

62003

What Built Environment digital System does your council currently use?

Are there any known limitations or challenges within your current Built Environment System (eg usability, reporting, integrations, configurability), if so, what?

Specific details on hardware, software and systems used will not be provided, as per the ICT Security Advisory brief dated 04/08/2025, which advises rejection as recommended by GovCerUK, when we receive Freedom of Information requests which look to obtain insight into our ICT infrastructure and practices.

By placing information about our ICT infrastructure into the public domain, we would potentially be putting our IT framework at risk.

When does the current contract for your Built Environment System expire?

These services are provided by CGI as part of our outsourced ICT contract, currently until 31/3/29 but can be further extended to 31/3/35

What is the total contract value of your current Built Environment system (including any extensions)?

Charges are within our ICT Contract costs which are currently circa £26m per annum. The charges are not structured in a way that we can report spending for these line items as a standalone value.

In light of the upcoming Local Government Reorganisation, has the council undertaken (or does it plan to undertake) any review, consolidation, or replacement of systems used within Built Environment services? If so, please provide details of the scope, expected timelines, and whether this activity is anticipated to be delivered within the first 12 months of reorganisation or as part of a longer-term (e.g. 3-year) plan.

There are no current plans