

60758 Duddingston Primary School Complaints

The number of complaints made to the council (or anyone in the council) relating to Duddingston Primary School by teachers and parents / carers in each of the last 5 years. If possible, a summary of the issues / topics raised would be helpful.

2021-2022 - 5 stage 1 complaints and 1 stage 2 complaint

2022-2023 - 23 stage 1 complaints and 1 stage 2 complaint

2023-2024 - 7 stage 1 complaints and 3 stage 2 complaints

2024-2025 - 8 stage 1 complaints and 0 stage 2 complaints

2025-2026 - 4 stage 1 complaints and 4 stage 2 complaints

The complaints received related to health and safety, support to children with Additional Support Needs, bullying, staff attitude and actions, procedure and practice and Child Protection.