

61122 Preventative Pest Control Measures and Compliance

I am writing to request information about preventative pest control measures and compliance oversight at sites for which the Council has responsibility. Please provide the following information:

A description of the preventative measures currently in place to reduce the risk of pest infestations at council-owned or council-managed sites. This should cover the full range of sites under the Council's control, including (but not limited to) housing stock, council offices, depots, public spaces, parks, and any other land or buildings managed by or on behalf of the Council. Please address each category of site, even if only briefly, rather than limiting the response to housing or tenant-facing services.

The Councils Corporate services provide a list of high risk sites that require proactive pest control survey visits on a monthly basis, (These include Schools, offices, parks and green spaces) these surveys identifies and reduces potential pest related risks. The Council Housing stock are not proactively visited by the pest control team however, reports from 3rd parties, Housing officers and tenants are actioned as quickly as possible. Measures that will also reduce the risk of pest infestations include regular waste removal and building maintenance. These preventative actions are not carried out by the Pest Control team, but other internal teams such as waste and housing will carry out their own inspections on a regular basis.

Details of any policies, procedures, guidance, or standard operating procedures used to ensure that pest prevention and control activities comply with:

- a. Relevant legislation (including environmental health and animal welfare requirements)

Pest Control training to ensure knowledge of current relevant legislation, BPCA CRRU, RAMS for each process, BPCA CPD (Compliance training and documentation, provided by the British Pest Control Association)

- b. Any internal council standards or best-practice guidance.

[See attached documentation.](#)

Information on how the Council monitors and ensures compliance with these preventative measures and guidelines, including:

- a. Any inspection, audit, or review processes, including the frequency of such processes, who is responsible for conducting them, and whether any independent or external scrutiny is applied.

Daily monitoring and spot checking of pest control related work carried is reviewed by our Operational support team and Pest Control Team leader. Yearly BSI audits are carried out to review and test documentation and processes. BPCA full member ship (Attached) that includes a pending yearly audit for best practice and compliance by an external body.

b. The role of officers, teams, or contractors in overseeing compliance.

This includes the Pest Control Team leader and NES Senior Management team during an annual management review. The Council internal Health and Safety team which includes audits for the pest control service

c. What action is taken, or what escalation process exists, where non-compliance or a failure of preventative measures is identified.

Any corrective action required that is identified during any of the processes mentioned and recorded via an audit process are escalated to the Senior management team whilst being implemented by the relevant officers and managers. Some preventative measures are not the remit or responsibility of the pest control team to track or implement i.e. building maintenance and or waste related issues.

Where pest control services are delivered by external contractors, please confirm:

a. What policies or codes of practice relating to prevention and control that external contractors are expected to comply with.

b. How the Council assures itself that those requirements are being met.

The Councils Pest Control team does not subcontract works.