

62676 ICT and Transformation Services Agreement

I am writing to request information relating to the ICT and Transformation Services Agreement between City of Edinburgh Council and CGI IT UK Limited, dated 21 August 2015.

Please provide the following information:

The total number of Simple Change Proposals (SCPs) or equivalent change requests raised by the Council against the CGI ICT and Transformation Services Agreement, from the contract start date to the date of this request, broken down by financial year.

Please refer to the table below which provides the number of small changes raised. This does not provide details of how many were approved/implemented which we are unable to report on. Also, the data is an extract from the legacy system, which has been archived, so that data is more limited. The data prior to this system being implemented is not held, so we are unable to report on the full period of your request. The first change noted on the legacy system is May 2017. There is limited information available between 2016/17 and 2018/19.

Financial Year	Period	Total Changes
2016/17	2016-04-01 to 2017-03-31	9
2017/18	2017-04-01 to 2018-03-31	20
2018/19	2018-04-01 to 2019-03-31	11
2019/20	2019-04-01 to 2020-03-31	1,096
2020/21	2020-04-01 to 2021-03-31	1,258
2021/22	2021-04-01 to 2022-03-31	1,213
2022/23	2022-04-01 to 2023-03-31	975
2023/24	2023-04-01 to 2024-03-31	823
2024/25	2024-04-01 to 2025-03-31	858

2025/26	2025-04-01 to 2026-03-31	772
2026/27	2026-04-01 to 2027-03-31	154
Grand total		7,189

The total expenditure incurred by the Council on SCPs or equivalent change requests under this agreement, broken down by financial year.

Please refer to the table below which provides the total billing for small changes, per financial year.

Financial Year	Total (Ex. VAT) £	Total (Incl. VAT) £
2016/17	45,675.51	54,810.61
2017/18	99,335.29	119,202.35
2018/19	171,494.66	205,793.59
2019/20	298,042.23	357,650.67
2020/21	254,354.48	305,225.38
2021/22	734,427.03	881,312.44
2022/23	688,487.37	826,184.84
2023/24	883,571.47	1,060,285.76
2024/25	567,848.85	681,418.62
2025/26	587,763.91	705,316.69
2026/27	26,188.98	31,426.78

Grand Total	4,357,189.78	5,228,627.73
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The day rates or hourly rates charged by CGI for each SFIA level used in the pricing of SCPs under this agreement, as applicable at each contract review or indexation point since 2015.

Please refer to the table below which provides the requested information for each Financial Year.

	16/17	17/18	18/19	19/20	20/21	21/22	22/23	23/24	24/25	25/26
SFIA 7 (£)	1,039.00	1,039.00	1,070.17	1,102.28	1,141.74	1,146.83	1,175.51	1,204.90	1,235.79	1,265.89
SFIA 6 (£)	937.00	937.00	965.11	994.06	1,029.65	1,034.25	1,060.10	1,086.60	1,114.46	1,141.62
SFIA 5 (£)	796.00	796.00	819.88	844.48	874.71	878.61	900.58	923.09	946.76	969.83
SFIA 4 (£)	627.00	627.00	645.81	665.18	688.99	692.07	709.38	727.11	745.75	763.92
SFIA 3 (£)	489.00	489.00	503.67	518.78	537.35	539.75	553.25	567.08	581.62	595.78
SFIA 2 (£)	387.00	387.00	398.61	410.57	425.27	427.17	437.84	448.79	460.30	471.51

Any benchmarking exercise carried out by the Council to assess whether CGI's rates under this agreement represent value for money compared to market rates, including the date of any such exercise and its findings.

If no such benchmarking exercise has been carried out at any point during the life of this contract, please confirm that explicitly.

A benchmarking exercise was carried out by Gartner in 2024. The findings indicated that what we pay for services received is value for money. We are currently undergoing a further benchmarking exercise with Gartner.

The total number of times the agreement has been extended or renewed beyond its original term, and the date of each extension or renewal.

The contract was awarded in August 2015 for 'up to 19 years'. The original contract period was 31/03/2016 to 01/04//2023. It was extended in August 2020 to 31/03/2029 and can be further extended to 31/03/2035.