

63486

Damaged utility cover outside Tesco express at Haymarket. The address of the broken cover is 78-82 Haymarket Terrace. What3Words reference - orchestra.damp.runner.

When was this first reported to council?

16/09/2025.

How many times it has been reported to the council?

We do not hold this information – the issue was reported on 16/09/2025 and registered as defective apparatus on the Scottish Road Works Register. Scottish Water accepted responsibility for the defect.

Which utility company is responsible for the repair?

Scottish Water.

When was blue protective cover placed over damage to cover on busy footpath?

We do not hold this information – SW may hold this information

Name of council officer/official with responsibility for pavements and liaison with utility companies.

Officer with responsibility for pavements (maintenance) is the Transport Manager - Asset and Performance, officer with responsibility for liaison with utility companies would be the Head of Network Management and Enforcement.

When was the utility company first contacted to initiate repair?

16/09/2025

All correspondence with utility company from the council officer pressing for repair.

Please see the attached extract. This shows any comments made or actions taken by Scottish Water and the Council from 17/09/25 onwards i.e. the registration history.