

63027 Social Care Case Management System

Please if you could be so kind as to answer the following questions about your current Social Care case management system:

What is the contract start date?

The Adult Social Care and Children's Social Care case management services are provided by CGI as part of our outsourced ICT contract which started on 01/04/2016.

What is the contract expiry date?

The contract currently expires on 31/03/2029.

Are there any extension options available, and if so, how long are they for?

The contract can be further extended to 31/03/2035.

What is the annual contract value?

Current Social Care case management charges are included within our ICT contract costs which are currently circa £26m per annum. The charges are not structured in a way that we can report spending for Social Care as a standalone value.

When was the last formal market testing or procurement exercise carried out, and what method was used?

In 2023 via CGI change process.

Is any future procurement activity planned, and if so, what are the expected timelines?

There is nothing further planned.

Who is the authorised signatory or decision-maker responsible for signing off this contract?

Approval for this contract was given by the Finance and Resources Committee.