

## 62538 Electric Vehicle Charging Points

Please provide the following information relating to electric vehicle charging points owned, operated, managed, or maintained by the City of Edinburgh Council:

The total number of claims made against the Council during the period 1 January 2019 to the present date alleging that an electric vehicle charging point, charging cable, charging connector, charging socket, charging bollard, charging infrastructure, or associated equipment caused damage to a vehicle.

There have been fewer than five claims received in this period relating to alleged damaged through the use of Electric Chargers / Cables.

For each claim, please provide:

- \* The date the claim was received.
- \* A brief description of the alleged damage.
- \* The location of the charging point involved.
- \* Whether the claim was accepted, rejected, settled, or remains on-going.
- \* Where a claim was settled, the amount paid in settlement.

Due to the small number of claims, we are unable to provide the precise number of claims or the further detail of the claims requested as this could lead to an individual being identified. This would be a breach of the Data Protection Act 2018.

Of the claims received in this period, they were either repudiated or remain on-going. No compensation has been paid to date.

Copies of any investigation reports, inspection reports, maintenance records, risk assessments, internal correspondence, or other documents relied upon by the Council when assessing claims relating to vehicle damage caused by electric vehicle charging infrastructure.

The Council's Insurance Service do not hold this information. Should a claim be received, the maintenance and inspection reports for a/the specific charger would be requested from the service. The Council does not assess claims; these are all passed to the Council's claims handling agent (Gallagher Bassett) to process.

The number of claims that resulted in:

- \* A financial settlement.
- \* A repair being funded by the Council.
- \* A claim being rejected.

The Council has not yet paid any compensation to Third Parties in relation to claims relating to the above.

As detailed in A2 above, we are unable to confirm the number of rejected claims.

Any internal policies, procedures, guidance documents, or criteria used by the Council when assessing claims for vehicle damage allegedly caused by electric vehicle charging infrastructure.

Not applicable. All claims are handled by our claims handling agents (Gallagher Bassett). They handle claims independently of the Council.