

Site History Report

Effective: 22/06/2022 to 22/12/2025
Service: Roads General
Site: Leith Street (7901908)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Site: Leith Street (7901908)

Locality: New Town, Edinburgh, City of Edinburgh

Area: South East Locality

Condition Survey

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
Asset: 1.00	Asset - Locn.: Whole Street			Feature Type: Road Asset			Area: South East Locality	
Batch: 41245827	- Inspection Batch No actionable defects found			Route: Mobile Inspection Strategic				Date: 22/12/2025
Batch: 41245253	- Inspection Batch No actionable defects found			Route: South Mobile Inspection Route				Date: 18/12/2025
Batch: 41245107	- Inspection Batch No actionable defects found			Route: NE_FW1_LeithWalk1				Date: 17/12/2025
Batch: 41244182	- Inspection Batch No actionable defects found			Route: Mobile Inspection Strategic				Date: 11/12/2025
Batch: 41242262	- Inspection Batch No actionable defects found			Route: NE_FW1_LeithWalk1				Date: 20/11/2025
Batch: 41241887	- Inspection Batch No actionable defects found			Route: South Mobile Inspection Route				Date: 18/11/2025
Batch: 41239599	- Inspection Batch No actionable defects found			Route: NE_FW1_LeithWalk1				Date: 22/10/2025
Batch: 41239010	- Inspection Batch No actionable defects found			Route: South Mobile Inspection Route				Date: 16/10/2025
Batch: 41237394	- Inspection Batch No actionable defects found			Route: NE_FW1_LeithWalk1				Date: 25/09/2025
Batch: 41236722	- Inspection Batch No actionable defects found			Route: South Mobile Inspection Route				Date: 12/09/2025
Batch: 41235294	- Inspection Batch			Route: Ad hoc Route				Date: 22/08/2025
42188921	Socket that once supported a sign pole has been left after pole removed This is a deep socket that poses a risk to pedestrians walking on the footway. I've placed a cone over this in the mean time but can someone visit site and make this permanently safe please? Remove the socket, cover with a plate and tar or reinstate the slabs - just whatever is necessary to make it safe Cheers guys	22/08/2025	Greenside Row at junction with Leith Street	RD: Unlit Sign Damaged/Missing	Internal		Committed	50183972
Batch: 41235258	- Inspection Batch No actionable defects found			Route: NE_FW1_LeithWalk1				Date: 21/08/2025

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Asset: 1.00	Asset - Locn.: Whole Street			Feature Type: Road Asset			Area: South East Locality	
Batch: 41234588 - Inspection Batch	No actionable defects found			Route: South Mobile Inspection Route				Date: 12/08/2025
Batch: 41233512 - Inspection Batch	No actionable defects found			Route: NE_FW1_LeithWalk1				Date: 21/07/2025
Batch: 41232693 - Inspection Batch	No actionable defects found			Route: South Mobile Inspection Route				Date: 11/07/2025
Batch: 41231675 - Inspection Batch	No actionable defects found			Route: NE_FW1_LeithWalk1				Date: 24/06/2025
Batch: 41230419 - Inspection Batch	No actionable defects found			Route: South Mobile Inspection Route				Date: 09/06/2025
Batch: 41229392 - Inspection Batch	No actionable defects found			Route: NE_FW1_LeithWalk1				Date: 27/05/2025
Batch: 41227851 - Inspection Batch	No actionable defects found			Route: South Mobile Inspection Route				Date: 07/05/2025
Batch: 41227203 - Inspection Batch	No actionable defects found			Route: NE_FW1_LeithWalk1				Date: 30/04/2025
Batch: 41227036 - Inspection Batch				Route: Ad hoc Route				Date: 29/04/2025
42182451	Noisy manhole	29/04/2025	In the middle of the carriageway outside RU: Utility Apparatus no30		Internal		Uncommitted	50179249
Batch: 41225767 - Inspection Batch	No actionable defects found			Route: South Mobile Inspection Route				Date: 10/04/2025
Batch: 41225132 - Inspection Batch	No actionable defects found			Route: NE_FW1_LeithWalk1				Date: 03/04/2025
Batch: 41225102 - Inspection Batch				Route: Ad hoc Route				Date: 03/04/2025
42180654	TSSE18-7. Replace damaged sign face onto existing poles ensuring the sign is as haggard as possible. Sign in stock.	03/04/2025	On West side on street near stairs into St James Quarter.	RD: Unlit Sign Damaged/Missing	Internal		Committed	50178145
Batch: 41224520 - Inspection Batch	No actionable defects found			Route: Mobile Inspection Strategic				Date: 30/03/2025
Batch: 41223894 - Inspection Batch	No actionable defects found			Route: Mobile Inspection Strategic				Date: 24/03/2025
Batch: 41222941 - Inspection Batch	No actionable defects found			Route: Mobile Inspection Strategic				Date: 16/03/2025
Batch: 41222372 - Inspection Batch	No actionable defects found			Route: South Mobile Inspection Route				Date: 12/03/2025

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Asset: 1.00	Asset - Locn.: Whole Street			Feature Type: Road Asset			Area: South East Locality	
Batch: 41221849	- Inspection Batch No actionable defects found			Route: NE_FW1_LeithWalk1				Date: 07/03/2025
Batch: 41221566	- Inspection Batch No actionable defects found			Route: Mobile Inspection Strategic				Date: 05/03/2025
Batch: 41220984	- Inspection Batch No actionable defects found			Route: Mobile Inspection Strategic				Date: 28/02/2025
Batch: 41219903	- Inspection Batch No actionable defects found			Route: Mobile Inspection Strategic				Date: 20/02/2025
Batch: 41218880	- Inspection Batch No actionable defects found			Route: South Mobile Inspection Route				Date: 12/02/2025
Batch: 41218859	- Inspection Batch No actionable defects found			Route: Mobile Inspection Strategic				Date: 12/02/2025
Batch: 41218289	- Inspection Batch No actionable defects found			Route: NE_FW1_LeithWalk1				Date: 10/02/2025
Batch: 41217002	- Inspection Batch No actionable defects found			Route: Mobile Inspection Strategic				Date: 30/01/2025
Batch: 41215639	- Inspection Batch No actionable defects found			Route: Mobile Inspection Strategic				Date: 20/01/2025
Batch: 41213947	- Inspection Batch No actionable defects found			Route: NE_FW1_LeithWalk1				Date: 10/01/2025
Batch: 41213863	- Inspection Batch No actionable defects found			Route: South Mobile Inspection Route				Date: 10/01/2025
Batch: 41210946	- Inspection Batch No actionable defects found			Route: NE_FW1_LeithWalk1				Date: 13/12/2024
Batch: 41210552	- Inspection Batch No actionable defects found			Route: South Mobile Inspection Route				Date: 11/12/2024
Batch: 41208253	- Inspection Batch No actionable defects found			Route: NE_FW1_LeithWalk1				Date: 19/11/2024
Batch: 41207465	- Inspection Batch No actionable defects found			Route: South Mobile Inspection Route				Date: 12/11/2024
Batch: 41204833	- Inspection Batch No actionable defects found			Route: NE_FW1_LeithWalk1				Date: 22/10/2024
Batch: 41203625	- Inspection Batch			Route: Ad hoc Route				Date: 15/10/2024
42166811	Defective Scottish water cover on cw photos attached	15/10/2024	Leith street city bound opp entrance at bus stop	John Lewis RU: Utility Apparatus	Internal		Uncommitted	50168125

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Asset: 1.00	Asset - Locn.: Whole Street			Feature Type: Road Asset			Area: South East Locality	
Batch: 41203155 - Inspection Batch	No actionable defects found			Route: South Mobile Inspection Route				Date: 11/10/2024
Batch: 41201077 - Inspection Batch	No actionable defects found			Route: NE_FW1_LeithWalk1				Date: 20/09/2024
Batch: 41200399 - Inspection Batch	No actionable defects found			Route: South Mobile Inspection Route				Date: 10/09/2024
Batch: 41199086 - Inspection Batch	No actionable defects found			Route: NE_FW1_LeithWalk1				Date: 20/08/2024
Batch: 41198857 - Inspection Batch	No actionable defects found			Route: South Mobile Inspection Route				Date: 15/08/2024
Batch: 41197207 - Inspection Batch				Route: Ad hoc Route				Date: 22/07/2024
42162234	Men at work sign on lamppost is not required	22/07/2024	Remove men at work warning sign from RD: Unlit Sign Damaged/Missing lamppost next to bus stop outside John Lewis	RD: Unlit Sign Damaged/Missing	Internal		Committed	50164264
Batch: 41197055 - Inspection Batch				Route: NE_FW1_LeithWalk1				Date: 19/07/2024
42162058	Remove the concrete infill and bolts and replace the missing sandstone slabs Sizes are 450x850, 300x700 & 300x770	19/07/2024	At bus stop JD	RD: FW Slabs Broken/Missing	Internal		Committed	50164117
Batch: 41197003 - Inspection Batch	No actionable defects found			Route: South Mobile Inspection Route				Date: 18/07/2024
Batch: 41195143 - Inspection Batch	No actionable defects found			Route: NE_FW1_LeithWalk1				Date: 21/06/2024
Batch: 41194779 - Inspection Batch	No actionable defects found			Route: South Mobile Inspection Route				Date: 18/06/2024
Batch: 41194319 - Inspection Batch				Route: Ad hoc Route				Date: 14/06/2024
42159774	1no broken cut scoutmoor flag needs replaced in manhole lid	14/06/2024	Outside the British Heart Foundation	RD: FW Slabs Broken/Missing	Internal		Committed	50162356
Batch: 41192504 - Inspection Batch	No actionable defects found			Route: NE_FW1_LeithWalk1				Date: 22/05/2024
Batch: 41192354 - Inspection Batch				Route: Ad hoc Route				Date: 20/05/2024
42157640	Defective cover on cw photos attached	20/05/2024	Leith street at John Lewis entrance	RU: Utility Apparatus	Internal		Uncommitted	50160710
Batch: 41191970 - Inspection Batch	No actionable defects found			Route: South Mobile Inspection Route				Date: 14/05/2024
Batch: 41190210 - Inspection Batch	No actionable defects found			Route: NE_FW1_LeithWalk1				Date: 22/04/2024

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Asset:	1.00	Asset - Locn.: Whole Street		Feature Type: Road Asset		Area: South East Locality		
Batch:	41188982 - Inspection Batch			Route: South Mobile Inspection Route			Date:	09/04/2024
	No actionable defects found							
Batch:	41187731 - Inspection Batch			Route: NE_FW1_LeithWalk1			Date:	26/03/2024
	No actionable defects found							
Batch:	41185897 - Inspection Batch			Route: South Mobile Inspection Route			Date:	12/03/2024
	No actionable defects found							
Batch:	41183660 - Inspection Batch			Route: NE_FW1_LeithWalk1			Date:	23/02/2024
	No actionable defects found							
Batch:	41183614 - Inspection Batch			Route: South Mobile Inspection Route			Date:	23/02/2024
	No actionable defects found							
Batch:	41179677 - Inspection Batch			Route: NE_FW1_LeithWalk1			Date:	22/01/2024
	No actionable defects found							
Batch:	41179571 - Inspection Batch			Route: South Mobile Inspection Route			Date:	22/01/2024
	No actionable defects found							
Batch:	41176194 - Inspection Batch			Route: NE_FW1_LeithWalk1			Date:	28/12/2023
	No actionable defects found							
Batch:	41175151 - Inspection Batch			Route: South Mobile Inspection Route			Date:	20/12/2023
	No actionable defects found							
Batch:	41173201 - Inspection Batch			Route: NE_FW1_LeithWalk1			Date:	01/12/2023
	No actionable defects found							
Batch:	41172376 - Inspection Batch			Route: South Mobile Inspection Route			Date:	20/11/2023
	No actionable defects found							
Batch:	41171092 - Inspection Batch			Route: NE_FW1_LeithWalk1			Date:	03/11/2023
	No actionable defects found							
Batch:	41168860 - Inspection Batch			Route: South Mobile Inspection Route			Date:	17/10/2023
	No actionable defects found							
Batch:	41167831 - Inspection Batch			Route: NE_FW1_LeithWalk1			Date:	05/10/2023
	No actionable defects found							
Batch:	41166212 - Inspection Batch			Route: South Mobile Inspection Route			Date:	21/09/2023
	No actionable defects found							
Batch:	41164457 - Inspection Batch			Route: NE_FW1_LeithWalk1			Date:	07/09/2023
	No actionable defects found							
Batch:	41163489 - Inspection Batch			Route: South Mobile Inspection Route			Date:	22/08/2023
	No actionable defects found							
Batch:	41162874 - Inspection Batch			Route: NE_FW1_LeithWalk1			Date:	12/08/2023
	No actionable defects found							

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Asset: 1.00	Asset - Locn.: Whole Street			Feature Type: Road Asset			Area: South East Locality	
Batch: 41162519 - Inspection Batch				Route: Ad hoc Route				Date: 07/08/2023
42133403	Sunken loose and noisy manhole	07/08/2023	On the carriageway opposite John Lewis entrance	RU: Utility Apparatus	Internal		Uncommitted	50140535
Batch: 41161024 - Inspection Batch	No actionable defects found			Route: South Mobile Inspection Route				Date: 17/07/2023
Batch: 41160800 - Inspection Batch	No actionable defects found			Route: NE_FW1_LeithWalk1				Date: 11/07/2023
Batch: 41159520 - Inspection Batch	No actionable defects found			Route: NE_FW1_LeithWalk1				Date: 16/06/2023
Batch: 41159321 - Inspection Batch	No actionable defects found			Route: South Mobile Inspection Route				Date: 14/06/2023
Batch: 41157760 - Inspection Batch	No actionable defects found			Route: NE_FW1_LeithWalk1				Date: 19/05/2023
Batch: 41157718 - Inspection Batch	No actionable defects found			Route: South Mobile Inspection Route				Date: 19/05/2023
Batch: 41156063 - Inspection Batch	No actionable defects found			Route: NE_FW1_LeithWalk1				Date: 28/04/2023
Batch: 41155727 - Inspection Batch	No actionable defects found			Route: South Mobile Inspection Route				Date: 25/04/2023
Batch: 41153733 - Inspection Batch	No actionable defects found			Route: NE_FW1_LeithWalk1				Date: 31/03/2023
Batch: 41153257 - Inspection Batch	No actionable defects found			Route: South Mobile Inspection Route				Date: 27/03/2023
Batch: 41151408 - Inspection Batch	No actionable defects found			Route: NE_FW1_LeithWalk1				Date: 06/03/2023
Batch: 41150427 - Inspection Batch	No actionable defects found			Route: South Mobile Inspection Route				Date: 24/02/2023
Batch: 41148368 - Inspection Batch				Route: Ad hoc Route				Date: 08/02/2023
42117945	Depression in track requires hra overlay	08/02/2023	At the pedestrian crossing outside Noon	RD: CW Pothole	Internal		Committed	50128763
Batch: 41148187 - Inspection Batch	No actionable defects found			Route: NE_FW1_LeithWalk1				Date: 07/02/2023
Batch: 41146463 - Inspection Batch	No actionable defects found			Route: South Mobile Inspection Route				Date: 25/01/2023
Batch: 41142848 - Inspection Batch	No actionable defects found			Route: NE_FW1_LeithWalk1				Date: 09/01/2023

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Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
Asset:	1.00	Asset - Locn.: Whole Street		Feature Type: Road Asset		Area: South East Locality		
Batch:	41140177 - Inspection Batch			Route: South Mobile Inspection Route			Date: 20/12/2022	
	No actionable defects found							
Batch:	41137798 - Inspection Batch			Route: NE_FW1_LeithWalk1			Date: 06/12/2022	
	No actionable defects found							
Batch:	41136854 - Inspection Batch			Route: South Mobile Inspection Route			Date: 28/11/2022	
	No actionable defects found							
Batch:	41136231 - Inspection Batch			Route: Ad hoc Route			Date: 21/11/2022	
42111770	1no pothole	21/11/2022	On the pedestrian crossing at the junction of Waterloo Place	RD: CW Pothole	Internal		Committed	50122721
Batch:	41135413 - Inspection Batch			Route: SE_FW1_LeithSt1			Date: 11/11/2022	
	No actionable defects found							
Batch:	41134583 - Inspection Batch			Route: Ad hoc Route			Date: 01/11/2022	
42110293	1no pothole	01/11/2022	At the junction of Waterloo Place	RD: CW Pothole	Internal		Committed	50121265
Batch:	41134198 - Inspection Batch			Route: South Mobile Inspection Route			Date: 27/10/2022	
	No actionable defects found							
Batch:	41133904 - Inspection Batch			Route: Ad hoc Route			Date: 25/10/2022	
42109484	1no pothole	25/10/2022	At the junction of Waterloo Place	RD: CW Pothole	Internal		Committed	50120721
Batch:	41132473 - Inspection Batch			Route: SE_FW1_LeithSt1			Date: 11/10/2022	
	No actionable defects found							
Batch:	41131749 - Inspection Batch			Route: Ad hoc Route			Date: 29/09/2022	
42107647	Defective manhole	29/09/2022	Leith st south bound outside Lane opp green side row	RU: Utility Apparatus	Internal		Uncommitted	50119252
Batch:	41131632 - Inspection Batch			Route: South Mobile Inspection Route			Date: 26/09/2022	
	No actionable defects found							
Batch:	41131099 - Inspection Batch			Route: SE_FW1_LeithSt1			Date: 14/09/2022	
	No actionable defects found							
Batch:	41129983 - Inspection Batch			Route: South Mobile Inspection Route			Date: 23/08/2022	
	No actionable defects found							
Batch:	41129144 - Inspection Batch			Route: SE_FW1_LeithSt1			Date: 11/08/2022	
	No actionable defects found							
Batch:	41128168 - Inspection Batch			Route: South Mobile Inspection Route			Date: 25/07/2022	
	No actionable defects found							
Batch:	41127285 - Inspection Batch			Route: SE_FW1_LeithSt1			Date: 11/07/2022	
	No actionable defects found							

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Customer Services

Enquiry No.: 34008487 **Logged by:** [REDACTED] **on:** 06/05/2024 09:50
Service: Roads General **Subject:** Drainage: General Enquiry **Classification:** General Enquiry
Desc.: water flowing downhill from a cast iron grill in the pavement on Leith Street, at the junction with Calton Road . please see pic attached.
Location: Leith Street **Contact:**

Enquiry No.: 34005791 **Logged by:** [REDACTED] **on:** 20/09/2022 08:48
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.: Pedestrian crossing outside John Lewis (leith street) is degrading at both ends of the new paving and the bricks are now actively loose and wobbling as the cars drive over them.
Location: Leith street **Contact:** e137

Enquiry No.: 31603061 **Logged by:** [REDACTED] **on:** 20/12/2023 08:05
Service: Roads General **Subject:** Traffic Sign:Defective/Damaged **Classification:** Request for service
Desc.: At the roundabout on Leith Street/Picardy Place near the front of the Omni Centre, the system of lanes is very confusing. The road markings stating the directions of each lane have almost completely faded away and are impossible to see in dark wet weather or when obscured by queueing traffic (which is the case most of the time). Also, the sign which states the direction of each lane is partially missing. The bottom half seems to have fallen off a while ago and not been replaced. I regularly see a lot of road rage and dangerous lane changing by confused drivers at this particular area. How are road users supposed to know which lane to be in if there are no legible markings or proper signage?
Location: Leith Street/Picardy Place **Contact:**

Enquiry No.: 2048233 **Logged by:** Verint CRM Connector **on:** 24/11/2025 19:57
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: On multiple lamp posts on pavements along Leith Street and Piccardy Place. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2023188 **Logged by:** Verint CRM Connector **on:** 03/10/2025 14:19
Service: Roads General **Subject:** Traffic Sign:Defective/Damaged **Classification:** Request for service
Desc.: What type of sign is it? Road sign problem, type unlit Two no right turn signs onto another road
Location: At the top of Calton Road junction with Leith Street .No right turn from Calton Road onto Leith Street . as I regularly use Leith Street for work approximately 95% of all vehicles coming from Calton Road take a right turn onto Leith Street which lead to added congestion on Leith street even more so at peak travelling times , which in turn causes significant problems for the local bus service to run late . As well as backing up traffic all the way to the whole junction at the east end of the city **Contact:**

Enquiry No.: 2021139 **Logged by:** Verint CRM Connector **on:** 29/09/2025 20:09
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: There is a channel drain that runs from the side of Carlton Square down past Omni Centre and between the two buildings there is a lamp post and there is a section of the channel drain where the drain grate has broken away so no longer sits flush with the path. **Contact:**

I'm reporting because I lost my footing on this area on 15th September and fractured my ankle as a result. I've only been able to take pictures today.

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

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Customer Services

Enquiry No.: 1999663 **Logged by:** Verint CRM Connector **on:** 19/08/2025 20:20
Service: Roads General **Subject:** Traffic Sign: General Enquiry **Classification:** Customer Emergency
Desc.:

Location: Last August 17th, around 5:59PM, I fell into an open sewer hole along the road of Leith Street, Greenside Row because there were no hazard signs or proper safety measures in the area. I am writing to raise a serious concern as this is a gross negligence that posed a significant danger to my safety and can potentially put others at risk. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset
Job Number: 50183972 **Defect Number:** 42188921

Enquiry No.: 1974721 **Logged by:** Verint CRM Connector **on:** 08/07/2025 05:50
Service: Roads General **Subject:** Public Utilities: General **Classification:** Request for service
Desc.:

Location: Drain sunken - Picture to polling to upload **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1972525 **Logged by:** Verint CRM Connector **on:** 02/07/2025 22:49
Service: Roads General **Subject:** Public Utilities: General **Classification:** Request for service
Desc.:

Location: On the east carriageway just up from the Cinema complex. the John Lewis entrance opposite. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1972279 **Logged by:** Verint CRM Connector **on:** 02/07/2025 14:20
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:

Location: The traffic lights going down the road. I have sat here (BHF Office) are witnessed 3 people fall today. When at traffic lights when it rains its becomes so slippy - I am waiting on a car coming round the bend at the same time. We have witnessed so many times this had happened. Whatever non slippy surface have - clearly has not worked. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1962511 **Logged by:** Verint CRM Connector **on:** 12/06/2025 16:30
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Pothole in road turning onto Leith Street. Previously repaired but big hole again. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1951550 **Logged by:** Verint CRM Connector **on:** 21/05/2025 19:57
Service: Roads General **Subject:** Public Utilities: General **Classification:** Request for service
Desc.:

Location: sunken manhole cover **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

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Enquiry No.: 1936056	Logged by: Verint CRM Connector	on: 20/04/2025 14:46
Service: Roads General	Subject: Road: Defective / Damaged	Classification: Request for service
Desc.:		
Location: The manhole and the road are not aligned. It feels like a trap for a bear to fall in	Contact:	
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset
Job Number: 50179249	Defect Number: 42182451	
Enquiry No.: 1931018	Logged by: Verint CRM Connector	on: 09/04/2025 12:43
Service: Roads General	Subject: Public Utilities: General	Classification: Request for service
Desc.:		
Location: Drain cover support collapsing on Southbound carriageway towards North Bridge.	Contact:	
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset
Enquiry No.: 1916660	Logged by: Verint CRM Connector	on: 11/03/2025 18:07
Service: Roads General	Subject: Public Utilities: General	Classification: Request for service
Desc.:		
Location: SOUTHBOUND sunken SW manhole cover + frame just past crossing	Contact:	
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset
Enquiry No.: 1905255	Logged by: [REDACTED]	on: 18/02/2025 09:04
Service: Roads General	Subject: Road: Defective / Damaged	Classification: Request for service
Desc.: [REDACTED]		
Location: [REDACTED]	Contact:	
Enquiry No.: 1882866	Logged by: Verint CRM Connector	on: 08/01/2025 13:27
Service: Roads General	Subject: Public Utilities: General	Classification: Request for service
Desc.:		
Location: Opposite John Lewis on east carriageway near bus stops. Two sinking manholes covers soon will need expensive resetting as being damaged by heavy buses	Contact:	
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset

Site History Report

Effective: 22/06/2022 to 22/12/2025

Service: Roads General

Site: Leith Street (7901908)

Asset Number: 1.00 to 9.00

Display Action Officer: No

Customer Services

Enquiry No.: 1873553 Logged by: [REDACTED] on: 20/12/2024 08:52

Service: Roads General Subject: Road Safety: General Enquiry Classification: General Enquiry

Desc.: From: <do-not-reply@edinburgh.gov.uk>

Date: Wednesday 18 December 2024 at 19:26:41

To: <customer.care@edinburgh.gov.uk>

Subject: Suggestion from customer submitted using online form Case Ref:101002873479

The suggestion below has been submitted using online form.

This has come from a do-not-reply email address, please respond to customer using email address provided below.

Customer details :

First Name : [REDACTED]

Last Name : [REDACTED]

Email : [REDACTED]

Phone : [REDACTED]

Address: [REDACTED]

Suggestion :

The exit from the service lane at the traffic lights on Leith St is constantly blocked by traffic heading for Leith preventing traffic exiting the St James service road. The junction needs to be covered by a yellow box.

Regards,

The City of Edinburgh Council

Location: Leith Street

Contact:

Enquiry No.: 1865941 Logged by: Verint CRM Connector on: 01/12/2024 21:12

Service: Roads General Subject: Public Utilities: General Classification: Request for service

Desc.:

Location: Three large square drain covers are sunken - one is severely sunken

Contact:

Plot Number: 1.00

Feature Id - Location: Whole Street

Feature Type: Road Asset

Enquiry No.: 1864550 Logged by: Verint CRM Connector on: 28/11/2024 10:34

Service: Roads General Subject: Road: Defective / Damaged Classification: Request for service

Desc.:

Location: Sunken manhole cover in North Lane just before traffic lights

Contact:

Plot Number: 1.00

Feature Id - Location: Whole Street

Feature Type: Road Asset

Enquiry No.: 1853905 Logged by: Verint CRM Connector on: 04/11/2024 15:44

Service: Roads General Subject: Pavement: Damaged / Defective Classification: Request for service

Desc.:

Location: Tripped and broken elbow on textile slabs for the blind

Contact:

Plot Number: 1.00

Feature Id - Location: Whole Street

Feature Type: Road Asset

Enquiry No.: 1853102 Logged by: Verint CRM Connector on: 02/11/2024 16:40

Service: Roads General Subject: Pavement: Damaged / Defective Classification: Request for service

Desc.:

Location: The advertising stand at bus stop JD seems to be loose on the concrete fixing it to the pavement— weight on it causes it to wobble ominously, and I am concerned it will soon fall with risk to life

Contact:

Plot Number: 1.00

Feature Id - Location: Whole Street

Feature Type: Road Asset

Site History Report

Effective: 22/06/2022 to 22/12/2025

Service: Roads General

Site: Leith Street (7901908)

Asset Number: 1.00 to 9.00

Display Action Officer: No

Customer Services

Enquiry No.: 1840714	Logged by: Verint CRM Connector	on: 05/10/2024 13:59	
Service: Roads General	Subject: Covers: Damaged / Defective	Classification: Request for service	
Desc.:			
Location: Manhole cover subsiding	Contact:		
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset	
Job Number: 50168125	Defect Number: 42166811		
Enquiry No.: 1823556	Logged by: Verint CRM Connector	on: 28/08/2024 12:43	
Service: Roads General	Subject: Road: Defective / Damaged	Classification: Request for service	
Desc.:			
Location: In the lane heading down leith street, just before the traffic lights. Collapsed manhole	Contact:		
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset	
Enquiry No.: 1813508	Logged by: Verint CRM Connector	on: 09/08/2024 17:25	
Service: Roads General	Subject: Traffic Sign:Defective/Damaged	Classification: Request for service	
Desc.: Is the graffiti on Council or private property? council. Is the graffiti offensive/racist? No .			
Location: Back of street sign	Contact:		
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset	
Job Number: 50178145	Defect Number: 42180654		
Enquiry No.: 1801658	Logged by: Verint CRM Connector	on: 19/07/2024 17:43	
Service: Roads General	Subject: Traffic Sign:Defective/Damaged	Classification: Request for service	
Desc.: What type of sign is it? Road sign problem, type unlit			
Location: Red triangle roadworks sign on lamp post near John Lewis entrance. Not required. Was covered in black plastic for many months, but this has blown off Sign redundant	Contact:		
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset	
Job Number: 50164264	Defect Number: 42162234		
Enquiry No.: 1789744	Logged by: Verint CRM Connector	on: 29/06/2024 08:54	
Service: Roads General	Subject: Road: Defective / Damaged	Classification: Request for service	
Desc.:			
Location: The crossing over Leith Street to St Mary's Cathedral whilst on route to St James Quarter. There are 2 large patches of tarmac/road which are dangerous. As soon as I stepped off the pavement I fell as my foot went straight into the uneven road - luckily I've come away with just bruising to my knee and a sore ankle but this is dangerous! It was not safe to take a picture as that's a very busy location.	Contact:		
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset	
Enquiry No.: 1780077	Logged by: Verint CRM Connector	on: 13/06/2024 13:25	
Service: Roads General	Subject: Pavement: Damaged / Defective	Classification: Request for service	
Desc.:			
Location: A man hole cover is broken Loads of people are tripping over it. It rights outside the BHF Scotland	Contact:		
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset	
Job Number: 50162356	Defect Number: 42159774		

Site History Report

Effective: 22/06/2022 to 22/12/2025

Service: Roads General

Site: Leith Street (7901908)

Asset Number: 1.00 to 9.00

Display Action Officer: No

Customer Services

Enquiry No.: 1752086 **Logged by:** Verint CRM Connector **on:** 11/05/2024 19:15
Service: Roads General **Subject:** Public Utilities: General **Classification:** Request for service
Desc.:
Location: ANOTHER FAILING MANHOLE **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset
Job Number: 50160710 **Defect Number:** 42157640

Enquiry No.: 1704536 **Logged by:** Verint CRM Connector **on:** 22/02/2024 11:38
Service: Roads General **Subject:** Road Markings: Defective **Classification:** Request for service
Desc.: What type of sign is it? Road sign problem, type unlit
Location: 3 x Lanes outside St Marys Cathedral needs repainting. I stand here every morning before work and every 10 mins there is nearly a bump or accident as the arrows and directions have faded so drivers wary/unsure where to go. Especially the left turning onto York Place & the middle lane to go straight over to Broughton St, this is really dangerous especially as we have so many tourists attempting to drive here too!! **Contact:**

Enquiry No.: 1651259 **Logged by:** [REDACTED] **on:** 27/11/2023 09:36
Service: Roads General **Subject:** Traffic Mgmt: General Enquiry **Classification:** General Enquiry
Desc.: Customers Comment: You want people out of their cars and to either cycle walk or get on the bus!!!! I've been stuck on a bus on Leith street for over half an hour now. Get one of your transport idiots out to sort out the junction outside the Omni centre. You'll never see me on a bus in Edinburgh again, even although you hate cars for me I'll be in my car all day long after this experience. We elect you to work for us not against us just remember that. **Contact:**

Enquiry No.: 1632731 **Logged by:** Verint CRM Connector **on:** 24/10/2023 17:13
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: The surface has been removed at a sharp edge for over a week now and I almost came off my bike due to the height of the step up. It's very unsafe cycling and a sloped ramp, slanted cut to the road edge provided. MARTONE, 1 WATERLOO PLACE, NEW TOWN, EDINBURGH, EH1 3BG **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1604600 **Logged by:** Verint CRM Connector **on:** 27/08/2023 20:34
Service: Roads General **Subject:** Traffic Sign:Defective/Damaged **Classification:** Request for service
Desc.: What type of sign is it? Road sign problem, type unlit
Location: The 'no right turn' signs at the top of Calton Road, going onto Leith Street, are ambiguous. It is not clear whether they forbid drivers turning right onto Calton Hill, or right onto Leith Street, or both. **Contact:**

Enquiry No.: 1604164 **Logged by:** [REDACTED] **on:** 26/08/2023 14:22
Service: Roads General **Subject:** Street Furniture: Defective **Classification:** Request for service
Desc.: bus shelter - end panel is flapping in the wind
Location: leith street - heading to Princes St **Contact:**

Site History Report

Effective: 22/06/2022 to 22/12/2025

Service: Roads General

Site: Leith Street (7901908)

Asset Number: 1.00 to 9.00

Display Action Officer: No

Customer Services

Enquiry No.: 1572759 **Logged by:** Verint CRM Connector **on:** 27/06/2023 13:34
Service: Roads General **Subject:** Road Safety: General Enquiry **Classification:** Request for service
Desc.:

Location: At the exit point of St James Quarter service yard there is no yellow chevron box which allows traffic coming down Leith street to block the exit meaning no cars can exit the St James quarter. There is a yellow box on the other side of the road at the top of Greenside row so i was wondering if this can be extended to the other side. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1553891 **Logged by:** Verint CRM Connector **on:** 20/05/2023 15:01
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Lanes are not appropriate and don't work. Combining the lane for Broughton st and Leith walk causing people trying to change lanes suddenly and causing back up all the way down Leith walk while that lane sits empty as the queue is also for Leith and cars cannot see where to go. I see people almost hitting other cars multiple times a day, I see road rage and going through red lights every day as It's sign posted poorly and lanes done incorrectly. Its dangerous **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1550044 **Logged by:** [REDACTED] **on:** 11/05/2023 23:13
Service: Roads General **Subject:** Roadworks: General Enquiry **Classification:** General Enquiry
Desc.: Can you please fix the pot holes where the lamp posts have been removed on the Leith Cycle path
Location: **Contact:**

Enquiry No.: 1545151 **Logged by:** [REDACTED] **on:** 01/05/2023 09:43
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.: 1500x150x75mm trench
Location: at lights heading north from Leith Street to Broughton Street at the surface change to the tram alignment. **Contact:**

Enquiry No.: 1531144 **Logged by:** Verint CRM Connector **on:** 31/03/2023 13:48
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Road surface is cracking and has sunk. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1511318 **Logged by:** Verint CRM Connector **on:** 17/02/2023 11:53
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: TRAFFIC LIGHTS NOT IN OPERATION AT MULTI JUNCTION AT NORTH BRIDGE **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Site History Report

Effective: 22/06/2022 to 22/12/2025
Service: Roads General
Site: Leith Street (7901908)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 1498430 **Logged by:** Verint CRM Connector **on:** 24/01/2023 13:50
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Road sunken **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1493844 **Logged by:** Verint CRM Connector **on:** 16/01/2023 20:53
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Large strip of tarmac broken up and sinking in front of an area that was recently patched up. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1450763 **Logged by:** Verint CRM Connector **on:** 25/10/2022 14:14
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Reporting a large pothole that is affecting busses as they go through this junction. It is just where Leith Street turns into Princes Street. Caller asks if this can be inspected asap and covered in the first instance, due to it's size **Contact:**

Enquiry No.: 1450762 **Logged by:** Verint CRM Connector **on:** 25/10/2022 14:14
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Huge pothole and road disintegration **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1449739 **Logged by:** [REDACTED] **on:** 23/10/2022 12:12
Service: Roads General **Subject:** Public Utilities: General **Classification:** Request for service
Desc.: Very large potentially hazardous pothole forming on the corner of leith street and princes street needs fixing.
Location: corner of leith street and princes street **Contact:**

Enquiry No.: 1440891 **Logged by:** Verint CRM Connector **on:** 03/10/2022 18:25
Service: Roads General **Subject:** Public Utilities: General **Classification:** Request for service
Desc.:
Location: At the top of the junction on leith street there is a large portion of broken road. The photo doesn't do it justice. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1440248 **Logged by:** Verint CRM Connector **on:** 02/10/2022 14:31
Service: Roads General **Subject:** Public Utilities: General **Classification:** Request for service
Desc.:
Location: Manhole cover completely detached. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1440191 **Logged by:** Gillian Buchanan **on:** 02/10/2022 11:31
Service: Roads General **Subject:** Public Utilities: General **Classification:** Request for service
Desc.: sunken manhole on Leith street outside starbucks city bound, opposite John Lewis on the road. RO02
Location: sunken manhole on Leith street outside starbucks city bound, opposite John Lewis on the road. RO02 **Contact:**

Site History Report

Effective: 22/06/2022 to 22/12/2025
Service: Roads General
Site: Leith Street (7901908)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 1438913 **Logged by:** Verint CRM Connector **on:** 29/09/2022 11:20
Service: Roads General **Subject:** Public Utilities: General **Classification:** Request for service
Desc.:
Location: Collapsing man hole cover **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1438484 **Logged by:** Verint CRM Connector **on:** 28/09/2022 15:30
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: 101001494111 Incident No. aTook some photos this morning. **Contact:**
 Regards
 Finlay Cluness

Enquiry No.: 1438038 **Logged by:** Verint CRM Connector **on:** 27/09/2022 16:28
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pedestrian Crossing John Lewis Main Store Entrance.Bottom of Leith Street. Retention sets loosening and breaking up and becoming worse with every passing traffic. **Contact:**

Enquiry No.: 1436357 **Logged by:** Verint CRM Connector **on:** 24/09/2022 09:47
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Area around manhole cover is breaking up and has formed a gap between the metal work and road surface. The drain cover also rocks when traffic rolls over it. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Job Number: 50119252 **Defect Number:** 42107647
Enquiry No.: 1433444 **Logged by:** [REDACTED] **on:** 18/09/2022 16:47
Service: Roads General **Subject:** Public Utilities: General **Classification:** Request for service
Desc.: manhole cover leith street near to greenside place Police incident 1720 19/09/2022
Location: Leith Street near to Greenside Place **Contact:**

Enquiry No.: 1422399 **Logged by:** Verint CRM Connector **on:** 12/08/2022 17:25
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: Bike parking racks, outside Access Point, put out of use by festival advertising. (The racks on nearby Waterloo Place were overflowing earlier this week.) **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
	Asset: 1.00	Asset - Locn.: Whole Street		Feature Type: Road Asset		Area: South East Locality	
50119252	Defective manhole (RU: Utility Apparatus)	Leith st south bound outside Lane opp green side row	RU: Fail Med.Risk (Apparatus)	Job Complete	29/09/2022	29/09/2022	Act.
50120721	1no pothole (RD: CW Pothole)	At the junction of Waterloo Place	RD: Cat 1 - 24 Hours	Job Complete	25/10/2022	26/10/2022	Act. ROAD/82067869
50121265	1no pothole (RD: CW Pothole)	At the junction of Waterloo Place	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	01/11/2022	08/11/2022	Act. ROAD/82068098

Site History Report

Effective: 22/06/2022 to 22/12/2025

Service: Roads General

Site: Leith Street (7901908)

Asset Number: 1.00 to 9.00

Display Action Officer: No

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
	Asset: 1.00	Asset - Locn.: Whole Street		Feature Type: Road Asset		Area: South East Locality	
50122721	1no pothole (RD: CW Pothole)	On the pedestrian crossing at the junction of Waterloo Place	RD: Cat 1 - 24 Hours	RD: Made Safe Job Complete	21/11/2022	21/11/2022	Act. ROAD/82068698
50128763	Depression in track requires hra overlay (RD: CW Pothole)	At the pedestrian crossing outside Noon	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	08/02/2023	13/02/2023	Act. ROAD/82072527
50140535	Sunken loose and noisy manhole (RU: Utility Apparatus)	On the carriageway opposite John Lewis entrance	RU: Fail Med.Risk (Apparatus)	Job Complete	07/08/2023	07/08/2023	Act.
50160710	Defective cover on cw photos attached (RU: Utility Apparatus)	Leith street at John Lewis entrance	RU: Fail Med.Risk (Apparatus)	Job Complete	20/05/2024	22/05/2024	Act.
50162356	1no broken cut scoutmoor flag needs replaced in manhole lid (RD: FW Slabs Broken/Missing)	Outside the British Heart Foundation	RD: Cat 2 - 5 Day	Job Complete	14/06/2024	17/06/2024	Act. ROAD/82093829
50164117	Remove the concrete infill and bolts and replace the missing sandstone slabs	At bus stop JD	RD: Cat 3 - 60 Day	Job Complete	19/07/2024	24/07/2024	Act. ROAD/82094843
	Sizes are 450x850, 300x700 & 300x770 (RD: FW Slabs Broken/Missing)						
50164264	Men at work sign on lamppost is not required (RD: Unlit Sign Damaged/Missing)	Remove men at work warning sign from lamppost next to bus stop outside John Lewis	RD: Cat 3 - 60 Day	Job Complete	22/07/2024	26/07/2024	Act. ROAD/82094910
50168125	Defective Scottish water cover on cw photos attached (RU: Utility Apparatus)	Leith street city bound opp John Lewis entrance at bus stop	RU: Fail Med.Risk (Apparatus)	Job Complete	15/10/2024	16/10/2024	Act.
50178145	TSSE18-7. Replace damaged sign face onto existing poles ensuring the sign is as haggard as possible. Sign in stock. (RD: Unlit Sign Damaged/Missing)	On West side on street near stairs into St James Quarter.	RD: Cat 3 - 60 Day	Job Complete	03/04/2025	24/04/2025	Act. ROAD/82104833
50179249	Noisy manhole (RU: Utility Apparatus)	In the middle of the carriageway outside no30	RU: Fail Low Risk	Job Complete	29/04/2025	29/04/2025	Act.