

62125 Telephone Systems

Please supply the details below:

What are the make and models of the telephone systems used across the City of Edinburgh Council, including remote offices?

Primarily, across Council sites, we have a mix of models of Mitel IP phones. Where PSTN lines are being replaced, these analogue devices are a mix of older model handsets, examples of which are Panasonic phones, BT Aura and BT Relate units.

How many telephone users are there across these telephone systems?

There are around 1,100 active extensions/licences on the system.

Have you moved any analogue PSTN lines to Pre-Digital Phone Lines (PDPL)?

Yes.

If answer to Q3 is yes, how many lines have you moved?

18.

If answer to Q3 is yes, what is the rental price increase in total per month for these PDPL lines?

The current PDPL price per line is £53 per month.