

61919 Council Tax and Rent Arrears - Summary Warrants

I would like to request the following information.

For each of the financial years 2021/2022, 2022/2023, 2023/2024, 2024/2025, and 2025/2026, please provide:

The number of individuals against whom the Council issued Summary Warrants for Council Tax or Rent Arrears.

2025 - 47,644

2024 - 53,901

2023 - 52,747

2022 - 45,887

2021 - 58,404

Of those individuals, how many were recorded by the Council as:

victims/survivors of domestic abuse;

or living in households affected by domestic abuse?

[This information is not held as we do not categorise customers' circumstances in this way.](#)

The number of debts owed by victims/survivors of domestic abuse that were:

written off;

reduced;

or otherwise adjusted by the Council on the basis of exceptional circumstances, vulnerability, safeguarding concerns, welfare considerations, or similar discretionary grounds.

The total monetary value of those debts that were:

written off;

reduced;

or otherwise adjusted.

[Our Customer team, who deal with Council Tax, does not hold this information as they do not categorise customers' circumstances in this way.](#)

[Our Housing and Homelessness Support team do not routinely gather data on domestic abuse victims as part of rent or former tenancy arrears policy and any data disclosed by our tenants is kept strictly confidential. Current tenancy arrears are not written off and former tenancy arrears are written off annually in line with the Corporate Debt Policy. Published on our website at:](#)

<https://www.edinburgh.gov.uk/directory-record/1209896/corporate-debt-policy>

Therefore, we cannot provide figures regarding this.

Any policy, guidance, or criteria used by the Council when considering debt reduction, write-off, or enforcement action in cases involving domestic abuse or vulnerable persons because of domestic abuse.

Please find attached the current Rent Collection Policy used by the City of Edinburgh Council. Principle 4.1.3.1 a Person Centred and Flexible approach would include taking account of individual circumstances including but not limited to domestic abuse and or other vulnerabilities. The Integrated Impact Assessment attached to the policy included a focus on gendered debt which takes in the impact of domestic abuse. Like all services we take account of the Council's policies on domestic abuse and the wider multi-agency domestic abuse policy.

In addition to our Corporate Debt Policy, the Council has an internal learning management system available to all employees which includes various courses on the subject of domestic abuse. In the context of Council Tax and debt recovery, officers are encouraged to contact their Line Manager if they have any concerns in dealing with customers who potentially fall into these categories.