

## Site History Report

**Effective:** 28/09/2025 to 28/12/2025  
**Service:** Roads General  
**Site:** Telford Road (7903337)

**Asset Number:** 1.00 to 9.00  
**Display Action Officer:** No

**Site:** Telford Road (7903337)

**Locality:** Craigleith, Edinburgh, City of Edinburgh

**Area:** North West Locality

### Customer Services

**Enquiry No.:** 2062271  
**Service:** Roads General  
**Desc.:**

**Logged by:** Verint CRM Connector  
**Subject:** Road: Defective / Damaged

**on:** 22/12/2025 14:50  
**Classification:** Request for service

**Location:** I hit a pothole at 3:30am on the 19th of December, it has popped both my right hand side front and back tyres and labelled that car undriveable until I could get someone out to repair them, I went back to take more photos of the pothole during the day and by the 21st it had been filled in, it won't let me attach photos but I'll send them over in an email

**Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 5 - From Hillhouse Road to Crewe Toll Roundabout      **Feature Type:** Road Asset

**Enquiry No.:** 2061110  
**Service:** Roads General  
**Desc.:**

**Logged by:** Verint CRM Connector  
**Subject:** Road: Defective / Damaged

**on:** 19/12/2025 12:52  
**Classification:** Request for service

**Location:** Massive pot hole

**Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 5 - From Hillhouse Road to Crewe Toll Roundabout      **Feature Type:** Road Asset

**Enquiry No.:** 2058503  
**Service:** Roads General  
**Desc.:**

**Logged by:** Verint CRM Connector  
**Subject:** Road: Defective / Damaged

**on:** 15/12/2025 06:32  
**Classification:** Request for service

**Location:** At the end of Telford Road at Crewe Road Roundabout. Right hand lane on the left side of the lane

**Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 5 - From Hillhouse Road to Crewe Toll Roundabout      **Feature Type:** Road Asset

**Enquiry No.:** 2057610  
**Service:** Roads General  
**Desc.:** Problem: Causing Obstruction.  
Location:Pavement.  
Type:Foliage / Bush

**Logged by:** Verint CRM Connector  
**Subject:** Trees & Foliage: Defect

**on:** 12/12/2025 14:21  
**Classification:** Request for service

**Location:** Hedge is constantly overgrown and blocks half of the pavement at a busy and dangerous junction. Cars, buses and lorries drive through the junction at speed and within touching distance of pedestrians because the hedge overhangs by over 3 feet. Locals feel very vulnerable because of the narrowed pavement and there are no railings to protect pedestrians from vehicles. The homeowner needs to trim the hedge back to the wall to make it safe for pedestrians, or better still remove it

**Contact:**

**Enquiry No.:** 2052617  
**Service:** Roads General  
**Desc.:**

**Logged by:** Verint CRM Connector  
**Subject:** Road: Defective / Damaged

**on:** 03/12/2025 01:50  
**Classification:** Request for service

**Location:** On queensferry road before you get to the junction leaving Edinburgh. There is a really deep pot hole in the right lane before you get to the lights. As last night I went through it doing 25mph and my wheel trim came flying off and now have a dent in my wheel rim.

**Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 5 - From Hillhouse Road to Crewe Toll Roundabout      **Feature Type:** Road Asset

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### Customer Services

**Enquiry No.:** 2043866      **Logged by:** Verint CRM Connector      **on:** 16/11/2025 11:40  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** There's a massive pot hole close to the fire station, i crossed over with my car and the wherl was immediately destroyed      **Contact:**

**Enquiry No.:** 2043320      **Logged by:** Verint CRM Connector      **on:** 14/11/2025 16:49  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Left lane near white line there is also one just before the ferry road exit for leith      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 5 - From Hillhouse Road to Crewe Toll Roundabout      **Feature Type:** Road Asset

**Enquiry No.:** 2043261      **Logged by:** Verint CRM Connector      **on:** 14/11/2025 14:47  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Very degraded road surface      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 5 - From Hillhouse Road to Crewe Toll Roundabout      **Feature Type:** Road Asset

**Enquiry No.:** 2036928      **Logged by:** Verint CRM Connector      **on:** 02/11/2025 21:35  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Going west. Before the traffic lights (blackhall mosque to the right). I think it's just before the bus lane starts.      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 5 - From Hillhouse Road to Crewe Toll Roundabout      **Feature Type:** Road Asset

**Enquiry No.:** 2036718      **Logged by:** Verint CRM Connector      **on:** 02/11/2025 13:23  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** From memory around 22 Telford Road on way to Strachan Road. Don't have photo as drove over it earlier today. Will be easy to identify as it is a large pothole close to the kerb. Damage to car unknown, but made loud noise as I drove over it.      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 5 - From Hillhouse Road to Crewe Toll Roundabout      **Feature Type:** Road Asset  
**Job Number:** 50186407      **Defect Number:** 42192542

**Enquiry No.:** 2028834      **Logged by:** Verint CRM Connector      **on:** 15/10/2025 21:40  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Pothole in bus lane just after the junction      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 5 - From Hillhouse Road to Crewe Toll Roundabout      **Feature Type:** Road Asset

**Enquiry No.:** 2028831      **Logged by:** Verint CRM Connector      **on:** 15/10/2025 21:36  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Between both lanes heading towards queensferry road, at height of entrance to Telford Place      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 5 - From Hillhouse Road to Crewe Toll Roundabout      **Feature Type:** Road Asset

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Customer Services

**Enquiry No.:** 2028830  
**Service:** Roads General  
**Desc.:**  
**Location:** Direction: heading towards Queensferry Road, right hand lane, opposite bus stop

**Logged by:** Verint CRM Connector  
**Subject:** Road: Defective / Damaged  
**Contact:**

**on:** 15/10/2025 21:33  
**Classification:** Request for service

**Plot Number:** 1.00

**Feature Id - Location:** Ward 5 - From Hillhouse Road to Crewe Toll Roundabout

**Feature Type:** Road Asset