

Site History Report

Effective: 12/02/2025 to 11/02/2026

Service: Roads General

Site: Glasgow Road (7902481)

Asset Number: 3.00 to 3.00

Display Action Officer: No

Site: Glasgow Road (7902481)

Locality: Edinburgh, City of Edinburgh

Area: North West Locality

Condition Survey

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
Asset:	3.00	Asset - Locn.:	Ward 3 - East side of Gogar Roundabout to Drum Brae South in	Feature Type:	Road Asset		Area:	North West Locality
Batch:	41252782 - Inspection Batch			Route:	Ad hoc Route			Date: 10/02/2026
42199078	Pothole	10/02/2026	Right hand lane before traffic lights	RD: CW Pothole	Internal		Committed	50191554
Batch:	41252213 - Inspection Batch			Route:	Mobile Inspection Strategic			Date: 07/02/2026
	No actionable defects found							
Batch:	41251874 - Inspection Batch			Route:	Ad hoc Route			Date: 04/02/2026
42198545	Cracked broken surface patch required 2x4	04/02/2026	Just as you come off on slipway to Gogar Roundabout.	RD: CW Cracked/Broken	Internal		Uncommitted	50191141
Batch:	41251872 - Inspection Batch			Route:	Ad hoc Route			Date: 04/02/2026
	No actionable defects found							
Batch:	41251860 - Inspection Batch			Route:	North Mobile Inspection Route			Date: 04/02/2026
	No actionable defects found							
Batch:	41251719 - Inspection Batch			Route:	Ad hoc Route			Date: 04/02/2026
42198435	Please reinstate faded yellow box	04/02/2026	Junction with Gyle Park Gardens	RD: Markings Refresh	Internal		Committed	50191062
Batch:	41251292 - Inspection Batch			Route:	Mobile Inspection Strategic			Date: 31/01/2026
42198140	1no pothole	31/01/2026	At Ip 98	RD: CW Pothole	Internal		Committed	50190832
42198139	1no pothole	31/01/2026	At the junction of Meadow Place Road	RD: CW Pothole	Internal		Committed	50190831
Batch:	41251216 - Inspection Batch			Route:	Ad hoc Route			Date: 30/01/2026
42198110	Pothole	30/01/2026	Heading for the gyle at lamp post 98	RD: CW Pothole	Internal		Committed	50190802
Batch:	41249927 - Inspection Batch			Route:	Mobile Inspection Strategic			Date: 25/01/2026
	No actionable defects found							
Batch:	41249378 - Inspection Batch			Route:	Ad hoc Route			Date: 21/01/2026
42197269	Pothole	21/01/2026	Just after lights city bound	RD: CW Pothole	Internal		Committed	50190142
Batch:	41249377 - Inspection Batch			Route:	Ad hoc Route			Date: 21/01/2026
42197268	Pothole	21/01/2026	City bound outside shell garage	RD: CW Pothole	Internal		Committed	50190141
Batch:	41248905 - Inspection Batch			Route:	Mobile Inspection Strategic			Date: 18/01/2026
	No actionable defects found							
Batch:	41248827 - Inspection Batch			Route:	Ad hoc Route			Date: 17/01/2026
42196803	Pothole	17/01/2026	Just past b&m exit in right hand lane	RD: CW Pothole	Internal		Committed	50189808
Batch:	41248826 - Inspection Batch			Route:	Ad hoc Route			Date: 17/01/2026
42196802	Pothole	17/01/2026	At the big Gyle sign at slip off to gyle	RD: CW Pothole	Internal		Committed	50189807
Batch:	41247803 - Inspection Batch			Route:	Mobile Inspection Strategic			Date: 11/01/2026
	No actionable defects found							
Batch:	41246735 - Inspection Batch			Route:	North Mobile Inspection Route			Date: 31/12/2025
42195973	1no pothole	31/12/2025	At the bus stop opposite Geely cars	RD: CW Pothole	Internal		Committed	50189117

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Asset:	3.00	Asset - Locn.:	Ward 3 - East side of Gogar Roundabout to Drum Brae South in	Feature Type:	Road Asset		Area:	North West Locality
Batch:	41245733 - Inspection Batch			Route:	Mobile Inspection Strategic			Date: 22/12/2025
	No actionable defects found							
Batch:	41244626 - Inspection Batch			Route:	Ad hoc Route			Date: 15/12/2025
42195268	Pothole	15/12/2025	Outside shell garage at lane merge	RD: CW Pothole	Internal		Committed	50188511
Batch:	41244544 - Inspection Batch			Route:	Mobile Inspection Strategic			Date: 15/12/2025
	No actionable defects found							
Batch:	41243650 - Inspection Batch			Route:	Ad hoc Route			Date: 03/12/2025
42194630	Pothole	03/12/2025	On drumbrae roundabout heading west from saint johns rod	RD: CW Pothole	Internal		Committed	50188013
Batch:	41243465 - Inspection Batch			Route:	Ad hoc Route			Date: 02/12/2025
42194508	Pothole	02/12/2025	east bound carriage way of Glasgow Road the corner of the Shell petrol station	RD: CW Pothole	Internal		Committed	50187924
Batch:	41242892 - Inspection Batch			Route:	Ad hoc Route			Date: 26/11/2025
42194035	All lane markings and junction lines refresh	26/11/2025	From maybury junction to south gyle	RD: Markings Refresh	Internal		Committed	50187560
Batch:	41242890 - Inspection Batch			Route:	Ad hoc Route			Date: 26/11/2025
42194034	Pothole	26/11/2025	Right hand lane just after B&M exit slip	RD: CW Pothole	Internal		Committed	50187559
Batch:	41242888 - Inspection Batch			Route:	Ad hoc Route			Date: 26/11/2025
42194033	Refresh all lane markings	26/11/2025	From north gyle junction to dechmont road junction	RD: Markings Refresh	Internal		Committed	50187558
Batch:	41242685 - Inspection Batch			Route:	Ad hoc Route			Date: 25/11/2025
42193900	Noisy manhole cover	25/11/2025	Outside no 64 on carriageway	RU: Utility Apparatus	Internal		Uncommitted	50187476
Batch:	41242684 - Inspection Batch			Route:	North Mobile Inspection Route			Date: 25/11/2025
	No actionable defects found							
Batch:	41242682 - Inspection Batch			Route:	Ad hoc Route			Date: 25/11/2025
42193898	Noisy/ manhole cover	25/11/2025	Outside. No 62 on carriageway	RU: Utility Apparatus	Internal		Uncommitted	50187474
Batch:	41242280 - Inspection Batch			Route:	Ad hoc Route			Date: 21/11/2025
42193662	No 1 pothole	21/11/2025	In middle lane just before roundabout heading into town at Chinese Manor House restaurant	RD: CW Pothole	Internal		Committed	50187276
Batch:	41240895 - Inspection Batch			Route:	Ad hoc Route			Date: 07/11/2025
42192826	Parking: Other - What type of sign is it? Road sign problem, type unlit No loading sign. Pole it's on is heavily leaning and needs to be removed. (Enquiry 2017342) Suggest removal as nearby greenway sign on LP OS 101/103.	07/11/2025	Leaning pole OS 99 Glasgow Road	NSL: Pole Sign Remove Defect	Internal		Committed	50186590

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Asset:	3.00	Asset - Locn.:	Ward 3 - East side of Gogar Roundabout to Drum Brae South in	Feature Type:	Road Asset		Area:	North West Locality
Batch:	41239536 - Inspection Batch			Route:	North Mobile Inspection Route			Date: 22/10/2025
	No actionable defects found							
Batch:	41237156 - Inspection Batch			Route:	North Mobile Inspection Route			Date: 22/09/2025
	No actionable defects found							
Batch:	41236021 - Inspection Batch			Route:	Ad hoc Route			Date: 05/09/2025
42189600	Permanent repair required	05/09/2025	Lpost 102	RD: CW Rutting	Internal		Uncommitted	50184494
Batch:	41235428 - Inspection Batch			Route:	Ad hoc Route			Date: 26/08/2025
42189089	Replace missing and damaged railings	26/08/2025	Outside 107(Select Motors)	RD: Railing Damage/Missing/Ne	Internal		Committed	50184072
Batch:	41235427 - Inspection Batch			Route:	Ad hoc Route			Date: 26/08/2025
42189088	Relay sunken tactile flags	26/08/2025	Outside 107(Select Motors)	RD: FW Slabs Rocking	Internal		Uncommitted	50184071
Batch:	41235150 - Inspection Batch			Route:	Ad hoc Route			Date: 20/08/2025
42188769	Pothole on carriageway	20/08/2025	Heading west to City Bypass	RD: CW Pothole	Internal		Committed	50183877
Batch:	41234906 - Inspection Batch			Route:	North Mobile Inspection Route			Date: 18/08/2025
	No actionable defects found							
Batch:	41233295 - Inspection Batch			Route:	North Mobile Inspection Route			Date: 18/07/2025
	No actionable defects found							
Batch:	41232990 - Inspection Batch			Route:	Ad hoc Route			Date: 15/07/2025
42187033	Reset gully frames	15/07/2025	Heading south junction Gogar roundabout/Glasgow Road	RD: Gully Damaged/Sunken	Internal		Committed	50182661
Batch:	41232921 - Inspection Batch			Route:	Ad hoc Route			Date: 14/07/2025
42186954	Replace damaged bollard	14/07/2025	Outside 25	RD: Bollard Damage/Missing/Ne	Internal		Committed	50182618
Batch:	41231342 - Inspection Batch			Route:	Ad hoc Route			Date: 19/06/2025
42185803	Pothole on carriageway	19/06/2025	At bus stop outside Marriott Hotel	RD: CW Pothole	Internal		Committed	50181677
Batch:	41231225 - Inspection Batch			Route:	North Mobile Inspection Route			Date: 17/06/2025
	No actionable defects found							
Batch:	41231029 - Inspection Batch			Route:	Ad hoc Route			Date: 16/06/2025
42185623	Noisy and sunken triple BT Manhole, photos attached.	16/06/2025	St John's Road, no 206, Corstorphine outside Bank of Scotland on east bound lane	RU: Utility Apparatus	Internal		Uncommitted	50181495
Batch:	41230795 - Inspection Batch			Route:	Ad hoc Route			Date: 12/06/2025
42185477	Noisy carriageway manhole	12/06/2025	Outside 128	RU: Utility Apparatus	Internal		Uncommitted	50181278
Batch:	41230511 - Inspection Batch			Route:	Ad hoc Route			Date: 10/06/2025
42185320	Pothole on carriageway	10/06/2025	Outside 88	RD: CW Pothole	Internal		Committed	50181151
Batch:	41229909 - Inspection Batch			Route:	Ad hoc Route			Date: 04/06/2025
42184934	Refresh right hand lane into North Gyle Road	04/06/2025	Junction North Gyle Road	RD: Markings Refresh	Internal		Uncommitted	50180847

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Asset:	3.00	Asset - Locn.:	Ward 3 - East side of Gogar Roundabout to Drum Brae South in	Feature Type:	Road Asset		Area:	North West Locality
Batch:	41229662 - Inspection Batch			Route:	Ad hoc Route			Date: 30/05/2025
42184718	Damaged brickwork at footway manhole	30/05/2025	Outside 57	RU: Utility Apparatus	Internal		Uncommitted	50180656
Batch:	41228397 - Inspection Batch			Route:	North Mobile Inspection Route			Date: 15/05/2025
	No actionable defects found							
Batch:	41227927 - Inspection Batch			Route:	Ad hoc Route			Date: 08/05/2025
42183146	Refresh lane markings	08/05/2025	From Gyle Park Gardens to Maybury Road	RD: Markings Refresh	Internal		Committed	50179707
Batch:	41226419 - Inspection Batch			Route:	North Mobile Inspection Route			Date: 22/04/2025
	No actionable defects found							
Batch:	41225481 - Inspection Batch			Route:	Ad hoc Route			Date: 08/04/2025
42180956	Refresh bus lane markings	08/04/2025	Junction Maybury Road	RD: Markings Refresh	Internal		Committed	50178308
Batch:	41224894 - Inspection Batch			Route:	Ad hoc Route			Date: 02/04/2025
42180466	Pothole on carriageway	02/04/2025	Heading west at traffic lights at Delta hotel	RD: CW Pothole	Internal		Committed	50178014
Batch:	41224445 - Inspection Batch			Route:	Mobile Inspection Strategic			Date: 30/03/2025
	No actionable defects found							
Batch:	41223793 - Inspection Batch			Route:	Mobile Inspection Strategic			Date: 22/03/2025
	No actionable defects found							
Batch:	41223529 - Inspection Batch			Route:	Ad hoc Route			Date: 20/03/2025
42179281	Uplift abandoned TM	20/03/2025	Glasgow Road on middle reservation adjacent to Shell fuel station	RD: Uplift Abandoned TM	Internal		Committed	50177322
Batch:	41223506 - Inspection Batch			Route:	Ad hoc Route			Date: 20/03/2025
42179261	One pole of a Direction sign is leaning back.	20/03/2025	Opposite Bank of Scotland	RD: Unlit Sign Damaged/Missing	Internal		Committed	50177300
	Can this pole be cut down and signs removed to make sake please?							
	Cheers							
Batch:	41223134 - Inspection Batch			Route:	North Mobile Inspection Route			Date: 17/03/2025
	No actionable defects found							
Batch:	41222985 - Inspection Batch			Route:	Mobile Inspection Strategic			Date: 17/03/2025
	No actionable defects found							
Batch:	41222049 - Inspection Batch			Route:	Ad hoc Route			Date: 10/03/2025
42178222	Noisy carriageway manhole	10/03/2025	Outside 128	RU: Utility Apparatus	Internal		Uncommitted	50176659
Batch:	41221459 - Inspection Batch			Route:	Mobile Inspection Strategic			Date: 05/03/2025
42177768	1no pothole	05/03/2025	Eastbound lane at Ip GFC98	RD: CW Pothole	Internal		Committed	50176382

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Asset:	3.00	Asset - Locn.:	Ward 3 - East side of Gogar Roundabout to Drum Brae South in	Feature Type:	Road Asset		Area:	North West Locality
Batch:	41221135 - Inspection Batch		Route:	NW_CF1_GlasgowRd1			Date:	03/03/2025
42177540	Patch required around gully	03/03/2025	Just before gogar roundabout	RD: CW Cracked/Broken	Internal		Uncommitted	50176200
42177534	Refresh yellow junction box	03/03/2025	Junction Gyle Park Gardens	RD: Markings Refresh	Internal		Committed	50174839
42177507	Renew sticky tactiles either side of junction Approx 12 each side	03/03/2025	Outside Lidl	RD: FW Slabs Broken/Missing	Internal		No Action Required	
42177515	Patch required Approx 3m x 3m	03/03/2025	Outside dominos	RD: FW HRA Cracked/Broken	Internal		No Action Required	
42177498	Patch required around double box	03/03/2025	Outside 40	RD: FW HRA Cracked/Broken	Internal		No Action Required	
42177533	1 cw pothole	03/03/2025	At dechmont road bus stop from city	RD: CW Pothole	Internal		Committed	50176196
42177514	Patch required around toby Approx 1m x 1m	03/03/2025	Outside dominos	RD: FW HRA Cracked/Broken	Internal		Uncommitted	50130979
42177539	Patch required Approx 2m x 1m	03/03/2025	At lp102	RD: CW Cracked/Broken	Internal		No Action Required	
42177508	Renew sticky tactiles either side of junction Approx 8 each side	03/03/2025	Outside shell garage	RD: FW Slabs Broken/Missing	Internal		No Action Required	
42177494	Patch required around gully	03/03/2025	Outside 62	RD: CW Cracked/Broken	Internal		No Action Required	
42177493	Patch required Approx 3m x 1m	03/03/2025	Outside 66 Entrance to driveway	RD: CW Cracked/Broken	Internal		No Action Required	
42177518	1mx4m patch req	03/03/2025	Outside 29	RD: FW HRA Cracked/Broken	Internal		No Action Required	
42177537	permanent repair required to carriageway	03/03/2025	Traffic lights outside Marriott hotel	RD: CW Rutting	Internal		No Action Required	
42177512	Replace missing sticky tactiles either side of junction 4 one side & 2 on other side	03/03/2025	Outside shell garage At domino's side	RD: FW Slabs Broken/Missing	Internal		No Action Required	
42177522	Patch required Approx 2m x 1m	03/03/2025	Outside 55 Entrance to driveway	RD: CW Cracked/Broken	Internal		No Action Required	
42177547	.5mx8m patch required	03/03/2025	Outside thistle dhu bed and breakfast	RD: CW Cracked/Broken	Internal		No Action Required	
42177492	reset loose carriageway gully frame	03/03/2025	Outside 70	RD: Gully Damaged/Sunken	Internal		No Action Required	
42177499	Patch required Approx 1m x 1m	03/03/2025	Outside novella beauty clinic	RD: FW HRA Cracked/Broken	Internal		No Action Required	
42177491	Patch required around manhole	03/03/2025	Outside 88	RD: CW Cracked/Broken	Internal		No Action Required	
42177532	Patch required around gully	03/03/2025	At dechmont road bus stop from city	RD: CW Cracked/Broken	Internal		No Action Required	
42177500	1 fw pothole	03/03/2025	Outside 12a	RD: FW HRA Pothole	Internal		Committed	50176182
42177502	Patch required around hydrant Approx 1m x 1m	03/03/2025	Outside the gym group	RD: CW Cracked/Broken	Internal		Uncommitted	50154695
42177496	1 pothole Make safe around old pole stump	03/03/2025	Outside 46	RD: FW HRA Pothole	Internal		Committed	50176181
42177546	Patch required around gully	03/03/2025	Opposite Volvo	RD: CW Cracked/Broken	Internal		No Action Required	
42177497	Patch required Approx 1m x 1m	03/03/2025	Outside 42	RD: FW HRA Cracked/Broken	Internal		No Action Required	
42177538	Patch required Approx 2m x 2m	03/03/2025	At lp98	RD: CW Cracked/Broken	Internal		No Action Required	
42177535	1 cw pothole	03/03/2025	At junction with Gyle park gardens	RD: CW Pothole	Internal		Committed	50176197

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Asset:	3.00	Asset - Locn.:	Ward 3 - East side of Gogar Roundabout to Drum Brae South in	Feature Type:	Road Asset		Area:	North West Locality
Batch:	41221135 - Inspection Batch			Route:	NW_CF1_GlasgowRd1		Date:	03/03/2025
42177536	Patch required around gully	03/03/2025	Opposite 156	RD: CW Cracked/Broken	Internal		Uncommitted	50176198
42177503	Patching required Approx 1m x 1m & 0.5m x 0.5m	03/03/2025	Opposite 6	RD: CW Cracked/Broken	Internal		No Action Required	
42177523	Patch required around manhole Approx 2m x 1m	03/03/2025	Outside 65	RD: CW Cracked/Broken	Internal		No Action Required	
Batch:	41220757 - Inspection Batch No actionable defects found			Route:	Mobile Inspection Strategic		Date:	26/02/2025
Batch:	41220252 - Inspection Batch			Route:	Ad hoc Route		Date:	21/02/2025
42176756	Pothole	21/02/2025	Left hand lane of slip to the gyle	RD: CW Pothole	Internal		Committed	50175669
Batch:	41219763 - Inspection Batch No actionable defects found			Route:	North Mobile Inspection Route		Date:	19/02/2025
Batch:	41219577 - Inspection Batch No actionable defects found			Route:	Mobile Inspection Strategic		Date:	19/02/2025
Batch:	41219055 - Inspection Batch No actionable defects found			Route:	Mobile Inspection Strategic		Date:	13/02/2025
Batch:	41218963 - Inspection Batch			Route:	Ad hoc Route		Date:	13/02/2025
42175882	Pothole on carriageway	13/02/2025	Lpost 98	RD: CW Pothole	Internal		Committed	50175010

Customer Services

Enquiry No.: 34009991	Logged by: [REDACTED]	on: 02/06/2025 12:57
Service: Roads General	Subject: Road Markings: Defective	Classification: Request for service
Desc.: North Gyle Road, please inspect road markings indicating the right hand turn into North Gyle Road (when turning off Glasgow Road westbound. the dotted lines and the right turn arrow.		
Location: North Gyle Road	Contact: o	
Plot Number: 3.00	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in	Feature Type: Road Asset
Job Number: 50180847	Defect Number: 42184934	
Enquiry No.: 34009916	Logged by: [REDACTED]	on: 09/05/2025 10:43
Service: Roads General	Subject: Pavement: Damaged / Defective	Classification: Request for service
Desc.: middle of the 2 lanes on A8 Glasgow road, Eastward large potholes.		
Location: Glasgow Road	Contact:	
Plot Number: 3.00	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in	Feature Type: Road Asset
Enquiry No.: 2090782	Logged by: Verint CRM Connector	on: 08/02/2026 13:58
Service: Roads General	Subject: Road: Defective / Damaged	Classification: Request for service
Desc.:	Contact:	
Location: The whole of Edinburgh		
Plot Number: 3.00	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in	Feature Type: Road Asset

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Enquiry No.: 2088823 Service: Roads General Desc.: Location: .	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 04/02/2026 16:18 Classification: Request for service	Contact:
Plot Number: 3.00	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in	Feature Type: Road Asset	
Enquiry No.: 2088215 Service: Roads General Desc.: Location: Large and deep pothole on left lane of westbound carriage way of Glasgow Road. Has been there for some time and delsite having been reported previously has not been fixed	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 03/02/2026 18:17 Classification: Request for service	Contact:
Plot Number: 3.00	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in	Feature Type: Road Asset	
Enquiry No.: 2087539 Service: Roads General Desc.: Location: Every day, cars using the David Lloyd's sports centre on Glasgow Road make illegal right turns towards the city. There have been near-misses, a danger to themselves and other motorists and cyclists. As they have to rush the manoeuvre to avoid oncoming traffic. And don't want to take a circuitous safer route. A barrier, a traffic light or a mini roundabout will help. Also seen a case where a motorist turned right coming in from the airport even though there is a clear 'No Right Turn'	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 02/02/2026 17:51 Classification: Request for service	Contact:
Enquiry No.: 2087256 Service: Roads General Desc.: Location: Deep Pothole underneath the gantry to the left hand side of the road. Dangerous, as cars should swerve to avoid it, the lanes are busy, which is not ideal. Not safe to stop, do not have a photo.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 02/02/2026 12:10 Classification: Request for service	Contact:
Plot Number: 3.00	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in	Feature Type: Road Asset	
Enquiry No.: 2086948 Service: Roads General Desc.: Location: There is a dropped mean/large pothole in the road which will definitely damage cars - been there for some time And nothing done about it! Can this be fixed asap please A danger to cats, bikes and motorbikes !	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 01/02/2026 19:31 Classification: Request for service	Contact:
Plot Number: 3.00	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in	Feature Type: Road Asset	

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Enquiry No.: 2086906 Service: Roads General Desc.: Location: Large pothole as after the B&M exit in the left lane	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 01/02/2026 17:42 Classification: Request for service
Contact:		
Plot Number: 3.00	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in	Feature Type: Road Asset
Enquiry No.: 2086903 Service: Roads General Desc.: Location: East Bound Glasgow Road on slipway to Gogar Roundabout.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 01/02/2026 17:33 Classification: Request for service
Contact:		
Plot Number: 3.00	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in	Feature Type: Road Asset
Job Number: 50191141	Defect Number: 42198545	
Enquiry No.: 2086889 Service: Roads General Desc.: Location: Just past the crest of the slope where can't see it before being right on top of it. Any way u should know were it is you've been filling it with cheap tar for the last 20+ years.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 01/02/2026 17:13 Classification: Request for service
Contact:		
Plot Number: 3.00	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in	Feature Type: Road Asset
Enquiry No.: 2086802 Service: Roads General Desc.: Location: Potholes & craters	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 01/02/2026 14:47 Classification: Request for service
Contact:		
Plot Number: 3.00	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in	Feature Type: Road Asset
Enquiry No.: 2086222 Service: Roads General Desc.: Location: 2 separate big potholes, v deep near the kerb on the main road after the exit from b&m. One is impossible to avoid without crossing into other lane	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 30/01/2026 23:52 Classification: Request for service
Contact:		
Plot Number: 3.00	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in	Feature Type: Road Asset
Enquiry No.: 2086151 Service: Roads General Desc.: Location: Pothole here heading towards town	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 30/01/2026 19:54 Classification: Request for service
Contact:		
Plot Number: 3.00	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in	Feature Type: Road Asset
Enquiry No.: 2084832 Service: Roads General Desc.: Location: holes	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 28/01/2026 21:02 Classification: Request for service
Contact:		
Plot Number: 3.00	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in	Feature Type: Road Asset

Site History Report

Effective: 12/02/2025 to 11/02/2026
Service: Roads General
Site: Glasgow Road (7902481)

Asset Number: 3.00 to 3.00
Display Action Officer: No

Customer Services

Enquiry No.: 2084831 **Logged by:** Verint CRM Connector **on:** 28/01/2026 21:01
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: There are multiple deep holes as you head towards the bypass. Don't know exact spots. **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Enquiry No.: 2084325 **Logged by:** Verint CRM Connector **on:** 28/01/2026 09:56
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: When heading towards the gyle from maybury road, taking a right turn onto Glasgow Road, just after B&M there is an extremely deep pothole **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Job Number: 50190802 **Defect Number:** 42198110

Enquiry No.: 2080014 **Logged by:** Verint CRM Connector **on:** 20/01/2026 16:41
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Multiple pot holes which are quite deep along this stretch of road. When you turn onto the Glasgow Road from the Maybury Road. Too busy and dangerous to take photos of the pot holes. **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Job Number: 50190141 **Defect Number:** 42197268

Enquiry No.: 2079492 **Logged by:** Verint CRM Connector **on:** 19/01/2026 21:51
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Deep pothole. **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Enquiry No.: 2079379 **Logged by:** Verint CRM Connector **on:** 19/01/2026 17:29
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Huge pothole westbound at location marked in left hand lane before going through underpass at Gogar Roundabout **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Enquiry No.: 2078424 **Logged by:** Verint CRM Connector **on:** 18/01/2026 07:42
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Large pothole **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Enquiry No.: 2078423 **Logged by:** Verint CRM Connector **on:** 18/01/2026 07:40
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Large pothole **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Site History Report

Effective: 12/02/2025 to 11/02/2026

Service: Roads General

Site: Glasgow Road (7902481)

Asset Number: 3.00 to 3.00

Display Action Officer: No

Customer Services

Enquiry No.: 2078318 **Logged by:** Verint CRM Connector **on:** 17/01/2026 18:53
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service

Desc.:
Location: We have received a complaint from a member of public stating that the business City Car Wash is pouring the water onto the pavement which is then icing over and is extremely dangerous for pedestrians , The [redacted] has tried to contact the council by phone as [redacted] has no internet with no success. [redacted] then contacted police scotland who is now reporting this on her behalf **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Enquiry No.: 2077198 **Logged by:** Verint CRM Connector **on:** 15/01/2026 18:48
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service

Desc.:
Location: Previously dug up part of road has sunk causing a dangerous dip on a 40mph road. **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Enquiry No.: 2076953 **Logged by:** Verint CRM Connector **on:** 15/01/2026 14:09
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service

Desc.:
Location: pothole **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Enquiry No.: 2076182 **Logged by:** Verint CRM Connector **on:** 14/01/2026 13:30
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service

Desc.:
Location: Huge unable to see until your wheel is in it. Pothole is deep. Made my car alert to me when i hit it that its knocked something on car to alert me!!
Sorry its such a busy road it isnt safe. But its on the road againt railings as yiu go under the bridge as if your going to go under the rpad about but i was heading to hermiston so merged lane when incident happened **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Job Number: 50189807 **Defect Number:** 42196802

Enquiry No.: 2075911 **Logged by:** Verint CRM Connector **on:** 14/01/2026 08:58
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service

Desc.:
Location: Pothole on the bridge over the railway on the inside lane going west on the A8 **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Enquiry No.: 2072352 **Logged by:** Verint CRM Connector **on:** 08/01/2026 11:48
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service

Desc.:
Location: West-bound carriageway, outside or north-most lane **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Site History Report

Effective: 12/02/2025 to 11/02/2026
Service: Roads General
Site: Glasgow Road (7902481)

Asset Number: 3.00 to 3.00
Display Action Officer: No

Customer Services

Enquiry No.: 2058506 **Logged by:** Verint CRM Connector **on:** 15/12/2025 07:03
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Very deep, very sharp pothole, approx 30cm wide (maybe more, hard to tell) **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Enquiry No.: 2056590 **Logged by:** Verint CRM Connector **on:** 11/12/2025 08:01
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Large potholes Report ID: 8531233 Category: Potholes Dangerous pothole forcing you into the other lane of traffic or damaging your car. Really dangerous Location: Easting/Northing: 317773/672684 (55.940148, -3.31797) Nearest road to the pin placed on the map (automatically generated by OpenStreetMap): Glasgow Road, North Gyle, South Gyle, City of Edinburgh, Alba / Scotland, EH12 8NP, United Kingdom Nearest postcode to the pin placed on the map (automatically generated): EH12 8NP (69m away) **Contact:**

Enquiry No.: 2056361 **Logged by:** Verint CRM Connector **on:** 10/12/2025 16:19
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: This morning I hit a pothole here it was on the left lane just after the junction for B&M **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Enquiry No.: 2055687 **Logged by:** Verint CRM Connector **on:** 09/12/2025 19:11
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole. **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Enquiry No.: 2055288 **Logged by:** Verint CRM Connector **on:** 09/12/2025 09:50
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Big pothole on Glasgow Road before turning off to South Gyle. **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Enquiry No.: 2055116 **Logged by:** Verint CRM Connector **on:** 08/12/2025 20:17
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Potholes. **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Job Number: 50188511 **Defect Number:** 42195268

Enquiry No.: 2054950 **Logged by:** Verint CRM Connector **on:** 08/12/2025 14:45
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: A very deep and wide pothole about 20 m west of B&M access road junction with westbound Glasgow Road (A8) **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Site History Report

Effective: 12/02/2025 to 11/02/2026
Service: Roads General
Site: Glasgow Road (7902481)

Asset Number: 3.00 to 3.00
Display Action Officer: No

Customer Services

Enquiry No.: 2053089 **Logged by:** Verint CRM Connector **on:** 03/12/2025 20:39
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Heading out of town on Glasgow road after B&M but before slip road to Gyle shopping centre, pothole next to pavement on inside lane **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Enquiry No.: 2052841 **Logged by:** Verint CRM Connector **on:** 03/12/2025 12:30
Service: Roads General **Subject:** Road Markings: Defective **Classification:** Request for service

Desc.: What type of sign is it? Road sign problem, type dontknow The length of Glasgow Road has been neglected for years regarding road markings. The west side of the road is a disgrace. People parking over driveways as the white lines have disappeared.

Location: The white lines which should be over the homeowners driveways have disappeared. People parking over driveways causing people to be blocked in. The west side of Glasgow Road in particular have no lane/road markings. Drivers are continually driving on the wrong side causing close calls. The markings on Glasgow Road havent been touched for years. **Contact:**

Enquiry No.: 2052054 **Logged by:** Verint CRM Connector **on:** 01/12/2025 23:57
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: From the traffic Camera to the tram bridge on Meadow house Road there have been numerous potholes, drain and road subsidence near entrance to Forrester Park for at least a few years now with no evidence of road inspectors reporting this and arranging to have this rectified. This stretch of road is one of the busiest in Edinburgh due to the cars and commercial vehicles travelling to and from the industrial estates , Colleges and Schools In this and nearby areas. **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Job Number: 50188013 **Defect Number:** 42194630

Enquiry No.: 2051575 **Logged by:** Verint CRM Connector **on:** 01/12/2025 10:02
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Large and deep pot hole on east bound carriage way of Glasgow Road at junction with Maybury Road and close to the corner of the Shell petrol station **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Job Number: 50187924 **Defect Number:** 42194508

Enquiry No.: 2050745 **Logged by:** Verint CRM Connector **on:** 28/11/2025 20:33
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Wide pothole in the middle of the road and I was unable to avoid it. Pothole hit at 2020 on 28 November 2025. My car had new suspension arms fitted on Tuesday and if they are broken again due to your awful roads you will hear from me. This is the second suspension fault caused by potholes in this town. Fix it. Cannot provide a photo as its main road and its 0830, its dark. **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Site History Report

Effective: 12/02/2025 to 11/02/2026
Service: Roads General
Site: Glasgow Road (7902481)

Asset Number: 3.00 to 3.00
Display Action Officer: No

Customer Services

Enquiry No.: 2050081 Service: Roads General Desc.: Location: Big pothole	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 27/11/2025 19:43 Classification: Request for service Contact:
Plot Number: 3.00 Job Number: 50187558	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in Defect Number: 42194033	Feature Type: Road Asset
Enquiry No.: 2049005 Service: Roads General Desc.: Location: Poor line visibility Report ID: 8464477 Category: Roads/highways Line decay Location: Easting/Northing: 318482/672774 (55.941076, -3.306652) Nearest road to the pin placed on the map (automatically generated by OpenStreetMap): 116, Glasgow Road, North Gyle, South Gyle, City of Edinburgh, Alba / Scotland, EH12 8LR, United Kingdom Nearest postcode to the pin placed on the map (automatically generated): EH12 8JB (55m away)	Logged by: [REDACTED] Subject: Road Markings: Defective	on: 26/11/2025 09:19 Classification: Request for service Contact: paul shabbir
Plot Number: 3.00 Job Number: 50187558	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in Defect Number: 42194033	Feature Type: Road Asset
Enquiry No.: 2048966 Service: Roads General Desc.: Location: Painted lines decayed Report ID: 8464485 Category: Roads/highways No middle line markings Location: Easting/Northing: 316788/672388 (55.937314, -3.333633) Nearest road to the pin placed on the map (automatically generated by OpenStreetMap): Glasgow Road, Gogar, City of Edinburgh, Alba / Scotland, EH12 9BH, United Kingdom Nearest postcode to the pin placed on the map (automatically generated): EH12 9BR (158m away)	Logged by: [REDACTED] Subject: Road Markings: Defective	on: 26/11/2025 08:48 Classification: Request for service Contact: paul shabbir
Enquiry No.: 2048947 Service: Roads General Desc.: Line markings decayed Location:	Logged by: [REDACTED] Subject: Road Markings: Defective	on: 26/11/2025 08:23 Classification: Request for service Contact: Anon
Plot Number: 3.00 Job Number: 50187560	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in Defect Number: 42194035	Feature Type: Road Asset
Enquiry No.: 2048774 Service: Roads General Desc.: Location: hole in road	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 25/11/2025 17:47 Classification: Request for service Contact:
Plot Number: 3.00	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in	Feature Type: Road Asset

Site History Report

Effective: 12/02/2025 to 11/02/2026
Service: Roads General
Site: Glasgow Road (7902481)

Asset Number: 3.00 to 3.00
Display Action Officer: No

Customer Services

Enquiry No.: 2048754 Service: Roads General Desc.: Location: pothole in road where tyres will often drive over	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 25/11/2025 17:08 Classification: Request for service Contact:
Plot Number: 3.00 Job Number: 50187559	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in Defect Number: 42194034	Feature Type: Road Asset
Enquiry No.: 2046627 Service: Roads General Desc.: Very deep pothole Location:	Logged by: [REDACTED] Subject: Road: Defective / Damaged	on: 21/11/2025 10:38 Classification: Request for service Contact:
Enquiry No.: 2045587 Service: Roads General Desc.: Large pothole Location: at Drum Brae roundabout	Logged by: [REDACTED] Subject: Road: Defective / Damaged	on: 19/11/2025 13:26 Classification: Request for service Contact:
Enquiry No.: 2043750 Service: Roads General Desc.: Location: Severe jarring from a pothole heading west before the underpass at the end of the bypass. It was dark and unsafe to stop to take a photo.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 15/11/2025 20:21 Classification: Request for service Contact:
Plot Number: 3.00 Job Number: 50187276	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in Defect Number: 42193662	Feature Type: Road Asset
Enquiry No.: 2043479 Service: Roads General Desc.: Location: Significant pothole in middle of 3 lanes at the approach to the roundabout. It surrounds a small metal drain/access cover. Could cause car damage as it is quite deep. Sorry was driving past it, but will endeavour to take and send photo later	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 15/11/2025 09:36 Classification: Request for service Contact:
Enquiry No.: 2043242 Service: Roads General Desc.: Location: The drain cover on the north side of the road heading towards the city centre is not fitting properly and there is noise every time a vehicle drives over the cover. The tarmac around the cover is cracked and worn.	Logged by: Verint CRM Connector Subject: Covers: Damaged / Defective	on: 14/11/2025 14:27 Classification: Request for service Contact:
Plot Number: 3.00 Job Number: 50187474	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in Defect Number: 42193898	Feature Type: Road Asset

Site History Report

Effective: 12/02/2025 to 11/02/2026

Service: Roads General

Site: Glasgow Road (7902481)

Asset Number: 3.00 to 3.00

Display Action Officer: No

Customer Services

Enquiry No.: 2042882 **Logged by:** Verint CRM Connector **on:** 13/11/2025 21:51
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: unfortunately the map wasnt working as you approach Gogar leaving Edinburgh if you are going under the round about just before the fork right lane massive pot hole. If this were a motor bike they would have come off. **Contact:**

This damaged my wheel and this has to get my alloy repaired.

The roads in Edinburgh are abysmal

Enquiry No.: 2042645 **Logged by:** Verint CRM Connector **on:** 13/11/2025 14:01
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Called this afternoon to report that there is some tarpaulin hanging off the overhead road at the roundabout as if you were going into town **Contact:**

Enquiry No.: 2042171 **Logged by:** Verint CRM Connector **on:** 12/11/2025 17:30
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: There is a deep pothole on the road **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Enquiry No.: 2039833 **Logged by:** Verint CRM Connector **on:** 07/11/2025 18:49
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: The road markings have worn away making it dangerous for cars going east, turning right into Gyle Park Gardens but also for cars going West trying to turn into the car garage / North Gyle Grove. Many drivers just driving up the middle lane with no road awareness for oncoming traffic also wanting to turn off Glasgow Road **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Enquiry No.: 2039634 **Logged by:** Verint CRM Connector **on:** 07/11/2025 13:18
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Hole in road causing loud bang when driving over. Likely to cause damage to tyres and wheels. It's been obvious for a week or two ans getting worse. **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Enquiry No.: 2035042 **Logged by:** Verint CRM Connector **on:** 29/10/2025 13:48
Service: Roads General **Subject:** Trees & Foliage: Defect **Classification:** Request for service
Desc.: Problem: Causing Obstruction.

Location:Road.
Type:Foliage / Bush

Location: Foliage is growing into a lane on the road, causing you to have to cut into another lane to pass. On Glasgow road joining the gogar roundabout coming from Edinburgh going out of town **Contact:**

Site History Report

Effective: 12/02/2025 to 11/02/2026
Service: Roads General
Site: Glasgow Road (7902481)

Asset Number: 3.00 to 3.00
Display Action Officer: No

Customer Services

Enquiry No.: 2027210 Service: Roads General Desc.: Location: Before the underpass heading west Too dangerous to stop	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 12/10/2025 18:27 Classification: Request for service Contact:
Plot Number: 3.00	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in	Feature Type: Road Asset
Enquiry No.: 2019062 Service: Roads General Desc.: the yellow box is so faded you can't pull out and turn right its so accinent in the awaiting Location: 11 Gyle Park Gardens Broomhall Edinburgh City of Edinburgh EH12 8NG	Logged by: [REDACTED] Subject: Road Markings: Defective	on: 25/09/2025 10:09 Classification: Request for service Contact:
Enquiry No.: 2017328 Service: Roads General Desc.: Location: Road breaking up near pedestrian island.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 21/09/2025 21:29 Classification: Request for service Contact:
Plot Number: 3.00	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in	Feature Type: Road Asset
Enquiry No.: 2017022 Service: Roads General Desc.: Location: Surface around drain deteriorating.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 20/09/2025 22:27 Classification: Request for service Contact:
Plot Number: 3.00	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in	Feature Type: Road Asset
Enquiry No.: 2016370 Service: Roads General Desc.: What type of sign is it? Road sign problem, type unlit Diversion sign has eventually been removed from the pavement at EH12 8HL - Glasgow Road but sandbags have been left behind Location: Sandbags require to be uplifted	Logged by: Verint CRM Connector Subject: Roadworks: Defect	on: 19/09/2025 09:22 Classification: Request for service Contact:
Enquiry No.: 2013926 Service: Roads General Desc.: Location: Hole on Glasgow Road near the traffic lights.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 14/09/2025 15:17 Classification: Request for service Contact:
Plot Number: 3.00	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in	Feature Type: Road Asset
Enquiry No.: 2008932 Service: Roads General Desc.: Location: pothole around here	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 04/09/2025 11:30 Classification: Request for service Contact:
Plot Number: 3.00 Job Number: 50184494	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in Defect Number: 42189600	Feature Type: Road Asset

Site History Report

Effective: 12/02/2025 to 11/02/2026
Service: Roads General
Site: Glasgow Road (7902481)

Asset Number: 3.00 to 3.00
Display Action Officer: No

Customer Services

Enquiry No.: 2004578 Logged by: Verint CRM Connector on: 27/08/2025 21:48
Service: Roads General Subject: Pavement: Damaged / Defective Classification: Request for service
Desc.:
Location: Steps from Glasgow Road leading down to Gyle Centre and to the Gateway station Contact:
The overgrown weeds on banister is overhanging so much it is impossible to hold on going down the steps therefore it is a hazard for anyone who needs to use it.

Enquiry No.: 2002991 Logged by: [REDACTED] on: 25/08/2025 16:20
Service: Roads General Subject: Pavement: Damaged / Defective Classification: Request for service
Desc.: First name : [REDACTED] Last name : [REDACTED] email : [REDACTED] telephone number : [REDACTED] Street number : [REDACTED] Street address : [REDACTED] Town : EDINBURGH
Postcode : [REDACTED]
Please provide the details of the complaint : I am a pretty fit 85 year old [REDACTED]. On Friday 8th Aug while walking West along Glasgow Rd. (South side) I tripped & fell heavily, injuring both knees & my right hand. Thankfully I was able to get up & continue walking, but I would like to point out the dreadful state of the pavement. For someone less able than me it could have been far more serious. This occurred close to Clark's car/van showroom. How would you like us to deal with this? : Just be aware of the poor condition of the pavements.
Location: 107 Glasgow Road Contact:

Plot Number: 3.00 Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in Feature Type: Road Asset
Job Number: 50184071 Defect Number: 42189088

Enquiry No.: 1998557 Logged by: Verint CRM Connector on: 18/08/2025 12:12
Service: Roads General Subject: Road: Defective / Damaged Classification: Request for service
Desc.:
Location: Deep pothole, offside tyre, outside lane near road sign going towards Gogar Rounabout, driving from Maybury towards M8/A720. Contact:

Plot Number: 3.00 Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in Feature Type: Road Asset
Job Number: 50183877 Defect Number: 42188769

Enquiry No.: 1980896 Logged by: Verint CRM Connector on: 18/07/2025 09:32
Service: Roads General Subject: Trees & Foliage: Defect Classification: Request for service
Desc.: Problem: Causing Obstruction.
Location:Pavement.
Type:Foliage / Bush
Location: This hedge needs to be cut back, dangerous corner with 50% of path lost to bush at a busy corner. Contact:

Enquiry No.: 1978177 Logged by: Verint CRM Connector on: 14/07/2025 15:25
Service: Roads General Subject: Road: Defective / Damaged Classification: Request for service
Desc.:
Location: potholes here near curb Contact:

Plot Number: 3.00 Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in Feature Type: Road Asset

Enquiry No.: 1977920 Logged by: Verint CRM Connector on: 14/07/2025 11:32
Service: Roads General Subject: Road: Defective / Damaged Classification: Request for service
Desc.:
Location: pothole around iron work here near curb on gogar roundabout, Contact:
What thre words location:
///reader.mild.urgent

Plot Number: 3.00 Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in Feature Type: Road Asset
Job Number: 50182661 Defect Number: 42187033

Site History Report

Effective: 12/02/2025 to 11/02/2026
Service: Roads General
Site: Glasgow Road (7902481)

Asset Number: 3.00 to 3.00
Display Action Officer: No

Customer Services

Enquiry No.: 1977089 **Logged by:** Verint CRM Connector **on:** 12/07/2025 11:47
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: Someone has bashed a bollard and it's leaning at an angle and the pavement is all broken. It's right beside a bus stop and if you get off a double door long bus you can trip up on the broken pavement **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset
Job Number: 50182618 **Defect Number:** 42186954

Enquiry No.: 1975969 **Logged by:** Verint CRM Connector **on:** 10/07/2025 08:50
Service: Roads General **Subject:** Trees & Foliage: Defect **Classification:** Request for service
Desc.: Problem: Causing Obstruction.
Location:Footpath.
Type:Foliage / Bush
Location: What 3 words location ///loses.lobby.hook - shared use path just (North side) between the gogaburn roundabout and the maybury junction. There are 3 large bushes/trees that have grown out into the path taking over 50% of the width - all growing from the SCA packaging site that is now vacant. **Contact:**

Enquiry No.: 1974048 **Logged by:** Verint CRM Connector **on:** 06/07/2025 14:47
Service: Roads General **Subject:** Trees & Foliage: Defect **Classification:** Request for service
Desc.: Problem: Overgrown.
Location:Pavement.
Type:Foliage / Bush
Location: Bush restricting available path on corner at busy area with street furniture at side access road to park. Blind bend several times confronted with cyclists as the path is too restricted. Bush needs to be back to property boundary. **Contact:**

Enquiry No.: 1965694 **Logged by:** Verint CRM Connector **on:** 18/06/2025 19:11
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Manhole cover next to traffic island **Contact:**
Making excessive noise every time a car goes over it.
Drives me mad and I live half a mile from it!!
Please repair so people can sleep again!
Thanks!!

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Enquiry No.: 1965549 **Logged by:** Verint CRM Connector **on:** 18/06/2025 15:26
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: In and around this region, there is loose road cover that is central to all cars crossing over it. The noise is excessive and can be heard constantly due to high volume of traffic. I am unable to pinpoint the exact location but it is east bound and I believe just before the pedestrian crossing. **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Site History Report

Effective: 12/02/2025 to 11/02/2026
Service: Roads General
Site: Glasgow Road (7902481)

Asset Number: 3.00 to 3.00
Display Action Officer: No

Customer Services

Enquiry No.: 1965516 **Logged by:** Verint CRM Connector **on:** 18/06/2025 14:42
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Ref:101003131253 **Contact:**
Further to my recent communication regarding the manhole cover opposite 128 Glasgow Road, I would like to enquire about the progress of this matter. The cover is getting looser and considerably louder. The noise is becoming unbearable 24/7 and causing distress to the nearby residents and a danger to traffic.

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Enquiry No.: 1965512 **Logged by:** Verint CRM Connector **on:** 18/06/2025 14:35
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Drain cover lifting with passing vehicles, holes forming around drain cover, tarmac **Contact:**
collapsing, westbound n/sbis lane

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset
Job Number: 50181677 **Defect Number:** 42185803

Enquiry No.: 1964891 **Logged by:** Verint CRM Connector **on:** 17/06/2025 15:33
Service: Roads General **Subject:** Public Utilities: General **Classification:** Request for service
Desc.:
Location: outside 128 Glasgow Road, main manhole cover, loose and tarmac underneath **Contact:**
crumbling, unstable and needs to be attended to ASAP before falling into the fitting

Enquiry No.: 1964524 **Logged by:** Verint CRM Connector **on:** 16/06/2025 16:54
Service: Roads General **Subject:** Public Utilities: General **Classification:** Request for service
Desc.:
Location: A large loose drain to the north side of the traffic island on Glasgow Rd (near SRS **Contact:**
Alloys) has a whole/gap underneath it. It is loose, unstable and a prominent noise issue for the nearby residential areas. I live in [REDACTED], and it is a substantial disturbance. Please repair asap. I can't believe this has not been reported before - I moved here in November 24. Several times each minute 24/7 a substantial noise can be heard like a gun-shot. It is also not safe for vehicles.

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Enquiry No.: 1964522 **Logged by:** Verint CRM Connector **on:** 16/06/2025 16:52
Service: Roads General **Subject:** Public Utilities: General **Classification:** Request for service
Desc.:
Location: The manhole cover in the middle of the road is either dislodged or there's some **Contact:**
other issue with it, as there's a loud clank as cars drive over. I live about a mile away and can hear it clearly from here. Concern that it may get worse or collapse.

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Site History Report

Effective: 12/02/2025 to 11/02/2026
Service: Roads General
Site: Glasgow Road (7902481)

Asset Number: 3.00 to 3.00
Display Action Officer: No

Customer Services

Enquiry No.: 1963722 **Logged by:** Verint CRM Connector **on:** 15/06/2025 08:20
Service: Roads General **Subject:** Public Utilities: General **Classification:** Request for service
Desc.:
Location: Manhole cover is loose and makes a loud clattering sound every time a vehicle goes over it . Reported this a few weeks ago , getting worse. Noise is unbearable. **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Enquiry No.: 1963540 **Logged by:** Verint CRM Connector **on:** 14/06/2025 13:24
Service: Roads General **Subject:** Public Utilities: General **Classification:** General Enquiry
Desc.:
Location: There is a loose drain/manhole cover on the road and it's making a loud clanging sound when cars drive over it. It can be heard in Gyle Park Gardens. It also seems dangerous and is right next to the crossing island. Have circled on one image where I think it's loose. Thank you **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Enquiry No.: 1962244 **Logged by:** Verint CRM Connector **on:** 12/06/2025 11:00
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: There's a loose drain cover near the crossing near North Gyle side opposite the Select car showroom and can be heard from my home at [REDACTED] every time a car passes over it. Too busy to get a photo . **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Enquiry No.: 1961917 **Logged by:** Verint CRM Connector **on:** 11/06/2025 18:29
Service: Roads General **Subject:** Trees & Foliage: Defect **Classification:** Request for service
Desc.: Problem: Overgrown.
Location:Verge / Grass area .
Type:Foliage / Bush
Location: a tree is growing and hanging over the north verge of the westbound carriageway leading up to gogar roundabout. **Contact:**

Enquiry No.: 1961906 **Logged by:** Verint CRM Connector **on:** 11/06/2025 18:02
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: There is a metal grid in the road that makes a very loud noise every time a vehicle goes over it. This loud clacking occurs often, as the main road is very busy. It's on the side of the road heading towards Corstorphine, & is marked 'UN TE'. It's right next to the passageway leading to North Gyle Farm Lane, & by the pedestrian island crossing. People near to the grid when traffic goes over it, get a deafening sound, which is not healthy for them, or nearby residents. Please fix it. Thanks. **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Job Number: 50181278 **Defect Number:** 42185477

Enquiry No.: 1961673 **Logged by:** [REDACTED] **on:** 11/06/2025 11:54
Service: Roads General **Subject:** Public Utilities: General **Classification:** Request for service
Desc.: Defective Maznhole Cover outside Number 126 Glasgow Road making noise
Location: O/S 126 Glasgow Road **Contact:**

Site History Report

Effective: 12/02/2025 to 11/02/2026
Service: Roads General
Site: Glasgow Road (7902481)

Asset Number: 3.00 to 3.00
Display Action Officer: No

Customer Services

Enquiry No.: 1961117 **Logged by:** Verint CRM Connector **on:** 10/06/2025 11:50
Service: Roads General **Subject:** Public Utilities: General **Classification:** Request for service
Desc.:
Location: The iron work is loose and getting worse. As its a busy road, photo is difficult, it's on the outside lane of the east bound carriageway and due to the volume of city bound traffic is sure to collapse causing major damage to a vehicle. **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Enquiry No.: 1960647 **Logged by:** Verint CRM Connector **on:** 09/06/2025 13:09
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: pothole around ironwork heading into town **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Job Number: 50181151 **Defect Number:** 42185320

Enquiry No.: 1957986 **Logged by:** Verint CRM Connector **on:** 03/06/2025 15:18
Service: Roads General **Subject:** Public Utilities: General **Classification:** Request for service
Desc.:
Location: I would be grateful if your Department could arrange to repair the faulty man hole cover adjacent to the central reservation opposite 128 Glasgow Road EH12 8LR. This metal cover has been loose/sinking for a few weeks and it's constantly "clunking" every time cars drive over it on their way towards Corstorphine. As you will be aware Glasgow Road is an extremely busy road so this loud noise goes on all day and night much to the frustration and well being of all the surrounding residents.Thank you. **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Enquiry No.: 1955456 **Logged by:** [REDACTED] **on:** 29/05/2025 15:09
Service: Roads General **Subject:** Public Utilities: General **Classification:** Request for service
Desc.: Loose noisy/manhole cover
Location: o/s 128 **Contact:**

Enquiry No.: 1954322 **Logged by:** Verint CRM Connector **on:** 27/05/2025 19:18
Service: Roads General **Subject:** Public Utilities: General **Classification:** Request for service
Desc.:
Location: Manhole cover is loose and makes a loud clattering noise each time a vehicle passes over it . Reported a couple of months ago and appeared to be less noisy for a while, not sure if a temporary repair was done? However it's now worse than ever and not great for those of us living in the vicinity **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Enquiry No.: 1951298 **Logged by:** [REDACTED] **on:** 21/05/2025 13:07
Service: Roads General **Subject:** Spill: General **Classification:** Request for service
Desc.: Debris on road. Incident 1633
Location: between Maybury and Gateway Station. Direction unknown **Contact:**

Site History Report

Effective: 12/02/2025 to 11/02/2026
Service: Roads General
Site: Glasgow Road (7902481)

Asset Number: 3.00 to 3.00
Display Action Officer: No

Customer Services

Enquiry No.: 1944717 Service: Roads General Desc.: Location: White lines need replaced heading west to Maybury Junction	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 07/05/2025 16:20 Classification: Request for service Contact:
Plot Number: 3.00 Job Number: 50179707	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in Defect Number: 42183146	Feature Type: Road Asset
Enquiry No.: 1937638 Service: Roads General Desc.: Location: Manhole cover makes a loud rattling sound every time a car passes over it. Been like that for a few months, but the noise is becoming unbearable.	Logged by: Verint CRM Connector Subject: Public Utilities: General	on: 23/04/2025 16:09 Classification: Request for service Contact:
Plot Number: 3.00	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in	Feature Type: Road Asset
Enquiry No.: 1933687 Service: Roads General Desc.: Location: I would like to report a problem FOR THE SECOND TIME with the pedestrian crossing on the Glasgow Rd (both directions) in that once the button is pressed the light does not illuminate to show the crossing is processing the request to stop traffic, furthermore no sound is emitted to tell pedestrians to cross.	Logged by: Verint CRM Connector Subject: Pavement: Damaged / Defective	on: 15/04/2025 07:21 Classification: Request for service Contact:
Plot Number: 3.00	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in	Feature Type: Road Asset
Enquiry No.: 1929202 Service: Roads General Desc.: Location: There is a drain on the road that is loose and whenever a car drives over it, it bangs loudly. It's starting to impact my sleep as it's all I can hear all night as the road is in constant use. During the day the noise is constant.	Logged by: Verint CRM Connector Subject: Public Utilities: General	on: 06/04/2025 08:12 Classification: Request for service Contact:
Plot Number: 3.00	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in	Feature Type: Road Asset
Enquiry No.: 1927912 Service: Roads General Desc.: There is no road markings what so ever for the West to enter the far side lane, or any other for that matter. Addressing these issues should be a priority for local authorities to ensure safer travel for both residents and visitors. Location: Easting/Northing: 318168/672745 (55.940764, -3.311667) Nearest road to the pin placed on the map (automatically generated by OpenStreetMap): 160, Glasgow Road, North Gyle, South Gyle	Logged by: [REDACTED] Subject: Road Markings: Defective	on: 03/04/2025 09:57 Classification: Request for service Contact: J Fisher
Plot Number: 3.00 Job Number: 50178308	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in Defect Number: 42180956	Feature Type: Road Asset

Site History Report

Effective: 12/02/2025 to 11/02/2026
Service: Roads General
Site: Glasgow Road (7902481)

Asset Number: 3.00 to 3.00
Display Action Officer: No

Customer Services

Enquiry No.: 1923114 **Logged by:** Verint CRM Connector **on:** 24/03/2025 21:02
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: When travelling from East to West, once you get through the traffic lights in front of the Delta hotel, there are 2 potholes that are very hard to avoid. **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset
Job Number: 50178014 **Defect Number:** 42180466

Enquiry No.: 1922889 **Logged by:** [REDACTED] **on:** 24/03/2025 14:14
Service: Roads General **Subject:** Road Markings: Defective **Classification:** Request for service
Desc.: From: [REDACTED]
Date: Friday 21 March 2025 at 15:37:27
To: customer.care@edinburgh.gov.uk <customer.care@edinburgh.gov.uk>
Subject: Gyle Slip Road
Hi,
I am looking to raise an issue with the Slip Road between Glasgow Road and South Gyle Broadway at the Gyle shopping centre. If you look at the below location on google maps you will see that the majority of lines on the slip road have faded/are not visible. There is also no lines at the merge point onto the Broadway which is dangerous.
The road also has a lot of loose stones on it, which could do with being swept, however the lack of lines is the main issue.
<https://maps.app.goo.gl/LiW8a9Dak5KK9uiD6>

Location: Slip Road between Glasgow Road and South Gyle Broadway at the Gyle shopping centre **Contact:** Michael Warburton

Enquiry No.: 1922096 **Logged by:** Verint CRM Connector **on:** 22/03/2025 15:02
Service: Roads General **Subject:** Trees & Foliage: Defect **Classification:** Request for service
Desc.: Problem: Obscuring sign/light.
Location:Pavement.
Type:Foliage / Bush
Location: Hedge is obstructing the light so area of pavement is in darkness. **Contact:**

Enquiry No.: 1921123 **Logged by:** Verint CRM Connector **on:** 20/03/2025 15:05
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: The manhole cover on the Glasgow road, almost opposite to entrance to north Gyle farm lane , is loose and makes a loud rattling sound when traffic goes over it. We are worried that it could be sinking. **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Enquiry No.: 1919795 **Logged by:** Verint CRM Connector **on:** 18/03/2025 12:00
Service: Roads General **Subject:** Traffic Sign:Defective/Damaged **Classification:** Request for service
Desc.: What type of sign is it? Road sign problem, type unlit No U-Turn sign required (near Craigs Avenue), heading west on Glasgow Road
No Left Turn sign required (into Craigs Avenue), heading east on Glasgow Road
Location: No U turn sign required, heading west on Glasgow Road. **Contact:**
No left turn (into Craigs Avenue) required, heading east on Glasgow Road

Site History Report

Effective: 12/02/2025 to 11/02/2026
Service: Roads General
Site: Glasgow Road (7902481)

Asset Number: 3.00 to 3.00
Display Action Officer: No

Customer Services

Enquiry No.: 1917075 Service: Roads General Desc.: What type of sign is it? Road sign problem, type unlit Couple of signs on pedestrian island outside LIDL at the drumbrae roundabout are being not properly secured. Location: Drumbrae roundabout.	Logged by: Verint CRM Connector Subject: Public Utilities: General	on: 12/03/2025 14:40 Classification: Request for service Contact:
Plot Number: 3.00 Job Number: 50177322	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in Defect Number: 42179281	Feature Type: Road Asset
Enquiry No.: 1917070 Service: Roads General Desc.: What type of sign is it? Road sign problem, type unlit One of the poles that is supporting two large direction signs on drumbrae roundabout is leaning backwards. Location: Two Large direction signs one on top of the other. One of the two poles supporting it is leading backwards. https://maps.app.goo.gl/qxUaBf66MyPFhpYJ6	Logged by: Verint CRM Connector Subject: Traffic Sign:Defective/Damaged	on: 12/03/2025 14:33 Classification: Request for service Contact:
Plot Number: 3.00 Job Number: 50177300	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in Defect Number: 42179261	Feature Type: Road Asset
Enquiry No.: 1915845 Service: Roads General Desc.: Location: SEE MAP	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 10/03/2025 12:32 Classification: Request for service Contact:
Plot Number: 3.00	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in	Feature Type: Road Asset
Enquiry No.: 1913789 Service: Roads General Desc.: Location: You only filled this last week!!! Its as bad as before.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 05/03/2025 19:39 Classification: Request for service Contact:
Plot Number: 3.00	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in	Feature Type: Road Asset
Enquiry No.: 1913787 Service: Roads General Desc.: Location: Severe pot hole that was filled recently is now sunk again and is likely to cause damage to wheels or tyres	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 05/03/2025 19:37 Classification: Request for service Contact:
Plot Number: 3.00	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in	Feature Type: Road Asset
Enquiry No.: 1910883 Service: Roads General Desc.: Location: Pothole.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 27/02/2025 20:32 Classification: Request for service Contact:
Plot Number: 3.00	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in	Feature Type: Road Asset
Enquiry No.: 1910772 Service: Roads General Desc.: Loose/noisy manhole cover Location: o/s 128	Logged by: XXXXXXXXXX Subject: Covers: Damaged / Defective	on: 27/02/2025 16:49 Classification: Request for service Contact:
Plot Number: 3.00 Job Number: 50176659	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in Defect Number: 42178222	Feature Type: Road Asset

Site History Report

Effective: 12/02/2025 to 11/02/2026
Service: Roads General
Site: Glasgow Road (7902481)

Asset Number: 3.00 to 3.00
Display Action Officer: No

Customer Services

Enquiry No.: 1909645 **Logged by:** Verint CRM Connector **on:** 25/02/2025 20:52
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Manhole cover on outside lane (not bus lane) heading east / into town. Cover loose as rattles with every passing vehicle. Been an issue for over a week but getting worse and would consider it is only a matter of time before the cover is removed and a vehicle strikes the gap. **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Enquiry No.: 1909311 **Logged by:** Verint CRM Connector **on:** 25/02/2025 11:43
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole on roundabout on entrance from B701 (near Mcdonalds). Been there for several days that I know of. **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Enquiry No.: 1908531 **Logged by:** [REDACTED] **on:** 24/02/2025 11:04
Service: Roads General **Subject:** Roadworks: General Enquiry **Classification:** General Enquiry
Desc.: From: [REDACTED]
Date: Friday 21 February 2025 at 14:04:34
To: customer.care@edinburgh.gov.uk <customer.care@edinburgh.gov.uk>
Cc: [REDACTED]
Subject: EDB3344 - Redheugh Village, Garden District, Edinburgh EH12 9SB
Good afternoon,
I am designing a site in Edinburgh which will require running Dual HV in ducts around the Gogar Roundabout. Approx OS ref: 317517 , 672565
Can you provide me with a list of information required by yourselves to know if this will be possible, as well as any extra supporting info please?
If a meeting or teams call is required please let me know and something can be arranged.
Kind regards
[REDACTED]

Location: Gogar Roundabout **Contact:**

Enquiry No.: 1905277 **Logged by:** [REDACTED] **on:** 18/02/2025 09:47
Service: Roads General **Subject:** Road Markings: Defective **Classification:** Request for service
Desc.: White turn right marking on road has faded and needs repainting ASAP
Location: just before entrance turning right for North Gyle Road **Contact:**

Enquiry No.: 1904847 **Logged by:** Verint CRM Connector **on:** 17/02/2025 12:18
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: pothole around here heading to gogarburn **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Site History Report

Effective: 12/02/2025 to 11/02/2026
Service: Roads General
Site: Glasgow Road (7902481)

Asset Number: 3.00 to 3.00
Display Action Officer: No

Customer Services

Enquiry No.: 1904520 Service: Roads General Desc.: Location: Just as you join the slip road there is a large pothole on the left hand side of the lane	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 16/02/2025 20:36 Classification: Request for service
Plot Number: 3.00 Job Number: 50175669	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in Defect Number: 42176756	Feature Type: Road Asset
Enquiry No.: 1904333 Service: Roads General Desc.: Location: 2 huge potholes before roundabout	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 16/02/2025 14:35 Classification: Request for service
Plot Number: 3.00	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in	Feature Type: Road Asset
Enquiry No.: 1904201 Service: Roads General Desc.: Location: Series of 3 potholes all right next to each other on outside lane when heading towards the roundabout for the bypass. They have gotten worse over the past week	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 16/02/2025 09:01 Classification: Request for service
Plot Number: 3.00	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in	Feature Type: Road Asset
Enquiry No.: 1904200 Service: Roads General Desc.: Location: Pothole on outside lane heading towards Roundabout for the bypass. Size has significantly increased this past week.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 16/02/2025 08:58 Classification: Request for service
Plot Number: 3.00	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in	Feature Type: Road Asset
Enquiry No.: 1903443 Service: Roads General Desc.: Location: Pothole.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 14/02/2025 04:20 Classification: Request for service
Plot Number: 3.00	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in	Feature Type: Road Asset
Enquiry No.: 1903442 Service: Roads General Desc.: Location: Pothole.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 14/02/2025 04:19 Classification: Request for service
Plot Number: 3.00	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in	Feature Type: Road Asset
Enquiry No.: 1903192 Service: Roads General Desc.: Location: Massive deep pothole opened up	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 13/02/2025 15:30 Classification: Request for service
Plot Number: 3.00	Feature Id - Location: Ward 3 - East side of Gogar Roundabout to Drum Brae South in	Feature Type: Road Asset

Site History Report

Effective: 12/02/2025 to 11/02/2026
Service: Roads General
Site: Glasgow Road (7902481)

Asset Number: 3.00 to 3.00
Display Action Officer: No

Customer Services

Enquiry No.: 1902640 **Logged by:** Verint CRM Connector **on:** 12/02/2025 14:52
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Just past the B&M store on Glasgow Rd **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Enquiry No.: 1902466 **Logged by:** Verint CRM Connector **on:** 12/02/2025 10:32
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: 2 potholes **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Job Number: 50175010 **Defect Number:** 42175882

Enquiry No.: 1902401 **Logged by:** Verint CRM Connector **on:** 12/02/2025 09:03
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: pothole near curb around here **Contact:**

Plot Number: 3.00 **Feature Id - Location:** Ward 3 - East side of Gogar Roundabout to Drum Brae South in **Feature Type:** Road Asset

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
	Asset: 3.00	Asset - Locn.: Ward 3 - East side of Gogar Roundabout to Drum Brae South in		Feature Type: Road Asset		Area: North West Locality	
50096960	Refresh lane markings (RD: Markings Refresh)	Lamppost GFC102	RD: Cat 4 - Programmed	Job Complete	12/11/2021	23/05/2026	Act. ROAD/82097229
50142957	Road Markings: Defective - refresh all lane markings and yellow box	Glasgow Road from Gyle Park Gardens to Maybury Road	RD: Cat 4 - Programmed	Job Complete	21/09/2023	23/05/2026	Act. ROAD/82118383
50170912	Gully chocked (Gully: Blocked / Flooding)	Outside 100	RG: Gully - Standard Priority	Job Committed	06/12/2024	06/03/2025	Est. RDGC14/82006860
50171605	Lane for right turn into North Gyle Road faded (RD: Markings Refresh)	Junction North Gyle Road	RD: Cat 4 - Programmed	Job Complete	18/12/2024	27/10/2025	Act. ROAD/82109266
50174839	Refresh yellow junction box (RD: Markings Refresh)	Junction Gyle Park Gardens	RD: Cat 4 - Programmed	Reschedule: TM Required	11/02/2025		ROAD/82105614
50175010	Pothole on carriageway (RD: CW Pothole)	Lpost 98	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	13/02/2025	17/02/2025	Act. ROAD/82102435
50175669	Pothole (RD: CW Pothole)	Left hand lane of slip to the gyle	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	21/02/2025	28/02/2025	Act. ROAD/82102987
50176181	1 pothole Make safe around old pole stump (RD: FW HRA Pothole)	Outside 46	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	03/03/2025	03/03/2025	Act. ROAD/82103416
50176182	1 fw pothole (RD: FW HRA Pothole)	Outside 12a	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	03/03/2025	03/03/2025	Act. ROAD/82103417
50176196	1 cw pothole (RD: CW Pothole)	At dechmont road bus stop from city	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	03/03/2025	04/03/2025	Act. ROAD/82103424
50176197	1 cw pothole (RD: CW Pothole)	At junction with Gyle park gardens	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	03/03/2025	04/03/2025	Act. ROAD/82103425

Site History Report

Effective: 12/02/2025 to 11/02/2026

Service: Roads General

Site: Glasgow Road (7902481)

Asset Number: 3.00 to 3.00

Display Action Officer: No

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
	Asset: 3.00	Asset - Locn.: Ward 3 - East side of Gogar Roundabout to Drum Brae South in		Feature Type: Road Asset		Area: North West Locality	
50176382	1no pothole (RD: CW Pothole)	Eastbound lane at Ip GFC98	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	05/03/2025	06/03/2025	Act. ROAD/82103581
50177300	One pole of a Direction sign is leaning back. Can this pole be cut down and signs removed to make sake please? Cheers (RD: Unlit Sign Damaged/Missing)	Opposite Bank of Scotland	RD: Cat 3 - 60 Day	Job Complete	20/03/2025	17/04/2025	Act. ROAD/82104261
50177322	Uplift abandoned TM (RD: Uplift Abandoned TM)	Glasgow Road on middle reservation adjacent to Shell fuel station	RD: Cat 4 - Programmed	Job Complete	20/03/2025	21/03/2025	Act. ROAD/82104309
50178014	Pothole on carriageway (RD: CW Pothole)	Heading west at traffic lights at Delta hotel	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	02/04/2025	03/04/2025	Act. ROAD/82104733
50178308	Refresh bus lane markings (RD: Markings Refresh)	Junction Maybury Road	RD: Cat 4 - Programmed	Job Complete	08/04/2025	23/05/2026	Act. ROAD/82114538
50179707	Refresh lane markings (RD: Markings Refresh)	From Gyle Park Gardens to Maybury Road	RD: Cat 4 - Programmed	Job Complete	08/05/2025	09/06/2026	Act. ROAD/82114539
50181151	Pothole on carriageway (RD: CW Pothole)	Outside 88	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	10/06/2025	11/06/2025	Act. ROAD/82106822
50181677	Pothole on carriageway (RD: CW Pothole)	At bus stop outside Marriott Hotel	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	19/06/2025	20/06/2025	Act. ROAD/82107129
50182618	Replace damaged bollard (RD: Bollard Damage/Missing/New)	Outside 25	RD: Cat 3 - 60 Day	Job Complete	14/07/2025	15/07/2025	Act. ROAD/82107761
50182661	Reset gully frames (RD: Gully Damaged/Sunken)	Heading south junction Gogar roundabout/Glasgow Road	RD: Cat 3 - 60 Day	Job Complete	15/07/2025	28/07/2025	Act. RDGC14/82007252
50183877	Pothole on carriageway (RD: CW Pothole)	Heading west to City Bypass	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	20/08/2025	22/08/2025	Act. ROAD/82108497
50184072	Replace missing and damaged railings (RD: Railing Damage/Missing/New)	Outside 107(Select Motors)	RD: Cat 3 - 60 Day	Job Complete	26/08/2025	01/10/2025	Act. ROAD/82108621
50186590	Parking: Other - What type of sign is it? Road sign problem, type unlit No loading sign. Pole it's on is heavily leaning and needs to be removed. (Enquiry 2017342) Suggest removal as nearby greenway sign on LP OS 101/103. (NSL: Pole Sign Remove Defect)	Leaning pole OS 99 Glasgow Road	Parking Operations	NSL Job Complete	07/11/2025	13/01/2026	Act. NSL/40021
50187276	No 1 pothole (RD: CW Pothole)	In middle lane just before roundabout heading into town at Chinese Manor House restaurant	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	21/11/2025	24/11/2025	Act. ROAD/82110737

Site History Report

Effective: 12/02/2025 to 11/02/2026

Service: Roads General

Site: Glasgow Road (7902481)

Asset Number: 3.00 to 3.00

Display Action Officer: No

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
Asset: 3.00		Asset - Locn.: Ward 3 - East side of Gogar Roundabout to Drum Brae South in		Feature Type: Road Asset		Area: North West Locality	
50187558	Refresh all lane markings (RD: Markings Refresh)	From north gyle junction to dechmont road junction	RD: Cat 4 - Programmed	Job Complete	26/11/2025	09/06/2026	Act. ROAD/82114541
50187559	Pothole (RD: CW Pothole)	Right hand lane just after B&M exit slip	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	26/11/2025	03/12/2025	Act. ROAD/82110936
50187560	All lane markings and junction lines refresh (RD: Markings Refresh)	From maybury junction to south gyle	RD: Cat 4 - Programmed	Job Complete	26/11/2025	23/05/2026	Act. ROAD/82116796
50187924	Pothole (RD: CW Pothole)	east bound carriage way of Glasgow Road the corner of the Shell petrol station	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	02/12/2025	03/12/2025	Act. ROAD/82111210
50188013	Pothole (RD: CW Pothole)	On drumbrae roundabout heading west from saint johns rod	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	03/12/2025	04/12/2025	Act. ROAD/82111284
50188511	Pothole (RD: CW Pothole)	Outside shell garage at lane merge	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	15/12/2025	18/12/2025	Act. ROAD/82111673
50189117	1no pothole (RD: CW Pothole)	At the bus stop opposite Geely cars	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	31/12/2025	06/01/2026	Act. ROAD/82112176
50189807	Pothole (RD: CW Pothole)	At the big Gyle sign at slip off to gyle	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	17/01/2026	20/01/2026	Act. ROAD/82112733
50189808	Pothole (RD: CW Pothole)	Just past b&m exit in right hand lane	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	17/01/2026	20/01/2026	Act. ROAD/82112734
50190141	Pothole (RD: CW Pothole)	City bound outside shell garage	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	21/01/2026	22/01/2026	Act. ROAD/82112986
50190142	Pothole (RD: CW Pothole)	Just after lights city bound	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	21/01/2026	22/01/2026	Act. ROAD/82112987
50190802	Pothole (RD: CW Pothole)	Heading for the gyle at lamp post 98	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	30/01/2026	04/02/2026	Act. ROAD/82113520
50190831	1no pothole (RD: CW Pothole)	At the junction of Meadow Place Road	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	31/01/2026	04/02/2026	Act. ROAD/82113546
50190832	1no pothole (RD: CW Pothole)	At lp 98	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	31/01/2026	01/02/2026	Act. ROAD/82113547
50191062	Please reinstate faded yellow box (RD: Markings Refresh)	Junction with Gyle Park Gardens	RD: Cat 4 - Programmed	Job Complete	04/02/2026	04/02/2026	Act. ROAD/82113734
50191554	Pothole (RD: CW Pothole)	Right hand lane before traffic lights	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	10/02/2026	13/02/2026	Act. ROAD/82114151