

Site History Report

Effective: 01/11/2025 to 31/03/2026
Service: Roads General
Site: Mayfield Road (7901964)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Site: Mayfield Road (7901964)

Locality: Mayfield, Edinburgh, City of Edinburgh

Area: South East Locality

Condition Survey

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
Asset:	1.00	Asset - Locn.: Ward 15 - From Fountainhall Road south-east to Braid Burn			Feature Type: Road Asset		Area: South East Locality	
Batch:	41259329 - Inspection Batch	Route: Ad hoc Route			Date: 26/03/2026			
42202971	Sunken tar 3 m x2 m	26/03/2026	Outside no 86 mayfield road (margiotta RD: FW HRA Depression/Sunker shop	Internal			No Action Required	
Batch:	41258648 - Inspection Batch	Route: Ad hoc Route			Date: 19/03/2026			
42202512	No 1 pothoke	19/03/2026	Outside no 20 at bustop	RD: CW Pothole	Internal		Committed	50194206
Batch:	41258547 - Inspection Batch	Route: SfP_SouthEast			Date: 18/03/2026			
No actionable defects found								
Batch:	41258455 - Inspection Batch	Route: Ad hoc Route			Date: 18/03/2026			
42202333	No 1 pothole	18/03/2026	At bustop opposite no 55 a	RD: CW Pothole	Internal		Committed	50194084
Batch:	41258222 - Inspection Batch	Route: Ad hoc Route			Date: 16/03/2026			
42202160	Outside the braid vets near lampost MFN35	16/03/2026	No 1 pothole	RD: CW Pothole	Internal		Committed	50193956
Batch:	41256917 - Inspection Batch	Route: Ad hoc Route			Date: 05/03/2026			
42201376	No 1 pothole	05/03/2026	Opposite no 55 a at bustop	RD: CW Pothole	Internal		Committed	50193378
Batch:	41254314 - Inspection Batch	Route: Ad hoc Route			Date: 19/02/2026			
42200011	Melted bollard wand needs replaced	19/02/2026	Outside no 67	RD: SFP Damaged Bollard	Internal		Committed	50192361
Batch:	41254313 - Inspection Batch	Route: Ad hoc Route			Date: 19/02/2026			
42200010	No 1 pothole	19/02/2026	Opposite no 55 a ... at bustop	RD: CW Pothole	Internal		Committed	50192360
Batch:	41254312 - Inspection Batch	Route: Ad hoc Route			Date: 19/02/2026			
42200009	No 1 pothole	19/02/2026	Outside no 65	RD: CW Pothole	Internal		Committed	50192359
Batch:	41252750 - Inspection Batch	Route: SfP_SouthEast			Date: 10/02/2026			
42199056	1no missing bollard	10/02/2026	Opposite 102	RD: SFP Damaged Bollard	Internal		Committed	50191536
Batch:	41252120 - Inspection Batch	Route: Ad hoc Route			Date: 06/02/2026			
42198699	No 1 pothole	06/02/2026	At crossing point from no 86 mayfield road to west saville terrace in front on margiotta shop	RD: CW Pothole	Internal		Committed	50191268
Batch:	41252090 - Inspection Batch	Route: Ad hoc Route			Date: 05/02/2026			
42198656	1no missing sfp bollard	05/02/2026	At junction with west Savile road	RD: SFP Damaged Bollard	Internal		Committed	50191241
Batch:	41251563 - Inspection Batch	Route: Ad hoc Route			Date: 02/02/2026			
42198288	No 5 potholes	02/02/2026	Outside no 86 at junction of mayfield road and west saville terrace	RD: CW Pothole	Internal		Committed	50190961
Batch:	41250533 - Inspection Batch	Route: Ad hoc Route			Date: 27/01/2026			
42197636	No 1 pothole	27/01/2026	Opposite no 55 a ... dears pharmacy in bustop	RD: CW Pothole	Internal		Committed	50190462
Batch:	41248017 - Inspection Batch	Route: SfP_SouthEast			Date: 12/01/2026			
No actionable defects found								

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Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
Asset:	1.00	Asset - Locn.: Ward 15 - From Fountainhall Road south-east to Braid Burn		Feature Type: Road Asset		Area: South East Locality		
Batch: 41247000 - Inspection Batch				Route: SE_CW1_North1		Date: 07/01/2026		
No actionable defects found								
Batch: 41244276 - Inspection Batch				Route: Ad hoc Route		Date: 11/12/2025		
42195036	Noisy / manhole cover	11/12/2025	Heading into town near bridge going over the burn 40 meters down from traffic lights at new student accommodation	RU: Utility Apparatus	Internal		Uncommitted	50188321
Batch: 41244046 - Inspection Batch				Route: Ad hoc Route		Date: 08/12/2025		
42194879	Cracked broken tar patch 1 m x1 m	08/12/2025	Opposite 55a at bustop	RD: CW Cracked/Broken	Internal		Committed	50188222
Batch: 41244043 - Inspection Batch				Route: Ad hoc Route		Date: 08/12/2025		
42194876	No 1 pothole	08/12/2025	Opposite 55a at bustop	RD: CW Pothole	Internal		Committed	50188220
Batch: 41243347 - Inspection Batch				Route: SfP_SouthEast		Date: 01/12/2025		
No actionable defects found								
Batch: 41242976 - Inspection Batch				Route: Ad hoc Route		Date: 27/11/2025		
42194104	Road: Defective / Damaged (Enquiry 2048852)	27/11/2025	Opposite no 55 dears pharmacy at bustop	RD: CW Pothole	Internal		Committed	50187621
Batch: 41242967 - Inspection Batch				Route: Ad hoc Route		Date: 27/11/2025		
42194093	No 1 pothole	27/11/2025	Opposite e - vets near lamppost MFN35	RD: CW Pothole	Internal		Committed	50187615
Batch: 41241443 - Inspection Batch				Route: Ad hoc Route		Date: 14/11/2025		
42193287	No 1 pothole	14/11/2025	Opposite no 55a mayfield road at west Saville bustop	RD: CW Pothole	Internal		Committed	50186939
Batch: 41240653 - Inspection Batch				Route: Ad hoc Route		Date: 04/11/2025		
42192656	Cracked an broken tar 10m x4 m	04/11/2025	At crossing point at west Saville terrace and mayfield road	RD: CW Cracked/Broken	Internal		Uncommitted	50186476
Batch: 41240480 - Inspection Batch				Route: SfP_SouthEast		Date: 02/11/2025		
No actionable defects found								
Asset:	2.00	Asset - Locn.: Ward 16 - Braid Burn south to Braefoot Terrace.		Feature Type: Road Asset		Area: South East Locality		
Batch: 41246997 - Inspection Batch				Route: SE_CW1_North1		Date: 07/01/2026		
No actionable defects found								

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Display Action Officer: No

Customer Services

Enquiry No.: 2121955 **Logged by:** Verint CRM Connector **on:** 30/03/2026 08:51
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: 86-88, Mayfield Road, West Mains, Blackford, City of Edinburgh, Alba / Scotland, EH9 3AF The whole junction and surrounding roads are in an awful state and have been for years. The approach to the junction along West Savile Terrace and most of the junction area are potholed all over, and the approach from the north along Mayfield Road is cracking up and if it doesn't start disintegrating this year, frost next winter will likely destroy it completely. **Contact:**

Enquiry No.: 2120178 **Logged by:** Verint CRM Connector **on:** 26/03/2026 12:03
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: The junction of Mayfield Road and West Saville Terrace needs a thorough relaying. It has numerous deep and dangerous potholes around which there is deterioration. This is in two bus routes so heavily used needing proper fixing not patching. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset

Enquiry No.: 2118943 **Logged by:** Verint CRM Connector **on:** 24/03/2026 12:55
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Large potholed section of road causing some cars to swerve suddenly. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset

Enquiry No.: 2118467 **Logged by:** Verint CRM Connector **on:** 23/03/2026 17:57
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Big double pothole causing traffic to swerve to avoid. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset

Job Number: 50194538 **Defect Number:** 42204439

Enquiry No.: 2116325 **Logged by:** Verint CRM Connector **on:** 19/03/2026 20:39
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Pot hole again **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset

Enquiry No.: 2115153 **Logged by:** Verint CRM Connector **on:** 18/03/2026 12:05
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Huge pothole at the bus stop **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset

Job Number: 50194206 **Defect Number:** 42202512

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Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 2115145 **Logged by:** Verint CRM Connector **on:** 18/03/2026 12:00
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: A previous pot hole was covered up only a few weeks ago and it is already caving in and becoming a pot hole again! Needs repaired again with a more permanent solution. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset

Enquiry No.: 2113441 **Logged by:** Verint CRM Connector **on:** 16/03/2026 11:21
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Corner of West Savile Terrace and Mayfield Road is one big mess and has been for years. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset

Enquiry No.: 2113309 **Logged by:** Verint CRM Connector **on:** 16/03/2026 09:07
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.: Location: Easting/Northing: 326864/670725 (55.924021, -3.171932) Nearest road to the pin placed on the map (automatically generated by OpenStreetMap): Crew House, 169, Mayfield Road, West Mains, Newington, City of Edinburgh, Alba / Scotland, EH9 3BA, United Kingdom Nearest postcode to the pin placed on the map (automatically generated): EH9 3AZ (35m away)
Location: Pothole in northbound side of the road liable to burst a tyre or damage suspension if hit. **Contact:**

Enquiry No.: 2113024 **Logged by:** Verint CRM Connector **on:** 15/03/2026 16:43
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: There is an enormous pot hole in the right hand lane to go straight ahead or turn right **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset

Enquiry No.: 2111735 **Logged by:** Verint CRM Connector **on:** 12/03/2026 21:22
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset
Job Number: 50193956 **Defect Number:** 42202160

Enquiry No.: 2110869 **Logged by:** Verint CRM Connector **on:** 11/03/2026 20:43
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Large pothole in road, opposite SoupSmith's, in southbound lane. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset

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Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 2106613 **Logged by:** Verint CRM Connector **on:** 04/03/2026 18:01
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole at the bus stop "west savile road" northbound. **Contact:**

Very deep posing great risk to cyclists on the cycle path

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset
Job Number: 50193378 **Defect Number:** 42201376

Enquiry No.: 2099617 **Logged by:** Verint CRM Connector **on:** 21/02/2026 14:00
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: There is a deep pot hole in road, very dangerous for pedestrians, motorists and cyclists. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset

Enquiry No.: 2099614 **Logged by:** Verint CRM Connector **on:** 21/02/2026 13:55
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Road surface is breaking up. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset

Enquiry No.: 2098688 **Logged by:** Verint CRM Connector **on:** 19/02/2026 17:21
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Chunk missing out of drop kerb is causing damage to car tyre each time driving over it. Can this be fixed please email a date when this can be repaired by. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset

Enquiry No.: 2098087 **Logged by:** Verint CRM Connector **on:** 18/02/2026 20:29
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Massive Pothole **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset

Enquiry No.: 2096632 **Logged by:** Verint CRM Connector **on:** 17/02/2026 05:43
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: The pothole outside kyaphe takeaway. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset

Enquiry No.: 2096468 **Logged by:** Verint CRM Connector **on:** 16/02/2026 18:49
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Massive pothole probably closest point is outside "Soupsmith" shop **Contact:**

Site History Report

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Service: Roads General
Site: Mayfield Road (7901964)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 2096305 **Logged by:** Verint CRM Connector **on:** 16/02/2026 16:04
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: massive pot hole ?? my whole wheel went into it needs urgently fixed!! **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset

Enquiry No.: 2095990 **Logged by:** Verint CRM Connector **on:** 16/02/2026 10:44
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: There is a deep hole in Mayfield Road on the north bound carriageway just past the traffic lights at the junction with West Saville Terrace. **Contact:**

I was cycling there on Friday evening and didn't see it in time and I now need a new back wheel on my bike.

Enquiry No.: 2095966 **Logged by:** Verint CRM Connector **on:** 16/02/2026 10:16
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: There is a huge pothole in the middle of the road (which is impossible to avoid if there is oncoming traffic) and also at the 12 bus stop. They are opposite the chemist and the post box on Mayfield Road. **Contact:**

Enquiry No.: 2094776 **Logged by:** Verint CRM Connector **on:** 13/02/2026 19:09
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Hifhbpothoke and sunken road, it was the dam in the other side a couple of weeks ago, this is clearly wrecking car suspensions it is so deep **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset

Enquiry No.: 2094481 **Logged by:** Verint CRM Connector **on:** 13/02/2026 12:52
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Several deep depressions in the road **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset

Enquiry No.: 2094473 **Logged by:** Verint CRM Connector **on:** 13/02/2026 12:47
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: large and deep pothole in the road. was previously filled, but all filling has come out. its location is hard to avoid as it is in line with where cars drive when there is a bus at the bus stop, or (as happens frequently) there is a vehicle parked on the double yellow line on the northbound side of the road **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset

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Customer Services

Enquiry No.: 2094469 **Logged by:** [REDACTED] **on:** 13/02/2026 12:38
Service: Roads General **Subject:** Road: General Enquiry **Classification:** General Enquiry
Desc.: From: [REDACTED]
Date: Friday, February 13, 2026 at 11:07:50 AM
To: [REDACTED]
Subject: Laying granite setts 13/2/26

Could you please tell me the brand of the pointing material used to lay the granite sets in Bristo Square. I remember these were laid several years ago and the pointing has remained hard (checked yesterday). I have had a bad experience attempting to repoint the concrete slabs in my front drive with Sika FastFix, which has started to break up in less than a year.

Yours sincerely,

[REDACTED]

Location:

Contact:

Enquiry No.: 2094429 **Logged by:** Verint CRM Connector **on:** 13/02/2026 12:02
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Dangerous and deepening pothole. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset

Enquiry No.: 2093255 **Logged by:** Verint CRM Connector **on:** 12/02/2026 08:44
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Deep pothole near parking spaces on northbound side of road, near railway bridge **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset

Enquiry No.: 2093158 **Logged by:** Verint CRM Connector **on:** 11/02/2026 21:35
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Massive pothole causing damage to tyres **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset
Job Number: 50192360 **Defect Number:** 42200010

Enquiry No.: 2093144 **Logged by:** Verint CRM Connector **on:** 11/02/2026 20:59
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Large pothole, invisible in the dark. Likely to cause cyclists to crash and damage to cars. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset
Job Number: 50192359 **Defect Number:** 42200009

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Customer Services

Enquiry No.: 2089820 **Logged by:** Verint CRM Connector **on:** 06/02/2026 10:37
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: significant wear and damage to the road heading north across junction of Mayfield road and W Saville terrace. This is making it difficult to cycle safely (used by many cyclists including children travelling to Sciennes Primary School) and car drivers needing to drive round potholes and at times in to line taken in the road by cyclists. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset

Enquiry No.: 2089626 **Logged by:** Verint CRM Connector **on:** 05/02/2026 22:41
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Monster set of potholes across junction. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset
Job Number: 50191268 **Defect Number:** 42198699

Enquiry No.: 2088766 **Logged by:** Verint CRM Connector **on:** 04/02/2026 15:24
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: there was a car on fire Sunday 1st Feb at the top of the cobbled lane resulting in a large oil spillage, this is now spreading over the cobbles and making it hazardous to the public, customers of the business and the vulnerable adults with mobility issues that stay in 63b Mayfield road. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset

Enquiry No.: 2083965 **Logged by:** Verint CRM Connector **on:** 27/01/2026 16:28
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Right by the bus stop. **Contact:**

HUGE hole!

Lose a tire in it.

Our car was severely damaged because of this hole.

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset

Enquiry No.: 2083960 **Logged by:** Verint CRM Connector **on:** 27/01/2026 16:22
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: The road is all cut up at this intersection (very uneven road, loose stones and holes) - its really badly damaging to vehicles. **Contact:**

Our vehicle has had suspension issues and stones in our breaks due to this section.

It really needs looked at!

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset
Job Number: 50190961 **Defect Number:** 42198288

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Customer Services

Enquiry No.: 2083333 **Logged by:** Verint CRM Connector **on:** 26/01/2026 16:30
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: There is a deep pothole in the road near the bus stop heading into the city. The tarmac is raised on one side and has a deep depression. We accidentally drove over it (25/1) last night. It looks like a small puddle on approach and was too late to avoid. Consequently we suspect damage to our tyres/suspension has been sustained and will be getting it looked at. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset

Enquiry No.: 2083206 **Logged by:** Verint CRM Connector **on:** 26/01/2026 14:27
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Massive depression/hole in the road, car physically shook when we went through it and vehicle not sounding good now as though something has broken. This is a complete hazard and very dangerous. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset

Job Number: 50190462 **Defect Number:** 42197636

Enquiry No.: 2082911 **Logged by:** Verint CRM Connector **on:** 26/01/2026 09:16
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Deep pothole in northbound side of road just before Edinburgh Roofing place. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset

Enquiry No.: 2082909 **Logged by:** Verint CRM Connector **on:** 26/01/2026 09:12
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: large dip in road junction for cars heading north or **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset

Enquiry No.: 2082429 **Logged by:** Verint CRM Connector **on:** 25/01/2026 08:25
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: About 1.5 metres into the road from the northbound bus shelter opposite the well pharmacy is a round pothole in the middle of the carriageway. **Contact:**

Enquiry No.: 2081763 **Logged by:** Verint CRM Connector **on:** 23/01/2026 12:48
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: This is very large and near the centre of the road and catching many cars. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset

Enquiry No.: 2081398 **Logged by:** Verint CRM Connector **on:** 22/01/2026 18:43
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Very large pothole **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset

Site History Report

Effective: 01/11/2025 to 31/03/2026
Service: Roads General
Site: Mayfield Road (7901964)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 2068048 **Logged by:** Verint CRM Connector **on:** 03/01/2026 12:58
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: When the filter is on to turn from Mayfield Road to West Mains Road, the traffic is also allowed to come from West Mains Road on to Mayfield Road. However there are no road markings, so the traffic coming from West Mains Road often cuts the corner making it very dangerous for the cars turning left on to West Mains Road.

Contact:

Needs to be road markings to suggest the proper line to take to give everyone enough room. Lost count of the amount of near misses I've had there.

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset

Enquiry No.: 2061248 **Logged by:** Verint CRM Connector **on:** 19/12/2025 15:54
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: pothole here heading into town **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset

Enquiry No.: 2056453 **Logged by:** Verint CRM Connector **on:** 10/12/2025 19:25
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Pothole north bound on mayfield road at west saville terrace bus stop **Contact:**

Enquiry No.: 2055805 **Logged by:** Verint CRM Connector **on:** 10/12/2025 06:20
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Deep hole on road shortly after turning from West Saville onto Causewayside **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset

Enquiry No.: 2055406 **Logged by:** Verint CRM Connector **on:** 09/12/2025 12:29
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: large pothole, 2 ft wide and 10 ins deep, getting bigger, in middle of driving lane, very dangerous **Contact:**

Enquiry No.: 2054768 **Logged by:** Verint CRM Connector **on:** 08/12/2025 11:16
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Pothole in road **Contact:**

Plot Number: 2.00 **Feature Id - Location:** Ward 16 - Braid Burn south to Braefoot Terrace. **Feature Type:** Road Asset

Enquiry No.: 2054036 **Logged by:** Verint CRM Connector **on:** 05/12/2025 20:26
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Pothole **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset

Job Number: 50188220 **Defect Number:** 42194876

Site History Report

Effective: 01/11/2025 to 31/03/2026
Service: Roads General
Site: Mayfield Road (7901964)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 2053490 **Logged by:** Verint CRM Connector **on:** 04/12/2025 15:51
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole Mayfield Rd southbound by new student flats **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset

Enquiry No.: 2053290 **Logged by:** Verint CRM Connector **on:** 04/12/2025 10:51
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: It is a big pot hole. Was fixed badly a few months ago and is now even worse and dangerous for cyclists **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset

Enquiry No.: 2050231 **Logged by:** Verint CRM Connector **on:** 28/11/2025 09:00
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Significantly large and deep pothole on bus stop area of the road towards direction of city centre, northbound, across from the shop units. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset

Enquiry No.: 2049642 **Logged by:** Verint CRM Connector **on:** 27/11/2025 09:38
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Deep pothole in road **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset

Job Number: 50187615 **Defect Number:** 42194093

Enquiry No.: 2048852 **Logged by:** Verint CRM Connector **on:** 25/11/2025 20:59
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: There is a pothole on the road **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 15 - From Fountainhall Road south-east to Braid Burn **Feature Type:** Road Asset

Job Number: 50187621 **Defect Number:** 42194104

Enquiry No.: 2043593 **Logged by:** Verint CRM Connector **on:** 15/11/2025 13:12
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Severe pothole Report ID: 8422854 Category: Roads/highways Severe pothole on Mayfield Road Location: Easting/Northing: 326618/671437 (55.930377, -3.176069) Nearest road to the pin placed on the map (automatically generated by OpenStreetMap): 61A-63, Mayfield Road, The Grange, City of Edinburgh, Alba / Scotland, EH9 3AA, United Kingdom Nearest postcode to the pin placed on the map (automatically generated): EH9 3AA (15m away) **Contact:**

Site History Report

Effective: 01/11/2025 to 31/03/2026
Service: Roads General
Site: Mayfield Road (7901964)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 2042641	Logged by: Verint CRM Connector	on: 13/11/2025 13:59
Service: Roads General	Subject: Road: Defective / Damaged	Classification: Request for service
Desc.:		
Location: 2 potholes at the bus stop opposite the row of shops near to Relugas Road	Contact:	
Plot Number: 1.00	Feature Id - Location: Ward 15 - From Fountainhall Road south-east to Braid Burn	Feature Type: Road Asset
Job Number: 50186939	Defect Number: 42193287	
Enquiry No.: 2040452	Logged by: Verint CRM Connector	on: 09/11/2025 20:05
Service: Roads General	Subject: Road: Defective / Damaged	Classification: Request for service
Desc.:		
Location: Huge area of uneven surface at the junction of mayfield Road and west saville terrace, cars swerve to avoid it leading to dangerous driving.	Contact:	
Plot Number: 1.00	Feature Id - Location: Ward 15 - From Fountainhall Road south-east to Braid Burn	Feature Type: Road Asset
Enquiry No.: 2037201	Logged by: Verint CRM Connector	on: 03/11/2025 11:52
Service: Roads General	Subject: Road: Defective / Damaged	Classification: Request for service
Desc.:		
Location: Crossroads surface in terrible condition. 'just filling' some holes not enough, needs centre redone. Cars and bikes are swerving around central potholes and uneven surfaces and cracked areas.	Contact:	
Plot Number: 1.00	Feature Id - Location: Ward 15 - From Fountainhall Road south-east to Braid Burn	Feature Type: Road Asset
Job Number: 50186476	Defect Number: 42192656	

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
Asset:	1.00	Asset - Locn.: Ward 15 - From Fountainhall Road south-east to Braid Burn		Feature Type: Road Asset		Area: South East Locality	
50186939	No 1 pothole (RD: CW Pothole)	Opposite no 55a mayfield road at west Saville bustop	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	14/11/2025	15/11/2025	Act. ROAD/82110489
50187615	No 1 pothole (RD: CW Pothole)	Opposite e - vets near lampost MFN35	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	27/11/2025	28/11/2025	Act. ROAD/82110954
50187621	Road: Defective / Damaged (Enquiry 2048852) (RD: CW Pothole)	Opposite no 55 dears pharmacy at bustop	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	27/11/2025	28/11/2025	Act. ROAD/82110955
50188220	No 1 pothole (RD: CW Pothole)	Opposite 55a at bustop	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	08/12/2025	10/12/2025	Act. ROAD/82111459
50188222	Cracked broken tar patch 1 m x1 m (RD: CW Cracked/Broken)	Opposite 55a at bustop	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	08/12/2025	20/04/2026	Act. ROAD/82111461
50190462	No 1 pothole (RD: CW Pothole)	Opposite no 55 a ... dears pharmacy in bustop	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	27/01/2026	27/01/2026	Act. ROAD/82113264
50190961	No 5 potholes (RD: CW Pothole)	Outside no 86 at junction of mayfield road and west saville terrace	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	02/02/2026	04/02/2026	Act. ROAD/82113652
50191241	1no missing sfp bollard (RD: SFP Damaged Bollard)	At junction with west Savile road	RD: Cat 3 - 60 Day	Job Complete	05/02/2026	16/02/2026	Act. ROAD/82113892
50191268	No 1 pothole (RD: CW Pothole)	At crossing point from no 86 mayfield road to west saville terrace in front on margiotta shop	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	06/02/2026	09/02/2026	Act. ROAD/82113913

Site History Report

Effective: 01/11/2025 to 31/03/2026
Service: Roads General
Site: Mayfield Road (7901964)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
Asset: 1.00		Asset - Locn.: Ward 15 - From Fountainhall Road south-east to Braid Burn		Feature Type: Road Asset		Area: South East Locality	
50191536	1no missing bollard (RD: SFP Damaged Bollard)	Opposite 102	RD: Cat 3 - 60 Day	Job Complete	10/02/2026	12/02/2026	Act. ROAD/82114137
50192359	No 1 pothole (RD: CW Pothole)	Outside no 65	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	19/02/2026	20/02/2026	Act. ROAD/82114851
50192360	No 1 pothole (RD: CW Pothole)	Opposite no 55 a ... at bustop	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	19/02/2026	20/02/2026	Act. ROAD/82114852
50192361	Melted bollard wand needs replaced (RD: SFP Damaged Bollard)	Outside no 67	RD: Cat 3 - 60 Day	Job Complete	19/02/2026	24/02/2026	Act. ROAD/82114853
50193378	No 1 pothole (RD: CW Pothole)	Opposite no 55 a at bustop	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	05/03/2026	11/03/2026	Act. ROAD/82115656
50193956	Outside the braid vets near lamppost MFN35 (RD: CW Pothole)	No 1 pothole	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	16/03/2026	17/03/2026	Act. ROAD/82116143
50194084	No 1 pothole (RD: CW Pothole)	At bustop opposite no 55 a	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	18/03/2026	23/03/2026	Act. ROAD/82116244
50194206	No 1 pothoke (RD: CW Pothole)	Outside no 20 at bustop	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	19/03/2026	23/03/2026	Act. ROAD/82116334
50194538	Sunken tar 3 m x2 m (RD: FW HRA Depression/Sunken)	Outside no 86 mayfield road (margiotta shop	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	26/03/2026	26/04/2026	Act. ROAD/82116593