

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Site: Newcraighall Road (7906128)

Locality: Newcraighall, Edinburgh, City of Edinburgh

Area: North East Locality

Condition Survey

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
Asset: 1.00	Asset - Locn.: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussell			Feature Type: Road Asset			Area: North East Locality	
Batch: 41260082	- Inspection Batch			Route: South Mobile Inspection Route				Date: 01/04/2026
	No actionable defects found							
Batch: 41259768	- Inspection Batch			Route: Ad hoc Route				Date: 31/03/2026
42203324	1 no pothole	31/03/2026	Outside bathroom showroom	RD: CW Pothole	Internal		Committed	50194717
Batch: 41259443	- Inspection Batch			Route: Ad hoc Route				Date: 27/03/2026
42203122	5 broken slabs	27/03/2026	Outside popeyes	RD: FW Slabs Broken/Missing	Internal		Committed	50194613
Batch: 41258757	- Inspection Batch			Route: Ad hoc Route				Date: 21/03/2026
42202641	1 pothole	21/03/2026	Exit after McDonalds	RD: CW Pothole	Internal		Committed	50194284
Batch: 41258312	- Inspection Batch			Route: Ad hoc Route				Date: 17/03/2026
42202233	2 potholes,	17/03/2026	At exit to McDonalds	RD: CW Pothole	Internal		Committed	50194013
Batch: 41256633	- Inspection Batch			Route: South Mobile Inspection Route				Date: 04/03/2026
	No actionable defects found							
Batch: 41256222	- Inspection Batch			Route: Ad hoc Route				Date: 02/03/2026
42200916	1 no pothole	02/03/2026	Approach to fort kinard from Newcraighall before roundabout	RD: CW Pothole	Internal		Committed	50193050
Batch: 41253678	- Inspection Batch			Route: Ad hoc Route				Date: 16/02/2026
42199607	1 number pothole	16/02/2026	At Lampost number NAW44	RD: CW Pothole	Internal		Committed	50191997
Batch: 41252950	- Inspection Batch			Route: Ad hoc Route				Date: 12/02/2026
42199183	1 number pothole	12/02/2026	At Lampost number NAW50	RD: CW Pothole	Internal		Committed	50191655
Batch: 41252524	- Inspection Batch			Route: Ad hoc Route				Date: 09/02/2026
42198870	2 number potholes	09/02/2026	At Lampost number NAW44	RD: CW Pothole	Internal		Committed	50191383
Batch: 41252518	- Inspection Batch			Route: Ad hoc Route				Date: 09/02/2026
42198866	3 number potholes on roundabout	09/02/2026	Outside Pets at Home	RD: CW Pothole	Internal		Committed	50191379
Batch: 41251514	- Inspection Batch			Route: Ad hoc Route				Date: 02/02/2026
42198233	Cw cracked and broken on roundabout permanent patch required approx 6m x 2m	02/02/2026	Outside Pets at home	RD: CW Cracked/Broken	Internal		Committed	50190923
Batch: 41251511	- Inspection Batch			Route: Ad hoc Route				Date: 02/02/2026
42198232	2 number potholes	02/02/2026	At pets at home	RD: CW Pothole	Internal		Committed	50190922
Batch: 41250674	- Inspection Batch			Route: South Mobile Inspection Route				Date: 27/01/2026
	No actionable defects found							
Batch: 41250506	- Inspection Batch			Route: Ad hoc Route				Date: 27/01/2026
42197624	1no pothole	27/01/2026	Near lamppost naw51	RD: CW Pothole	Internal		Committed	50190450
Batch: 41250074	- Inspection Batch			Route: Ad hoc Route				Date: 26/01/2026
42197486	1 number pothole	26/01/2026	Opposite Majestic Wine	RD: CW Pothole	Internal		Committed	50190328

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Asset:	1.00	Asset - Locn.: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussell		Feature Type: Road Asset		Area: North East Locality		
Batch:	41250068 - Inspection Batch			Route: Ad hoc Route		Date: 26/01/2026		
42197485	2 number pothole	26/01/2026	oppisite pets at home	RD: CW Pothole	Internal		Committed	50190327
Batch:	41249023 - Inspection Batch			Route: Ad hoc Route		Date: 19/01/2026		
42196940	3 number potholes on roundabout	19/01/2026	Opposite pets at home	RD: CW Pothole	Internal		Committed	50189895
Batch:	41249016 - Inspection Batch			Route: Ad hoc Route		Date: 19/01/2026		
42196924	1 number pothole	19/01/2026	Just passed Lampost number NAW52	RD: CW Pothole	Internal		Committed	50189891
Batch:	41247854 - Inspection Batch			Route: Ad hoc Route		Date: 12/01/2026		
42196335	1 number pothole as you leave roundabout	12/01/2026	At Lampost number NAW44	RD: CW Pothole	Internal		Committed	50189449
Batch:	41247388 - Inspection Batch			Route: Ad hoc Route		Date: 09/01/2026		
42196261	2 number pothole on roundabout	09/01/2026	Outside pets at home	RD: CW Pothole	Internal		Committed	50189380
Batch:	41247385 - Inspection Batch			Route: Ad hoc Route		Date: 09/01/2026		
42196260	2 number pothole	09/01/2026	Just past lamppost number NAW05	RD: CW Pothole	Internal		Committed	50189379
Batch:	41245383 - Inspection Batch			Route: South Mobile Inspection Route		Date: 19/12/2025		
42195530	1no pothole	19/12/2025	On the roundabout outside Pets at Home	RD: CW Pothole	Internal		Committed	50188708
Batch:	41245117 - Inspection Batch			Route: Ad hoc Route		Date: 18/12/2025		
42195448	1 number pothole	18/12/2025	At Lampost number NAW48	RD: CW Pothole	Internal		Committed	50188655
Batch:	41244143 - Inspection Batch			Route: Ad hoc Route		Date: 11/12/2025		
42194937	3 number potholes	11/12/2025	Outside Pets at home	RD: CW Pothole	Internal		Committed	50188258
Batch:	41244141 - Inspection Batch			Route: Ad hoc Route		Date: 11/12/2025		
42194935	1 number pothole	11/12/2025	Just passed Lampost number NAW41	RD: CW Pothole	Internal		Committed	50188256
Batch:	41243992 - Inspection Batch			Route: Ad hoc Route		Date: 08/12/2025		
42194824	3 number potholes	08/12/2025	Outside Wholesale Domestic Bathrooms	RD: CW Pothole	Internal		Committed	50188169
Batch:	41243989 - Inspection Batch			Route: Ad hoc Route		Date: 08/12/2025		
42194823	1 number pothole	08/12/2025	Outside Majestic Wine	RD: CW Pothole	Internal		Committed	50188168
Batch:	41243728 - Inspection Batch			Route: Ad hoc Route		Date: 04/12/2025		
42194668	1 number pothole	04/12/2025	At Lampost number NAW50	RD: CW Pothole	Internal		Committed	50188050
Batch:	41243537 - Inspection Batch			Route: Ad hoc Route		Date: 03/12/2025		
42194554	1 number pothole	03/12/2025	outside Majestic Wine	RD: CW Pothole	Internal		Committed	50187962
Batch:	41242345 - Inspection Batch			Route: Ad hoc Route		Date: 24/11/2025		
42193708	2 number potholes	24/11/2025	On roundabout heading to pets at home	RD: CW Pothole	Internal		Committed	50187312
Batch:	41241756 - Inspection Batch			Route: South Mobile Inspection Route		Date: 18/11/2025		
No actionable defects found								

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Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
Asset:	1.00	Asset - Locn.: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussell		Feature Type: Road Asset		Area: North East Locality		
Batch: 41241385 - Inspection Batch			Route: Ad hoc Route			Date: 13/11/2025		
42193225	1 number pothole	13/11/2025	Just before the bridge of the A1 heading towards Musselburgh	RD: CW Pothole	Internal		Committed	50186888
Batch: 41240831 - Inspection Batch			Route: Ad hoc Route			Date: 06/11/2025		
42192806	Road: Defective / Damaged - Contractors haven't bothered to use tar sealant on Newcraighall Road where they dug up a BRAND NEW road surface to install electrical cables up to Fort Kinnaird. Expect potholes very soon.. (Enquiry 2038283)	06/11/2025		RU: Utility Reinstatement	Internal		Uncommitted	50186567
Batch: 41240830 - Inspection Batch			Route: Ad hoc Route			Date: 06/11/2025		
42192805	Road: Defective / Damaged (Enquiry 2038227)	06/11/2025	Works were carried out by energetic in September who failed to paint the road markings back on. They failed to paint the line back on that shows the waiting area to turn the right into Blackchapel close. This means oncoming traffic has nearly hit us a few times. You can see where they dug up and didn't paint the lines. I have emailed them twice and they have ignored us. You will see this is the same issue where they have dug up along this road.	RU: Utility Reinstatement	Internal		Uncommitted	50186566
Batch: 41238749 - Inspection Batch No actionable defects found			Route: South Mobile Inspection Route			Date: 15/10/2025		
Batch: 41238545 - Inspection Batch			Route: NE_Newcraighall_6Month			Date: 13/10/2025		
42191073	x5 patches as marked Approx 1.5x2m .5x1.5m 0.25x1m 0.25x0.25m .5mx1m	13/10/2025	At fort kinnaird east bus stop	RD: FW HRA Cracked/Broken	Internal		No Action Required	
Batch: 41238461 - Inspection Batch			Route: Ad hoc Route			Date: 10/10/2025		
42190981	1 number pothole	10/10/2025	At roundabout before you turn left for B&M	RD: CW Pothole	Internal		Committed	50185463
Batch: 41237819 - Inspection Batch			Route: Ad hoc Route			Date: 02/10/2025		
42190473	1no pothole	02/10/2025	Outside Safestore	RD: CW Pothole	Internal		Committed	50185123
Batch: 41236648 - Inspection Batch No actionable defects found			Route: South Mobile Inspection Route			Date: 12/09/2025		

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Asset:	1.00	Asset - Locn.:	Ward 17 - From The Wisp to southbound on-ramp to A1 Mussell	Feature Type:	Road Asset		Area:	North East Locality
Batch:	41234502 - Inspection Batch			Route:	South Mobile Inspection Route			Date: 12/08/2025
	No actionable defects found							
Batch:	41233523 - Inspection Batch			Route:	Ad hoc Route			Date: 22/07/2025
42187446	1 number pot before roundabout	22/07/2025	just passed Lampost number NAW50	RD: CW Pothole	Internal		Committed	50182933
Batch:	41232834 - Inspection Batch			Route:	South Mobile Inspection Route			Date: 14/07/2025
	No actionable defects found							
Batch:	41230250 - Inspection Batch			Route:	South Mobile Inspection Route			Date: 06/06/2025
	No actionable defects found							
Batch:	41229103 - Inspection Batch			Route:	Ad hoc Route			Date: 26/05/2025
42184194	1 number pothole	26/05/2025	Opposite number 9	RD: CW Pothole	Internal		Committed	50180334
Batch:	41228188 - Inspection Batch			Route:	Ad hoc Route			Date: 13/05/2025
42183483	1 number pothole at manhole cover	13/05/2025	Under bypass heading to the fort	RD: CW Pothole	Internal		Committed	50179875
Batch:	41227750 - Inspection Batch			Route:	South Mobile Inspection Route			Date: 07/05/2025
	No actionable defects found							
Batch:	41225582 - Inspection Batch			Route:	South Mobile Inspection Route			Date: 09/04/2025
	No actionable defects found							
Batch:	41225456 - Inspection Batch			Route:	NE_Newcraighall_6Month			Date: 08/04/2025
42180945	x5 patches as marked Approx 1.5x2m .5x1.5m 0.25x1m 0.25x0.25m .5mx1m	08/04/2025	At fort kinnaird east bus stop	RD: FW HRA Cracked/Broken	Internal		No Action Required	
Batch:	41222335 - Inspection Batch			Route:	South Mobile Inspection Route			Date: 12/03/2025
	No actionable defects found							
Batch:	41222312 - Inspection Batch			Route:	Ad hoc Route			Date: 12/03/2025
42178416	1 number pothole	12/03/2025	Under bridge At Lampost number NAW60	RD: CW Pothole	Internal		Committed	50176782
Batch:	41220397 - Inspection Batch			Route:	Ad hoc Route			Date: 24/02/2025
42176913	2 number potholes	24/02/2025	Outside number 20	RD: CW Pothole	Internal		Committed	50175791
Batch:	41220145 - Inspection Batch			Route:	Ad hoc Route			Date: 21/02/2025
42176676	3 number potholes	21/02/2025	On roundabout at pets at home	RD: CW Pothole	Internal		Committed	50175598
Batch:	41219558 - Inspection Batch			Route:	Ad hoc Route			Date: 19/02/2025
42176350	1 number pothole	19/02/2025	At Lampost number NAW39	RD: CW Pothole	Internal		Committed	50175375
Batch:	41218444 - Inspection Batch			Route:	South Mobile Inspection Route			Date: 11/02/2025
42175705	1 pothole	11/02/2025	On approach to roundabout	RD: CW Pothole	Internal		Committed	50174843
42175704	1 pothole	11/02/2025	See photo and pin point for location	RD: CW Pothole	Internal		Committed	50174842

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Asset:	1.00	Asset - Locn.:	Ward 17 - From The Wisp to southbound on-ramp to A1 Mussell		Feature Type:	Road Asset	Area:	North East Locality
Batch:	41217737 - Inspection Batch			Route:	Ad hoc Route		Date:	06/02/2025
42175102	2 number potholes on roundabout	06/02/2025	Outside McDonalds	RD: CW Pothole	Internal		Committed	50174387
Batch:	41217736 - Inspection Batch			Route:	Ad hoc Route		Date:	06/02/2025
42175101	3 number potholes on roundabout	06/02/2025	opposite Pets at home	RD: CW Pothole	Internal		Committed	50174386
Batch:	41217735 - Inspection Batch			Route:	Ad hoc Route		Date:	06/02/2025
42175100	1 number pothole	06/02/2025	Opposite Lampost number NAW52	RD: CW Pothole	Internal		Committed	50174385
Batch:	41216271 - Inspection Batch			Route:	Ad hoc Route		Date:	23/01/2025
42173942	1 number pothole at bus stop	23/01/2025	Just before Lampost number NAW51	RD: CW Pothole	Internal		Committed	50173531
Batch:	41214480 - Inspection Batch			Route:	Ad hoc Route		Date:	14/01/2025
42172892	1no pothole	14/01/2025	On the roundabout outside McDonalds	RD: CW Pothole	Internal		Committed	50172764
Batch:	41214479 - Inspection Batch			Route:	Ad hoc Route		Date:	14/01/2025
42172891	2no potholes	14/01/2025	On the roundabout outside Pets at Home	RD: CW Pothole	Internal		Committed	50172763
Batch:	41213569 - Inspection Batch			Route:	South Mobile Inspection Route		Date:	09/01/2025
42172573	1no pothole	09/01/2025	At Ip NAW41	RD: CW Pothole	Internal		Committed	50172521
Batch:	41210292 - Inspection Batch			Route:	South Mobile Inspection Route		Date:	10/12/2024
42170926	1no pothole	10/12/2024	Just before roundabout near Ip naw45	RD: CW Pothole	Internal		Committed	50171182
42170928	1no pothole	10/12/2024	At the bus stop outside Wholesale Domestic	RD: CW Pothole	Internal		Committed	50171184

Customer Services

Enquiry No.: 34010661 **Logged by:** [REDACTED] **on:** 15/12/2025 10:49
Service: Roads General **Subject:** Street Furniture: Defective **Classification:** Request for service
Desc.: Please inspect the barriers under the railway bridge at Newcraighall and the buckled railings are preventing pedestrians from getting past.
Location: Newcraighall Road **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 34009792 **Logged by:** [REDACTED] **on:** 26/03/2025 08:58
Service: Roads General **Subject:** Road Markings: General Enquiry **Classification:** General Enquiry
Desc.: Hi [REDACTED]
 Could you please pass this onto TCD this has been resurfaced but bus stop markings have not been put back
Location: Opposite the cottages **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2129594 **Logged by:** [REDACTED] **on:** 13/04/2026 08:41
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.: There is a massive pothole on this roundabout that I am fairly sure I reported approximately a year ago when I last visited. Today, a matter of feet in front of my car, a cyclist hit this pothole and it threw his bike such a wobble, he almost came off his bike. If he'd have come off his bike and hit his head, I dread to think the consequences - please, please fix this urgently before someone is hurt or worse!
Location: **Contact:**

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Enquiry No.: 2128858 Service: Roads General Desc.: Location: Very large potholes and uneven road surface	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 11/04/2026 08:12 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 2128798 Service: Roads General Desc.: Location: West side of roundabout	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 10/04/2026 20:01 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 2128345 Service: Roads General Desc.: Location: Pothole on the roundabout at entrance to fort kinnaird	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 10/04/2026 09:43 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 2128330 Service: Roads General Desc.: Location: Large pothole on the inner lane of the roundabout at Newcraighal Road	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 10/04/2026 09:17 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 2128273 Service: Roads General Desc.: Location: Pothole in the left hand lane heading towards Newcraighall	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 10/04/2026 07:58 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 2128201 Service: Roads General Desc.: Location: On roundabout. Inside lane.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 09/04/2026 21:10 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 2128075 Service: Roads General Desc.: Location: From the bridge at 113 Newcraighall road right up to the roundabout at Fort Kinnaird there are many potholes the worst is on the roundabout and it is causing damage to cars people are trying to avoid us and crossing over to other lanes and it is dangerous there will be crash at some point.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 09/04/2026 17:11 Classification: Request for service	Contact:

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Enquiry No.: 2127587 **Logged by:** Verint CRM Connector **on:** 08/04/2026 23:34
Service: Roads General **Subject:** Traffic Sign:Defective/Damaged **Classification:** Request for service
Desc.: What type of sign is it? Road sign problem, type unlit The roundabout sign on north bound slip off A1 to Newcraighall Road is missing 2/3 of itself. Has for over a year.
Location: The roundabout sign on north bound slip off A1 to Newcraighall Road is missing 2/3 of itself. Has for over a year.
Contact: What3Words:///edge.comical.bright

Enquiry No.: 2127564 **Logged by:** Verint CRM Connector **on:** 08/04/2026 21:48
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Lots of pot holes!! **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2127286 **Logged by:** Verint CRM Connector **on:** 08/04/2026 13:43
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: On the roundabout big gouge **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2126818 **Logged by:** Verint CRM Connector **on:** 07/04/2026 18:30
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Big pothole on inside of roundabout **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2126129 **Logged by:** Verint CRM Connector **on:** 06/04/2026 18:07
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: There is a large pothole that has been there for months left unrepaired in the inside lane of the roundabout. If you're coming from the exit with B&Q, you're guaranteed to hit it - this is guaranteed to be causing damage to cars. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2126005 **Logged by:** Verint CRM Connector **on:** 06/04/2026 14:43
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: the road has a huge sunken bit on the roundabout **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2125353 **Logged by:** Verint CRM Connector **on:** 04/04/2026 17:15
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Crater sized pothole on the roundabout is unavoidable whilst driving **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

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Enquiry No.: 2125121 **Logged by:** Verint CRM Connector **on:** 03/04/2026 22:03
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Huge pot hole, it's creating a huge traffic hazard as people stop/slow down around the roundabout **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2124993 **Logged by:** Verint CRM Connector **on:** 03/04/2026 17:50
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: There is a massive pot hole on the actual roundabout just before the exit for Fort Kinaird. Very dangerous as people swerve to avoid the hole **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2124721 **Logged by:** Verint CRM Connector **on:** 03/04/2026 09:34
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Large pothole near Pets at Home located on roundabout. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2124620 **Logged by:** Verint CRM Connector **on:** 02/04/2026 23:23
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pot hole in the right lane **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2124619 **Logged by:** Verint CRM Connector **on:** 02/04/2026 23:22
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Large uneven surface on the road **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2124518 **Logged by:** Verint CRM Connector **on:** 02/04/2026 18:33
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Roundabout Fort Kinnard - it's shocking and only getting worse. Cars having to slow down to reduce the impact and damage it can potentially cause. Cars breaking suddenly causing delays and queues. Please don't leave this any longer as it's disgraceful. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 2124144 **Logged by:** Verint CRM Connector **on:** 02/04/2026 10:00
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: wish to report many potholes on the round about entering in kinnaird park at Mcdonalds the holes are getting worse by the day and deeper I know this cannot be repaired during the day but needs to be addressed before a serious accident happens thankyou
Contact:

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2124123 **Logged by:** Verint CRM Connector **on:** 02/04/2026 09:37
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: There is a massive and dangerous pot hole on the actual round about. It's on the roundabout before you head into fort kinnard, on the side near pets at home. Very dangerous when you go right round it going into the road at Mac Donald's you end up hitting it. Been there a long time but getting much worse .
Contact:

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2124047 **Logged by:** Verint CRM Connector **on:** 02/04/2026 08:02
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Large pothole/trench has formed - capable of knocking off vehicle wheel tracking - on roundabout. **Contact:**

Location:
Easting/Northing: 331332/671703 (55.933467, -3.100701)
Nearest road to the pin placed on the map (automatically generated by OpenStreetMap): Newcraighall Road, The Jewel, Craigmillar, City of Edinburgh, Alba / Scotland, EH15 3HS, United Kingdom
Nearest postcode to the pin placed on the map (automatically generated): EH15 3HS (120m away)

Enquiry No.: 2123506 **Logged by:** Verint CRM Connector **on:** 01/04/2026 11:08
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: huge pothole!! **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2123214 **Logged by:** Verint CRM Connector **on:** 31/03/2026 20:22
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: When turning into the fort and exiting the fort and basically all the way along newcraighall/Whitehill street there are a ridiculous number of potholes
Contact:

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 2122822 **Logged by:** Verint CRM Connector **on:** 31/03/2026 11:18
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: At roundabout at Fort Kinnard as soon as you come off the A1 **Contact:**

Enquiry No.: 2122598 **Logged by:** Verint CRM Connector **on:** 30/03/2026 21:43
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Large Pothole degrading on lane 2 East bound. Causing traffic to swerve around it. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset
Job Number: 50194717 **Defect Number:** 42203324

Enquiry No.: 2122483 **Logged by:** Verint CRM Connector **on:** 30/03/2026 17:59
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: When travelling around this roundabout in a clockwise direction there is large section of tar in a really bad way and a large deep pothole has occurred. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2122478 **Logged by:** Verint CRM Connector **on:** 30/03/2026 17:56
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: There is a track of tar missing where the road has clearly been dug up at some stage . The track of missing tar runs across the Musselburgh bound carriageway and is unavoidable when leaving the roundabout heading towards newcraighall. The bump or missing tar must be at least 60 to 70 mm deep and causes a serious judder through the steering. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2122249 **Logged by:** Verint CRM Connector **on:** 30/03/2026 14:06
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: north side of roundabout at macdonalds, fort kinnaird. shocking state of road surface with a trench covering the full width of the road land around roundabout, unavoidable for traffic attempting to negotiate roundabout. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2121813 **Logged by:** Verint CRM Connector **on:** 29/03/2026 19:27
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole in between the left and right lane **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2121679 **Logged by:** Verint CRM Connector **on:** 29/03/2026 15:20
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Multiple large potholes **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 2121614 **Logged by:** Verint CRM Connector **on:** 29/03/2026 13:28
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Roundabout outside McDonald's and pets at home. As if you're turning right coming from b&q to go towards the a1. Inside lane of the roundabout has a cracker of a pothole **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2121595 **Logged by:** Verint CRM Connector **on:** 29/03/2026 12:45
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Gigantic pothole that just gets larger and larger everytime I see it. No way to avoid it. Been there for years **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2121254 **Logged by:** Verint CRM Connector **on:** 28/03/2026 11:54
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: There is a huge pothole (which is hard to avoid) just before you are going off the roundabout at the Pets at Home/Coffee place junction heading into Fort Kinnaird at the McDonalds roundabout. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2121071 **Logged by:** Verint CRM Connector **on:** 27/03/2026 19:09
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: massive pothole area on roundabout **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2120678 **Logged by:** Verint CRM Connector **on:** 27/03/2026 09:42
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: The roundabout at Macdonalds has multiple pot holes on it and is damaging cars. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2120385 **Logged by:** Verint CRM Connector **on:** 26/03/2026 16:52
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: Uneven paving around slot drain channel causing a trip hazard. The pavement is outside of the demised boundary for Fort Kinnaird. A member of public fell and was taking photos of the area. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 2120376 **Logged by:** Verint CRM Connector **on:** 26/03/2026 16:36
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: Paving around chamber cover is broken, and uneven causing a trip hazard. The cover is not within the boundary demise for Fort Kinnaird it is on the pavement.
<https://w3w.co/impact.races.sample> **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset
Job Number: 50194613 **Defect Number:** 42203122

Enquiry No.: 2120210 **Logged by:** Verint CRM Connector **on:** 26/03/2026 12:52
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: There is a huge pothole on the road turning right to go past McDonald's .It is very close to the roundabout and every time I go round it it is getting harder to miss and is very dangerous on that busy roundabout . **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2120183 **Logged by:** Verint CRM Connector **on:** 26/03/2026 12:08
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: The main roundabout at Newcraighall, Fort Kinnaird (Whitehill Road heading to B&Q) is off this road, so you know where it is. Has massive, and very deep potholes on the roundabout. Its very dangerous and has been like that for at least the last two years. My car is getting damaged, the tyres anyway. Its awful. When will this get repaired? More traffic now in that area due to all the houses being built. Also there is no pedestrian crossing on that roundabout, that needs dealt with too. Thanks **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2119734 **Logged by:** Verint CRM Connector **on:** 25/03/2026 15:29
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: There is a significant hole in the road on the roundabout. I first reported this issue several months ago, but no remedial work has been carried out. I did observe two workers inspecting the hole a couple of weeks ago, however, no repairs have been completed since then and the issue remains unresolved. Given the potential safety risk, I would appreciate an update on when this will be addressed.As this will be causing damage to cars **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 2119644 **Logged by:** [REDACTED] **on:** 25/03/2026 13:32
Service: Roads General **Subject:** Trees & Foliage: Defect **Classification:** Request for service

Desc.: Summary

First name : [REDACTED]

Last name : [REDACTED]

email : [REDACTED]

telephone number : [REDACTED]

Full address : [REDACTED]

What area does your complaint relate to ? : road_travel_parking

If your comments relate to a council service for which you have an account then please provide an account number :

Short description of complaint : Roundabout on newcraighall road is overgrown causing vision difficulty's

Please provide the details of the complaint : Roundabout has not been maintained in last two years very over grown obstructing view when travelling around roundabout

How would you like us to deal with this? : Please cut and neaten the roundabout

Location: Roundabout at NEWCRAIGHALL ROAD

Contact:

Enquiry No.: 2119615 **Logged by:** Verint CRM Connector **on:** 25/03/2026 12:46
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service

Desc.:

Location: Massive deep pot whole on indie of roundabout as you approach from A1 west bound

Contact:

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2119249 **Logged by:** Verint CRM Connector **on:** 24/03/2026 18:51
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service

Desc.:

Location: Large Uneven surface on road at roundabout

Contact:

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2119247 **Logged by:** Verint CRM Connector **on:** 24/03/2026 18:49
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service

Desc.:

Location: X2 large holes in both lanes opposite bus stop

Contact:

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2118342 **Logged by:** Verint CRM Connector **on:** 23/03/2026 14:39
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service

Desc.:

Location: On inside of roundabout

Contact:

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 2118183 Service: Roads General Desc.: Location: Pothole on the roundabout	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 23/03/2026 12:03 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset
Enquiry No.: 2117635 Service: Roads General Desc.: Location: the roundabout adjacent to McDonalds has numerous potholes but a really bad one as you go round to access the turn into pets at home. There is already a couple of metal plates obviously covering other faults to the road.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 22/03/2026 15:23 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset
Enquiry No.: 2117347 Service: Roads General Desc.: Location: Massive pothole	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 21/03/2026 22:31 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset
Enquiry No.: 2117047 Service: Roads General Desc.: Location: Huge deep pothole on road on west side of roundabout. Vehicles changing lanes on roundabout to avoid pothole and causing issues with other cars.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 21/03/2026 08:57 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset
Enquiry No.: 2116998 Service: Roads General Desc.: Location: Pothole coming off roundabout heading towards Newcraighall.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 20/03/2026 22:48 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset
Job Number: 50194284	Defect Number: 42202641	
Enquiry No.: 2116919 Service: Roads General Desc.: Location: Large pothole on road heading towards musselburgh	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 20/03/2026 18:35 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset
Enquiry No.: 2116887 Service: Roads General Desc.: Location: Large pothole on the bend of the roundabout which is unavoidable	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 20/03/2026 17:36 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 2116674 Service: Roads General Desc.: Location: Large pothole on roundabout when entering fort kinnaird	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 20/03/2026 12:35 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset
Enquiry No.: 2116459 Service: Roads General Desc.: Location: Deep pothole	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 20/03/2026 08:51 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset
Enquiry No.: 2115607 Service: Roads General Desc.: Location: FIX THE BLOODY POT HOLE	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 18/03/2026 21:34 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset
Enquiry No.: 2115526 Service: Roads General Desc.: Location: there's a pothole as you come off the roundabout heading to Musselburgh	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 18/03/2026 19:23 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset
Enquiry No.: 2115523 Service: Roads General Desc.: Location: road is a mess on the roundabout	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 18/03/2026 19:21 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset
Enquiry No.: 2115522 Service: Roads General Desc.: Location: Very large pothole on roundabout as you turn right off of Newcraighall Road into the Fort Kinnaird complex. It is large enough for a bicycle or motorbike to drop into and for the rider to fall off. My car was shaken when I drove into it today and I will need to get the suspension checked as a result.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 18/03/2026 19:20 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset
Enquiry No.: 2115413 Service: Roads General Desc.: Location: Huge sunken hole in road has destroyed multiple employees tires	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 18/03/2026 16:42 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 2115388 **Logged by:** Verint CRM Connector **on:** 18/03/2026 16:10
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Large pothole on roundabout when turning right into Fort Kinnaird car park. It is getting larger and difficult to avoid. A cyclist or motorcyclist would likely be in danger if hitting it. My car was unable to avoid. Likely damage to wheel and suspension. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2114944 **Logged by:** Verint CRM Connector **on:** 18/03/2026 08:49
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Section of roundabout closest to pets at home **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2114859 **Logged by:** Verint CRM Connector **on:** 18/03/2026 06:50
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Massive pothole on the roundabout just before going off into fort kinnaird. I think it's done damage to my tyre **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2114664 **Logged by:** Verint CRM Connector **on:** 17/03/2026 16:54
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Significant deep pot hole that has been present for several weeks and only getting worse. Not only that but tarmac round most of the road about is breaking up and in a bad state of repair. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2114299 **Logged by:** Verint CRM Connector **on:** 17/03/2026 10:42
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Potholes inside the roundabout, previous request marked as completed but the potholes are still there. **Contact:**

Old reference number - 102000160333.

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2113920 **Logged by:** Verint CRM Connector **on:** 16/03/2026 18:25
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: It is the main roundabout as you enter the Fort from Newcraighall as you turn right towards the McDonalds exit. It gets worse each week with a real jolt to the car suspension. Would not be safe to photo. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 2113772 **Logged by:** Verint CRM Connector **on:** 16/03/2026 15:50
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: This is the biggest pothole ever, been here for MONTHS and has given me a flat tyre. The funniest thing is, ive actually reported it before! **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2113766 **Logged by:** Verint CRM Connector **on:** 16/03/2026 15:49
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: There is a pothole on the road just after the bus stop. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2113755 **Logged by:** Verint CRM Connector **on:** 16/03/2026 15:39
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: The surface of this entire roundabout is category 1/2 and is dangerous. There are cracks and holes in its entirety with some as deep as 2-3 inches with sharp edges. I can't be the only person to have suffered a blowout. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Job Number: 50194013 **Defect Number:** 42202233

Enquiry No.: 2113712 **Logged by:** Verint CRM Connector **on:** 16/03/2026 15:01
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: On the roundabout opposite McDonald's , potholes **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2113635 **Logged by:** Verint CRM Connector **on:** 16/03/2026 14:04
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Inside lane on West side of roundabout. You can't miss it, it's huge. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2113628 **Logged by:** Verint CRM Connector **on:** 16/03/2026 14:00
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: There is an absolute crater of a pothole on the roundabout, it gets poorly covered up about once a year and then eventually goes back to how it was after a few months. This needs properly fixed asap. **Contact:**

Newcraighall to Whitehill Street as a whole is a genuine disgrace and has been for years.

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 2113546 **Logged by:** Verint CRM Connector **on:** 16/03/2026 12:52
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Big pothole. Been there pong time.
Thought on doing something about it?
Contact:
It d love to take a picture ur e but it's in the middle of a roundabout.

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2113474 **Logged by:** Verint CRM Connector **on:** 16/03/2026 11:47
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Multiple deep potholes varying is size on the roundabout that are unavoidable and
going to result in tyre/wheel and suspension damage
Contact:

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2113207 **Logged by:** Verint CRM Connector **on:** 16/03/2026 06:43
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Massive pothole on roundabout going into fort Kinnaird
Contact:

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2113062 **Logged by:** Verint CRM Connector **on:** 15/03/2026 18:00
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Unavoidable crater in the road bigger than a pothole at this point. Honestly quite
dangerous when turning right at the roundabout
Contact:

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2113060 **Logged by:** Verint CRM Connector **on:** 15/03/2026 17:57
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Right on the roundabout and it's absolutely unavoidable for the fort being such a
busy place. I use this roundabout to go to work and I won't be surprised if my car
starts getting damage now.
Contact:

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2112923 **Logged by:** Verint CRM Connector **on:** 15/03/2026 13:24
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Large hole in the middle of the roundabout. Incredibly unsafe. I can only select one
option on the next page but it is all of the above (depression, loose surface,
dislodged, pothole, cracked, everything)
Contact:

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 2112918 Service: Roads General Desc.: Location: Pothole opposite bustop, in right hand lane (going towards A1 and Musselburgh).	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 15/03/2026 13:18 Classification: Request for service Contact:
Plot Number: 1.00 Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel Feature Type: Road Asset		
Enquiry No.: 2112885 Service: Roads General Desc.: Location: Major uneven surface and multiple potholes	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 15/03/2026 12:27 Classification: Request for service Contact:
Plot Number: 1.00 Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel Feature Type: Road Asset		
Enquiry No.: 2112826 Service: Roads General Desc.: Location: Huge pothole at bus stop Heading towards Musselburgh at fort	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 15/03/2026 10:05 Classification: Request for service Contact:
Plot Number: 1.00 Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel Feature Type: Road Asset		
Enquiry No.: 2112604 Service: Roads General Desc.: Location: Badly damaged road, many potholes.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 14/03/2026 14:03 Classification: Request for service Contact:
Plot Number: 1.00 Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel Feature Type: Road Asset		
Enquiry No.: 2112563 Service: Roads General Desc.: Location: Pot hole. I hit this morning, I believe my car is damaged. Still to carry out inspection but I can hear a spring rattling.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 14/03/2026 12:23 Classification: Request for service Contact:
Plot Number: 1.00 Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel Feature Type: Road Asset		
Enquiry No.: 2112540 Service: Roads General Desc.: Location: There is a MASSIVE pothole here prob like 2ft wide at min and 6inches deep, been here for years and reported countless times. Middle of a very busy roundabout yet its still not fixed? All the reports of this pothole magically dissappear from the website too	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 14/03/2026 11:43 Classification: Request for service Contact:
Plot Number: 1.00 Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel Feature Type: Road Asset		
Enquiry No.: 2112435 Service: Roads General Desc.: Location: Damaged road, various potholes throughout the road.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 14/03/2026 08:25 Classification: Request for service Contact:
Plot Number: 1.00 Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel Feature Type: Road Asset		

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 2112352 **Logged by:** Verint CRM Connector **on:** 13/03/2026 19:38
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole has been present for quite some time. I suspect it's been reported already, but just reporting for good measure. About 90cm x 40cm and 20cm deep. The location on the roundabout means I can't safely take a photo. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2111760 **Logged by:** Verint CRM Connector **on:** 12/03/2026 22:35
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Massive pothole in the road as you're going around the roundabout that my wheel got suck in. It's gotten bigger over the last week. Very very dangerous. Whole roundabout is full of them. It's disgraceful for such a busy area. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2111438 **Logged by:** Verint CRM Connector **on:** 12/03/2026 14:58
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Huge pothole on the round about. Reported this at least a month ago. Prepare to receive bill for damage to my vehicle. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2111190 **Logged by:** Verint CRM Connector **on:** 12/03/2026 11:15
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: In middle of carriageway on roundabout turning from east into Craig park. Right in area motorcyclist or cycle rider is going to have a bad accident due to depth and size of the hole posing such risk. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2111058 **Logged by:** Verint CRM Connector **on:** 12/03/2026 09:21
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole on roundabout near mcdonalds fort kinnaird, its closest to the newcraighall road west side but affecting cars that are coming from east and having to stay in right lane. Cars trying to avoid it and veering in to the left lane making it dangerous for other road users **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2110897 **Logged by:** Verint CRM Connector **on:** 11/03/2026 21:24
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 2110208 **Logged by:** Verint CRM Connector **on:** 10/03/2026 23:07
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: There is a large pothole on the roundabout at Macdonald's as you are heading into Fort Kinnaird. This has been there for a while and is getting bigger and more of a hazard every day It is impossible to avoid without swerving and causing a potential accident. **Contact:**

Enquiry No.: 2109387 **Logged by:** Verint CRM Connector **on:** 09/03/2026 16:33
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Large hole in the middle of roundabout going into shopping centre **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2108811 **Logged by:** Verint CRM Connector **on:** 08/03/2026 21:08
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: The pot role on the necraighall roundabout cause a tyre burst and Rip of the sidewall of the tyre on my [REDACTED] **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2108070 **Logged by:** Verint CRM Connector **on:** 06/03/2026 20:57
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: POT HOLE PLEASE REPAIR IT **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2107440 **Logged by:** Verint CRM Connector **on:** 05/03/2026 20:55
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole at roundabout leading to fort kinaird **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2107432 **Logged by:** Verint CRM Connector **on:** 05/03/2026 20:34
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: 3rd exit please do your job this is my 3rd tyre in two months! Next tyre your paying for **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2107338 **Logged by:** Verint CRM Connector **on:** 05/03/2026 17:49
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: The pothole is right on the roundabout at mcdonalds. It's large and It's extremely hard to avoid and will end up damaging cars and causing accidents. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 2107034 Service: Roads General Desc.: Location: Pothole opposite bus stop	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 05/03/2026 11:41 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 2106179 Service: Roads General Desc.: Location: There are a large number of potholes, cracks and road defects on this road and at the roundabout next to McDonalds. I see this was reported over 2 weeks ago but no repairs undertaken.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 04/03/2026 09:05 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 2106155 Service: Roads General Desc.: Location: On the main road just after the roundabout at B&M, there's multiple DEEP potholes on the section between Majestic and Boots	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 04/03/2026 08:39 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 2106084 Service: Roads General Desc.: Location: Pothole in the middle of the roundabout at McDonald's heading to fort Kinnaird south	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 04/03/2026 07:12 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 2105943 Service: Roads General Desc.: Location: Very large pothole on the roundabout heading into fort kinnaird	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 03/03/2026 18:22 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 2105299 Service: Roads General Desc.: Location: Massive pot hole on roundabout. Been there for weeks. Going to cause damage to people's cars.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 02/03/2026 18:59 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 2105279 Service: Roads General Desc.: Location: Huge crater of a pothole on the roundabout.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 02/03/2026 18:16 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 2105255 Service: Roads General Desc.: Location: 2 large potholes on roundabout	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 02/03/2026 17:43 Classification: Request for service Contact:
Plot Number: 1.00 Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel Feature Type: Road Asset		
Enquiry No.: 2105189 Service: Roads General Desc.: Location: A very large, deep pothole	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 02/03/2026 16:08 Classification: Request for service Contact:
Plot Number: 1.00 Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel Feature Type: Road Asset		
Enquiry No.: 2105185 Service: Roads General Desc.: Location: From Newcraighall to Kinnaird Park on the roundabout, just prior to 3rd exit to enter the shopping complex. An extremely large area with very big potholes	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 02/03/2026 16:05 Classification: Request for service Contact:
Plot Number: 1.00 Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel Feature Type: Road Asset		
Enquiry No.: 2105064 Service: Roads General Desc.: Location: Big pothole on roundabout	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 02/03/2026 13:55 Classification: Request for service Contact:
Plot Number: 1.00 Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel Feature Type: Road Asset		
Enquiry No.: 2104968 Service: Roads General Desc.: Location: There is a huge crater in the road at the roundabout as you are coming into fort kinnaird.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 02/03/2026 11:52 Classification: Request for service Contact:
Enquiry No.: 2104274 Service: Roads General Desc.: Location: Pot holes all round the roundabout get it fixed we pay road tax	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 01/03/2026 08:21 Classification: Request for service Contact:
Plot Number: 1.00 Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel Feature Type: Road Asset		
Enquiry No.: 2104262 Service: Roads General Desc.: Location: Deep pothole ruined my wheels	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 01/03/2026 03:07 Classification: Request for service Contact:
Plot Number: 1.00 Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel Feature Type: Road Asset		
Enquiry No.: 2104228 Service: Roads General Desc.: Location: Inside turning circle has large crumbled surface	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 28/02/2026 19:59 Classification: Request for service Contact:
Plot Number: 1.00 Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel Feature Type: Road Asset		

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 2104227 Service: Roads General Desc.: Location: Middle of road a deep pothole	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 28/02/2026 19:57 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 2103991 Service: Roads General Desc.: Location: Large pothole on left at approach to roundabout to B&M coming from newcraighall	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 28/02/2026 10:25 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Job Number: 50193050	Defect Number: 42200916		
Enquiry No.: 2103854 Service: Roads General Desc.: Location: Seriously DANGEROUS pothole at roundabout. It was a loud bang when I went over it in our Toyota Yaris this afternoon. It is difficult to avoid when coming off the roundabout towards the bridge under the A1	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 27/02/2026 21:02 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 2103513 Service: Roads General Desc.: Location: on the roundabout between B&Q and Pets at Home	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 27/02/2026 11:58 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 2103104 Service: Roads General Desc.: Location: Significant pothole just as you leave the roundabout, heading towards Newcraighall.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 26/02/2026 18:19 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 2103092 Service: Roads General Desc.: Location: On the rd'bt. Terrible pothole, cars have sustained damage. Sort it out.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 26/02/2026 18:00 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 2103086 Service: Roads General Desc.: Location: Extremely large pothole straddling both lanes of the roundabout on the western side. Has been there for months and is now getting bigger and wider. Unfortunately not able to get a photo, but you really cannot miss it.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 26/02/2026 17:48 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 2102780 Service: Roads General Desc.: Location: Giant pothole!	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 26/02/2026 11:40 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 2102694 Service: Roads General Desc.: Location: big pothole	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 26/02/2026 09:49 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 2102303 Service: Roads General Desc.: Location: Large and deep hole	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 25/02/2026 16:56 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 2101966 Service: Roads General Desc.: Location: Fucki no huge pothole. Another invoice for the council to pay. GET A GRIP. You are an embarrassment in every. Single. Department. Nothing you do isn't a shambles	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 25/02/2026 11:02 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 2101512 Service: Roads General Desc.: Location: Pothole between the lanes at the roundabout heading towards niddrie	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 24/02/2026 16:52 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 2101489 Service: Roads General Desc.: Location: The pothole is about as wide as a car and at least 4-6 inches deep... im surprised it has taken this long to fix. I always remember this being an issue so thought id look at Google maps. This pothole has been here for 5+ YEARS now and obviously the shoddy repairs keep worsening the area instead of actually doing a proper fix. Obvs i cant take a picture in the middle of the roundabout while driving so ive attached images from google maps... this is a joke especially in such a high traffic area	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 24/02/2026 16:29 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 2100195 Service: Roads General Desc.: Location: Pothole as you come out of fort kinnaird towards Musselburgh before bus stop	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 22/02/2026 22:23 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset
Enquiry No.: 2099605 Service: Roads General Desc.: Location: Deep pothole people Are swerving	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 21/02/2026 13:32 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset
Enquiry No.: 2099199 Service: Roads General Desc.: Location: Large pothole in road just before bus stop. Very dangerous spot as also on a crossing.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 20/02/2026 14:29 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset
Enquiry No.: 2098902 Service: Roads General Desc.: Location: Large hole in car park outside B&Q in Newcraighall Retail Park. It's to the left of the zebra crossing as your approaching the entrance. The car park has a lot of potholes. It was dark and very poorly lit. As I was leaving the exit I fell down the hole and sprained my ankle and my shoulder. I reported this to B&Q when it happened on 23/11/2025. I had to attend hospital for this also. If this could be investigated before it happens to someone else as I am still in pain regarding this issue	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 20/02/2026 08:39 Classification: Request for service Contact:
Enquiry No.: 2098685 Service: Roads General Desc.: Location: Large, growing pothole, which has been reported multiple times before. The pothole seems to get worse and worse every week. It's been there for well over a year now, and it should be fixed before it starts causing damage to cars. The pothole is now large enough that it can jerk the steering wheel if it catches the wheels badly.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 19/02/2026 17:18 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset
Enquiry No.: 2097468 Service: Roads General Desc.: Location: Large uneven pothole at this location	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 18/02/2026 08:17 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 2097463 Service: Roads General Desc.: Location: multiple potholes on this location	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 18/02/2026 08:15 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 2096866 Service: Roads General Desc.: Location: at Fort Kinnard roundabout. Large pothole.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 17/02/2026 12:02 Classification: Request for service	Contact:
Enquiry No.: 2096485 Service: Roads General Desc.: Location: Potholes all around the roundabout at McDonald's try to avoid one hole and then hit others can this be looked at before there is damage to cars etc.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 16/02/2026 19:00 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 2096362 Service: Roads General Desc.: Location: Road surface around both roundabouts and in side roads at Fort Kinnaird has several potholes and needs resurfacing urgently	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 16/02/2026 16:51 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 2096191 Service: Roads General Desc.: Location: Large pothole on roundabout	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 16/02/2026 14:22 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 2095985 Service: Roads General Desc.: Location: A large and deep pothole in the inside lane of the roundabout.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 16/02/2026 10:33 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 2095967 Service: Roads General Desc.: Large sized pothole that can cause damage to vehicles as unavoidable. Location:	Logged by: [REDACTED] Subject: Road: Defective / Damaged	on: 16/02/2026 10:14 Classification: Request for service	Contact:
Enquiry No.: 2095796 Service: Roads General Desc.: Location: Large/Deep pot hole on inside of round about. Facing pets at home side.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 15/02/2026 22:20 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 2095511 **Logged by:** Verint CRM Connector **on:** 15/02/2026 14:09
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Around the roundabout adjacent to McDonalds; multiple potholes on the Western side. Impossible to go around from South to North at any speed above 1 or 2 mph. Multiple steel plates in the road have been there for YEARS now. Despite extensive road closure on Newcraighall Road in last month or so, nothing was done here. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2095227 **Logged by:** Verint CRM Connector **on:** 14/02/2026 19:51
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: A massive pothole that damaged my suspension **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2094976 **Logged by:** Verint CRM Connector **on:** 14/02/2026 11:15
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: On the roundabout there is a massive pothole and turning into a sinkhole between the screw fix and McDonald's junctions **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2094602 **Logged by:** Verint CRM Connector **on:** 13/02/2026 15:18
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Deep Pothole. There are several potholes on the roundabout. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2094090 **Logged by:** Verint CRM Connector **on:** 12/02/2026 21:54
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Repair between Lane 1 and lane 2 West bound major hole formed deep and sharp edged **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2094033 **Logged by:** Verint CRM Connector **on:** 12/02/2026 20:15
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: At the roundabout as you head into the fort from A1 in-between second and third exit. It's length is from the actual roundabout across two lanes. Every vehicle cannot avoid it going into the fort. Cannot take a photo as it would be unsafe to do so in live busy traffic. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 2093434 Service: Roads General Desc.: Location: There's a huge pothole.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 12/02/2026 11:09 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 2093293 Service: Roads General Desc.: Location: Pothole just as you come off the roundabout, on the left hand lane heading towards Newcraighall.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 12/02/2026 09:15 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 2092519 Service: Roads General Desc.: Location: On the inside of the roundabout at the turn off for Newcraighall (westbound) between Pets at Home and Screwfix. The whole of the inside of the roundabout has totally disintegrated and is forcing traffic to slam on brakes and/or change lanes at short notice.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 11/02/2026 09:59 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 2092473 Service: Roads General Desc.: Location: Centre of the road, area with multiple defects which requires patching.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 11/02/2026 08:55 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 2091383 Service: Roads General Desc.: Location: Large pothole when turning right into Fort Kinnaird coming from A1 junction	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 09/02/2026 13:47 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 2091228 Service: Roads General Desc.: Location: Crumbling surfacing, exposed ironwork, dangerous for all road users.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 09/02/2026 10:56 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 2090131 Service: Roads General Desc.: Location: Several potholes in the roundabout and on the exits.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 06/02/2026 17:11 Classification: Request for service	Contact:
Plot Number: 1.00 Job Number: 50191379	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel Defect Number: 42198866	Feature Type: Road Asset	

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 2089260 Service: Roads General Desc.: Location: Roundabout nextto steel plates	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 05/02/2026 11:56 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 2088330 Service: Roads General Desc.: Location: An area of approx 1 sq m where the surface is badly crumbling on the inside lane going round the roundabout. There is no way to safely avoid it.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 03/02/2026 23:08 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 2087664 Service: Roads General Desc.: Location: Another large pothole, passenger side of the road before leaving for slip road to jewel Asda.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 02/02/2026 22:22 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 2087662 Service: Roads General Desc.: Location: Large pothole leaving the roundabout. Unavoidable!	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 02/02/2026 22:21 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 2087624 Service: Roads General Desc.: Location: Near bus stop close to kerb	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 02/02/2026 20:43 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 2087419 Service: Roads General Desc.: Location: Dreadful broken down road surface on the west side of the roundabout which you can't avoid when turning right into the shopping area	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 02/02/2026 15:22 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 2087413 Service: Roads General Desc.: Location: Carriageway at roundabout a mess with exposed ironwork, open joints and crumbling surface. Previous poor repairs and dangerous for all road users.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 02/02/2026 15:11 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 2086466 **Logged by:** Verint CRM Connector **on:** 31/01/2026 15:30
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: I have reported this four times. The roundabout in front of the opening between the vets and McDonald's is horrific. My car flashes an alert everytime I go over it to warn how bad the impact has been. And a car was hit the other day because they slowed down to go over it and the car behind went into the back of them. Please please fix it!!!
Contact:

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset
Job Number: 50190922 **Defect Number:** 42198232

Enquiry No.: 2086158 **Logged by:** Verint CRM Connector **on:** 30/01/2026 20:17
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Large potholes on roundabout near McDonald's exit
Contact:

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2083084 **Logged by:** Verint CRM Connector **on:** 26/01/2026 12:16
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Poor repairs and reinstatement reopening. Large potholes forming. Dangerous to all road users
Contact:

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2082039 **Logged by:** Verint CRM Connector **on:** 23/01/2026 21:44
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Deep pothole in the middle of the roundabout. It's quite deep and each time I drive into it, I feel like ill lose a wheel
Contact:

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset
Job Number: 50190327 **Defect Number:** 42197485

Enquiry No.: 2081543 **Logged by:** Verint CRM Connector **on:** 23/01/2026 08:21
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: The roundabout at fort Kinnaird has a massive hole in it been like that for months and only getting worse.
Contact:

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2079846 **Logged by:** Verint CRM Connector **on:** 20/01/2026 13:19
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Large pothole has erupted on roundabout
Contact:

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 2078134 Service: Roads General Desc.: Location: Big pot hole on roundabout leading in to fort kinnard	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 17/01/2026 12:18 Classification: Request for service Contact:
Plot Number: 1.00 Job Number: 50189895	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel Defect Number: 42196940	Feature Type: Road Asset
Enquiry No.: 2077155 Service: Roads General Desc.: Location: Deep pothole in inner lane of roundabout, came from whitehill road turning right onto newcraighall road, by time i saw it going round the roundabout was difficult not to avoid it without causing an accident.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 15/01/2026 17:28 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset
Enquiry No.: 2074297 Service: Roads General Desc.: Location: The road surface at this location is deteriorating and is a danger to road users. The defects are in such a position that all types of vehicle have to take evasive action to avoid possible damage or being thrown from a motorcycle or pedal cycle, this in conjunction with the metal plates which have been on the hub for a considerable if not excessive amount of time I believe it is only a matter of time before some one is seriously injured and the road department will be found culpable.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 11/01/2026 19:43 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset
Enquiry No.: 2073691 Service: Roads General Desc.: Location: Potholes joining up together. Causes damage to vehicles.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 10/01/2026 15:20 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset
Enquiry No.: 2072747 Service: Roads General Desc.: Location: Massive pothole caused alignment issues and suspension broken	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 08/01/2026 19:24 Classification: Request for service Contact:
Plot Number: 1.00 Job Number: 50189379	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel Defect Number: 42196260	Feature Type: Road Asset
Enquiry No.: 2072326 Service: Roads General Desc.: Location: Road is damaged on roundabout	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 08/01/2026 11:24 Classification: Request for service Contact:
Plot Number: 1.00 Job Number: 50189380	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel Defect Number: 42196261	Feature Type: Road Asset

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 2067636 **Logged by:** Verint CRM Connector **on:** 02/01/2026 15:39
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Massive pothole in the middle of the roundabout. Has caused my car two popped tyres **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2066110 **Logged by:** Verint CRM Connector **on:** 30/12/2025 09:45
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Inside lane of roundabout has dangerous hole when turning right **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2066031 **Logged by:** Verint CRM Connector **on:** 30/12/2025 08:31
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Deep pothole at roundabout. It has been there for weeks but it is now dangerous and will cause damage to vehicles. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2065872 **Logged by:** Verint CRM Connector **on:** 29/12/2025 19:25
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole on Musselburgh bound Newcraighall Road offside just on approach to Pets at Home. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2065871 **Logged by:** Verint CRM Connector **on:** 29/12/2025 19:22
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole on roundabout on side between Screwfix & Pet's At Home **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2060175 **Logged by:** Verint CRM Connector **on:** 17/12/2025 18:38
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: There's a rough pothole in just the right spot to hit when coming off the roundabout. It's on the right hand side of the left lane as you drive towards the city. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Job Number: 50188655 **Defect Number:** 42195448

Enquiry No.: 2059111 **Logged by:** Verint CRM Connector **on:** 15/12/2025 22:09
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: It's on the roundabout, on the inner-lane. It's huge and I fear damaged my car **Contact:**

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 2057149 **Logged by:** Verint CRM Connector **on:** 11/12/2025 18:17
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: There is a seriously dangerous big pothole in the middle of the round about, I am very concerned for my cars tyres and others who have had to go through that disgusting pothole. It is basically a sink hole, Please get this fixed as it's a very busy roundabout and sometimes hard to avoid said pothole without nearly causing a crash. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2056553 **Logged by:** Verint CRM Connector **on:** 11/12/2025 00:12
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: This has still not been resolved despite receiving an email saying it is complete. My car still alerts me when i drive over it because its so severe and there have been several near accidents because of people having to slow down considerably to pass over it. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2055924 **Logged by:** Verint CRM Connector **on:** 10/12/2025 09:52
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Severe pot hole on left-hand carriage way coming of the roundabout. Virtually impossible to miss and getting deeper by the day **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Job Number: 50188256 **Defect Number:** 42194935

Enquiry No.: 2054307 **Logged by:** Verint CRM Connector **on:** 07/12/2025 09:45
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Pothole on road when coming off roundabout at Fort Kinnaird in the left hand lane. Impossible to swerve with the car. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Job Number: 50188168 **Defect Number:** 42194823

Enquiry No.: 2054167 **Logged by:** Verint CRM Connector **on:** 06/12/2025 13:34
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: I reported this last week, then got a notification that said it had been raised and then subsequently competed. It's not been touched! There's a very deep pothole on the stretch of Newcraighall Road between McDonald's and the boots end of the road, it's just as you come off the roundabout and is opposite Majestic wine. I and other cars are swerving the pothole To avoid going over it. And it's dangerous **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 2053219 **Logged by:** [REDACTED] **on:** 04/12/2025 09:06
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.: Works to add electric lines cheap and unfinished
Report ID: 8498340
Category: Roads/highways
Recent works to add high power cables for electric cars in the Fort Kinnaird have been completed but sadly the roadworks are deeply lacking. The council assured us that the company doing the work would ensure the integrity of the BRAND NEW Road and they have blatantly failed.... the filled in section is uneven firstly... but even more concerningly has not been tar lined at the join to the current road surface. Tar sealing prevents water and ice building at the joint and significantly improves longevity of the surface. You need to get in touch with the company who completed the works and have them finish the job to a proper standard and seal the joints the entire way. Also the section at the traffick lights further up has not been coloured appropriately nor lines repainted.
Cheap job and you need to send them back to fix it before it's too late
Location:
Easting/Northing: 330636/671736 (55.933658, -3.111849)
Nearest road to the pin placed on the map (automatically generated by OpenStreetMap): 13, Newcraighall Road, Cleikimin, Craigmillar, City of Edinburgh, Alba / Scotland, EH15 3HH, United Kingdom
Nearest postcode to the pin placed on the map (automatically generated): EH15 3HH (40m away)
Location: Works to add electric lines cheap and unfinished **Contact:**
Report ID: 8498340
Category: Roads/highways
Recent works to add high power cables for electric cars in the Fort Kinnaird have been completed but sadly the roadworks are deeply lacking. The council assured us that the company doing the work would ensure the integrity of the BRAND NEW Road and they have blatantly failed.... the filled in section is uneven firstly... but even more concerningly has not been tar lined at the join to the current road surface. Tar sealing prevents water and ice building at the joint and significantly improves longevity of the surface. You need to get in touch with the company who completed the works and have them finish the job to a proper standard and seal the joints the entire way. Also the section at the traffick lights further up has not been coloured appropriately nor lines repainted.
Cheap job and you need to send them back to fix it before it's too late
Location:
Easting/Northing: 330636/671736 (55.933658, -3.111849)
Nearest road to the pin placed on the map (automatically generated by OpenStreetMap): 13, Newcraighall Road, Cleikimin, Craigmillar, City of Edinburgh, Alba / Scotland, EH15 3HH, United Kingdom
Nearest postcode to the pin placed on the map (automatically generated): EH15 3HH (40m away)

Enquiry No.: 2052651 **Logged by:** Verint CRM Connector **on:** 03/12/2025 08:02
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Deep pothole on the road just after the macdonalds round about, heading to the fort kinnaird south - opposite majestic, nearly damaged my alloy and now have to swerve it every time, potentially causing an accident **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset
Job Number: 50187962 **Defect Number:** 42194554

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 2051016 Service: Roads General Desc.: Location: Massive pothole in middle of road on roundabout	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 29/11/2025 17:24 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset
Enquiry No.: 2050927 Service: Roads General Desc.: Location: On the roundabout heading into fort kinnairs there is a pothole. I couldn't avoid this pothole without causing an accident, cannot get a photo of said pothole either. However, I hit this pothole this morning on my way to fort kinnaird and my exhaust and heat shield was damaged to the point I had to call the AA and get them to remove it altogether so I could get to the garage. I can't get it repaired till Friday 5th December so I'm now unable to use my car	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 29/11/2025 13:24 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset
Enquiry No.: 2048771 Service: Roads General Desc.: Location: New craighall road roundabout large pothole as you turn into tx max and primark.unable to obtain picture as it's a busy roundabout.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 25/11/2025 17:41 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset
Enquiry No.: 2048589 Service: Roads General Desc.: Location: Large pothole and broken up surfacing. Dangerous to all road users.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 25/11/2025 12:54 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 2047784 Logged by: [REDACTED] on: 24/11/2025 09:31
Service: Roads General Subject: Road Markings: Defective Classification: Request for service
Desc.: From: do_not_reply <do_not_reply@edinburgh.gov.uk>
Date: Saturday, November 22, 2025 at 8:56:32 AM
To: Customer Care <Customer.Care@edinburgh.gov.uk>
Subject: Suggestion from customer submitted using online form Case Ref:102000027340

The suggestion below has been submitted using online form.

This has come from a do-not-reply email address, please respond to customer using email address provided below.

Customer details :

First Name : [REDACTED]
Last Name : [REDACTED]
Email : [REDACTED]
Phone : [REDACTED]
Address: [REDACTED]

Suggestion :

The two roundabouts at Fort Kinnard need lane markings and signs on the road, it's incredibly busy around Fort Kinnard and the roundabouts really need road markings and lane markings as a lot of people end up in the wrong lane and it's also part of driving test route for Musselburgh as well.

Regards,

Location: [REDACTED]

Contact: [REDACTED]

Enquiry No.: 2047103 Logged by: Verint CRM Connector on: 22/11/2025 10:02
Service: Roads General Subject: Road: Defective / Damaged Classification: Request for service
Desc.:
Location: It's a pothole as the cars exit to go towards TK Maxx. Contact:

Plot Number: 1.00 Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel Feature Type: Road Asset
Job Number: 50187312 Defect Number: 42193708

Enquiry No.: 2046962 Logged by: Verint CRM Connector on: 21/11/2025 18:48
Service: Roads General Subject: Road: Defective / Damaged Classification: Request for service
Desc.:
Location: Please could you put lane markings on both roundabouts at Fort Kinnard it's an absolute nightmare going round and especially when you need to be in lanes for slip roads to the A1. Contact:

Plot Number: 1.00 Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel Feature Type: Road Asset

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 2044229 **Logged by:** [REDACTED] **on:** 17/11/2025 09:25
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.: please see document attached with a yellow marker pointing towards where the pothole is...15 inch pothole on roundabout
Report ID: 8428501

Category: Potholes

This pothole has been here several months and is deteriorating. Now deep enough to cause vehicle damage

Location:

Easting/Northing: 331335/671720 (55.933621, -3.100649)

Nearest road to the pin placed on the map (automatically generated by OpenStreetMap): Newcraighall Road, The Jewel, Craigmillar, City of Edinburgh, Alba / Scotland, EH15 3HS, United Kingdom

Nearest postcode to the pin placed on the map (automatically generated): EH15 3RB (121m away)

Location: please see document attached with a yellow marker pointing towards where the pothole is...15 inch pothole on roundabout **Contact:**
Report ID: 8428501

Category: Potholes

This pothole has been here several months and is deteriorating. Now deep enough to cause vehicle damage

Location:

Easting/Northing: 331335/671720 (55.933621, -3.100649)

Nearest road to the pin placed on the map (automatically generated by OpenStreetMap): Newcraighall Road, The Jewel, Craigmillar, City of Edinburgh, Alba / Scotland, EH15 3HS, United Kingdom

Nearest postcode to the pin placed on the map (automatically generated): EH15 3RB (121m away)

Enquiry No.: 2043432 **Logged by:** Verint CRM Connector **on:** 14/11/2025 22:32
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: I had reported this issue under reference 101001562952 and got an email to say it had been sorted. It hasn't. The road markings have still not been painted back on the road. I attach a picture. It is to the entrance of Blackchapel Close. The right hand box that the workmen did not paint back on. Cars are now nearly hitting us head on. You will see the bit they ripped up and did not paint the white hatched lines back on. **Contact:**

Plot Number: 1.00

Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 2042537 **Logged by:** [REDACTED] **on:** 13/11/2025 11:53
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service

Desc.: From: [REDACTED]
Date: Thursday, November 13, 2025 at 9:41:31 AM
To: clarence@edinburgh.gov.uk <clarence@edinburgh.gov.uk>
Subject: Re: Problem Report: Pothole patchwork popped out again

Hi,
It was regarding a large pothole on Newcraighall Road just before the A1 flyover (Musselburgh-bound direction). It has previously had a patch repair but this has broken up.
Thanks, [REDACTED]

From: clarence@edinburgh.gov.uk <clarence@edinburgh.gov.uk>
Sent: Thursday, November 13, 2025 9:19:05 am
To: [REDACTED]
Subject: RE: Problem Report: Pothole patchwork popped out again

Good morning,
Can you please resend your e-mail as there is no content within the screen below.
Kind regards,
[REDACTED]

Customer Services

This email and files transmitted with it are confidential and are intended for the sole use of the individual or organisation to whom they are addressed.
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The Council has endeavoured to scan this eMail message and attachments for computer viruses and will not be liable for any losses incurred by the recipient.

Location: From: [REDACTED] **Contact:**
Date: Thursday, November 13, 2025 at 9:41:31 AM
To: clarence@edinburgh.gov.uk <clarence@edinburgh.gov.uk>
Subject: Re: Problem Report: Pothole patchwork popped out again

Hi,
It was regarding a large pothole on Newcraighall Road just before the A1 flyover (Musselburgh-bound direction). It has previously had a patch repair but this has broken up.
Thanks, [REDACTED]

From: clarence@edinburgh.gov.uk <clarence@edinburgh.gov.uk>
Sent: Thursday, November 13, 2025 9:19:05 am
To: [REDACTED]
Subject: RE: Problem Report: Pothole patchwork popped out again

Good morning,
Can you please resend your e-mail as there is no content within the screen below.
Kind regards,
[REDACTED]

Customer Services

This email and files transmitted with it are confidential and are intended for the sole

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

use of the individual or organisation to whom they are addressed.
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The Council has endeavoured to scan this eMail message and attachments for computer viruses and will not be liable for any losses incurred by the recipient.

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset
Job Number: 50186888 **Defect Number:** 42193225

Enquiry No.: 2042208 **Logged by:** Verint CRM Connector **on:** 12/11/2025 19:11
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Right hand lane just in from the central white line a HUGE pot hole. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2038283 **Logged by:** [REDACTED] **on:** 05/11/2025 10:35
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.: Contractors haven't bothered to use tar sealant on Newcraighall Road where they dug up a BRAND NEW road surface to install electrical cables up to Fort Kinnaird. Expect potholes very soon..
Location: **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset
Job Number: 50186567 **Defect Number:** 42192806

Enquiry No.: 2038227 **Logged by:** Verint CRM Connector **on:** 05/11/2025 09:39
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Works were carried out by energetic in September who failed to paint the road markings back on. They failed to paint the line back on that shows the waiting area to turn the right into Blackchapel close. This means oncoming traffic has nearly hit us a few times. You can see where they dug up and didn't paint the lines. I have emailed them twice and they have ignored us. You will see this is the same issue where they have dug up along this road. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset
Job Number: 50186566 **Defect Number:** 42192805

Enquiry No.: 2037051 **Logged by:** Verint CRM Connector **on:** 03/11/2025 09:18
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: On the roundabout at Pets at Home and McDonalds at Fort Kinnaird retail park. Inside lane of roundabout **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2029277 **Logged by:** Verint CRM Connector **on:** 16/10/2025 18:13
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: There are three steel plates set into the road surface around the roundabout, usually a temporary measure, but these have been here for years. **Contact:**

There are huge potholes on the West and North sides of the roundabout. On the approach to the roundabout from the East, between the slip road off the A1 and this roundabout, there are multiple decaying trenches and potholes.

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 2027676 **Logged by:** Verint CRM Connector **on:** 13/10/2025 17:15
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Round about at the fort. Always had a metal plate covering a hole but further round near McDonald's now has eroded away. Damaging my car every time I drive over it! **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2026976 **Logged by:** Verint CRM Connector **on:** 11/10/2025 22:53
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Pothole in the road (A6095), eastbound, near centre line of carriage way. Cars will be swerving around it. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2026974 **Logged by:** Verint CRM Connector **on:** 11/10/2025 22:45
Service: Roads General **Subject:** Trees & Foliage: Defect **Classification:** Request for service
Desc.: Problem: Overgrown.
Location:Verge / Grass area .
Type:Grass

Location: <https://maps.app.goo.gl/ALa8qfyQ8v5f1qyKA> **Contact:**
All slip roads from and to the A1 at Newcraighall road junction, are extremely overgrown. Grass is growing in the middle of traffic islands, one slip is extremely narrowed by grass and foliage overgrowth on both sides and signage on all routes, including the 3,2,1 north bound on A1,are partially blocked by growth or damaged not showing full information. Disgracefull and caused visible confusion with drivers causing danger to other road users.

Enquiry No.: 2021069 **Logged by:** Verint CRM Connector **on:** 29/09/2025 17:50
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Very deep and dangerous pothole! You can't drive there taking left lane **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Job Number: 50185123 **Defect Number:** 42190473

Enquiry No.: 2021013 **Logged by:** [REDACTED] **on:** 29/09/2025 16:15
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service

Desc.: On Newcraighall Road (which was fully resurfaced just six months ago), contractors recently dug up the new road surface to install power cables. Unfortunately they have not bothered to use any tar sealant around the edges of the areas they filled in. Edges are already beginning to disintegrate. * This will soon cause water ingress and will cause the surface to crumble in cold weather, causing potholes * I will be contacting the media if this issue is not addressed

Location: Location: Easting/Northing: 330550/671750 (55.933777, -3.113221) **Contact:**
Nearest road to the pin placed on the map (automatically generated by OpenStreetMap):
7, Newcraighall Road, Cleikimin, Craigmillar, City of Edinburgh, Alba / Scotland, EH1 3HH, United Kingdom Nearest postcode to the pin placed on the map (automatically generated): EH15 3HH (58m away)

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 2019234 **Logged by:** Verint CRM Connector **on:** 25/09/2025 14:14
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: no signs of even a temporary repair to dangerous cluster of pot holes adjacent to an EHT sign and next to a metal cover now in its 10 th year on that roundabout , cars cannot avoid clattering through the holes as I do 3-4, times a week or swerve into lane going to Pets at Home , incredibly lazy, idle work shy attitude for even a temporary repair , Please get someone to put down their mobile phone for 10minutes and get out and break sweat , laziest department ever, CEO aware
Contact:

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2018338 **Logged by:** Verint CRM Connector **on:** 23/09/2025 21:47
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Large pothole on west side of roundabout. Unable to take photo due to traffic. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2016193 **Logged by:** Verint CRM Connector **on:** 18/09/2025 19:26
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Large deep pothole been reported multiple times and now deeper - 6 inches **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2016188 **Logged by:** Verint CRM Connector **on:** 18/09/2025 19:23
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Deep pothole as you come off the roundabout after Screwfix **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2016176 **Logged by:** Verint CRM Connector **on:** 18/09/2025 18:54
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Huge pothole been filled multiple times with cold tar just at lane turning off to B&M at roundabout **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 2001314 **Logged by:** Verint CRM Connector **on:** 22/08/2025 11:39
Service: Roads General **Subject:** Trees & Foliage: Defect **Classification:** Request for service
Desc.: Problem: Causing Obstruction.

Location:Pavement.
Type:Foliage / Bush

Location: Bushes completely covering the pavement leading into the station car park. Wheelchairs, pushchairs etc would just not be able to pass without bumping down into the road. The post is also in a really bizarre place, and an obstruction, but realise it's not foliage. Maybe you could pass the observation on though please. **Contact:**

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 1999047 **Logged by:** Verint CRM Connector **on:** 19/08/2025 07:57
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Deep pothole in road, been reported several times, the pothole is deeper than tolerance guidance set down. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 1999046 **Logged by:** Verint CRM Connector **on:** 19/08/2025 07:55
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Multiple potholes on the roundabout at McDonalds, also a steel plate which is protecting a deep depression, the whole road needs resurfaced due to traffic volume at Fort Kinnaird **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 1998968 **Logged by:** Verint CRM Connector **on:** 18/08/2025 20:52
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole on previous road repair is deteriorating. East bound carriageway. Causes traffic to swerve. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 1995764 **Logged by:** Verint CRM Connector **on:** 14/08/2025 08:13
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Roundabout surfacing broken, littered with potholes and poorly repaired previously. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 1995761 **Logged by:** Verint CRM Connector **on:** 14/08/2025 08:12
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Poorly backfilled service strip causing sunken carriageway/large potholes. Dangerous on approach to roundabout **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 1993921 **Logged by:** [REDACTED] **on:** 11/08/2025 10:02
Service: Roads General **Subject:** Pavement: General Enquiry **Classification:** General Enquiry
Desc.: No dip in the pavemnet around this area to allow people with mobility to chairs to allowe them off the road
Location: 13 NewCraighall Road **Contact:**

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 1989686 **Logged by:** Verint CRM Connector **on:** 03/08/2025 10:24
Service: Roads General **Subject:** Traffic Sign:Defective/Damaged **Classification:** Request for service
Desc.: What type of sign is it? Road sign problem, type unlit Ref - 101001293745

I have been sent an email saying the complaint has been fixed. They have uplifted half the signage broken off?
And not replaced the missing sign
Please see attached picture

Location: Ref 101001293745 **Contact:**

You say it's resolved, they only uplifted half the missing signage?
See attached picture and reopen the complaint please
They also as you can see have not renewed the missing signage - hard to see how
you can call this resolved? A third of a job done after 4mths isn't resolved
Passed to [REDACTED] for comment

Enquiry No.: 1982587 **Logged by:** Verint CRM Connector **on:** 21/07/2025 15:13
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Multiple potholes and gaps between the lanes on the round about at Fort Kinnaird at McDonalds, the whole round about needs re done, as it's been like this for years, with a metal plate covering a depression too **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 1982583 **Logged by:** Verint CRM Connector **on:** 21/07/2025 15:12
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Multiple potholes on stretch of road between the two round abouts at Fort **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 1982579 **Logged by:** Verint CRM Connector **on:** 21/07/2025 15:11
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Pothole in road just after roundabout at Fort, heading towards Majestic **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 1982578 **Logged by:** Verint CRM Connector **on:** 21/07/2025 15:10
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Pothole on stretch of road heading towards Fort, under the A1 flyover **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 1982576 **Logged by:** Verint CRM Connector **on:** 21/07/2025 15:09
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Large pothole just before you go under the A1 flyover **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 1982570 **Logged by:** Verint CRM Connector **on:** 21/07/2025 15:08
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Huge deep pothole on approach to round about heading towards Fort, side of road with B&M on left **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset
Job Number: 50182933 **Defect Number:** 42187446

Enquiry No.: 1981585 **Logged by:** Verint CRM Connector **on:** 19/07/2025 13:24
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: The much used roundabout has a cluster of pot holes that shake vehicle passing over , this becomes 2 lanes either going towards McDonald's or up to pets at home and cars are swerving into adjacent lane to avoid , even a temporary fix would be better than the nothing that has happened in the 12 months I have been reporting this, a poor service really as hundreds of cars an hour go round that roundabout , at my third time of asking can this be sorted before (too late) accidents happen **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 1980439 **Logged by:** [REDACTED] **on:** 17/07/2025 14:59
Service: Roads General **Subject:** Road Safety: General Enquiry **Classification:** General Enquiry
Desc.: From: [REDACTED]
Date: Wednesday 16 July 2025 at 16:52:38
To: <customer.care@edinburgh.gov.uk>
Subject: Road markings complaint

Good afternoon,
I'd like to make you aware and bring your attention to confusing and conflicting road markings on the roundabouts on newcraighall road, firstly the roundabout outside the McDonald's, as you exit from fort Kinnaird with McDonald's on your left, the road markings state both lanes are straight ahead, but the road directly opposite is only one exit from the roundabout. I've also witnessed near accidents including myself, when people sitting in the righthand "straight ahead" lane when exiting the fort assuming straight ahead is for the A1 while people sitting in the left inside lane are going towards B&Q, maybe writing along with the arrowing on the intended direction would be beneficial to stop confusion and any future accidents. The other roundabout at boots/wagamama has similar road markings as you enter the roundabout from the niddrie cross roads direction, both lanes state straight ahead, but again what road is intended for straight ahead? People sitting in the right hand lane are taking the 2nd exit and so are people sitting in the left lane, the 2nd exit is a two lane exit but there is always cars parked in left hand lane as you exit again I've seen many close call accidents. Again maybe some wording along with the arrows for clarity.
I hope my email was clear enough, I can try and take pictures if needed, but as you can appreciate these are very busy junctions.
Hope to hear back from you regarding this.

Regards
[REDACTED]

Location: oad markings on the roundabouts on newcraighall road **Contact:**

Enquiry No.: 1974742 **Logged by:** Verint CRM Connector **on:** 08/07/2025 08:18
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole under the Bypass / A1 flyover, heading TO the Fort, coming FROM Musselburgh **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 1968495 **Logged by:** Verint CRM Connector **on:** 24/06/2025 20:02
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: Pavement along the road from art centre in front of semi detached bungalow resulting in myself falling and spraining my ankle & cracking a rib **Contact:**

Enquiry No.: 1967446 **Logged by:** Verint CRM Connector **on:** 23/06/2025 12:55
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole on the road at the bend where Newcraighall Primary School is. On the side of the road heading from the Fort, towards Musselburgh. **Contact:**

Enquiry No.: 1967094 **Logged by:** Verint CRM Connector **on:** 23/06/2025 12:16
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Several very dangerous potholes on newhailes road continuing onto newcraighall road **Contact:**

Enquiry No.: 1957344 **Logged by:** Verint CRM Connector **on:** 02/06/2025 15:15
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole been filled three times at least with cold tar, pops back out after a period of time, please can you repair it properly this time thanks **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 1955305 **Logged by:** Verint CRM Connector **on:** 29/05/2025 12:33
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole on east bound side before traffic lights near middle of road **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 1955302 **Logged by:** Verint CRM Connector **on:** 29/05/2025 12:31
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole on roundabout **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 1953839 **Logged by:** Verint CRM Connector **on:** 27/05/2025 08:39
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole in the right hand lane near the Meridian on the East bound approach to the roundabout. Causes taffic to swerve as its achieved axle breaking depth. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 1953784 **Logged by:** Verint CRM Connector **on:** 26/05/2025 22:45
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Poorly reinstate slip trench which has sunk/created a significant void in the carriageway. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 1953775 **Logged by:** Verint CRM Connector **on:** 26/05/2025 21:59
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole on roundabout **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 1952910 **Logged by:** Verint CRM Connector **on:** 24/05/2025 19:14
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Large DEEP pothole outside the industrial units just before the bungalow, inside lane, heading TOWARDS the fort **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Job Number: 50180334 **Defect Number:** 42184194

Enquiry No.: 1946943 **Logged by:** Verint CRM Connector **on:** 12/05/2025 19:32
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole outside old church building inside lane heading to fort **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 1946940 **Logged by:** Verint CRM Connector **on:** 12/05/2025 19:31
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Two big potholes under byosss flyover **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Job Number: 50179875 **Defect Number:** 42183483

Enquiry No.: 1935373 **Logged by:** Verint CRM Connector **on:** 18/04/2025 08:52
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Two large potholes after the round about, heading to the south end of the fort **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 1935370 **Logged by:** Verint CRM Connector **on:** 18/04/2025 08:51
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Two large potholes and now a few smaller ones, on the stretch of road heading to the fort, coming from Newcraighall, under the A1 bridge **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 1934687 Service: Roads General Desc.: Location: Pothole next to roundabout	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 16/04/2025 19:01 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset
Enquiry No.: 1932584 Service: Roads General Desc.: Location: Pothole heading towards fort u def bypass	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 12/04/2025 11:45 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset
Enquiry No.: 1931363 Service: Roads General Desc.: Location: The timing of these lights have been changed causing long queues along past fort kinaird.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 09/04/2025 21:47 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset
Enquiry No.: 1927127 Service: Roads General Desc.: Location: On the roundabout. The potholes and surfaces of this roundabout has not been repaired in any way shape or form since i last reported it nearly 2 years ago. The roundabout at the other side of fort kinaird retail park was resurfaced, down as far as Niddrie. I dont understand why that side was done and this side was ignored. It needs done urgently!	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 01/04/2025 22:23 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset
Enquiry No.: 1926877 Service: Roads General Desc.: Location: There are two potholes in the road just after the round about at Screwfix and before the one at the Boots end of the Fort.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 01/04/2025 14:33 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset
Enquiry No.: 1924266 Service: Roads General Desc.: Location: Potholes forming and worsening fast on the roundabout at fort Kinaird shopping centre. This is already a very busy junction however people are now starting to swerve to avoid the pot holes causing a danger to others. The whole roundabout could do with being resurfaced to be honest as you can see it wearing away at multiple sections. Maybe this is something that could be looked into being down during the night to cause less disruption to traffic flow? Thanks	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 27/03/2025 08:41 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 1923477 **Logged by:** [REDACTED] **on:** 25/03/2025 15:36
Service: Roads General **Subject:** Traffic Sign:Defective/Damaged **Classification:** Request for service
Desc.: Twitter - Hello @edinhelp could we please have someone help us keep our children safe ; It has been reported by the loopy pop man several times, that the School sign is facing the wrong way.
Location: Twitter - Hello @edinhelp could we please have someone help us keep our children **Contact:**
safe ; It has been reported by the loopy pop man several times, that the School sign
is facing the wrong way.

Enquiry No.: 1923430 **Logged by:** Verint CRM Connector **on:** 25/03/2025 14:18
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: There is an uneven pot hole that's been there for well over a year the road is starting **Contact:**
to go all uneven at that part located. My car had hit it the other day causing a
strange noise to my car resulting in my cv joint braking

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 1922235 **Logged by:** Verint CRM Connector **on:** 23/03/2025 08:59
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole on east bound side **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 1922232 **Logged by:** Verint CRM Connector **on:** 23/03/2025 08:54
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole on roundabout **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 1920176 **Logged by:** Verint CRM Connector **on:** 19/03/2025 07:53
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Deep but small pothole, been reported twice, nearly damaged my alloy wheel this **Contact:**
morning

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 1916696 **Logged by:** Verint CRM Connector **on:** 11/03/2025 19:30
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Multiples of deep potholes on the road heading to the fort which is under the bypsss **Contact:**
/ A1

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Job Number: 50176782 **Defect Number:** 42178416

Enquiry No.: 1916178 **Logged by:** Verint CRM Connector **on:** 11/03/2025 07:55
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole in road between underpass and round about before B&M, heading TO fort **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 1913226 Service: Roads General Desc.: Location: Deep potholes	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 04/03/2025 20:23 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 1913225 Service: Roads General Desc.: Location: Deep potholes	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 04/03/2025 20:22 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 1913224 Service: Roads General Desc.: Location: Potholes on roundabout	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 04/03/2025 20:21 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 1913223 Service: Roads General Desc.: Location: Deep potholes	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 04/03/2025 20:21 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 1913221 Service: Roads General Desc.: Location: Deep Potholes	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 04/03/2025 20:19 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 1909874 Service: Roads General Desc.: Location: Multiple potholes in road leading to roundabout at Fort	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 26/02/2025 10:41 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	
Enquiry No.: 1908303 Service: Roads General Desc.: Location: Pothole / sinkhole on the roundabout in the middle of the road before pets at home exit. Will definitely cause some damage to car tyres. I cannot provide pictures but it isn't hard to miss.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 23/02/2025 21:02 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset	

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 1908077 Service: Roads General Desc.: Location: Multiple potholes in road between each roundabout at fort	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 23/02/2025 13:03 Classification: Request for service Contact:
Plot Number: 1.00 Job Number: 50175791	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel Defect Number: 42176913	Feature Type: Road Asset
Enquiry No.: 1908076 Service: Roads General Desc.: Location: Potholes in the road after the roundabout	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 23/02/2025 13:02 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset
Enquiry No.: 1908075 Service: Roads General Desc.: Location: Potholes in roundabout at McDonald's	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 23/02/2025 13:02 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset
Enquiry No.: 1908074 Service: Roads General Desc.: Location: Pothole in road heading to fort	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 23/02/2025 13:01 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset
Enquiry No.: 1908073 Service: Roads General Desc.: Location: Large pothole inroad heading towards fort	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 23/02/2025 13:00 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset
Enquiry No.: 1907646 Service: Roads General Desc.: Location: Pothole between lines heading west	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 22/02/2025 10:44 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel	Feature Type: Road Asset
Enquiry No.: 1906910 Service: Roads General Desc.: Location: Pothole	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 20/02/2025 20:43 Classification: Request for service Contact:
Plot Number: 1.00 Job Number: 50175598	Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel Defect Number: 42176676	Feature Type: Road Asset

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 1906206 **Logged by:** Verint CRM Connector **on:** 19/02/2025 18:43
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: NEAR THE PETS AT HOME, THERE ARE SUNKEN AND POTHOLES ON AN AREA THAT HAD BEEN PREVIOUSLY REPAIRED **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 1905760 **Logged by:** Verint CRM Connector **on:** 19/02/2025 07:18
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Potholes in road leading to roundabout **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 1905217 **Logged by:** Verint CRM Connector **on:** 18/02/2025 08:22
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole in road, heading to fort from round about at Pets At Home / B&M **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Job Number: 50175375 **Defect Number:** 42176350

Enquiry No.: 1903858 **Logged by:** Verint CRM Connector **on:** 14/02/2025 20:02
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Multiple potholes in the approaching road to the roundabout at B&M coming from Newcraighall **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 1903699 **Logged by:** Stuart Wright **on:** 14/02/2025 14:30
Service: Roads General **Subject:** Road Markings: Defective **Classification:** Request for service
Desc.: Gave Way lines on road have faded and need refreshed ASAP
Location: turning left on to The Wisp **Contact:**

Enquiry No.: 1902763 **Logged by:** Verint CRM Connector **on:** 12/02/2025 18:54
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole which had been filled the last two winters and the tarmac just pops out again **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 1900853 **Logged by:** Verint CRM Connector **on:** 08/02/2025 18:27
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Roundabout is full of holes, dangerous to drive over turning into fort kinnaird off the roundabout , already had a puncture from it. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 1900841 **Logged by:** Verint CRM Connector **on:** 08/02/2025 17:30
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: 20 feet away from the roundabout coming from musselburgh direction, right hand lane there is a long trench which is NOT safe to drive over.its used by a lot of traffic and will only get worse. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 1899535 **Logged by:** Verint CRM Connector **on:** 06/02/2025 09:15
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Worn ou surface on the roundabout near macdonalds, and a trench as you approach the roundabout **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 1899447 **Logged by:** Verint CRM Connector **on:** 05/02/2025 23:48
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: On the roundabout at McDonalds Fort Kinnaird there is a very deep and rutted section of the road. I have marked he location on the map as best as I can. Extreme care needs to be taken to not cause damage to wheels and tyres. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Job Number: 50174386 **Defect Number:** 42175101

Enquiry No.: 1899446 **Logged by:** Verint CRM Connector **on:** 05/02/2025 23:46
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: There is a scar across the road round about the bus stop Opposite B&M. It's very deep and needs to be driven over slowly and wth care. The problem appears to be the worst in the middle of the road on right hand land heading towards Fort Kinnaird **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Job Number: 50174385 **Defect Number:** 42175100

Enquiry No.: 1895919 **Logged by:** Verint CRM Connector **on:** 30/01/2025 17:14
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole previously been filled twice but tarmac has popped out again! **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 1894832 Logged by: [REDACTED] on: 29/01/2025 07:51
Service: Roads General Subject: Roadworks: General Enquiry Classification: General Enquiry
Desc.: Case Details
Case RefTXF4KYQ5-101002928730 [TXF4KYQ5]
ClassificationFeedback >> Compliment, suggestion or complaint >> Make a compliment, suggestion or complaint
Associated with7, HOPPER GARDENS, NEWCRAIGHALL, MUSSELBURGH, EDINBURGH, EH21 8RJ
TitleUnfinished road works causing serious delays and pollution.
DescriptionFirst Name: [REDACTED]
Last name: [REDACTED]
Contact Telephone Number: [REDACTED]
Email: [REDACTED] What area does your complaint relate to ? : road_travel_parking

If your comments relate to a council service for which you have an account then please provide an account number :

Short description of complaint : Unfinished road works causing serious delays and pollution.

Please provide the details of the complaint : Complaint to Roads Department. There is a westbound lane closure on the A6095, Newcraighall Road between the A1 slip and the Fort Kinnaird roundabout. This is listed on your website with no completion date shown. It is due to gas works, presumably by SGN. it is causing very long tailbacks right through Newcraighall Village with long delays traffic, including busses and increased pollution from stationary vehicles. For the last four days, no work whatsoever has been carried out on these works. No workmen are present. Why is no one monitoring this? Why is there no completion date? When will these works be finished? SGN would appear to be a law unto themselves.

How would you like us to deal with this? : Take action with SGN to get these roadworks completed urgently.

Please upload additional documents that may assist us :

Location: Newcraighall Road between the A1 slip and the Fort Kinnaird roundabout. Contact:

Enquiry No.: 1893476 Logged by: Verint CRM Connector on: 27/01/2025 13:51
Service: Roads General Subject: Road: Defective / Damaged Classification: Request for service
Desc.:
Location: Just after the light heading down towards new craichall Contact:

Plot Number: 1.00 Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel Feature Type: Road Asset

Enquiry No.: 1891313 Logged by: Verint CRM Connector on: 23/01/2025 11:46
Service: Roads General Subject: Road: Defective / Damaged Classification: Request for service
Desc.:
Location: Westbound heading towards the roundabout (adjacent to McDonalds Fort Kinnaird). Contact:

Plot Number: 1.00 Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel Feature Type: Road Asset

Job Number: 50173531 Defect Number: 42173942

Enquiry No.: 1891310 Logged by: Verint CRM Connector on: 23/01/2025 11:44
Service: Roads General Subject: Road: Defective / Damaged Classification: Request for service
Desc.:
Location: This along with several tarmac issues on the roundabout (adjacent to McDonalds Fort Kinnaird). Contact:

Plot Number: 1.00 Feature Id - Location: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel Feature Type: Road Asset

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 1891308 **Logged by:** Verint CRM Connector **on:** 23/01/2025 11:44
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: This along with several tarmac issues on the roundabout (adjacent to McDonalds Fort Kinnaird). **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 1889942 **Logged by:** Verint CRM Connector **on:** 20/01/2025 22:29
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Exit towards fort Kinnaird retail park. Close to the middle of the roundabout as if you were coming off to go to pets at home. The road condition is awful and people are trying to avoid this pot hole / dip on the road as the condition is so bad driving over it. People are driving into another lane causing issues just to avoid it. I drive this route twice a day and I am convinced this having an impact on my car and also tyres. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 1886125 **Logged by:** Verint CRM Connector **on:** 13/01/2025 22:33
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Roundabout by McDonald's at Fort Kinnaird. Can't miss them. Massive craters all around the roundabout. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Job Number: 50172763 **Defect Number:** 42172891

Enquiry No.: 1885882 **Logged by:** Verint CRM Connector **on:** 13/01/2025 15:23
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Recently re-surfacing works were "completed" here. However the team have failed to complete the job. Road markings have not been finished and on the East travelling Lane just after the crossroads with the wisp a section of road which used to be two lanes marked now has no road markings. Notably the merge arrows are present further up the road so it is highly evident the area is supposed to be two lanes. No markings is leading to near collisions regularly as people don't realise it is 2 lanes **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 1884348 **Logged by:** Verint CRM Connector **on:** 10/01/2025 13:21
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Sunken drain at the bus stop eastbound **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 1867229 **Logged by:** Verint CRM Connector **on:** 04/12/2024 17:45
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: On the roundabout, if you're coming off and taking the exit toward the retail park between pets at home and McDonalds. Close to the middle of the road **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel **Feature Type:** Road Asset

Enquiry No.: 1863172 **Logged by:** Verint CRM Connector **on:** 25/11/2024 13:16
Service: Roads General **Subject:** Trees & Foliage: Defect **Classification:** Request for service
Desc.: Problem: Other.
Location:Verge / Grass area .
Type:Foliage / Bush
Location: Unsafe fir tree lying askew in wooded area near to slip road from A1 just up from Cuddie Brae **Contact:**

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
	Asset: 1.00	Asset - Locn.: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel		Feature Type: Road Asset		Area: North East Locality	
50171182	1no pothole (RD: CW Pothole)	Just before roundabout near Ip naw45	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	10/12/2024	11/12/2024	Act. ROAD/82099413
50171184	1no pothole (RD: CW Pothole)	At the bus stop outside Wholesale Domestic	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	10/12/2024	11/12/2024	Act. ROAD/82099415
50172521	1no pothole (RD: CW Pothole)	At Ip NAW41	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	09/01/2025	10/01/2025	Act. ROAD/82100473
50172763	2no potholes (RD: CW Pothole)	On the roundabout outside Pets at Home	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	14/01/2025	19/01/2025	Act. ROAD/82100684
50172764	1no pothole (RD: CW Pothole)	On the roundabout outside McDonalds	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	14/01/2025	19/01/2025	Act. ROAD/82100685
50173531	1 number pothole at bus stop (RD: CW Pothole)	Just before Lampost number NAW51	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	23/01/2025	27/01/2025	Act. ROAD/82101231
50174385	1 number pothole (RD: CW Pothole)	Opposite Lampost number NAW52	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	06/02/2025	09/02/2025	Act. ROAD/82101891
50174386	3 number potholes on roundabout (RD: CW Pothole)	opposite Pets at home	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	06/02/2025	09/02/2025	Act. ROAD/82101892
50174387	2 number potholes on roundabout (RD: CW Pothole)	Outside McDonalds	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	06/02/2025	09/02/2025	Act. ROAD/82101893
50174842	1 pothole (RD: CW Pothole)	See photo and pin point for location	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	11/02/2025	16/02/2025	Act. ROAD/82102248
50174843	1 pothole (RD: CW Pothole)	On approach to roundabout	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	11/02/2025	16/02/2025	Act. ROAD/82102249
50175375	1 number pothole (RD: CW Pothole)	At Lampost number NAW39	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	19/02/2025	20/02/2025	Act. ROAD/82102735
50175598	3 number potholes (RD: CW Pothole)	On roundabout at pets at home	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	21/02/2025	03/03/2025	Act. ROAD/82102901
50175791	2 number potholes (RD: CW Pothole)	Outside number 20	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	24/02/2025	03/03/2025	Act. ROAD/82103087

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
Asset: 1.00		Asset - Locn.: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel		Feature Type: Road Asset		Area: North East Locality	
50176782	1 number pothole (RD: CW Pothole)	Under bridge At Lampost number NAW60	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	12/03/2025	13/03/2025	Act. ROAD/82103881
50178305	x5 patches as marked Approx 1.5x2m .5x1.5m 0.25x1m 0.25x0.25m .5mx1m (RD: FW HRA Cracked/Broken)	At fort kinnaird east bus stop	RD: Cat 3 - 60 Day	Job Committed	08/04/2025	01/07/2025	Est. ROAD/82104944
50179875	1 number pothole at manhole cover (RD: CW Pothole)	Under bypass heading to the fort	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	13/05/2025	15/05/2025	Act. ROAD/82106010
50180334	1 number pothole (RD: CW Pothole)	Opposite number 9	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	26/05/2025	27/05/2025	Act. ROAD/82106330
50182933	1 number pot before roundabout (RD: CW Pothole)	just passed Lampost number NAW50	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	22/07/2025	22/07/2025	Act. ROAD/82107969
50185123	1no pothole (RD: CW Pothole)	Outside Safestore	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	02/10/2025	03/10/2025	Act. ROAD/82109340
50185463	1 number pothole (RD: CW Pothole)	At roundabout before you turn left for B&M	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	10/10/2025	14/10/2025	Act. ROAD/82109585
50186888	1 number pothole (RD: CW Pothole)	Just before the bridge of the A1 heading towards Musselburgh	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	13/11/2025	15/11/2025	Act. ROAD/82110453
50187312	2 number potholes (RD: CW Pothole)	On roundabout heading to pets at home	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	24/11/2025	02/12/2025	Act. ROAD/82110763
50187962	1 number pothole (RD: CW Pothole)	outside Majestic Wine	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	03/12/2025	04/12/2025	Act. ROAD/82111243
50188050	1 number pothole (RD: CW Pothole)	At Lampost number NAW50	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	04/12/2025	05/12/2025	Act. ROAD/82111316
50188168	1 number pothole (RD: CW Pothole)	Outside Majestic Wine	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	08/12/2025	10/12/2025	Act. ROAD/82111412
50188169	3 number potholes (RD: CW Pothole)	Outside Wholesale Domestic Bathrooms	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	08/12/2025	10/12/2025	Act. ROAD/82111413
50188256	1 number pothole (RD: CW Pothole)	Just passed Lampost number NAW41	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	11/12/2025	12/12/2025	Act. ROAD/82111482
50188258	3 number potholes (RD: CW Pothole)	Outside Pets at home	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	11/12/2025	12/12/2025	Act. ROAD/82111484
50188655	1 number pothole (RD: CW Pothole)	At Lampost number NAW48	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	18/12/2025	18/12/2025	Act. ROAD/82111781
50188708	1no pothole (RD: CW Pothole)	On the roundabout outside Pets at Home	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	19/12/2025	06/01/2026	Act. ROAD/82111818
50189379	2 number pothole (RD: CW Pothole)	Just past lamppost number NAW05	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	09/01/2026	14/01/2026	Act. ROAD/82112388
50189380	2 number pothole on roundabout (RD: CW Pothole)	Outside pets at home	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	09/01/2026	12/01/2026	Act. ROAD/82112389
50189449	1 number pothole as you leave roundabout (RD: CW Pothole)	At Lampost number NAW44	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	12/01/2026	12/01/2026	Act. ROAD/82112453

Site History Report

Effective: 17/11/2024 to 13/04/2026
Service: Roads General
Site: Newcraighall Road (7906128)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
Asset: 1.00		Asset - Locn.: Ward 17 - From The Wisp to southbound on-ramp to A1 Mussel		Feature Type: Road Asset		Area: North East Locality	
50189891	1 number pothole (RD: CW Pothole)	Just passed Lampost number NAW52	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	19/01/2026	20/01/2026	Act. ROAD/82112796
50189895	3 number potholes on roundabout (RD: CW Pothole)	Opposite pets at home	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	19/01/2026	20/01/2026	Act. ROAD/82112799
50190327	2 number pothole (RD: CW Pothole)	oppisite pets at home	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	26/01/2026	26/01/2026	Act. ROAD/82113149
50190328	1 number pothole (RD: CW Pothole)	Opposite Majestic Wine	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	26/01/2026	26/01/2026	Act. ROAD/82113150
50190450	1no pothole (RD: CW Pothole)	Near lamppost naw51	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	27/01/2026	02/02/2026	Act. ROAD/82113254
50190922	2 number potholes (RD: CW Pothole)	At pets at home	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	02/02/2026	04/02/2026	Act. ROAD/82113624
50190923	Cw cracked and broken on roundabout permanent patch required approx 6m x 2m (RD: CW Cracked/Broken)	Outside Pets at home	RD: Cat 3 - 60 Day	Job Committed	02/02/2026	27/04/2026	Est. ROAD/82113625
50191379	3 number potholes on roundabout (RD: CW Pothole)	Outside Pets at Home	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	09/02/2026	17/02/2026	Act. ROAD/82114008
50191383	2 number potholes (RD: CW Pothole)	At Lampost number NAW44	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	09/02/2026	10/02/2026	Act. ROAD/82114011
50191655	1 number pothole (RD: CW Pothole)	At Lampost number NAW50	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	12/02/2026	12/02/2026	Act. ROAD/82114236
50191997	1 number pothole (RD: CW Pothole)	At Lampost number NAW44	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	16/02/2026	03/03/2026	Act. ROAD/82114509
50193050	1 no pothole (RD: CW Pothole)	Approach to fort kinard from Newcraighall before roundabout	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	02/03/2026	02/03/2026	Act. ROAD/82115437
50194013	2 potholes, (RD: CW Pothole)	At exit to McDonalds	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	17/03/2026	02/04/2026	Act. ROAD/82116192
50194284	1 pothole (RD: CW Pothole)	Exit after McDonalds	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	21/03/2026	26/03/2026	Act. ROAD/82116391
50194613	5 broken slabs (RD: FW Slabs Broken/Missing)	Outside popeyes	RD: Cat 3 - 60 Day	Job Complete	27/03/2026	01/04/2026	Act. ROAD/82116642
50194717	1 no pothole (RD: CW Pothole)	Outside bathroom showroom	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	31/03/2026	02/04/2026	Act. ROAD/82116701