

# Site History Report

**Effective:** 01/01/2025 to 20/04/2026

**Service:** Roads General

**Site:** Ladywell Road (7900460)

**Asset Number:** 1.00 to 1.00

**Display Action Officer:** No

**Site:** Ladywell Road (7900460)

**Locality:** Broomhall, Edinburgh, City of Edinburgh

**Area:** North West Locality

## Condition Survey

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
<b>Asset:</b> 1.00	<b>Asset - Locn.:</b> Whole Street			<b>Feature Type:</b> Road Asset			<b>Area:</b> North West Locality	
<b>Batch:</b> 41260983 - Inspection Batch				<b>Route:</b> Ad hoc Route				<b>Date:</b> 15/04/2026
42204179	Pothole	15/04/2026	At the entrance to doctors car parking	RD: CW Pothole	Internal		Committed	50195389
<b>Batch:</b> 41260973 - Inspection Batch				<b>Route:</b> Ad hoc Route				<b>Date:</b> 14/04/2026
42204172	Various areas in need of hra overlay	14/04/2026	After turning left onto Ladywell from traffic lights outside 36 spread over 2 lanes	RD: CW Pothole	Internal		Committed	50195381
<b>Batch:</b> 41259413 - Inspection Batch	No actionable defects found			<b>Route:</b> SfP_NorthWest				<b>Date:</b> 26/03/2026
<b>Batch:</b> 41259111 - Inspection Batch	No actionable defects found			<b>Route:</b> NW_CW1_East1				<b>Date:</b> 24/03/2026
<b>Batch:</b> 41258338 - Inspection Batch				<b>Route:</b> Ad hoc Route				<b>Date:</b> 17/03/2026
42202265	Cracked broken surface	17/03/2026	Either side of ladywell road junction with Featherhall avenue	RD: CW Cracked/Broken	Internal		Uncommitted	50194036
<b>Batch:</b> 41257757 - Inspection Batch	No actionable defects found			<b>Route:</b> SfP_NorthWest				<b>Date:</b> 11/03/2026
<b>Batch:</b> 41255401 - Inspection Batch				<b>Route:</b> Ad hoc Route				<b>Date:</b> 25/02/2026
42200507	1 number pothole at cover	25/02/2026	At junction of Ladywell Avenue	RD: CW Pothole	Internal		Committed	50192742
<b>Batch:</b> 41255395 - Inspection Batch				<b>Route:</b> Ad hoc Route				<b>Date:</b> 25/02/2026
42200503	1 number pothole on pedestrian crossing just after Ladywell Avenue	25/02/2026	Near junction of Ladywell Avenue	RD: CW Pothole	Internal		Committed	50192738
<b>Batch:</b> 41255378 - Inspection Batch				<b>Route:</b> Ad hoc Route				<b>Date:</b> 25/02/2026
42200495	1 number pothole	25/02/2026	outside entrance to Ladywell House	RD: CW Pothole	Internal		Committed	50192736
<b>Batch:</b> 41255369 - Inspection Batch				<b>Route:</b> Ad hoc Route				<b>Date:</b> 25/02/2026
42200490	Cw cracked and broken permanent repair required approx 4 x 2	25/02/2026	outside number 36	RD: CW Cracked/Broken	Internal		Committed	50192731
<b>Batch:</b> 41255367 - Inspection Batch				<b>Route:</b> Ad hoc Route				<b>Date:</b> 25/02/2026
42200489	Cw cracked and broken permanent repair required approx 7 x 1.5	25/02/2026	Outside number 36	RD: CW Cracked/Broken	Internal		Committed	50192730
<b>Batch:</b> 41255366 - Inspection Batch				<b>Route:</b> Ad hoc Route				<b>Date:</b> 25/02/2026
42200488	Cw cracked and broken permanent repair required approx 2 x 1	25/02/2026	outside number 36	RD: CW Cracked/Broken	Internal		Committed	50192729
<b>Batch:</b> 41255362 - Inspection Batch				<b>Route:</b> Ad hoc Route				<b>Date:</b> 25/02/2026
42200487	Cw cracked and broken permanent repair required approx 6 x 1.5	25/02/2026	Opposite lampost number LAS23	RD: CW Cracked/Broken	Internal		Committed	50192728
<b>Batch:</b> 41255358 - Inspection Batch				<b>Route:</b> Ad hoc Route				<b>Date:</b> 25/02/2026
42200485	Cw cracked and broken permanent repair required approx 4 x 7	25/02/2026	At lampost number LAS23	RD: CW Cracked/Broken	Internal		Committed	50192726

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Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
<b>Asset:</b>	1.00	<b>Asset - Locn.:</b> Whole Street		<b>Feature Type:</b> Road Asset		<b>Area:</b> North West Locality		
<b>Batch:</b> 41253719 - Inspection Batch			<b>Route:</b> Ad hoc Route			<b>Date:</b> 16/02/2026		
42199633	3no potholes	16/02/2026	At traffic lights at lady well road	RD: CW Pothole	Internal		Committed	50192011
<b>Batch:</b> 41252460 - Inspection Batch			<b>Route:</b> Ad hoc Route			<b>Date:</b> 08/02/2026		
42198830	4 potholes	08/02/2026	See pin point and photos for location	RD: CW Pothole	Internal		Committed	50191355
<b>Batch:</b> 41250287 - Inspection Batch			<b>Route:</b> Ad hoc Route			<b>Date:</b> 26/01/2026		
42197544	1no pothole	26/01/2026	Opposite no36	RD: CW Pothole	Internal		Committed	50190377
<b>Batch:</b> 41250286 - Inspection Batch			<b>Route:</b> Ad hoc Route			<b>Date:</b> 26/01/2026		
42197543	1no pothole	26/01/2026	Outside no36	RD: CW Pothole	Internal		Committed	50190376
<b>Batch:</b> 41248496 - Inspection Batch			<b>Route:</b> NW_CW1_East1			<b>Date:</b> 15/01/2026		
No actionable defects found								
<b>Batch:</b> 41248293 - Inspection Batch			<b>Route:</b> SfP_NorthWest			<b>Date:</b> 14/01/2026		
No actionable defects found								
<b>Batch:</b> 41246383 - Inspection Batch			<b>Route:</b> Ad hoc Route			<b>Date:</b> 29/12/2025		
42195828	1no pothole	29/12/2025	Outside no36	RD: CW Pothole	Internal		Committed	50188983
<b>Batch:</b> 41245292 - Inspection Batch			<b>Route:</b> Ad hoc Route			<b>Date:</b> 18/12/2025		
42195514	Pothole	18/12/2025	Outside 36 before traffic lights	RD: CW Pothole	Internal		Committed	50188692
<b>Batch:</b> 41245283 - Inspection Batch			<b>Route:</b> Ad hoc Route			<b>Date:</b> 18/12/2025		
42195511	Potholes needing overlay with hra	18/12/2025	Opposite the junction of feather hall avenue	RD: CW Pothole	Internal		Committed	50188689
<b>Batch:</b> 41243812 - Inspection Batch			<b>Route:</b> SfP_NorthWest			<b>Date:</b> 04/12/2025		
No actionable defects found								
<b>Batch:</b> 41243098 - Inspection Batch			<b>Route:</b> Ad hoc Route			<b>Date:</b> 28/11/2025		
42194227	SGN underground apparatus damaged gully tail Photos attached	28/11/2025	Ladywell road at 1 / 3	RU: Utility Apparatus	Internal		Uncommitted	50187714
<b>Batch:</b> 41242858 - Inspection Batch			<b>Route:</b> Ad hoc Route			<b>Date:</b> 26/11/2025		
42194004	Pothole	26/11/2025	In turn right lane	RD: CW Pothole	Internal		Committed	50187543
<b>Batch:</b> 41242423 - Inspection Batch			<b>Route:</b> NW_CW1_East1			<b>Date:</b> 24/11/2025		
No actionable defects found								
<b>Batch:</b> 41241995 - Inspection Batch			<b>Route:</b> Ad hoc Route			<b>Date:</b> 19/11/2025		
42193548	2 cw potholes	19/11/2025	Outside 36	RD: CW Pothole	Internal		Committed	50187182
<b>Batch:</b> 41240922 - Inspection Batch			<b>Route:</b> SfP_NorthWest			<b>Date:</b> 07/11/2025		
No actionable defects found								
<b>Batch:</b> 41237965 - Inspection Batch			<b>Route:</b> SfP_NorthWest			<b>Date:</b> 06/10/2025		
No actionable defects found								

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Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
<b>Asset:</b>	1.00	<b>Asset - Locn.:</b> Whole Street		<b>Feature Type:</b> Road Asset		<b>Area:</b> North West Locality		
<b>Batch:</b>	41235630 - Inspection Batch			<b>Route:</b>	SfP_NorthWest			<b>Date:</b> 28/08/2025
	No actionable defects found							
<b>Batch:</b>	41234760 - Inspection Batch			<b>Route:</b>	NW_CW1_East1			<b>Date:</b> 15/08/2025
	No actionable defects found							
<b>Batch:</b>	41233863 - Inspection Batch			<b>Route:</b>	SfP_NorthWest			<b>Date:</b> 30/07/2025
	No actionable defects found							
<b>Batch:</b>	41232178 - Inspection Batch			<b>Route:</b>	Ad hoc Route			<b>Date:</b> 03/07/2025
42186423	Replace damaged railings	03/07/2025	Junction Murray Cottage's	RD: Railing Damage/Missing/New	Internal		Committed	50182264
<b>Batch:</b>	41232155 - Inspection Batch			<b>Route:</b>	SfP_NorthWest			<b>Date:</b> 02/07/2025
	No actionable defects found							
<b>Batch:</b>	41229353 - Inspection Batch			<b>Route:</b>	SfP_NorthWest			<b>Date:</b> 27/05/2025
	No actionable defects found							
<b>Batch:</b>	41228153 - Inspection Batch			<b>Route:</b>	NW_CW1_East1			<b>Date:</b> 13/05/2025
	No actionable defects found							
<b>Batch:</b>	41227587 - Inspection Batch			<b>Route:</b>	NW_CF1_BroomhallEast1			<b>Date:</b> 06/05/2025
42182952	Extensive patching required east bound lane	06/05/2025	Just before traffic lights	RD: CW Cracked/Broken	Internal		Uncommitted	50113517
<b>Batch:</b>	41226836 - Inspection Batch			<b>Route:</b>	SfP_NorthWest			<b>Date:</b> 25/04/2025
	No actionable defects found							
<b>Batch:</b>	41224912 - Inspection Batch			<b>Route:</b>	Ad hoc Route			<b>Date:</b> 02/04/2025
42180483	Permanent repair required	02/04/2025	Junction Dunsmuir Court	RD: CW Pothole	Internal		Committed	50178034
<b>Batch:</b>	41223713 - Inspection Batch			<b>Route:</b>	SfP_NorthWest			<b>Date:</b> 22/03/2025
	No actionable defects found							
<b>Batch:</b>	41221517 - Inspection Batch			<b>Route:</b>	Ad hoc Route			<b>Date:</b> 05/03/2025
42177823	Permanent repair required	05/03/2025	Opposite 32 at bus stop	RD: CW Pothole	Internal		Committed	50176415
<b>Batch:</b>	41221515 - Inspection Batch			<b>Route:</b>	Ad hoc Route			<b>Date:</b> 05/03/2025
42177822	Pothole on carriageway	05/03/2025	Outside 36	RD: CW Pothole	Internal		Committed	50176414
<b>Batch:</b>	41220632 - Inspection Batch			<b>Route:</b>	SfP_NorthWest			<b>Date:</b> 25/02/2025
	No actionable defects found							
<b>Batch:</b>	41219254 - Inspection Batch			<b>Route:</b>	NW_CW1_East1			<b>Date:</b> 17/02/2025
42176125	2 cw potholes	17/02/2025	Outside 36	RD: CW Pothole	Internal		Committed	50175176
<b>Batch:</b>	41218641 - Inspection Batch			<b>Route:</b>	Ad hoc Route			<b>Date:</b> 12/02/2025
42175745	Pothole on carriageway	12/02/2025	Outside 36	RD: CW Pothole	Internal		Committed	50174883
<b>Batch:</b>	41217260 - Inspection Batch			<b>Route:</b>	SfP_NorthWest			<b>Date:</b> 03/02/2025
42174693	Replace missing bollard	03/02/2025	Outside no1	RD: SFP Damaged Bollard	Internal		Committed	50174087

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Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
<b>Asset:</b>	1.00	<b>Asset - Locn.:</b> Whole Street		<b>Feature Type:</b> Road Asset		<b>Area:</b> North West Locality		
<b>Batch:</b> 41217181 - Inspection Batch				<b>Route:</b> Ad hoc Route		<b>Date:</b> 03/02/2025		
42174612	Pothole on carriageway at bus stop	03/02/2025	Junction Dunsmuir Court	RD: CW Pothole	Internal		Committed	50174028
<b>Batch:</b> 41216772 - Inspection Batch				<b>Route:</b> Ad hoc Route		<b>Date:</b> 29/01/2025		
42174332	Pothole on carriageway	29/01/2025	Outside 36	RD: CW Pothole	Internal		Committed	50173827
<b>Batch:</b> 41214660 - Inspection Batch				<b>Route:</b> NW_CW1_East1		<b>Date:</b> 14/01/2025		
No actionable defects found								
<b>Batch:</b> 41213428 - Inspection Batch				<b>Route:</b> Ad hoc Route		<b>Date:</b> 09/01/2025		
42172489	Pothole on carriageway	09/01/2025	Outside 36	RD: CW Pothole	Internal		Committed	50172450
<b>Batch:</b> 41212679 - Inspection Batch				<b>Route:</b> Ad hoc Route		<b>Date:</b> 03/01/2025		
42171984	Pothole on carriageway	03/01/2025	Outside 36	RD: CW Pothole	Internal		Committed	50172029

## Customer Services

<b>Enquiry No.:</b> 2131653	<b>Logged by:</b> Verint CRM Connector	<b>on:</b> 16/04/2026 10:56
<b>Service:</b> Roads General	<b>Subject:</b> Road: Defective / Damaged	<b>Classification:</b> Request for service
<b>Desc.:</b>		
<b>Location:</b> at traffic lights an towards school	<b>Contact:</b>	
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 2131091	<b>Logged by:</b> Verint CRM Connector	<b>on:</b> 15/04/2026 12:55
<b>Service:</b> Roads General	<b>Subject:</b> Road: Defective / Damaged	<b>Classification:</b> Request for service
<b>Desc.:</b>		
<b>Location:</b> Large car and bicycle damaging potholes as you turn at lights.	<b>Contact:</b>	
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 2130926	<b>Logged by:</b> Verint CRM Connector	<b>on:</b> 15/04/2026 09:31
<b>Service:</b> Roads General	<b>Subject:</b> Road: Defective / Damaged	<b>Classification:</b> Request for service
<b>Desc.:</b>		
<b>Location:</b> Ongoing area of damage this area needs resurfaced correctly	<b>Contact:</b>	
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 2130805	<b>Logged by:</b> Verint CRM Connector	<b>on:</b> 14/04/2026 22:30
<b>Service:</b> Roads General	<b>Subject:</b> Road: Defective / Damaged	<b>Classification:</b> Request for service
<b>Desc.:</b>		
<b>Location:</b> URGENT!! Uneven, sunken very dangerous riad surface for about 20metres on Ladywell Road near the junction with Meadow Place Road, across westbound and Eastbound carriageway. These defects have been reported several times repeatedly but is now a matter of urgency. Proper and robust resurfacing is required. Too dangerous to take photos	<b>Contact:</b>	
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset

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**Service:** Roads General  
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## Customer Services

<b>Enquiry No.:</b> 2130744	<b>Logged by:</b> Verint CRM Connector	<b>on:</b> 14/04/2026 19:51
<b>Service:</b> Roads General	<b>Subject:</b> Road: Defective / Damaged	<b>Classification:</b> Request for service
<b>Desc.:</b>		
<b>Location:</b> This needs a permanent fix! Past repairs only last few days and then we are back to square one. This part of the road has been in a terrible state all winter.		
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 2130120	<b>Logged by:</b> Verint CRM Connector	<b>on:</b> 13/04/2026 21:21
<b>Service:</b> Roads General	<b>Subject:</b> Road: Defective / Damaged	<b>Classification:</b> Request for service
<b>Desc.:</b>		
<b>Location:</b> Multiple potholes, dip and dangerous. turning from Meadow Pl. Rd towards Ladywell Rd right after the traffic light.		
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 2129933	<b>Logged by:</b> Verint CRM Connector	<b>on:</b> 13/04/2026 15:07
<b>Service:</b> Roads General	<b>Subject:</b> Road: Defective / Damaged	<b>Classification:</b> Request for service
<b>Desc.:</b>		
<b>Location:</b> Pot holes massive on both sides of the road		
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 2129528	<b>Logged by:</b> Verint CRM Connector	<b>on:</b> 12/04/2026 21:36
<b>Service:</b> Roads General	<b>Subject:</b> Road: Defective / Damaged	<b>Classification:</b> Request for service
<b>Desc.:</b>		
<b>Location:</b> Multiple potholes in road as you drive through the lights in front of tesco. Drivers are swerving to avoid, accident waiting to happen		
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 2129443	<b>Logged by:</b> Verint CRM Connector	<b>on:</b> 12/04/2026 17:20
<b>Service:</b> Roads General	<b>Subject:</b> Road: Defective / Damaged	<b>Classification:</b> Request for service
<b>Desc.:</b>		
<b>Location:</b> Crater of a pothole on the road - going to damage tyres, disrupts traffic		
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 2129241	<b>Logged by:</b> Verint CRM Connector	<b>on:</b> 12/04/2026 08:37
<b>Service:</b> Roads General	<b>Subject:</b> Road: Defective / Damaged	<b>Classification:</b> Request for service
<b>Desc.:</b>		
<b>Location:</b> Many potholes and crumbling surfaces		
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 2129092	<b>Logged by:</b> Verint CRM Connector	<b>on:</b> 11/04/2026 18:29
<b>Service:</b> Roads General	<b>Subject:</b> Road: Defective / Damaged	<b>Classification:</b> Request for service
<b>Desc.:</b>		
<b>Location:</b> Just past the traffic lights. Can't miss it!		
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset

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**Enquiry No.:** 2129028      **Logged by:** Verint CRM Connector      **on:** 11/04/2026 14:38  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** These are another three potholes in Ladywell Road and should be repaired as quickly as possible to prevent damage to road vehicles .      **Contact:**

**Enquiry No.:** 2129026      **Logged by:** Verint CRM Connector      **on:** 11/04/2026 14:33  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Another three potholes in Ladywell Road just after the traffic lights near the police station      **Contact:**

**Enquiry No.:** 2129020      **Logged by:** Verint CRM Connector      **on:** 11/04/2026 14:28  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** There are about 9 major potholes in Ladywell Road just after the traffic lights at the police station. These are a major hazard to vehicles and are unavoidable . These should be fixed as a matter of urgency !!!!!!!      **Contact:**

**Enquiry No.:** 2128802      **Logged by:** Verint CRM Connector      **on:** 10/04/2026 20:15  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Another complaint to go along with the many currently sitting outstanding and as reported on FixMyStreet ref: 5776668      **Contact:**  
  
This is scandalous. The potholes are getting bigger and bigger on a dangerous turn.

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Enquiry No.:** 2128735      **Logged by:** Verint CRM Connector      **on:** 10/04/2026 17:34  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** There are quite a few very deep potholes in this area.      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Job Number:** 50195381      **Defect Number:** 42204172

**Enquiry No.:** 2128707      **Logged by:** Verint CRM Connector      **on:** 10/04/2026 16:42  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Previously reported. The pot holes on Ladywell Road directly as you come round the bend from meadow place road are deep numerous and unavoidable to avoid. These holes have been temporarily repaired numerous times -a bit tar and a pat down with a shovel. It lasts a few hours. Especially when wet. It's a busy road with lots of traffic and requires proper repair. The tar eventually splashes resident vehicles parked here and takes hours to remove. You can see this by all the debris at side of road      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

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## Customer Services

<b>Enquiry No.:</b> 2127726	<b>Logged by:</b> Verint CRM Connector	<b>on:</b> 09/04/2026 10:10
<b>Service:</b> Roads General	<b>Subject:</b> Road: Defective / Damaged	<b>Classification:</b> Request for service
<b>Desc.:</b>		
<b>Location:</b> At least 7 deep potholes - 5/6" deep. I'm seeing car driving into oncoming traffic to avoid them.		
<b>Contact:</b>		
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 2127453	<b>Logged by:</b> Verint CRM Connector	<b>on:</b> 08/04/2026 17:38
<b>Service:</b> Roads General	<b>Subject:</b> Road: Defective / Damaged	<b>Classification:</b> Request for service
<b>Desc.:</b>		
<b>Location:</b> Numerous potholes in this vicinity and they get deeper every day.		
<b>Contact:</b>		
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 2127215	<b>Logged by:</b> Verint CRM Connector	<b>on:</b> 08/04/2026 12:11
<b>Service:</b> Roads General	<b>Subject:</b> Road: Defective / Damaged	<b>Classification:</b> Request for service
<b>Desc.:</b>		
<b>Location:</b> multiple potholes causing major problems		
<b>Contact:</b>		
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 2127058	<b>Logged by:</b> Verint CRM Connector	<b>on:</b> 08/04/2026 09:35
<b>Service:</b> Roads General	<b>Subject:</b> Road: Defective / Damaged	<b>Classification:</b> Request for service
<b>Desc.:</b>		
<b>Location:</b> Several dangerous potholes in this very heavily-trafficed area		
<b>Contact:</b>		
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 2126600	<b>Logged by:</b> Verint CRM Connector	<b>on:</b> 07/04/2026 13:56
<b>Service:</b> Roads General	<b>Subject:</b> Road: Defective / Damaged	<b>Classification:</b> Request for service
<b>Desc.:</b>		
<b>Location:</b> Multiple potholes and surface defects. Tarmac deteriorating daily.		
<b>Contact:</b>		
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 2126115	<b>Logged by:</b> Verint CRM Connector	<b>on:</b> 06/04/2026 17:44
<b>Service:</b> Roads General	<b>Subject:</b> Road: Defective / Damaged	<b>Classification:</b> Request for service
<b>Desc.:</b>		
<b>Location:</b> Absolutely despicable potholes. They are bigger than a wheel of a car, someone is going to break an axle and have an accident. The tar patches that have been used multiple times are completely useless for a high traffic heavy vehicle road. This needs fixed properly. I will be contacting my MSP. This is DANGEROUS		
<b>Contact:</b>		
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 2125578	<b>Logged by:</b> Verint CRM Connector	<b>on:</b> 05/04/2026 15:32
<b>Service:</b> Roads General	<b>Subject:</b> Road: Defective / Damaged	<b>Classification:</b> Request for service
<b>Desc.:</b>		
<b>Location:</b> This corner is full of potholes. Bad ones!		
<b>Contact:</b>		
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset

# Site History Report

**Effective:** 01/01/2025 to 20/04/2026  
**Service:** Roads General  
**Site:** Ladywell Road (7900460)

**Asset Number:** 1.00 to 1.00  
**Display Action Officer:** No

## Customer Services

**Enquiry No.:** 2125484      **Logged by:** Verint CRM Connector      **on:** 05/04/2026 10:45  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** The road surface is extremely uneven with multiple potholes covering an area of about 3m by 2m      **Contact:**

**Enquiry No.:** 2125432      **Logged by:** Verint CRM Connector      **on:** 05/04/2026 02:23  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** The pothole is extremely large and has become dangerous for all road users. The road is narrow, and it is not possible to drive over the pothole without risking significant damage to vehicles. As a result, drivers are being forced to swerve into the opposite side of the road to avoid it, creating a serious risk of head-on collisions. I have personally witnessed cars nearly colliding while trying to avoid the pothole. It is also a major hazard for cyclists — I have seen a cyclist fall after attempt      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Enquiry No.:** 2125323      **Logged by:** Verint CRM Connector      **on:** 04/04/2026 16:02  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Eastbound carriageway on Ladywell Road, Edinburgh close to the junction with Meadowplace Road, Edinburgh. There are at least eight potholes in this section of the road that all require to be repaired. This stretch of road is continually in a terrible state of disrepair. The council pours tar into these holes on a weekly basis and the next day the potholes open up again. This a busy road that needs to repaired properly.      **Contact:**

**Enquiry No.:** 2122592      **Logged by:** Verint CRM Connector      **on:** 30/03/2026 21:35  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Massive area of multiple potholes. Patching is not working. Full resurface required. Some holes are big enough for a whole car tyre to be encapsulated and cause an accident. Traffic swerving into oncoming lane to avoid damage to vehicle.      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Enquiry No.:** 2120630      **Logged by:** Verint CRM Connector      **on:** 27/03/2026 08:52  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Fast deterioration road surface across the whole junction      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Enquiry No.:** 2118574      **Logged by:** Verint CRM Connector      **on:** 23/03/2026 20:59  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Very deep potholes which are slowing down the travel greatly      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

# Site History Report

**Effective:** 01/01/2025 to 20/04/2026  
**Service:** Roads General  
**Site:** Ladywell Road (7900460)

**Asset Number:** 1.00 to 1.00  
**Display Action Officer:** No

## Customer Services

<b>Enquiry No.:</b> 2118097 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Badly potholes, impossible to drive safely on	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 23/03/2026 10:43 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 2117210 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> multiple potholes	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 21/03/2026 15:10 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 2117007 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Numerous potholes and crumbling road surface makes this section of road unsafe to all road users and damaging to vehicles.	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 21/03/2026 06:08 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 2116024 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> The road is really bad here, lots of potholes and dangerous to drive on	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 19/03/2026 13:49 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 2115604 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Huge number of potholes and uneven road surface on a the A90 heading into town.	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 18/03/2026 21:24 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 2114877 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> The road around the pedestrian crossing is littered with potholes, that have previously been poorly filled. Both edges of the roadway are affected causing cars to swerve over the lane.	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 18/03/2026 07:43 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 2114825 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> A collection of potholes. Both sides of the road after the junction	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 17/03/2026 22:42 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset

# Site History Report

**Effective:** 01/01/2025 to 20/04/2026  
**Service:** Roads General  
**Site:** Ladywell Road (7900460)

**Asset Number:** 1.00 to 1.00  
**Display Action Officer:** No

## Customer Services

<b>Enquiry No.:</b> 2114356	<b>Logged by:</b> Verint CRM Connector	<b>on:</b> 17/03/2026 11:36
<b>Service:</b> Roads General	<b>Subject:</b> Road: Defective / Damaged	<b>Classification:</b> Request for service
<b>Desc.:</b>		
<b>Location:</b> Again! Potholes in dangerous location due yo parked cars, traffic has no option but to go over. Fill it properly please or it'll just empty again	<b>Contact:</b>	
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 2113989	<b>Logged by:</b> Verint CRM Connector	<b>on:</b> 16/03/2026 20:28
<b>Service:</b> Roads General	<b>Subject:</b> Road: Defective / Damaged	<b>Classification:</b> Request for service
<b>Desc.:</b>		
<b>Location:</b> Potholes near the traffic lights	<b>Contact:</b>	
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 2113986	<b>Logged by:</b> Verint CRM Connector	<b>on:</b> 16/03/2026 20:26
<b>Service:</b> Roads General	<b>Subject:</b> Road: Defective / Damaged	<b>Classification:</b> Request for service
<b>Desc.:</b>		
<b>Location:</b> Potholes	<b>Contact:</b>	
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 2112684	<b>Logged by:</b> Verint CRM Connector	<b>on:</b> 14/03/2026 17:48
<b>Service:</b> Roads General	<b>Subject:</b> Road: Defective / Damaged	<b>Classification:</b> Request for service
<b>Desc.:</b>		
<b>Location:</b> Near entrance to Ladywells medical centre. Patchwork quilt of Botched repairs, especially as its main route to primary school	<b>Contact:</b>	
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset
<b>Job Number:</b> 50194036	<b>Defect Number:</b> 42202265	
<b>Enquiry No.:</b> 2111697	<b>Logged by:</b> Verint CRM Connector	<b>on:</b> 12/03/2026 20:20
<b>Service:</b> Roads General	<b>Subject:</b> Road: Defective / Damaged	<b>Classification:</b> Request for service
<b>Desc.:</b>		
<b>Location:</b> Multiple potholes on road next to traffic lights at junction with meadow place road and tesco	<b>Contact:</b>	
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 2111555	<b>Logged by:</b> Verint CRM Connector	<b>on:</b> 12/03/2026 16:39
<b>Service:</b> Roads General	<b>Subject:</b> Road: Defective / Damaged	<b>Classification:</b> Request for service
<b>Desc.:</b>		
<b>Location:</b> As you turn from meadow place road into Ladywell Road - the road is full of potholes. These have been "fixed" numerous times by workmen shovelling a bit tar into the holes (Not them all) and -sometimes- patting it down. This is never going to last. When this "repair" deteriorates as it has so many times, resident vehicles parked here, especially when weather is wet, get covered in sprayed tar. In my opinion , this road needs "closed" preferably overnight, in a short period and properly repaire	<b>Contact:</b>	

# Site History Report

**Effective:** 01/01/2025 to 20/04/2026  
**Service:** Roads General  
**Site:** Ladywell Road (7900460)

**Asset Number:** 1.00 to 1.00  
**Display Action Officer:** No

## Customer Services

**Enquiry No.:** 2111239      **Logged by:** Verint CRM Connector      **on:** 12/03/2026 11:58  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** The road surface is particularly bad here. Recently some very deep potholes were partially filled. This was completely inadequate as the "fill" was no where near level with the road surface, so the issue has not be dealt with. Next bout of rain and the potholes will be as bad as ever. This is dangerous so close to a pedestrian crossing      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Enquiry No.:** 2109720      **Logged by:** Verint CRM Connector      **on:** 10/03/2026 09:36  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** The surface between the school and Tesco is so bad it's damaging my car to drive it. There are three large areas that need addressing: both side of the junction at Tesco and a large area by the bus stop as you come out of the traffic calming section.      **Contact:**

**Enquiry No.:** 2108051      **Logged by:** Verint CRM Connector      **on:** 06/03/2026 19:27  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Several potholes on Ladywell Road at junction with Meadow place road. Please repair all properly instead of something that lasts 2hrs.      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Enquiry No.:** 2105330      **Logged by:** Verint CRM Connector      **on:** 02/03/2026 19:51  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** What 3 Words location: ///skinny.wedge.pushes      **Contact:**

**Enquiry No.:** 2105063      **Logged by:** [REDACTED]      **on:** 02/03/2026 13:53  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:** Pothole  
**Location:**      **Contact:**

**Enquiry No.:** 2103654      **Logged by:** Verint CRM Connector      **on:** 27/02/2026 14:58  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Huge potholes - lots of really deep potholes in a row turning from meadow place road onto Ladywell Road and continuing east along Ladywell Road.      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Enquiry No.:** 2102665      **Logged by:** Verint CRM Connector      **on:** 26/02/2026 09:19  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Multiple potholes, few dangerous. Some new, some where previous repairs have failed. Both sides of the road.      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

# Site History Report

**Effective:** 01/01/2025 to 20/04/2026  
**Service:** Roads General  
**Site:** Ladywell Road (7900460)

**Asset Number:** 1.00 to 1.00  
**Display Action Officer:** No

## Customer Services

**Enquiry No.:** 2102629      **Logged by:** [REDACTED]      **on:** 26/02/2026 08:41  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:** Series of large deep unavoidable potholes  
**Location:**      **Contact:**

**Enquiry No.:** 2102387      **Logged by:** Verint CRM Connector      **on:** 25/02/2026 19:04  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Numerous potholes which are hard to avoid. These are going to fracture alloy wheels and cause damage to vehicles.      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Enquiry No.:** 2102205      **Logged by:** Verint CRM Connector      **on:** 25/02/2026 15:04  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Yet again I'm reporting this  
This part of this road is continuing to get in such a state  
Get it fixed properly!!!!      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Enquiry No.:** 2102114      **Logged by:** Verint CRM Connector      **on:** 25/02/2026 13:29  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** A previous pothole repair is unsatisfactory and has opened up again to a depth of 4 or 5 inches causing damage to cars suspension      **Contact:**

**Enquiry No.:** 2101996      **Logged by:** Verint CRM Connector      **on:** 25/02/2026 11:24  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Potholes over both sides of Ladywell Road. Unable to avoid      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Enquiry No.:** 2101838      **Logged by:** Verint CRM Connector      **on:** 25/02/2026 09:11  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Just past the pedestrian crossing after you come from meadow place road. Deep potholes both sides of road, impossible to miss them and made worse as its on a bus route.      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Enquiry No.:** 2101600      **Logged by:** Verint CRM Connector      **on:** 24/02/2026 19:02  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Usual spot on turn into Ladywell Road. A place so frequently a source of issues, you must have staff paying council tax on it as a second home.      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

# Site History Report

**Effective:** 01/01/2025 to 20/04/2026  
**Service:** Roads General  
**Site:** Ladywell Road (7900460)

**Asset Number:** 1.00 to 1.00  
**Display Action Officer:** No

## Customer Services

<b>Enquiry No.:</b> 2101443 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> As you leave the junction. Multiple potholes and broken surface	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 24/02/2026 15:45 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00 <b>Feature Id - Location:</b> Whole Street <b>Feature Type:</b> Road Asset		
<b>Enquiry No.:</b> 2101438 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> There are now 5 large potholes in this area which are dangerous	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 24/02/2026 15:41 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00 <b>Feature Id - Location:</b> Whole Street <b>Feature Type:</b> Road Asset		
<b>Enquiry No.:</b> 2101038 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> There's lots of issues at this junction. Please check it. Potholes especially, surface crumbling away.	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 24/02/2026 08:19 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00 <b>Feature Id - Location:</b> Whole Street <b>Feature Type:</b> Road Asset		
<b>Enquiry No.:</b> 2101029 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> There are so many potholes they will be easy to spot, particularly bad for cars turning left off Meadow place road. Its dangerous being so close to a pedestrian crossing.	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 24/02/2026 08:09 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00 <b>Job Number:</b> 50192731 <b>Feature Id - Location:</b> Whole Street <b>Defect Number:</b> 42200490 <b>Feature Type:</b> Road Asset		
<b>Enquiry No.:</b> 2101010 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> There are multiple potholes on the road. Cars trying to avoid them cause danger for the traffic close to the junction	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 24/02/2026 07:46 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00 <b>Job Number:</b> 50192728 <b>Feature Id - Location:</b> Whole Street <b>Defect Number:</b> 42200487 <b>Feature Type:</b> Road Asset		
<b>Enquiry No.:</b> 2100849 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Potholes keep reappearing at the same spot(s). Repairs only last few days. Needs more permanent fix!	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 23/02/2026 18:36 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00 <b>Job Number:</b> 50192730 <b>Feature Id - Location:</b> Whole Street <b>Defect Number:</b> 42200489 <b>Feature Type:</b> Road Asset		

# Site History Report

**Effective:** 01/01/2025 to 20/04/2026  
**Service:** Roads General  
**Site:** Ladywell Road (7900460)

**Asset Number:** 1.00 to 1.00  
**Display Action Officer:** No

## Customer Services

**Enquiry No.:** 2100818 **Logged by:** Verint CRM Connector **on:** 23/02/2026 17:51  
**Service:** Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service  
**Desc.:**  
**Location:** just at Ladywell House, a massive pothole **Contact:**

**Plot Number:** 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset  
**Job Number:** 50192736 **Defect Number:** 42200495

**Enquiry No.:** 2100745 **Logged by:** [REDACTED] **on:** 23/02/2026 16:19  
**Service:** Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service  
**Desc.:** Large clustere of faurly big potholes junction between Meadowhouse Rd and Lady well Rd as you are driving into Ladywell road pls inspect and arrange repair  
**Location:** Junction between Meadowhouse Road and Ladywell Road **Contact:**

**Plot Number:** 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset  
**Job Number:** 50192726 **Defect Number:** 42200485

**Enquiry No.:** 2100738 **Logged by:** Verint CRM Connector **on:** 23/02/2026 16:18  
**Service:** Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service  
**Desc.:**  
**Location:** Many potholes in this area which will cause many issues with car damage. **Contact:**

**Plot Number:** 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

**Enquiry No.:** 2100734 **Logged by:** Verint CRM Connector **on:** 23/02/2026 16:15  
**Service:** Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service  
**Desc.:**  
**Location:** Several deep potholes before Traffic Lights on Ladywell Road at its junction with Meadowplace Road . **Contact:**

**Enquiry No.:** 2100702 **Logged by:** Verint CRM Connector **on:** 23/02/2026 15:36  
**Service:** Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service  
**Desc.:**  
**Location:** Ladywell Road at junction with Ladywell Avenue. **Contact:**

**Plot Number:** 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset  
**Job Number:** 50192742 **Defect Number:** 42200507

**Enquiry No.:** 2100635 **Logged by:** Verint CRM Connector **on:** 23/02/2026 14:23  
**Service:** Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service  
**Desc.:**  
**Location:** Large potholes in road, unseen when driving left around the corner towards them. **Contact:**

**Plot Number:** 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

**Enquiry No.:** 2100515 **Logged by:** Verint CRM Connector **on:** 23/02/2026 12:04  
**Service:** Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service  
**Desc.:**  
**Location:** Massive deep category 1 potholes (multiple) getting worse by the day as the number 1 buses hits them on every trip. Big enough and deep enough to cause massive vehicular damage. There are at least 3 critical ones causing vehicle swerving and sudden braking . EXTREMELY DANGEROUS. **Contact:**

**Plot Number:** 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset  
**Job Number:** 50192729 **Defect Number:** 42200488

# Site History Report

**Effective:** 01/01/2025 to 20/04/2026  
**Service:** Roads General  
**Site:** Ladywell Road (7900460)

**Asset Number:** 1.00 to 1.00  
**Display Action Officer:** No

## Customer Services

**Enquiry No.:** 2100312      **Logged by:** Verint CRM Connector      **on:** 23/02/2026 09:12  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** The junction with Ladywell Road at the cross junction of Meadow Place Road. These are literally unavoidable due to traffic placement and parking.      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Enquiry No.:** 2099951      **Logged by:** Verint CRM Connector      **on:** 22/02/2026 13:37  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Pothole in road at junction facing Tesco, in lane to turn right towards Drumbrae      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Enquiry No.:** 2099326      **Logged by:** Verint CRM Connector      **on:** 20/02/2026 17:27  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** There are multiple potholes and deep depressions in the surface of the road here, before you crest the hill going east, away from Tesco.      **Contact:**

The holes have sharp edges that pose significant likelihood of damage to tyres, wheels, and suspension components of multiple vehicles.

The pattern of potholes and the narrow width means that they are unavoidable.

Damage to the road has reached a critical point where the surface will deteriorate rapidly, without significant intervention.

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Enquiry No.:** 2098806      **Logged by:** Verint CRM Connector      **on:** 19/02/2026 21:27  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Several recurring potholes on the north side of the road. Why can't you fix them properly.      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Enquiry No.:** 2098424      **Logged by:** Verint CRM Connector      **on:** 19/02/2026 12:44  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Several potholes on the right lane at traffic lights at east end of Ladywell road - as you approach the junction with Tesco and the police station.      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Enquiry No.:** 2097308      **Logged by:** Verint CRM Connector      **on:** 17/02/2026 20:33  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Pothole      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

# Site History Report

**Effective:** 01/01/2025 to 20/04/2026  
**Service:** Roads General  
**Site:** Ladywell Road (7900460)

**Asset Number:** 1.00 to 1.00  
**Display Action Officer:** No

## Customer Services

**Enquiry No.:** 2097270      **Logged by:** Verint CRM Connector      **on:** 17/02/2026 19:33  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** A set of 4/5 potholes in this area on side of road heading towards Corstorphine primary school      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Enquiry No.:** 2097183      **Logged by:** Verint CRM Connector      **on:** 17/02/2026 17:44  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Large section of tarmac missing/uneven close to the white lines separating lanes, vehicles have to weave around to miss it, blocking traffic coming the other way.      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Enquiry No.:** 2097180      **Logged by:** Verint CRM Connector      **on:** 17/02/2026 17:41  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Large section of the road in both directions really bad, just were the double yellow lines stop and parked cars start.      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Enquiry No.:** 2095865      **Logged by:** Verint CRM Connector      **on:** 16/02/2026 08:43  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** After Ladywell Avenue before Featherhall avenue      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Job Number:** 50192738      **Defect Number:** 42200503

**Enquiry No.:** 2095296      **Logged by:** Verint CRM Connector      **on:** 14/02/2026 22:35  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** There are several potholes Just beyond the junction, you really can't miss it      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Enquiry No.:** 2094902      **Logged by:** Verint CRM Connector      **on:** 14/02/2026 08:27  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** On ladywell road on both sides of the carriageway at the east end of the pedestrian crossing the road surface is very uneven, there have been repairs before but the are all deteriorating at different speeds making if very uneven around the crossing      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

# Site History Report

**Effective:** 01/01/2025 to 20/04/2026  
**Service:** Roads General  
**Site:** Ladywell Road (7900460)

**Asset Number:** 1.00 to 1.00  
**Display Action Officer:** No

## Customer Services

<b>Enquiry No.:</b> 2094355 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> There are several deep and dangerous potholes in this location. They have the potential to not only damage a car, but to trip a pedestrian, knock someone off a bicycle into traffic, or cause an accident trying to avoid them.	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 13/02/2026 10:59 <b>Classification:</b> Request for service	<b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset	
<b>Enquiry No.:</b> 2094015 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> After turn from junction. Cluster of potholes	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 12/02/2026 19:44 <b>Classification:</b> Request for service	<b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset	
<b>Enquiry No.:</b> 2093996 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Pothole as you head up the hill in the direction away from Tesco	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 12/02/2026 19:18 <b>Classification:</b> Request for service	<b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset	
<b>Enquiry No.:</b> 2093337 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> 2 of the potholes look to be around 12inches in diameter and around 2 inches deep. They have been there for at least 3 months and are getting progressively worse	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 12/02/2026 09:45 <b>Classification:</b> Request for service	<b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset	
<b>Enquiry No.:</b> 2092683 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Several large potholes have opened up (again). These were reported recently, seemingly repaired, but have returned larger than before. Big enough to cause serious damage to car.	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 11/02/2026 12:56 <b>Classification:</b> Request for service	<b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset	
<b>Job Number:</b> 50192011	<b>Defect Number:</b> 42199633		
<b>Enquiry No.:</b> 2091264 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> just at the lights there are a number of potholes	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 09/02/2026 11:25 <b>Classification:</b> Request for service	<b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset	
<b>Enquiry No.:</b> 2091196 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Large open joints and potholes from poorly reinstated carriageway	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 09/02/2026 10:34 <b>Classification:</b> Request for service	<b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset	

# Site History Report

**Effective:** 01/01/2025 to 20/04/2026  
**Service:** Roads General  
**Site:** Ladywell Road (7900460)

**Asset Number:** 1.00 to 1.00  
**Display Action Officer:** No

## Customer Services

**Enquiry No.:** 2091092      **Logged by:** Verint CRM Connector      **on:** 09/02/2026 08:26  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Very large potholes just past the traffic lights heading towards Corstorphine Primary. **Contact:**  
Dangerous and will damage vehicles.

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Enquiry No.:** 2090985      **Logged by:** Verint CRM Connector      **on:** 08/02/2026 20:06  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Big pothole      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Enquiry No.:** 2090734      **Logged by:** Verint CRM Connector      **on:** 08/02/2026 12:34  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** 3 significant potholes next to the junction of Ladywell and Meadowplace Road plus **Contact:**  
one further back towards Corstorphine High Street

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Enquiry No.:** 2090575      **Logged by:** Verint CRM Connector      **on:** 07/02/2026 19:05  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Pothole on the corner of the road.      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Enquiry No.:** 2090446      **Logged by:** Verint CRM Connector      **on:** 07/02/2026 14:33  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Junction leaving Meadow Place Road heading west onto Ladywell Road, just as you **Contact:**  
turn 3 very large potholes need urgent attention

**Enquiry No.:** 2089883      **Logged by:** Verint CRM Connector      **on:** 06/02/2026 11:56  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Various potholes extremely difficult avoid. **Contact:**  
I've damaged my tyre and car now! This is an urgent repair required. Before an  
accident happens with oncoming traffic from people trying to avoid the potholes

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Enquiry No.:** 2089703      **Logged by:** Verint CRM Connector      **on:** 06/02/2026 08:49  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Number of potholes that keep coming back after the traffic lights. Some big enough **Contact:**  
to damage tyres. Both sides of the road.

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

# Site History Report

**Effective:** 01/01/2025 to 20/04/2026  
**Service:** Roads General  
**Site:** Ladywell Road (7900460)

**Asset Number:** 1.00 to 1.00  
**Display Action Officer:** No

## Customer Services

<b>Enquiry No.:</b> 2089580 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Several very deep potholes on Ladywell Road as you come round corner from Meadow Place Road . Please repair properly for a change	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 05/02/2026 19:44 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00 <b>Job Number:</b> 50191355	<b>Feature Id - Location:</b> Whole Street <b>Defect Number:</b> 42198830	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 2083215 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Road is an absolute disgrace Constantly has potholes	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 26/01/2026 14:31 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 2082621 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> There are 2 huges potholes in the road, impossible to avoid unless you drive on the wrong side of the road. Extremely dangerous.	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 25/01/2026 15:04 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 2082618 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Traffic lights opposite the entrance to Tesco. Very large pot hole. This was apparently "fixed" just a couple of weeks ago? And it's already re-opened.	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 25/01/2026 15:02 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 2082594 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Deep pothole in the road surface	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 25/01/2026 14:11 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 2082538 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> These ahve only recently been filled. Something more longer lasting needs applied here. The ground is continuously sinking. Has been for years.	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 25/01/2026 12:15 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00 <b>Job Number:</b> 50190376	<b>Feature Id - Location:</b> Whole Street <b>Defect Number:</b> 42197543	<b>Feature Type:</b> Road Asset

# Site History Report

**Effective:** 01/01/2025 to 20/04/2026  
**Service:** Roads General  
**Site:** Ladywell Road (7900460)

**Asset Number:** 1.00 to 1.00  
**Display Action Officer:** No

## Customer Services

**Enquiry No.:** 2082142      **Logged by:** Verint CRM Connector      **on:** 24/01/2026 11:41  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Adjacent to first single yellow after traffic lights heading east.      **Contact:**

Currently about 20-30cm deep and 30-40 cm in diameter.

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Enquiry No.:** 2081906      **Logged by:** Verint CRM Connector      **on:** 23/01/2026 15:31  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Number of returning potholes near the traffic lights. At least one of size that can cause serious damage.      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Enquiry No.:** 2080476      **Logged by:** Verint CRM Connector      **on:** 21/01/2026 12:59  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Pot hole just beyond traffic lights on Ladywell Road. This pot hole has been filled in several times in the last year but reopens as soon as rain, snow or frost.      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Job Number:** 50190377      **Defect Number:** 42197544

**Enquiry No.:** 2080288      **Logged by:** Verint CRM Connector      **on:** 21/01/2026 09:29  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Several potential hazardous potholes AS ALWAYS IN THIS AREA      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Enquiry No.:** 2061713      **Logged by:** Verint CRM Connector      **on:** 21/12/2025 02:31  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Huge pot hole on left side of the road as you enter Ladywell Rd from Meadow place rd.      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Enquiry No.:** 2060340      **Logged by:** Verint CRM Connector      **on:** 18/12/2025 09:07  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Both sides of Ladywell Road near the junction with Meadow Place Road      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

# Site History Report

**Effective:** 01/01/2025 to 20/04/2026  
**Service:** Roads General  
**Site:** Ladywell Road (7900460)

**Asset Number:** 1.00 to 1.00  
**Display Action Officer:** No

## Customer Services

<b>Enquiry No.:</b> 2060071 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Massive pothole forcing drivers onto opposite carriageway.	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 17/12/2025 15:05 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00 <b>Job Number:</b> 50188983	<b>Feature Id - Location:</b> Whole Street <b>Defect Number:</b> 42195828	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 2059059 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> After crossing the junction (from Tesco) there are multiple large holes in the road surface. This coupled with the on street parking and narrow lane at the traffic lights makes it almost impossible to avoid hitting one of them.	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 15/12/2025 20:19 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00 <b>Job Number:</b> 50188692	<b>Feature Id - Location:</b> Whole Street <b>Defect Number:</b> 42195514	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 2058973 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> East bound lane from Tesco to Old Corstorphine Hugh Street. Massive deep pothole that is reoccurring. And other areas nearly as bad in a 3m <sup>2</sup> area. Needs properly patched. Buses run over it regularly and large amounts of local traffic. Almost big enough to fit a car wheel and cause an accident.	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 15/12/2025 17:29 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 2058298 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Large pot hole in the road on the east bound carriageway of Ladywell Road, Edinburgh near to the junction with Meadow Place Road, Edinburgh. This section of road continually has pot holes in it, which are repaired and then just keep coming back again. As per usual I am unable to attach photographs to this not fit for purpose reporting site - please sort this issue out.	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 14/12/2025 13:27 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Enquiry No.:</b> 2055813 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Large deep pothole on Ladywell road heading towards Corstorphine high street. Just beyond traffic lights.	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 10/12/2025 07:46 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 2055271 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Deep pothole has reappeared again just near to where the double yellow lines end on the north side of carriageway.	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 09/12/2025 09:33 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset

# Site History Report

**Effective:** 01/01/2025 to 20/04/2026  
**Service:** Roads General  
**Site:** Ladywell Road (7900460)

**Asset Number:** 1.00 to 1.00  
**Display Action Officer:** No

## Customer Services

<b>Enquiry No.:</b> 2047002 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Pothole in road in lane where you turn right	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 21/11/2025 20:18 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00 <b>Job Number:</b> 50187543	<b>Feature Id - Location:</b> Whole Street <b>Defect Number:</b> 42194004	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 2045649 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Same pothole as previously reported Very deep again Think about time the road was resurfaced as the crap they are filling is clearly useless	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 19/11/2025 14:51 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 2044748 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Multiple potholes all over the road but mostly heading away from Tesco just after the lights. There's a seriously big one in the middle of the road	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 18/11/2025 04:15 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 2043652 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> There's a massive 60-70 cm diameter pothole and I almost cycled into it and fell off my bike please repair asap	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 15/11/2025 15:18 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 2032306 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Potholes. Also the segregated cycleway on Ladywell Road travelling West between Ladywell Avenue and Meadow Place Road is unusable as it's covered with leaves and debris	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 23/10/2025 10:12 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 2006520 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Road crumbling and cycle lane full of holes and bumps	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 31/08/2025 12:48 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Whole Street	<b>Feature Type:</b> Road Asset

# Site History Report

Effective: 01/01/2025 to 20/04/2026  
Service: Roads General  
Site: Ladywell Road (7900460)

Asset Number: 1.00 to 1.00  
Display Action Officer: No

## Customer Services

**Enquiry No.:** 1991999      **Logged by:** [REDACTED]      **on:** 07/08/2025 11:22  
**Service:** Roads General      **Subject:** Trees & Foliage: Defect      **Classification:** Request for service  
**Desc.:** Session ID : 58d7b292-d800-4aeb-9095-8df7210b9442\_2521931  
Export time : 06/08/2025 16:30:03  
Request : Other Horticultural Issue

route : transcribe.php  
session\_tbl\_id :  
caller\_id : 441312002386  
calltime : 20250806155128  
call\_reason : There's a tree that has plums or apples that are all over the pathway beside a disabled space for my [REDACTED] which is causing a danger and hazard for slipping. It's causing [REDACTED] serious concern and needs to be rectified  
location\_incident : Just before the bus stop at Ladywell Road. My [REDACTED], and the disabled parking space is right beside the bus stop. The tree is overhanging the path and road and dropping it's fruits making it slippery and dangerous.  
Full Name : [REDACTED]  
Daytime phone number : [REDACTED]  
submit : Submit  
service : edien

**Location:** Just before the bus stop at Ladywell Road. My [REDACTED], and the disabled parking space is right beside the bus stop. The tree is overhanging the path and road      **Contact:**

**Enquiry No.:** 1957787      **Logged by:** Verint CRM Connector      **on:** 03/06/2025 11:28  
**Service:** Roads General      **Subject:** Trees & Foliage: Defect      **Classification:** Request for service  
**Desc.:** Problem: Causing Obstruction.  
Location:Pavement.  
Type:Foliage / Bush

**Location:** Overhanging trees forcing pedestrians off pavement and hitting their heads      **Contact:**

**Enquiry No.:** 1924735      **Logged by:** Verint CRM Connector      **on:** 27/03/2025 18:54  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**

**Location:** At junction with Tesco's on Ladywell Avenue, some large potholes near the traffic lights, cars are swerving onto the adjacent lane to avoid these, small section of road needs resurfaced.      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Enquiry No.:** 1916247      **Logged by:** Verint CRM Connector      **on:** 11/03/2025 09:20  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**

**Location:** Lots of potholes at this junction, was previously reported but had not been repaired ref 101002984318      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

# Site History Report

**Effective:** 01/01/2025 to 20/04/2026  
**Service:** Roads General  
**Site:** Ladywell Road (7900460)

**Asset Number:** 1.00 to 1.00  
**Display Action Officer:** No

## Customer Services

**Enquiry No.:** 1914308      **Logged by:** Verint CRM Connector      **on:** 06/03/2025 18:08  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Pot hole in centre of East bound lane. Previously filled and potholed again. Cars swerving dangerously to avoid as is deep.      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Enquiry No.:** 1912030      **Logged by:** Verint CRM Connector      **on:** 02/03/2025 22:04  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Lost of pot holes at the traffic lights looking towards Tesco a d also on the other side of the road heading to Corstorphine High street      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset  
**Job Number:** 50176414      **Defect Number:** 42177822

**Enquiry No.:** 1910734      **Logged by:** Verint CRM Connector      **on:** 27/02/2025 16:14  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Ladywell Avenue at junction with Tescos, the Road is littered with pot holes, can you get this resurfaced      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Enquiry No.:** 1910079      **Logged by:** Verint CRM Connector      **on:** 26/02/2025 14:53  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Several potholes      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Enquiry No.:** 1909709      **Logged by:** Verint CRM Connector      **on:** 26/02/2025 00:23  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Potholes/uneven surface. Causing excessive bumping in vehicle when driving towards Corstorphine high street away from the traffic lights. Narrow area when cars on opposite side of road waiting at lights so hard to avoid driving into these bumps.      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Enquiry No.:** 1905489      **Logged by:** Verint CRM Connector      **on:** 18/02/2025 14:36  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Located just after the cross roads heading in the direction of corstorphine high street from Tesco. Went into pothole on Friday 14th of February and have broken a coil in the car on the front left side      **Contact:**

# Site History Report

**Effective:** 01/01/2025 to 20/04/2026  
**Service:** Roads General  
**Site:** Ladywell Road (7900460)

**Asset Number:** 1.00 to 1.00  
**Display Action Officer:** No

## Customer Services

**Enquiry No.:** 1904931      **Logged by:** Verint CRM Connector      **on:** 17/02/2025 14:09  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Same potholes keep forming  
GET THE AREA FIXED PROPERLY      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Enquiry No.:** 1902021      **Logged by:** Verint CRM Connector      **on:** 11/02/2025 13:07  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** beginning of Ladywell road ,Edinburgh,right at the sign , that says Ladywell road, opposite the police station , there is 8 or more deep potholes i have photographs , they are between 2 and 7 inches , you can't miss them , and if u where to swerve them , you would end up on the other side of the road and possibly crash , they broke my suspension or shock absorber, and not sure what else until i have a professional look at it , MY REFERENCE NUMBER IS 1902002 , contact number is [REDACTED]      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Enquiry No.:** 1902002      **Logged by:** [REDACTED]      **on:** 11/02/2025 12:36  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:** 8 potholes all 6 inches deep. would have to swerve to avoid the many potholes near the police station  
**Location:** Junction at ladywell road close to the police station going towards the primary shcool      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Job Number:** 50174883      **Defect Number:** 42175745

**Enquiry No.:** 1896423      **Logged by:** Verint CRM Connector      **on:** 31/01/2025 14:21  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Pothole on eastbound lane      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Enquiry No.:** 1896422      **Logged by:** Verint CRM Connector      **on:** 31/01/2025 14:19  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Deep pothole on road heading eastbound      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Enquiry No.:** 1895057      **Logged by:** Verint CRM Connector      **on:** 29/01/2025 12:19  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** 2 large potholes  
I AM SICK OF REPORTING THESE!!!!!!  
They get filled in then a few months later bloody holes again!!!!      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

# Site History Report

**Effective:** 01/01/2025 to 20/04/2026  
**Service:** Roads General  
**Site:** Ladywell Road (7900460)

**Asset Number:** 1.00 to 1.00  
**Display Action Officer:** No

## Customer Services

**Enquiry No.:** 1894871      **Logged by:** Verint CRM Connector      **on:** 29/01/2025 08:56  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** There is a group of pot holes in the road as you drive onto Ladywell Road after leaving Tesco in Corstorphine. Although there is a group one of them is significantly bigger than their others. The substrate has washed away down the hill leaving a ledge of the far side of the pot hole.      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Enquiry No.:** 1894563      **Logged by:** Verint CRM Connector      **on:** 28/01/2025 16:50  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Several potholes just after the traffic lights as you drive towards ladywell medical centre..Probably 5 potholes that can't be avoided due to queued traffic in other direction waiting at lights.      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Job Number:** 50173827      **Defect Number:** 42174332

**Enquiry No.:** 1882882      **Logged by:** Verint CRM Connector      **on:** 08/01/2025 13:42  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Same potholes getting bigger      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street      **Feature Type:** Road Asset

**Job Number:** 50172450      **Defect Number:** 42172489

## Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
	<b>Asset:</b> 1.00	<b>Asset - Locn.:</b> Whole Street		<b>Feature Type:</b> Road Asset		<b>Area:</b> North West Locality	
50172029	Pothole on carriageway (RD: CW Outside 36 Pothole)		RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	03/01/2025	06/01/2025	Act. ROAD/82100079
50172450	Pothole on carriageway (RD: CW Outside 36 Pothole)		RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	09/01/2025	09/01/2025	Act. ROAD/82100427
50173827	Pothole on carriageway (RD: CW Outside 36 Pothole)		RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	29/01/2025	30/01/2025	Act. ROAD/82101454
50174028	Pothole on carriageway at bus stop (RD: CW Pothole)	Junction Dunsmuir Court	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	03/02/2025	03/02/2025	Act. ROAD/82101621
50174087	Replace missing bollard (RD: SFP Damaged Bollard)	Outside no1	RD: Cat 3 - 60 Day	Job Complete	03/02/2025	10/02/2025	Act. ROAD/82101660
50174883	Pothole on carriageway (RD: CW Outside 36 Pothole)		RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	12/02/2025	13/02/2025	Act. ROAD/82102316
50175176	2 cw potholes (RD: CW Pothole)	Outside 36	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	17/02/2025	18/02/2025	Act. ROAD/82102574
50176414	Pothole on carriageway (RD: CW Outside 36 Pothole)		RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	05/03/2025	06/03/2025	Act. ROAD/82103601
50176415	Permanent repair required (RD: CW Pothole)	Opposite 32 at bus stop	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	05/03/2025	06/03/2025	Act. ROAD/82103602

# Site History Report

**Effective:** 01/01/2025 to 20/04/2026  
**Service:** Roads General  
**Site:** Ladywell Road (7900460)

**Asset Number:** 1.00 to 1.00  
**Display Action Officer:** No

## Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
<b>Asset:</b> 1.00		<b>Asset - Locn.:</b> Whole Street	<b>Feature Type:</b> Road Asset		<b>Area:</b> North West Locality		
50178034	Permanent repair required (RD: CW Pothole)	Junction Dunsmuir Court	RD: Cat 3 - 60 Day	Job Complete	02/04/2025	07/04/2025	Act. ROAD/82104738
50182264	Replace damaged railings (RD: Railing Damage/Missing/New)	Junction Murray Cottage's	RD: Cat 3 - 60 Day	Job Complete	03/07/2025	28/07/2025	Act. ROAD/82107510
50187182	2 cw potholes (RD: CW Pothole)	Outside 36	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	19/11/2025	20/11/2025	Act. ROAD/82110659
50187543	Pothole (RD: CW Pothole)	In turn right lane	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	26/11/2025	03/12/2025	Act. ROAD/82110927
50188689	Potholes needing overlay with hra (RD: CW Pothole)	Opposite the junction of feather hall avenue	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	18/12/2025	19/12/2025	Act. ROAD/82111805
50188692	Pothole (RD: CW Pothole)	Outside 36 before traffic lights	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	18/12/2025	19/12/2025	Act. ROAD/82111807
50188983	1no pothole (RD: CW Pothole)	Outside no36	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	29/12/2025	30/12/2025	Act. ROAD/82112062
50190376	1no pothole (RD: CW Pothole)	Outside no36	RD: Cat 1 - 24 Hours	RD: Made Safe Job Complete	26/01/2026	26/01/2026	Act. ROAD/82113190
50190377	1no pothole (RD: CW Pothole)	Opposite no36	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	26/01/2026	26/01/2026	Act. ROAD/82113191
50191355	4 potholes (RD: CW Pothole)	See pin point and photos for location	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	08/02/2026	09/02/2026	Act. ROAD/82113988
50192011	3no potholes (RD: CW Pothole)	At traffic lights at lady well road	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	16/02/2026	26/02/2026	Act. ROAD/82114520
50192726	Cw cracked and broken permanent repair required approx 4 x 7 (RD: CW Cracked/Broken)	At lampost number LAS23	RD: Cat 3 - 60 Day	Job Committed	25/02/2026	20/05/2026	Est. ROAD/82115157
50192728	Cw cracked and broken permanent repair required approx 6 x 1.5 (RD: CW Cracked/Broken)	Opposite lampost number LAS23	RD: Cat 3 - 60 Day	Job Committed	25/02/2026	20/05/2026	Est. ROAD/82115159
50192729	Cw cracked and broken permanent repair required approx 2 x 1 (RD: CW Cracked/Broken)	outside number 36	RD: Cat 3 - 60 Day	Job Committed	25/02/2026	20/05/2026	Est. ROAD/82115160
50192730	Cw cracked and broken permanent repair required approx 7 x 1.5 (RD: CW Cracked/Broken)	Outside number 36	RD: Cat 3 - 60 Day	Job Committed	25/02/2026	20/05/2026	Est. ROAD/82115161
50192731	Cw cracked and broken permanent repair required approx 4 x 2 (RD: CW Cracked/Broken)	outside number 36	RD: Cat 3 - 60 Day	Job Committed	25/02/2026	20/05/2026	Est. ROAD/82115162
50192736	1 number pothole (RD: CW Pothole)	outside entrance to Ladywell House	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	25/02/2026	26/02/2026	Act. ROAD/82115166
50192738	1 number pothole on pedestrian crossing just after Ladywell Avenue (RD: CW Pothole)	Near junction of Ladywell Avenue	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	25/02/2026	25/02/2026	Act. ROAD/82115168
50192742	1 number pothole at cover (RD: CW Pothole)	At junction of Ladywell Avenue	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	25/02/2026	26/02/2026	Act. ROAD/82115171