

63351 Language Services Provision

Do you have an active language service (Interpreting) contract? What is the value of this contract?

Yes, we have an adopted framework contract. The Scottish Government Framework is worth £52,000 per year, and our Deaf Action BSL contract is worth £30,000 per year.

Are services accessed via a framework or independent of a framework? If a framework, what framework(s) is it?

Scottish Government Framework - SP-21-001.

When does the existing contract(s) expire? When is the next tender or procurement review expected?

Are language services on the procurement plan in 2026, if so, can you please give an indicative timeline?

Current framework contract in extension period is due to expire on 30/09/2026. The Deaf Action BSL contract is due to expire on 31/10/2026. The new procurement review is ongoing and expected to conclude by 30/09/2026.

Who are you current suppliers by service type i.e. BSL, telephone, spoken, video?

Spoken/Telephone/Video - Global Connections Scotland Ltd, Global Language Services Ltd and DA Languages Limited.

BSL – Deaf Action under a separate contract.

Do you procure spoken and non-spoken (BSL) interpreting together?

No, separate arrangements in place.

Do you consider non-spoken interpreting a specialist service? If yes and you do not procure this service separately. Why do you not procure this service separately?

Yes, it is procured separately.

What is your organisations language services procurement policy. i.e. do you undertake pre-market engagement, do you run a competitive tender process or direct award?

All procurement at the Council is carried out in line with the Council's commercial and procurement policies and Contract Standing Orders. Unless an appropriate Public Sector framework is suited to our service provision, for example the Scottish Government Framework, we would normally run a competitive tender process.

Can you please provide historical use for each service for the previous year. Please highlight if you are referring to number of assignments or hour/minutes this response.

On-site spoken.

27,114 hours.

Onsite non-spoken (for eg. BSL).

427 hours.

Telephone interpreting.

2,565 hours.

Video spoken.

220 hours.

Video non-spoken.

70 hours.

How many bidders submitted a completed tender response for the current contract?

Please share the link for the last Tender Notice and the contract value for the last and current tender.

The Council Currently use the Scottish Government Framework, which we did not tender.

Name, addresses and contact point(s) for your Procurement Department responsible for awarding contracts.

procurement.delivery@edinburgh.gov.uk