

City of Edinburgh Council

SRU V8.9.x.0

REPORT PREPARED ON 11/ 5/26 AT 14:52

Request reference number: 960414

DATES

DATE RECEIVED: 20/03/2025 TIME: 10.39
DATE OF FIRST RESPONSE: 21/03/2025 TIME: 12.45
DATE CLOSED: 15/04/2025
TARGET RESPONSE DATE: 27/03/2025

NAME OF PERSON COMPLAINED AGAINST

UPRN/USRN: 906475441
EASTING: 323174
NORTHING: 677071

ADDRESS COMPLAINED AGAINST

Madelvic House
Granton Park Avenue
Granton
Edinburgh

WARD: Forth

UPRN/USRN: 906475441
EASTING: 323174
NORTHING: 677071
LPIKEY: 9064L000336702

FULL DETAILS OF CLIENT

CLIENT UPRN/USRN: 906427219
CLIENT EASTING: 322928
CLIENT NORTHING: 677174
CLIENT LPIKEY: 9064L000228671
WARD: 04 - Forth
HOW RECEIVED: 8 - EMail
DATE SERVICE REQUEST RECEIVED : 20/03/2025

DETAILS OF SERVICE REQUEST

Madelvic House Lack of Action on Fires

COMPLAINT CATEGORY:	E20	-	BONFIRE COMPLAINT
COMPLAINT TYPE:	COM	-	COMPLAINT
COUNTRY OF TRADE:	GB	-	Invalid code
UNIT:	PEP	-	Environmental Protection
INVESTIGATING OFFICER:	[REDACTED]		
RECEIVING OFFICER:	[REDACTED]		

City of Edinburgh Council

SRU V8.9.x.0

REPORT PREPARED ON 11/ 5/26 AT 14:59

NAME AND ADDRESS DETAILS

ADDRESS: Madelvic House
Granton Park Avenue
Granton
Edinburgh

AREA:
WARD: Forth

UPRN/USRN: 906475441
EASTING: 323174
NORTHING: 677071

ACTION DETAILS

ACTION TYPE: AAA - Action taken
SOURCE DATABASE: REQUESTS
Record number 960414
UNIT: PEP - Environmental Protection
INVESTIGATING OFFICER: [REDACTED]

DATE ACTION OPENED: 20/03/2025
DATE ACTION CLOSED: 15/04/2025

ACTION EVENT DETAILS

<u>ITEM</u>	<u>EVENT</u>	<u>DESCRIPTION</u>	<u>SCH. DATE</u>	<u>ACT. DATE</u>	<u>OFF</u>	<u>ACTIVITY</u>
1	G05	Email received		20/03/2025	AOL	

From: [REDACTED]
Sent: 20 March 2025 10:39
To: Environmental Health <EnvironmentalHealth@edinburgh.gov.uk>
Subject: Madelvic House Lack of Action on Fires

Dear Edinburgh Council,

I am writing to formally express my deep concern regarding the ongoing issue of frequent fires in our local area, which have been occurring on a weekly basis and producing dangerous smoke and pollution.

Despite numerous complaints and reports from concerned residents, it appears that little to no action has been taken by your agency to mitigate this hazardous situation. The thick smoke and air pollution

<u>ITEM</u>	<u>EVENT</u>	<u>DESCRIPTION</u>	<u>SCH. DATE</u>	<u>ACT. DATE</u>	<u>OFF</u>	<u>ACTIVITY</u>
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resulting from these fires pose significant health risks to the community, particularly to children, the elderly, and individuals with respiratory conditions such as asthma. In addition to health concerns, persistent air pollution degrades our local environment and overall quality of life.

We as a community, expect you to take immediate and effective measures to:

- Investigate the causes of these fires
- Enforce environmental regulations
- Implement solutions to prevent further occurrences
- Provide transparency regarding ongoing efforts or planned actions

As a concerned citizen, I urge you to prioritize this matter and provide a timely response outlining the steps being taken to resolve the issue. The community cannot continue to suffer the consequences of inaction. If no prompt action is taken, we will escalate our concerns to higher authorities and the media.

Please provide a timeline for your investigation and intervention at your earliest convenience.

Regards



2	G38	Officer Referral Notification		21/03/2025	SRO	
3	G08	12.45 Telephone call made to complainer - no answer - message left.		21/03/2025	SRO	

City of Edinburgh Council

SRU V8.9.x.0

REPORT PREPARED ON 11/ 5/26 AT 14:51

Request reference number: 962190

DATES

DATE RECEIVED: 16/04/2025 TIME: 9.15
DATE OF FIRST RESPONSE: 16/04/2025 TIME: 14.00
DATE CLOSED: 16/04/2025
TARGET RESPONSE DATE: 25/04/2025

NAME OF PERSON COMPLAINED AGAINST

UPRN/USRN: 7901428

ADDRESS COMPLAINED AGAINST

Granton Park Avenue
Granton
Edinburgh
UPRN/USRN:7901428

FULL DETAILS OF CLIENT

CLIENT UPRN/USRN: 906496362
CLIENT EASTING: 323036
CLIENT NORTHING: 677168
CLIENT LPIKEY: 9064L000381958
WARD: 04 - Forth
HOW RECEIVED: 8 - EMail
DATE SERVICE REQUEST RECEIVED : 16/04/2025

DETAILS OF SERVICE REQUEST

fire - DUPLICATE - SEE 958044

COMPLAINT CATEGORY: E20 - BONFIRE COMPLAINT
COMPLAINT TYPE: DUP - Duplicate - already on system
COUNTRY OF TRADE: GB - Invalid code
UNIT: PEP - Environmental Protection
INVESTIGATING OFFICER:
RECEIVING OFFICER:

City of Edinburgh Council

SRU V8.9.x.0

REPORT PREPARED ON 11/ 5/26 AT 15:00

NAME AND ADDRESS DETAILS

ADDRESS: Granton Park Avenue
Granton
Edinburgh
UPRN/USRN: 7901428

ACTION DETAILS

ACTION TYPE: AAA - Action taken
SOURCE DATABASE: REQUESTS
Record number 962190
UNIT: PEP - Environmental Protection
INVESTIGATING OFFICER: [REDACTED]

DATE ACTION OPENED: 16/04/2025
DATE ACTION CLOSED: 16/04/2025

ACTION EVENT DETAILS

ITEM	EVENT	DESCRIPTION	SCH. DATE	ACT. DATE	OFF	ACTIVITY
1	G05	Email received Session ID : fbfd5e52-5027-429c-bdbf-35b2333da618_4511701 Export time : 16/04/2025 09:15:02 Request : Complaint route : transcribe.php session_tbl_id : caller_id : 447713621545 startprim : 20250415234520		16/04/2025	AOL	

[REDACTED]

description_complaint : I'd like to report another large out of control, unauthorised industrial fire with extreme amount of pollutant smokes. It's now quarter to midnight. It's on the Scottish Government site just off Granton Park Avenue in Granton. The fire have refused to come out, and the police don't want do about it. But once again, there's a huge fire of industrial waste, and no one is interested or bothered. And I'd like to call them to see what the Council do. It seems to be that everyone's pointing the finger, environmental control, and, obviously, it's midnight, and there's no one that's able to come and have a look at the fire. It's absolutely

<u>ITEM</u>	<u>EVENT</u>	<u>DESCRIPTION</u>	<u>SCH. DATE</u>	<u>ACT. DATE</u>	<u>OFF</u>	<u>ACTIVITY</u>
		ridiculous. It's a huge industrial scale fire, and it's midnight. Thank you. submit : Submit service : edien				
2	G38	Officer Referral Notification	16/04/2025	16/04/2025	CDE	
3	G31	Review - duplicate - see APP 958044		16/04/2025	CDE	R 958044
4	G05	14.40 Email received from complainer. [REDACTED]		23/04/2025	SRO	

We spoke with you some three/four weeks ago.

Since then the number of caravans has increased by at least nine with associated commercial vehicles.

There was a further large scale unauthorised industrial fire with associated fumes and smoke at around 23.30 on the Scottish Government site last night

I left a message for Environmental Team but no call back today.

Fire control said it had been phoned directly to them as a "controlled fire" and they would do nothing even though midnight and clearly not a call from the Scottish Govt the owners.

The fire service told me to ring police or council environmental as smoke and fumes but police not interested as it's a fire and no-one from council present at midnight nor any callback to date.

I have been advised through a FOI response that CEC reference the Scottish Governments Guidelines to Local Authorities on Managing Unauthorised encampments and site has been visited on numerous occasions by CEC Gypsy Traveller Liason Officer and that the "residents...have been advised of their responsibilities"

So to that end can you please advise me why the clearly defined "Behaviours on Site" Section 33 are not being enforced?

- Not starting fires without permission from the local authority or landowner
- Looking after land the site is on
- Showing respect to nearby residents
- Disposing of litter and other rubbish in an appropriate manner (no fly tipping)
- Keeping groups small and the number of caravans appropriate to the location

Clearly all these behaviours are being wilfully and continuously ignored by those on the illegal encampment with no intervention from CEC or any other agencies including the Police and Fire services.

Rights and responsibilities are for everyone and at the moment they are are literally doing what they want, when they want with no consequences, responsibility or accountability and complete inaction from all parties that can responsibly improve the situation by preventing industrial scale fires, fly-tipping and further caravans etc

<u>ITEM</u>	<u>EVENT</u>	<u>DESCRIPTION</u>	<u>SCH. DATE</u>	<u>ACT. DATE</u>	<u>OFF</u>	<u>ACTIVITY</u>
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I would like to understand why CEC is not enforcing the Scottish Government Guidelines with the unauthorised campsite?

Regards

From: [REDACTED]

5	G08	14.40 Telephone call made to complainer who advised of more fires, fly tipping etc and advise given.		23/04/2025	SRO	
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SRU V8.9.x.0

REPORT PREPARED ON 11/ 5/26 AT 14:51

Request reference number: 972182

DATES

DATE RECEIVED: 11/09/2025 TIME: 22.17
DATE OF FIRST RESPONSE: 12/09/2025 TIME: 15.23
DATE CLOSED: 24/09/2025
TARGET RESPONSE DATE: 18/09/2025

NAME OF PERSON COMPLAINED AGAINST

UPRN/USRN: 7905679

ADDRESS COMPLAINED AGAINST

Granton Park Avenue North
Granton
Edinburgh
UPRN/USRN:7905679



FULL DETAILS OF CLIENT



CLIENT UPRN/USRN: 906473725
CLIENT EASTING: 323229
CLIENT NORTHING: 677092
CLIENT LPIKEY: 9064L000333660
WARD: 04 - Forth
HOW RECEIVED: 8 - Email
DATE SERVICE REQUEST RECEIVED : 12/09/2025

DETAILS OF SERVICE REQUEST

dark smoke

COMPLAINT CATEGORY: E20 - BONFIRE COMPLAINT
COMPLAINT TYPE: COM - COMPLAINT
COUNTRY OF TRADE: GB - Invalid code
UNIT: PEP - Environmental Protection
INVESTIGATING OFFICER: 
RECEIVING OFFICER: 

SRU V8.9.x.0

REPORT PREPARED ON 11/ 5/26 AT 14:59

NAME AND ADDRESS DETAILS

ADDRESS: Granton Park Avenue North
Granton
Edinburgh
UPRN/USRN: 7905679

ACTION DETAILS

ACTION TYPE: AAA - Action taken
SOURCE DATABASE: REQUESTS
Record number 972182
UNIT: PEP - Environmental Protection
INVESTIGATING OFFICER: [REDACTED]

DATE ACTION OPENED: 11/09/2025
DATE ACTION CLOSED: 24/09/2025

ACTION EVENT DETAILS

<u>ITEM</u>	<u>EVENT</u>	<u>DESCRIPTION</u>	<u>SCH. DATE</u>	<u>ACT. DATE</u>	<u>OFF</u>	<u>ACTIVITY</u>
1	G05	Email received		12/09/2025	AOL	

From: [REDACTED]
Sent: 11 September 2025 22:17
To: Environmental Assessment
<environmentalassessment@edinburgh.gov.uk>
Subject: Environmental health

To Environmental Health,
We are writing to raise a long term serious nuisance within our local area. A group of individuals are making use of land close to our property in manner which is an unacceptable health hazard to the environment as well as ourselves in terms of our well being and safety.
We have video evidence of dark smoke from an unknown item or items being intentionally lit.
This appeared to be close to a fence and other property.
The dark smoke is an immediate worry because it contravenes the Clean Air Act 1993.
Compromising the air quality in this unacceptable manner has been identified by uk-air.defra.gov.uk to be hazardous to health.

ITEM	EVENT	DESCRIPTION	SCH. DATE	ACT. DATE	OFF	ACTIVITY
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Also, we have evidence of the offence of litter dropping and fly tipping in the same area of land. It is of such an extreme and covers such an extensive area that rats have been seen in many numbers. We are appealing to this department to address these issues of degradation, disregard and disrespect to our city and to us.

Your Sincerely,

[Redacted signature]

2	G10	Email sent to client to advise From: [Redacted] Sent: 12 September 2025 15:23 To: [Redacted] Subject: RE: Environmental health	12/09/2025	12/09/2025	CDE	
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Good afternoon,

Thank you for your email regarding fires and other issues at the Waterfront Avenue site in Granton.

City of Edinburgh Council are aware of the site, and have been liaising with the Scottish Government, Scottish Fire and Rescue Service, and Police Scotland about how to resolve this problem. Ultimately the responsibility lies with the Scottish Government as the landlord to act; and my understanding is that they are developing a plan to clean up the site and prevent future access.

In relation to the burning specifically, to be able to take action we would need to identify the responsible individual(s) and witness the burning for ourselves. This has proved difficult, due to the timing of the fires and the nature of the complaint. Our colleagues in Street Enforcement, who investigate fly-tipping and rubbish accumulation are in a similar position.

In the meantime, please report any further fires to the Council (0131 608 1100 during office hours, and 0131 200 2000 at the weekend), and advise the Fire and Rescue Service.

Kind Regards

[Redacted signature]

3	G31	Review - client not got back in touch - fine to close in meantime.	24/09/2025	24/09/2025	CDE	
4	G75	Advice given		24/09/2025	CDE	