

60914 Parking Enforcement Ward 11.

What is the average time it takes a parking attendant to respond to an illegal parking report made through the council website online reporting facility?

Information not held.

How is the effectiveness of the online reporting facility monitored?

This is monitored and discussed in the weekly contract meetings for the Council's Decriminalised Parking Enforcement contract and through contract Key Performance Indicators.

How are ward councillors kept up-to-date with the effectiveness of parking enforcement measures in the area?

Enforcement data is available on the Council's website and formal reports, and Business Bulletins are provided to the Transport and Environment Committee as required. Ward Councillors can also request information directly from officers.