61344 Complaints Request

I would like to know how many complaints the social work dept receives about Advocard and how many are upheld. I would like this information for as many years as you have on record.

We hold records from January 2024 to the present date. In this timeframe, we have received no complaints relating to Advocard.

I would like the same information for all complaints made against The Advice Shop in general.

2017 - 1

2018 - 2

2019 - 0

2020 - 0

2021 - 2

2022 - 0

2023 - 2

2024 - 1

2025 - 2

2026 - 2