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The Policy and procedures of housing homeless persons into temporary accommodation.

There is no single allocations policy for temporary accommodation as there is for mainstream housing. We are legally obliged to offer accommodation to any households who are homeless or threatened with homelessness. Our duties are clearly defined in the Housing (Scotland) Act 1987 specifically Section 24, Section 29 and Sections 31 & 32.

The standards for temporary accommodation are set out in the following secondary legislation/guidance:

- The Unsuitable Accommodation Order
- Temporary Accommodation Standards Framework
- Code of Guidance on Homelessness

Our duty service allocates on a first come first serve basis – individuals can present to any of the four locality offices for assistance. Beyond this we allocate on a need's basis this may mean that we source accommodation for someone in a specific area for safety reasons for we source a specific property type to meet a health or other need.