST 800-88)?

Blancco

During the last completed financial year, approximately what revenue was generated through the resale of redundant IT equipment?

Circa £5k on mobile phones. there was no income generated for EL iPads in 25/26 financial year.

If no revenue was generated, please confirm whether retired equipment is recycled, destroyed, or otherwise disposed of.

Depending on the condition and model of hardware it may be destroyed or recycled.

Which department is responsible for managing the ITAD contract?

The CGI Contract is managed by Digital Services

Is your organisation expecting to procure or re-tender IT asset disposal services within the next 24 months?

There are no plans at this point in time to re-tender