

63500 Road Improvements - Inspection Report

I contacted the Roads department to enquire if my cul-de-sac was going to be included in the current road improvements being carried out in my area.

I received an email advising an inspection has been carried out and the situation will be monitored.

I am requesting a copy of the inspection report, including the photographs taken by the inspection team.

The reference of my enquiry is: 102000465690

The attached Enquiry Trace Form shows the original report, together with all notes and documents linked to it. The 'Status History', included in the attached report, confirms that the report was received on 20 July 2026 and closed on 21 July 2026. The Inspector's note confirms that he was not aware of any works taking place on this street.

It is important to clarify that the online defect reporting system is not intended to deal with individual questions or requests for information. It is primarily designed for members of the public to report road defects, such as potholes or defective footway slabs, so that these can be inspected and assessed in line with the Council's risk-based approach and, where appropriate, repaired.

As your submission was an enquiry rather than a report of a road or footway defect, no inspection would be generated by this enquiry, there would be no defect report created and no photographs of the defect taken.

The system is largely automated and is designed to provide updates to anyone who has registered to receive them. As a result, there are limitations on the type of information or response that can be provided through an individual defect report, and it is not possible for officers to provide tailored responses to specific questions submitted through this system.

Where a resident wants to ask a specific question, for example about resurfacing works, there are other channels available to contact the Council. These enquiries can then be directed to the relevant service area. Resurfacing works, for example, are dealt with by a different team from the service responsible for receiving and dealing with routine pothole and road defect reports.

Personal information has been redacted from the document provided in compliance with the Data Protection Act 2018.