

62278 Parking App Providers

Current parking app provider and commercial model

Which parking app(s) or mobile parking payment solution(s) are currently used in your authority's on street and off street parking estate?

The RingGo cashless parking system is available to drivers using on-street parking bays in Edinburgh.

Is your authority using the National Parking Platform (NPP) provider model, or are you contracted with a single/solo cashless parking provider? Please provide brief details.

Cashless parking provision forms part of the Council's wider decriminalised parking enforcement contract. The Council is not currently using the National Parking Platform.

Contract details and renewal date

What is the start date and end date of your current contract(s) for your parking app / mobile parking payment services?

Cashless parking provision forms part of the Council's wider decriminalised parking enforcement contract. The dates of the decriminalised parking contract are 01/07/25 to 30/06/30.

Does the contract include any extension options, and if so, what are the extension periods and the latest possible end date if all extensions are used?

The extension period on the decriminalised parking enforcement contract is five years. Our contractor retains discretion regarding cashless parking contract extensions.

Revenue from convenience fees / reminder & alert fees

Does your current parking app arrangement include any convenience fees, reminder fees, or alert fees charged to motorists?

If so, what is the:

Convenience fee - pence per transaction?

Reminder fee - pence per transaction?

Alert fees - pence per transaction?

There is a charge of 15 pence each for SMS Summary and SMS Reminder.

If so, what was the total revenue generated from:

Convenience fees in the most recent full financial year?

Optional reminder and alert related fees in the most recent full financial year?

Please indicate whether these revenues are retained by the authority, by the provider, or shared (and if shared, in what proportions, if available).

In 2025/26, SMS Summary fees generated £60,842.80 and SMS Reminder fees generated £69,341.70. Prior to July 2025, these fees were retained by the Council but are now retained by the provider.

Route to market for the next contract

How do you currently plan to procure your next parking app / mobile parking payment contract when the existing arrangement ends?

Specifically, do you intend to use any of the following frameworks:

ESPO framework (please specify which, if known)

Crown Commercial Service (CCS) framework (please specify which, if known)

Another framework (please specify)

A standalone/open tender outside a framework

Unsure / not yet decided

Timescales and market engagement

What is your anticipated timescale for commencing any procurement activity for the replacement or re procurement of your parking app / mobile parking payment contract (e.g. quarter/year)?

Do you plan to undertake any soft market testing or supplier engagement exercises prior to starting procurement?

[No current plans, as per our response above.](#)

Devolution and local government reorganisation

Is your authority affected by any current or proposed devolution deals or local government reorganisation (for example, moving into a combined authority or changes to council boundaries/structure)?

If so, what impact, if any, do you anticipate this having on the management or procurement of your parking app / mobile parking payment services (for example, joint procurements, merged contracts, or changes to decision making responsibility)?

Do you have an indicative timeframe for any such changes becoming operational?

[Not applicable.](#)

Contact for future procurement correspondence

[Please refer to the Council's guidance regarding becoming a supplier.](#)