

63038 Violence at Work

For the time period 1st April 2025 to 31st March 2026 (or your nearest 12-month period), please provide the following:

Total number of violent incidents, on your staff broken down by job title/category of worker.

Please refer to the table below which provides the number of incidents recorded against each Job Title, separated by incident category. Where there are five or fewer incidents recorded against a Job Title, these are shown as '1-5'. In compliance with the Data Protection Act 2018, we cannot provide the precise number or the gender as this could lead to an individual being identified.

Job Title and Violent Incident Category	Count of Occupation
Abusive, aggressive or threatening behaviour (no injury)	680
Administration Assistant	8
Assistant Unit Manager	1-5
Business Manager	1-5
Cleaner	1-5
Cleansing Operative	1-5
Cleansing Operative Driver/Crew Leader	1-5
Clerical Assistant	1-5
Community Support Worker	1-5
Contracts Officer	1-5
Cook	1-5
Customer Services Team Leader	1-5
Customer Support Officer	17
Depute Head Teacher	23
Driver/Attendant (Public Conveniences)	1-5
Early Years Officer	1-5
Early Years Practitioner	9
Family Support Worker	1-5
FM Assistant/SSO	8
Gardener	1-5
Headteacher	20
Housing Officer	23
Joiner	1-5
Library Advisor	26
Library Services Officer	7
Occupational Therapist	1-5
Office Worker	1-5
Other (pupil, contractor, service user, member of public)	1-5
Principal Teacher	10
Project Worker	1-5
Pupil Support Assistant	110
Residential Care Officer	30
Roads Worker	1-5

Security Guard	1-5
Senior Early Years Officer	1-5
Senior Practitioner	1-5
Site Management	1-5
Site Operative	1-5
Social Care Assistant	1-5
Social Care Worker	14
Social Worker	22
Supervisor	9
Support Assistant	1-5
Support Worker	11
Teacher-Nursery	1-5
Teacher-Primary	96
Teacher-Secondary	169
Teacher-Special	1-5
Team Leader	7
Technical Officer	1-5
Harassment	71
Community Learning & Development Worker	1-5
Customer Support Officer	1-5
Early Years Practitioner	1-5
FM Assistant/SSO	1-5
Headteacher	1-5
Housing Officer	1-5
Library Advisor	6
Occupational Therapist	1-5
Office Worker	1-5
Project Worker	1-5
Pupil Support Assistant	1-5
Residential Care Officer	8
Security Guard	1-5
Social Care Assistant	1-5
Social Care Worker	1-5
Supervisory Assistant	1-5
Support Worker	1-5
Teacher-Primary	1-5
Teacher-Secondary	29
Violence - Resulting in injury	3,005
Administration Assistant	1-5
Agency Worker	1-5
Apprentice	1-5
Assistant Unit Manager	6
Behavioural Assistant	1-5
Bus Escort	1-5
Cleaner	1-5
Clerical Assistant	1-5

Community Learning & Development Worker	1-5
Concierge	1-5
Depute Head Teacher	73
Domestic	1-5
Driver	1-5
Early Years Officer	84
Early Years Practitioner	236
FM Assistant/SSO	1-5
Headteacher	55
Learning Assistant	6
Music Specialist Teacher	1-5
Natural Heritage Officer	1-5
Nursery Nurse	115
Occupational Therapist	1-5
Office Worker	1-5
Operational Support Assistant	1-5
Other (pupil, contractor, service user, member of public)	7
Principal Teacher	99
Pupil Support Assistant	1,647
Reablement/ Home Care Co-ordinator	1-5
Residential Care Officer	33
Senior Early Years Officer	1-5
Senior Practitioner	1-5
Social Care Assistant	15
Social Care Worker	9
Social Worker	1-5
Supervisor	6
Support Assistant	17
Support Worker	32
Teacher-Nursery	1-5
Teacher-Primary	270
Teacher-Secondary	28
Teacher-Special	215
Team Leader	8
Technical Officer	1-5
Violence - Resulting in no injury	1,657
Administration Assistant	1-5
Assistant Unit Manager	1-5
Behavioural Assistant	1-5
Business Manager	1-5
Care Home Deputy Manager	1-5
Catering Assistant	1-5
Cleaner	1-5
Cleansing Operative	1-5
Community Support Worker	1-5
Concierge	1-5

Depute Head Teacher	63
Driver	1-5
Early Years Officer	52
Early Years Practitioner	159
Enforcement Officer	1-5
Family Support Worker	1-5
FM Assistant/SSO	1-5
Headteacher	31
Learning Assistant	1-5
Library Advisor	1-5
Library Services Officer	1-5
Music Specialist Teacher	1-5
Nursery Nurse	24
Operational Support Coordinator	1-5
Operational Support Officer	1-5
Other (pupil, contractor, service user, member of public)	1-5
Principal Teacher	28
Pupil Support Assistant	797
Residential Care Officer	28
Senior Early Years Officer	1-5
Social Care Assistant	1-5
Social Care Worker	10
Social Worker	1-5
Supervisor	1-5
Support Assistant	7
Support Worker	11
Teacher-Nursery	1-5
Teacher-Primary	272
Teacher-Secondary	45
Teacher-Special	71
Team Leader	8
Technician	1-5
Grand Total	5,413

A breakdown of the nature of the violent incident e.g. verbal, physical, threatening behaviour.

Please refer to the table below. Where there are five or fewer incidents recorded against a category, these are shown as '1-5' and the further breakdown by gender is withheld in compliance with the Data Protection Act 2018.

Incident Sub Type Category	Incident Count
Abusive, aggressive or threatening behaviour (no threat of violence or harm)	198
General Harassment.	34
Hit by a thrown object	249
Inappropriate behaviour	16
Inappropriate text, e-mail or phone call	9

On-line abuse (social media/text/e-mail)	7
Physical assault by another person	978
Physical assault by person with additional support needs and/or disability	3,403
Physical assault with a weapon	32
Racial Harassment	7
Sexual Harassment.	1-5
Threatening and / or challenging behaviour with intent of violence or harm	126
Threatening behaviour with a weapon	8
Verbal Abuse	251
Verbal Abuse (Threat of Violence or Harm)	90
Grand Total	5,413

How many violent incidents have been reported under RIDDOR (Reporting of Injuries, Diseases and Dangerous Occurrences) Regulations, with a breakdown by job title/category of worker.

Please refer to the table below. Where there are five or fewer incidents recorded against a Job Title, these are shown as '1-5'. As above, we cannot provide the precise number or the gender as this could lead to an individual being identified.

Job Title	Reportable Incidents
Concierge	1-5
Depute Head Teacher	1-5
Early Years Practitioner	1-5
Nursery Nurse	1-5
Principal Teacher	1-5
Pupil Support Assistant	13
Residential Care Officer	1-5
Social Care Assistant	1-5
Support Assistant	1-5
Teacher-Secondary	1-5
Grand Total	26

(Please could you break this information down into incidents involving female staff / male staff.

Violent incidents can include verbal abuse or threats including face to face; online and via telephone; physical attacks; threatening behaviour; racial abuse and sexual harassment/violence.)