

63337 Managed Print / MFD & Print-Management Software

Are you in contract for a managed print service? Is it fully outsourced?

Yes, our Print Room is managed in-house.

Who is the incumbent supplier for each category above?

Apogee.

What is the manufacturer/brand of the devices (if different to Q2)?

HP.

What is the contract start date and end date for each, and what extension options remain?

2-year extension has been triggered which will expire in August 2028.

How was it procured — direct award or mini-competition? If via a framework, which one (e.g. CCS RM6174, KCS, ESPO, YPO, NHS Supply Chain, NOE CPC, LPP)?

Mini Comp via CCS.

How many MFDs and how many printers do you have?

692 MFD's, 805 printers.

What is the annual spend on the managed print service (lease, cost-per-click, consumables, service)?

The withheld cost is not in the public realm and by releasing this information there would be a negative impact on the contractor as other competitors of future works/contracts would have an insight to their competitor's rates they would not previously have had. This would provide other contractors with an unfair advantage when competing for Council contracts and work.

What are your annual print volumes (mono and colour)?

Approx 55 million per year, split 75% to 25%.

How many sites/locations does the contract cover?

Approximately 300 sites.

What print-management software do you use (e.g. PaperCut, Equitrac, uniFLOW, YSoft SafeQ)?

What device/fleet remote-monitoring software do you use?

In line with advice from the National Cyber Security Centre, we do not provide information relating to hardware, software and systems and therefore, unfortunately, it is not possible to provide you with this part of the information you have requested.

Do you have secure/follow-me print and mobile print capability?

Follow-me printing.

Any planned procurement to replace or re-tender print/MFDs in the next 24 months? If so, when and via which framework?

Yes, With Procurement.

What is the job title/role of the person responsible for the print estate, and the generic team contact for print procurement?

Campbell Hardie, Operations Manager.