

62902 Core Back-Office Software and ERP Systems

For each of the following six business areas, please provide the details requested below:

1. Finance and Accounting (e.g., General Ledger, Budgeting, Treasury)
2. Human Resources (HR) and Payroll (e.g., Core HR, Time & Attendance, Payroll processing)
3. Procurement and Sourcing (e.g., E-Procurement, Contract Management)
4. Asset and Facilities Management (e.g., Enterprise Asset Management, Fleet tracking)
5. Project and Portfolio Management (e.g., Capital project tracking, Resource allocation)
6. Citizen and Frontline Integrations (e.g., core CRM or Billing systems that integrate with the back office)

For EACH of the six business areas listed above, please provide the following:

- System Name: (The name of the software)
- Supplier/Vendor Name: (If the system was developed in-house, please simply state 'In-house')
- System Architecture: Please specify which of the following best describes the setup:
 - Part of a full, integrated Enterprise Resource Planning (ERP) system.
 - A standalone Commercial Off-The-Shelf (COTS) application.
 - A bespoke, in-house developed solution.
- Hosting: Is the system hosted on-premise, managed off-premise by the supplier, or delivered via a Cloud/SaaS model?
- Contract Expiry Date: When does the current contract for this system expire (please include any viable extension periods)?
- Whether the council plans to change the system in the future

Additional Note: If the council utilises a single, integrated ERP system (e.g., SAP, Oracle, Microsoft Dynamics) to cover multiple business areas listed above, please state the name of the overarching ERP and confirm which specific modules are currently active.

For part 1, Finance and Accounting, we use Oracle E-Business Suite. This information is already in the public realm. This is provided by CGI as part of our outsourced ICT contract. The further detailed information requested shall not be provided on this occasion due to cyber-security.

For parts 2 – 6, these systems are also provided by CGI as part of our outsourced ICT contract and, as above, the further detail requested shall not be provided.

There are no current plans to change these systems.

With regard to the CGI contract, under which these systems are provided, the current contract expires on 31/03/2029 but can be further extended to 31/03/2035.