

61693 MTIS Complaints

I am looking for the number of stage 1, stage 2 and SPSO complaints made about the Mixed Tenure Improvement Service, in Wester Hailes, Lochend and Magdalene/Bingham, broken down by year and location, since the service started. For each include the nature of the complaint and outcome.

For any SPSO complaints please include the reference number.

Please find the requested complaints attached. One Westerhailes complaint was escalated to the SPSO with the reference number 202512713. The SPSO did not take the complaint forward after initial review.