

60645 Care Waiting Times

Please provide the following information for each of 2024/25 and 2025/26 to date:

The median time (in days) taken to assess a referral made to adult social services for an assessment of needs. Please include new referrals as well as re-assessment of existing clients.

2024/25 – 15

2025/26 - 14

The single longest wait (in days) taken to assess an individual after a referral to adult social services. Please include new referrals as well as reassessments. This should include any support package, whether delivered directly by social services or commissioned by them in any other way.

2024/25 – 630 days

2025/26 – 279 days

The median time (in days) taken between the completion of assessment and the start of a service identified within their care and support. Please include new referrals as well as re-assessment of existing clients.

2024/25 – 61 days

2025/26 – 46 days

The single longest wait (in days) between the completion of assessment and the start of a service identified within their care and support. This should include any support package, whether delivered directly by social services or commissioned by them in any other way.

2024/25 – 645 days

2025/26 – 326 days

The number of people who have died awaiting the start of an initial package of social care in 2025/26. 205/26

We may only be aware of the package of care no longer being required for various reasons like the individual having been admitted to hospital, moved with family, made other arrangements, or have died. Therefore, we are unable to say how many people have died waiting for a package of care.