

61387 Full Certificate Wording

Follow-up to 60314:

You have confirmed that the destruction certificates or related contractual terms constitute an explicit outcome-based warranty or guarantee that personal data on each specific storage device has been rendered irrecoverable as a final data state, and that no additional device specific verification, testing, or validation evidence is held beyond this.

To ensure I correctly understand the basis of this warranty, please provide:

The exact recorded wording contained within the destruction certificates or contractual documentation that constitutes this explicit outcome-based warranty or guarantee of irrecoverability.

This request relates only to the wording relied upon as the stated warranty. Any commercially or security sensitive information may be redacted as appropriate.

If no such explicit wording exists and the documentation instead confirms that a data erasure process was completed in accordance with recognised standards, please confirm accordingly.

No such explicit wording exists and the documentation instead confirms that a data erasure process was completed in accordance with recognised standards. The Destruction Certificate contains the following wording:

“Upon Arrival at XXXX, pallets/loads will immediately be checked and weighed, with weights and order reference attached to loads for internal tracking. Assets will be unboxed where appropriate and removed from any protective cases and are checked for any physical defects or damages and noted on main processing system against the relevant IRV-xxx ref. Data bearing assets are then connected to the Blancco processing server/system where the HDD/SSD are wiped in accordance with NIST 800-88 (global wiping standard – follow link Guidelines for Media Sanitization). Any device which fails the Blancco wipe process is immediately quarantined and will have HDD/SSD removed and audited and will be shredded onsite at XXXX. The final processing report will show both the HDD/SSD serial number and method of destruction. Devices that successfully complete the Blancco erasure process are then graded based on physical and cosmetic condition and functionality including battery health state in accordance with the XXXX standards provided to CEC.

Notwithstanding the above, the appropriate triage process will be included to the process allowing for Corporate and L&T devices to be requested for return to the appropriate user within the timescales allowed as part of the CGI Service Catalogue item.”

The location where devices are stored during the data destruction process has not been provided.