

61210 Insurance Requirements for Online-Delivered Education and Tuition Services

The total number of liability claims made against the council, or notified to the council's insurers, arising from the delivery of tuition or education support services by third-party providers where that service was delivered remotely or online.

None.

Of the claims identified above, how many were investigated but ultimately not pursued, with a brief anonymised description of the nature of each such claim.

Not applicable.

The number of claims that resulted in a financial payout or settlement, and the total aggregate value of those payments. Individual case details may be anonymised, but please provide the total number of cases and total value of settlements.

Not applicable.

Please provide the following in respect of your council's minimum insurance requirements imposed on third-party providers of online-delivered tuition or education support services, including but not limited to requirements for Public Liability Insurance and Professional Indemnity Insurance:

Any internal policy documents, risk assessments, procurement guidance, or briefing notes that establish or inform the minimum insurance thresholds required of providers, specifically as they apply to online or remotely delivered services.

Any documentation showing whether your council's insurance thresholds have been specifically reviewed or assessed in the context of online or remotely delivered tuition, as distinct from in-person delivery, including any assessment of whether existing thresholds are appropriate given the nature of remote service delivery (for example, where sessions are recorded and accessible to parents or guardians).

The name or job title of the officer, team, or committee responsible for approving the current insurance threshold requirements as they apply to online service providers, together with the date on which those thresholds were last formally reviewed or approved.

Although guidance on insurance thresholds exists, none specifically apply to online or remotely delivered services. Insurance thresholds are reviewed on a project-to-project risk basis. Service areas require approval from the Corporate Director of the contracting Directorate, where the service manager feels that reduced insurance levels are appropriate for the services being procured.

Any equality impact assessments, supplier impact assessments, SME (Small and Medium Enterprise) accessibility assessments, or market engagement exercises conducted in connection with these insurance requirements, particularly any consideration of the impact on small businesses and micro-enterprises seeking to contract with the council.

Assessments are conducted on a project-by-project basis; however, an example of the considerations on insurance for a project are attached.