

## 60958 Temporary Accommodation

I am writing to request the following information:

### Use of temporary accommodation

For each of the following financial years – 2015/16, 2016/17, 2017/18, 2018/19, 2019/20, 2020/21, 2021/22, 2022/23, 2023/24, 2024/25 and 2025/26 - please provide:

- a. The total number of temporary accommodation placements or bookings made.
- b. Of these, the total number of placements or bookings made with private providers\*.
- c. The total number of private providers of temporary accommodation that the council made payments to.

Please refer to the table and notes below.

	Number of Temporary Accommodation Placements	Number with Private Providers	Number of Private Providers
2015-16	7,927	5,208	55
2016-17	7,301	5,078	52
2017-18	7,136	5,377	77
2018-19	6,301	4,323	59
2019-20	7,011	4,928	70
2020-21	5,342	3,931	92
2021-22	6,539	4,802	85
2022-23	6,987	5,155	89
2023-24	7,887	6,239	87
2024-25	10,068	7,950	106
2025-26	6,991	4,203	94

Please note there are a few anomalies:

- 2020-21 – Due to Covid, there were fewer placements as there were fewer presentations and less movement between Temporary Accommodation placements. It is also the year that we migrated databases, so there may have been tenancies that were not recorded in that change-over week.
- 2024-25 – A significant number of households were booked out of non-compliant HMO accommodation in November and placed in alternative accommodation. Since then, we have had less of a reliance on B&Bs/Shared Houses, so households have generally been moved less often whilst staying in Temporary Accommodation.

d. The total amount paid by the council to private providers of temporary accommodation.

\*Private Providers - I mean accommodation provided and managed by a private person/company.

Please include B&B's and hotels as separate figures.

Please refer to the table below.

Financial Year	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24	2024/25
Total Paid	7,500,223	8,523,565	10,614,261	14,877,367	19,638,881	23,306,145	39,001,630	43,242,351	48,378,016	51,195,079	55,356,863

We are unable to split these figures into B&Bs and Hotels.

### Costs

For the financial year 2025/26, please provide:

a. The average monthly cost of temporary accommodation per household, and please provide this separately for:

- Accommodation provided by private sector providers
- Accommodation owned or managed by the council

We are unable to provide the information requested because it is not held by the Council.

We are unable to provide the averages in relation to 2025/26 as the Financial Year is yet to be closed and audited.

We hold averages in relation to budgeted values for 2025/26.

b. The average monthly amount charged to residents for utilities and/or service charges in private sector temporary accommodation, where these costs are charged in addition to the accommodation cost covered by the local authority.

For Private Sector Temporary Accommodation, the weekly service charge is £19 and the average monthly cost for Utilities/Service charge for 2025/26 was £82.33.

### **Largest private providers**

Please provide the following information for the three private providers that received the highest total payments from the council for temporary accommodation in 2025/26:

- Provider name
- Total amount paid to each provider
- The number of accommodation sites operated by each provider
- A breakdown of the types of accommodation used (for example, number of hostel placements, B&B placements, nightly paid accommodation, or other categories, where recorded)
- The average monthly charge per placement (or equivalent measure of cost) for each provider

The detailed information requested in relation to these Temporary Accommodation providers is withheld due to commercial sensitivity.