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Details of the contract or agreement with Voi Technology (or Voi Technology UK Ltd) for the e-bike hire scheme, specifically regarding maintenance, servicing, battery replacement, and battery management/disposal.

Commercially sensitive information cannot be released as this is an ongoing contract. The Council considers that if details of the contract was disclosed to you in response to a request for information, it would harm the provider's commercial interests by providing external providers with an unfair advantage when competing for Council contracts and work.

Information on who is responsible for servicing or reconditioning the e-bike batteries (e.g. Voi staff, subcontractors, or third parties).

Any details of partners or companies involved in battery servicing, recycling, or disposal.

This information would be held as a standalone contract between VOI and third parties etc.