

From: [REDACTED]@edinburgh.gov.uk

Sent on: Wednesday, July 9, 2025 6:53:04 PM

To: [REDACTED]@edinburgh.gov.uk

Subject: permits

Attachments: Road Excavation Permit Application RX2542168.msg (116.5 KB), Road Excavation Permit Application RX2542333.msg (111 KB), Section 58 Permit Application R2542597.msg (111 KB), Road Excavation Permit Application RX2542642.msg (110.5 KB), Section 109 Permit Application S1092542727.msg (110 KB), Section 58 Permit Application R2542202.msg (110.5 KB), Road Excavation Permit Application RX2542517.msg (110 KB), Section 109 Permit Application S1092542004.msg (111 KB), Section 109 Permit Application S1092542701.msg (110 KB), Road Excavation Permit Application RX2542662.msg (124 KB)

Regards

[REDACTED] | Road Works Co-ordination ? North West Area | Citywide Networks | Network Management & Enforcement | Operational Services | Place | The City of Edinburgh Council | [REDACTED]@edinburgh.gov.uk



From: [redacted]@edinburgh.gov.uk
Sent on: Thursday, July 24, 2025 3:29:12 PM
To: [redacted]@jlesgroup.com ; [redacted]@edinburgh.gov.uk
CC: [redacted]@jlesgroup.com
Subject: Re: Clufflat Brae road closure

[redacted]

My colleague [redacted] is processing the TTR0 but is off until Monday and he can give an update then.

[redacted]

From: [redacted]
Sent: Thursday, July 24, 2025 4:27:38 PM
To: [redacted]
Cc: [redacted]
Subject: Clufflat Brae road closure

External email

Good afternoon,
I just wanted to see if there are any updates on our permit application
Kind regards

[redacted]
Project Engineer

Direct Dial: [redacted]

JLES Scotland Limited

Suite 30, Arx House, 9 James Watt Avenue, East Kilbride, G75 0QD

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From: [redacted]
Sent: 10 July 2025 15:55
To: [redacted]
Cc: [redacted]
Subject: Clufflat Brae road closure

Hi [redacted]
Thanks for confirming the below. Please see the TM plan attached
Kind regards

[redacted]
Project Engineer

Direct Dial: [redacted]

JLES Scotland Limited

Suite 30, Arx House, 9 James Watt Avenue, East Kilbride, G75 0QD

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From: [redacted]@edinburgh.gov.uk>
Sent: 09 July 2025 15:41
To: [redacted]@ilesgroup.com>
Cc: [redacted]@edinburgh.gov.uk>; [redacted]@jlesgroup.com>
Subject: External:RE: Clufflat Brae - road closure

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Hi [redacted]
Thank you for your email and information provided. I would still need a TM to see where the road closure and parking restrictions would be to process this TTRO
Many thanks

[redacted] I [redacted] I Road Works Co-Ordination I Waverley Court G.3, Edinburgh EH8 8BG
E-mail: [redacted]@edinburgh.gov.uk

From: [redacted]@jlesgroup.com>
Sent: 09 July 2025 15:34
To: [redacted]@edinburgh.gov.uk>
Cc: [redacted]@edinburgh.gov.uk>; [redacted]@jlesgroup.com>
Subject: Clufflat Brae - road closure

Hi [redacted]
Thanks for getting back to me.
I can provide a TM plan; however, please note that the road will be closed from 9:00 AM to 5:00 PM and open outside of these hours. Could you please confirm whether the TM plan is still required based on this information?
Kind regards

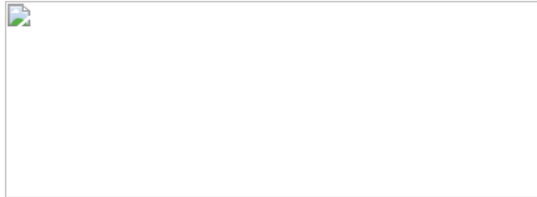
[redacted]
Project Engineer

Direct Dial: [redacted]

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From: [redacted]@edinburgh.gov.uk>
Sent: 09 July 2025 13:30
To: [redacted]@ilesgroup.com>; [redacted]@edinburgh.gov.uk>
Cc: [redacted]@jlesgroup.com>
Subject: RE: External: Clufflat Brae - road closure

Hi [redacted]
Please can you send over the TM plan for this one?
Many thanks

[redacted] I [redacted] I Road Works Co-Ordination I Waverley Court G.3, Edinburgh EH8 8BG
E-mail: [redacted]@edinburgh.gov.uk



From: [redacted]@jlesgroup.com>
Sent: 23 June 2025 13:27
To: [redacted]@edinburgh.gov.uk>
Cc: [redacted]@edinburgh.gov.uk>; [redacted]@jlesgroup.com>
Subject: External: Clufflat Brae - road closure

Good afternoon,
Please see the filled out TTRO form attached.
If you require anything further, please let me know.
Kind regards

[redacted]
Project Engineer

Direct Dial: 0330 165 7990

JLES Scotland Limited

Suite 30, Arx House, 9 James Watt Avenue, East Kilbride, G75 0QD

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From: [redacted] <[redacted]@edinburgh.gov.uk>
Sent: 19 June 2025 14:31
To: [redacted] <[redacted]@cala.co.uk>; [redacted] <[redacted]@jlesgroup.com>
Cc: [redacted] <[redacted]@edinburgh.gov.uk>
Subject: External: Clufflat Brae - road closure

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Hi
I am reviewing your permit and see you may need to close the road, have you applied for a TTRO? If not please get it sent over to us to prepare.
Regards

[redacted] | Road Works Co-Ordination – North West Area | Citywide Networks | Network Management & Enforcement | Operational Services | Place | The City of Edinburgh Council | [redacted] <[redacted]@edinburgh.gov.uk>



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contents to any other person.

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From: [redacted]@edinburgh.gov.uk
Sent on: Monday, August 4, 2025 8:20:32 AM
To: [redacted]@jlesgroup.com
CC: [redacted]@jlesgroup.com ; [redacted]@edinburgh.gov.uk
Subject: RE: Clufflat Brae road closure

Dear [redacted]
Thank you for your email. I apologise I have missed this TTRO. I am unable to process for the date you have requested on the 28 of August 2025. The earliest start date I can now offer is 15th of September 2025. Please can you let me know if this new date is suitable.
Many thanks

[redacted] Roads Inspector | Road Works Co-Ordination | Waverley Court G 3, Edinburgh EH8 8BG
E-mail: [redacted]@edinburgh.gov.uk



From: [redacted]
Sent: 24 July 2025 16:29
To: [redacted]
Cc: [redacted]
Subject: Re: Clufflat Brae road closure

My colleague [redacted] is processing the TTRO but is off until Monday and he can give an update then.

From: [redacted]@jlesgroup.com
Sent: Thursday, July 24, 2025 4:27:38 PM
To: [redacted]@edinburgh.gov.uk ; [redacted]@edinburgh.gov.uk
Cc: [redacted]@jlesgroup.com
Subject: Clufflat Brae road closure

External email

Good afternoon,
I just wanted to see if there are any updates on our permit application.
Kind regards

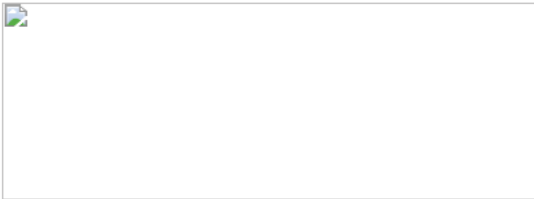
[redacted]
Project Engineer

Direct Dial: [redacted]

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From: [redacted]@jlesgroup.com
Sent: 10 July 2025 15:55
To: [redacted]@edinburgh.gov.uk
Cc: [redacted]@edinburgh.gov.uk ; [redacted]@jlesgroup.com
Subject: Clufflat Brae road closure

Hi [redacted]
Thanks for confirming the below. Please see the TM plan attached.
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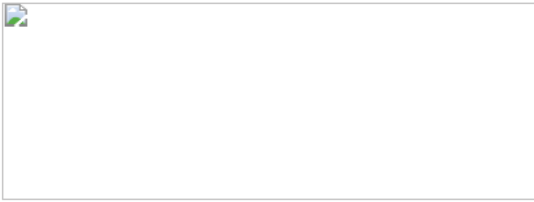
[redacted]
Project Engineer

Direct Dial: [redacted]

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From: [redacted] <[redacted]@edinburgh.gov.uk>
Sent: 09 July 2025 15:41
To: [redacted] <[redacted]@jlesgroup.com>
Cc: [redacted] <[redacted]@edinburgh.gov.uk>; [redacted] <[redacted]@jlesgroup.com>
Subject: External:RE: Clufflat Brae - road closure

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Many thanks

[redacted] I [redacted] I Road Works Co-Ordination I Waverley Court G.3, Edinburgh EH8 8BG
E-mail: [redacted] <[redacted]@edinburgh.gov.uk>



From: [redacted] <[redacted]@jlesgroup.com>
Sent: 09 July 2025 15:34
To: [redacted] <[redacted]@edinburgh.gov.uk>
Cc: [redacted] <[redacted]@edinburgh.gov.uk>; [redacted] <[redacted]@jlesgroup.com>
Subject: Clufflat Brae - road closure

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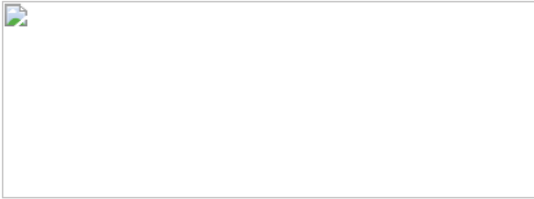
[redacted]
Project Engineer

Direct Dial: [redacted]

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From: [redacted] <[redacted]@edinburgh.gov.uk>
Sent: 09 July 2025 13:30
To: [redacted] <[redacted]@jlesgroup.com>; [redacted] <[redacted]@edinburgh.gov.uk>
Cc: [redacted] <[redacted]@jlesgroup.com>
Subject: RE: External: Clufflat Brae - road closure

Hi [redacted]
Please can you send over the TM plan for this one?
Many thanks

[redacted] I Road Works Co-Ordination I Waverley Court G.3, Edinburgh EH8 8BG

E-mail: [redacted]@edinburgh.gov.uk

Tele [redacted]



From: [redacted]@jlesgroup.com>

Sent: 23 June 2025 13:27

To: [redacted]@edinburgh.gov.uk>

Cc: [redacted]@edinburgh.gov.uk>; [redacted]@jlesgroup.com>

Subject: External: Clufflat Brae - road closure

Good afternoon,

Please see the filled out TTRO form attached.

If you require anything further, please let me know.

Kind regards

[redacted]

Project Engineer

Direct Dial: [redacted]

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From: [redacted]@edinburgh.gov.uk>

Sent: 19 June 2025 14:31

To: [redacted]@cala.co.uk; [redacted]@jlesgroup.com>

Cc: [redacted]@edinburgh.gov.uk>

Subject: External: Clufflat Brae - road closure

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Hi

I am reviewing your permit and see you may need to close the road, have you applied for a TTRO? If not please get it sent over to us to prepare.

Regards

[redacted] | Road Works Co-Ordination – North West Area | Citywide Networks | Network Management & Enforcement | Operational Services | Place | The City of Edinburgh Council | [redacted]@edinburgh.gov.uk



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From: [redacted]@edinburgh.gov.uk
Sent on: Wednesday, July 9, 2025 2:40:37 PM
To: [redacted]@jlesgroup.com
CC: [redacted]@edinburgh.gov.uk ; [redacted]@jlesgroup.com
Subject: RE: Clufflat Brae road closure

Hi [redacted]
Thank you for your email and information provided. I would still need a TM to see where the road closure and parking restrictions would be to process this TTRO.
Many thanks

[redacted] | [redacted] | Road Works Co Ordination | Waverley Court G 3, Edinburgh EH8 8BG

E-mail [redacted]@edinburgh.gov.uk

Tele [redacted]



From: [redacted]
Sent: 09 July 2025 15:34
To: [redacted]
Cc: [redacted]
Subject: Clufflat Brae road closure

External email

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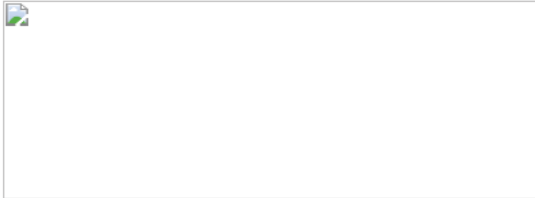
[redacted]
Project Engineer

Direct Dial: [redacted]

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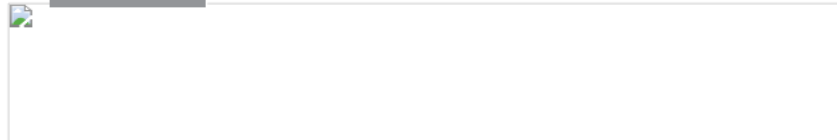
From: [redacted]@edinburgh.gov.uk
Sent: 09 July 2025 13:30
To: [redacted]@jlesgroup.com ; [redacted]@edinburgh.gov.uk
Cc: [redacted]@jlesgroup.com
Subject: RE: External: Clufflat Brae road closure

Hi [redacted]
Please can you send over the TM plan for this one?
Many thanks

[redacted] | Road Works Co Ordination | Waverley Court G 3, Edinburgh EH8 8BG

E-mail [redacted]y@edinburgh.gov.uk

Tele [redacted]



From: [redacted]@jlesgroup.com
Sent: 23 June 2025 13:27
To: [redacted]@edinburgh.gov.uk
Cc: [redacted]@edinburgh.gov.uk ; [redacted]@jlesgroup.com
Subject: External: Clufflat Brae road closure

Good afternoon,
Please see the filled out TTRO form attached

If you require anything further, please let me know.

Kind regards

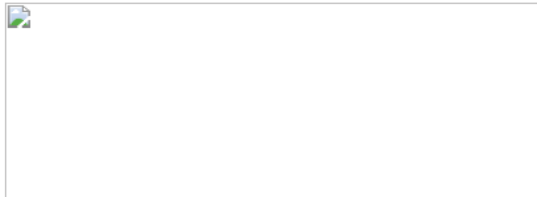
Project Engineer

Direct Dial:

JLES Scotland Limited

Suite 30, Arx House, 9 James Watt Avenue, East Kilbride, G75 0QD

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From: [redacted]@edinburgh.gov.uk>
Sent: 19 June 2025 14:31
To: [redacted]@cala.co.uk; [redacted]@jlesgroup.com>
Cc: [redacted]@edinburgh.gov.uk>
Subject: External: Clufflat Brae - road closure

You don't often get email from patrick.coogan@edinburgh.gov.uk. [Learn why this is important](#)

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Hi
I am reviewing your permit and see you may need to close the road, have you applied for a TTRO? If not please get it sent over to us to prepare.
Regards

[redacted] | Road Works Co-Ordination – North West Area | Citywide Networks | Network Management & Enforcement | Operational Services | Place | The City of Edinburgh Council | [redacted]@edinburgh.gov.uk



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The Council has endeavoured to scan this eMail message and attachments for computer viruses and will not be liable for any losses incurred by the recipient.

From: [redacted]@edinburgh.gov.uk on behalf of SRWR North West
Sent on: Friday, September 19, 2025 1:24:42 PM
To: [redacted]@edinburgh.gov.uk ; SRWR North West SRWR NorthWest@edinburgh.gov.uk
Subject: RE: NW Registrations 13/09/2025
Attachments: Permits + S109 SRWR Reg Doc 11 09 2025.xlsx (865.38 KB)

Hi [redacted]
That's these all registered. The LA refs are on your spreadsheet attached.
Cheers

[redacted] | Network Management & Enforcement | Transport Senior Administrator
The City of Edinburgh Council
Waverley Court | 4 East Market Street | EDINBURGH | EH8 8BG
Mobile [redacted]

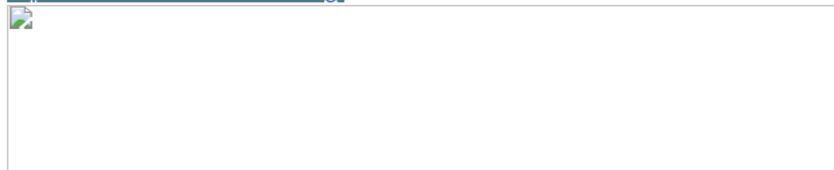
WINTER EMBARGO 2025 Thu 27 Nov ? Mon 5 Jan Incl

Aurora live

<https://aurora.symology.net/SRWRL/Platform/Home/Index/4db7994461bc4ad38de08cda47b43631?button>

Scottish Road Works Register live

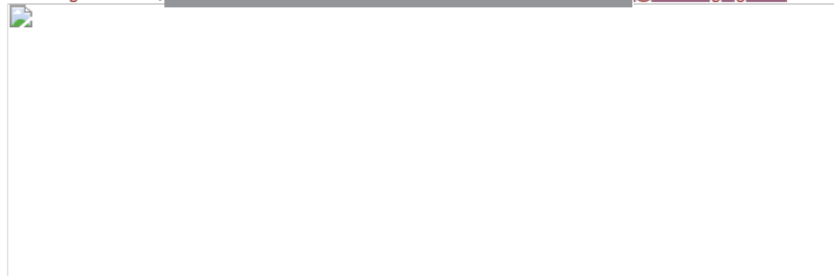
<https://www.roadworksscotland.org/>



From: [redacted]
Sent: 17 September 2025 15:21
To: SRWR North West
Subject: NW Registrations 13/09/2025

Hi
NW Registrations
Regards

[redacted] | Road Works Co-ordination ? North West Area | Citywide Networks | Network Management & Enforcement | Operational Services | Place | The City of
Edinburgh Council | [redacted]@edinburgh.gov.uk



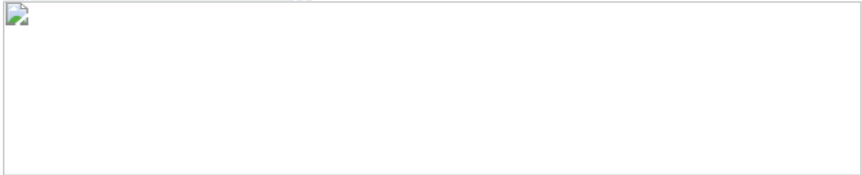
From: [redacted]@edinburgh.gov.uk on behalf of SRWR North West
Sent on: Wednesday, September 17, 2025 3:10:30 PM
To: [redacted]@edinburgh.gov.uk ; SRWR North West SRWR.NorthWest@edinburgh.gov.uk
Subject: RE: NW Registrations 13/09/2025
Attachments: Please complete of Permits + S109 SRWR Reg Doc 11 09 2025.xlsx (871.03 KB)

Hi [redacted]
To allow us to register your permits accurately using Polygon, please can you kindly complete the yellow boxes attached with a description of the C/W element? eg, entire carriageway/ one lane (and which one) etc
Thanks for your assistance,

[redacted] | **Network Management and Enforcement** | Place | The City of Edinburgh Council, Waverley Court | 4 East Market Street
EDINBURGH EH8 8BG |
Working Hours ? Monday to Thursday | 7 am to 5 pm
Annual Leave ? 22 Sept 25

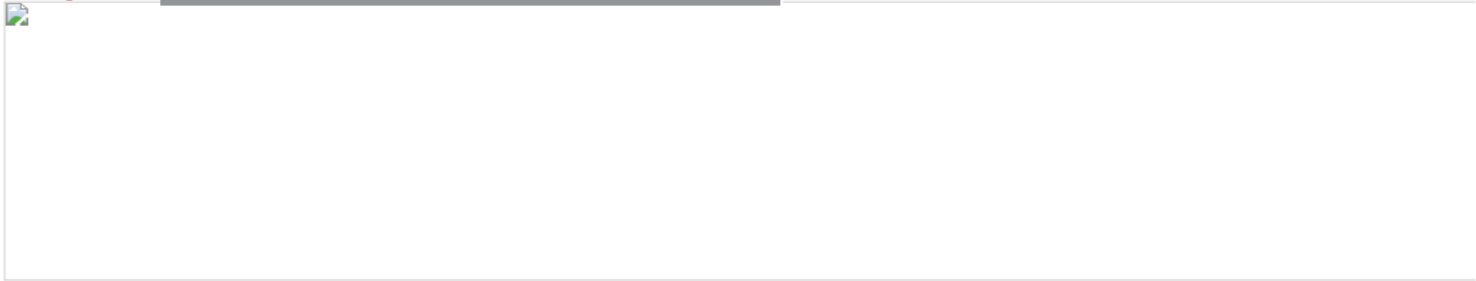
Winter 2025 Embargo Dates 27 Nov 2025 till 5 Jan 2026 inc

Aurora ? live
[Aurora Login \(symology.net\)](#)
Scottish Road Works Register live
<https://www.roadworksscotland.org/>



From: [redacted]
Sent: 17 September 2025 15:21
To: SRWR North West
Subject: NW Registrations 13/09/2025
Hi
NW Registrations
Regards

[redacted] | Road Works Co-ordination ? North West Area | Citywide Networks | Network Management & Enforcement | Operational Services | Place | The City of
Edinburgh Council | [redacted]



From: [REDACTED]@edinburgh.gov.uk
Sent on: Friday, September 12, 2025 10:18:28 AM
To: Road Permits roadpermits@edinburgh.gov.uk
Subject: Re: Road Excavation Permit Application RX/25/42642

[REDACTED]!

From: Road Permits
Sent: Friday, September 12, 2025 10:02:47 AM
To: [REDACTED]
Subject: RE: Road Excavation Permit Application RX/25/42642
Morning [REDACTED]
This has now been sent to the applicant
Thanks

From: [REDACTED]
Sent: 12 September 2025 09:53
To: Road Permits
Subject: FW: Road Excavation Permit Application RX/25/42642
Hi
Can you send this to the applicant this morning please

From: coec_gis@edinburgh.gov.uk coec_gis@edinburgh.gov.uk
Sent: 12 September 2025 09:48
Subject: Road Excavation Permit Application RX/25/42642

External email

Please examine the following Road Excavation Permit application and update the status of the permit record in the GIS to Refu

Reference: RX/25/42642
Status: Accepted
Location: Clufflat Brae

Start Date: 15/09/2025
End Date: 24/12/2025

Applicant name: JLES Scotland Ltd
Address: 9 James Watt Avenue
East Kilbride

Postcode: G75 0QD

Please use the 'Comments for Office use' field on the GIS permit editor to respond to this email.

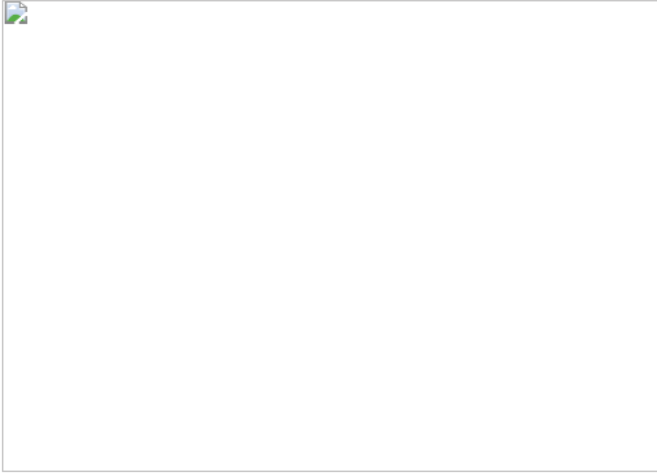
Thankyou,
Front Desk Team (529 3900)

From: [redacted]@edinburgh.gov.uk
Sent on: Wednesday, August 13, 2025 10:44:18 AM
To: [redacted]@edinburgh.gov.uk
Subject: RE: TTRO Application Form JLES Scotland LTD Clufflat Brae 15 Sep 2025 to 23 Dec 2025

[redacted]
Why is the parking suspended on the north side only
You can check with the contractor but I imagine it's 24/7
The red changes are fine if they will accept that

From: Temporary Traffic Regulation Orders
Sent: 11 August 2025 13:47
To: [redacted]
Cc: [redacted]
Subject: RE: TTRO Application Form JLES Scotland LTD Clufflat Brae 15 Sep 2025 to 23 Dec 2025

Hi [redacted]
I'm afraid that we are unable to accept or draft the TTRO with the information provided, and will require some clarification
The plan provided and the extent of the descriptions don't appear to match. I have marked out the area (see black crosses) that would be covered based on the descriptions (also unsure why the parking restrictions only cover the North side). According to the plan, the road closure affects everything marked in the blue area.



Regarding the descriptions, measurements should preferably be taken from extended kerblines (in this case, extended building/property lines will be fine). E.g. (changes are in red)

- **Clufflat Brae:** From the **extended east building** line of No 12, eastbound to the **extended west building** line of No 21/22

Concerning the road closure, could you also please confirm if the heras fencing will be removed every day to allow vehicle access outwith the working hours (9:00am - 5:00pm)?

Many thanks

[redacted]
Network Management and Enforcement | Place | City of Edinburgh Council |
4 East Market Street | Edinburgh | EH8 8BG |

From: [redacted]@edinburgh.gov.uk
Sent: 04 August 2025 13:09
To: Temporary Traffic Regulation Orders TemporaryTrafficRegulationOrders@edinburgh.gov.uk
Cc: [redacted]@edinburgh.gov.uk ; [redacted]@edinburgh.gov.uk ; police.scotland@edinburgh.gov.uk ; firebrigade@firescotland.gov.uk ; [redacted]@scotland.police.uk ; Edintravel@edinburgh.gov.uk

Subject: TTRO Application Form JLES Scotland LTD Clufflat Brae 15 Sep 2025 to 23 Dec 2025

Hi All,
Please see attached application for a Road Closure and Parking Restrictions for JLES Scotland to upgrade water sewer connection
Planned works start **Monday 15 September 2025 to Tuesday 23 December 2025**.

If you have any queries or need any additional information, please contact me on 07751970320

Many thanks

[redacted] Inspector I Waverley Court G 4, Edinburgh EH8 8BG
E: [redacted]@edinburgh.gov.uk

From: [redacted]@jlesgroup.com
Sent: 04 August 2025 10:16
To: [redacted]@edinburgh.gov.uk
Cc: [redacted]@jlesgroup.com ; [redacted]@edinburgh.gov.uk
Subject: Clufflat Brae road closure

External email

Good morning,
Thank you for getting back to me.
We understand that delays can happen. If the 15th of September is the earliest available date, we will proceed on that basis and will carry out the work within the 12-week schedule.
Please let me know if there's anything further you require from us before the start date.
Kind regards

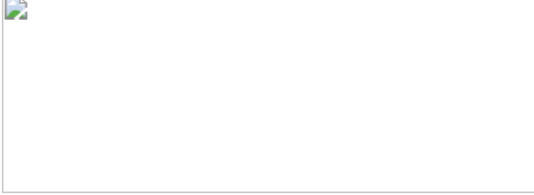
Project Engineer

Direct Dial: [REDACTED]

JLES Scotland Limited

Suite 30, Arx House, 9 James Watt Avenue, East Kilbride, G75 0QD

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From: [REDACTED] <[\[REDACTED\]@edinburgh.gov.uk](mailto:[REDACTED]@edinburgh.gov.uk)>

Sent: 04 August 2025 09:21

To: [REDACTED] <[\[REDACTED\]@jlesgroup.com](mailto:[REDACTED]@jlesgroup.com)>

Cc: [REDACTED] <[\[REDACTED\]@jlesgroup.com](mailto:[REDACTED]@jlesgroup.com)>; [REDACTED] <[\[REDACTED\]@edinburgh.gov.uk](mailto:[REDACTED]@edinburgh.gov.uk)>

Subject: RE: Clufflat Brae - road closure

Dear [REDACTED]

Thank you for your email. I apologise I have missed this TTRO. I am unable to processed for the date you have requested on the 28 of August 2025.

The earliest start date I can now offer is 15th of September 2025.

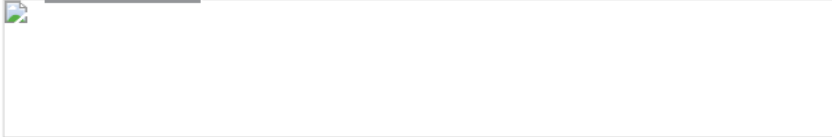
Please can you let me know if this new date is suitable.

Many thanks

[REDACTED] I Road Works Co-Ordination I Waverley Court G.3, Edinburgh EH8 8BG

E-mail: [REDACTED] <[\[REDACTED\]@edinburgh.gov.uk](mailto:[REDACTED]@edinburgh.gov.uk)>

Tele [REDACTED]



From: [REDACTED] <[\[REDACTED\]@edinburgh.gov.uk](mailto:[REDACTED]@edinburgh.gov.uk)>

Sent: 24 July 2025 16:29

To: [REDACTED] <[\[REDACTED\]@jlesgroup.com](mailto:[REDACTED]@jlesgroup.com)>; [REDACTED] <[\[REDACTED\]@edinburgh.gov.uk](mailto:[REDACTED]@edinburgh.gov.uk)>

Cc: [REDACTED] <[\[REDACTED\]@jlesgroup.com](mailto:[REDACTED]@jlesgroup.com)>

Subject: Re: Clufflat Brae - road closure

My colleague [REDACTED] is processing the TTRO but is off until Monday and he can give an update then.

From: [REDACTED] <[\[REDACTED\]@jlesgroup.com](mailto:[REDACTED]@jlesgroup.com)>

Sent: Thursday, July 24, 2025 4:27:38 PM

To: [REDACTED] <[\[REDACTED\]@edinburgh.gov.uk](mailto:[REDACTED]@edinburgh.gov.uk)>; [REDACTED] <[\[REDACTED\]@edinburgh.gov.uk](mailto:[REDACTED]@edinburgh.gov.uk)>

Cc: [REDACTED] <[\[REDACTED\]@jlesgroup.com](mailto:[REDACTED]@jlesgroup.com)>

Subject: Clufflat Brae - road closure

Good afternoon,

I just wanted to see if there are any updates on our permit application.

Kind regards

Direct Dial: [REDACTED]

JLES Scotland Limited

Suite 30, Arx House, 9 James Watt Avenue, East Kilbride, G75 0QD

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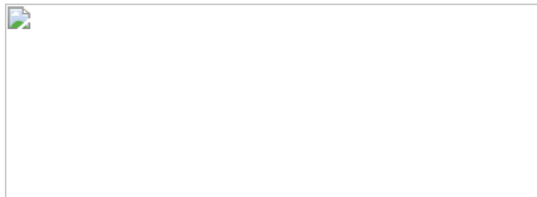
From: [redacted] <[redacted]@jlesgroup.com>
Sent: 10 July 2025 15:55
To: [redacted] <[redacted]@edinburgh.gov.uk>
Cc: [redacted] <[redacted]@edinburgh.gov.uk>; [redacted] <[redacted]@jlesgroup.com>
Subject: Clufflat Brae - road closure

Hi [redacted]
Thanks for confirming the below. Please see the TM plan attached.
Kind regards

Direct Dial: [redacted]
JLES Scotland Limited

Suite 30, Arx House, 9 James Watt Avenue, East Kilbride, G75 0QD

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From: [redacted] <[redacted]@edinburgh.gov.uk>
Sent: 09 July 2025 15:41
To: [redacted] <[redacted]@jlesgroup.com>
Cc: [redacted] <[redacted]@edinburgh.gov.uk>; [redacted] <[redacted]@jlesgroup.com>
Subject: External:RE: Clufflat Brae - road closure

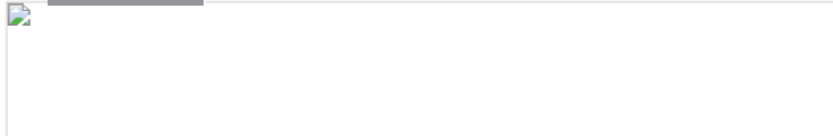
Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact your IT Department

Hi [redacted]
Thank you for your email and information provided. I would still need a TM to see where the road closure and parking restrictions would be to process this TTR0
Many thanks

[redacted] I Roads Inspector I Road Works Co-Ordination I Waverley Court G.3, Edinburgh EH8 8BG

E-mail: [redacted] <[redacted]@edinburgh.gov.uk>

Tele [redacted]



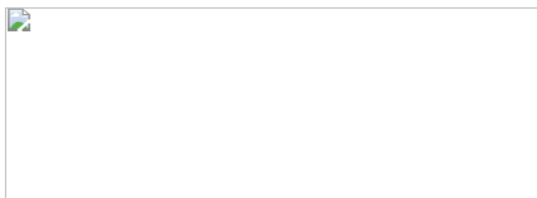
From: [redacted] <[redacted]@jlesgroup.com>
Sent: 09 July 2025 15:34
To: [redacted] <[redacted]@edinburgh.gov.uk>
Cc: [redacted] <[redacted]@edinburgh.gov.uk>; [redacted] <[redacted]@jlesgroup.com>
Subject: Clufflat Brae - road closure

Hi [redacted]
Thanks for getting back to me.
I can provide a TM plan; however, please note that the road will be closed from 9:00 AM to 5:00 PM and open outside of these hours. Could you please confirm whether the TM plan is still required based on this information?
Kind regards

Direct Dial: [redacted]
JLES Scotland Limited

Suite 30, Arx House, 9 James Watt Avenue, East Kilbride, G75 0QD

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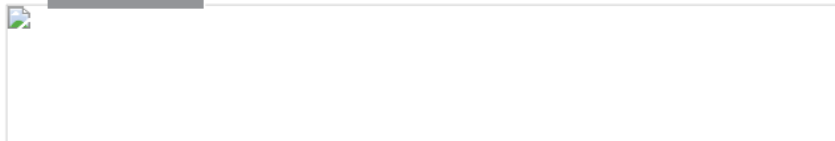


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From: [redacted] <[redacted]@edinburgh.gov.uk>
Sent: 09 July 2025 13:30
To: [redacted] <[redacted]@jlesgroup.com>; [redacted] <[redacted]@edinburgh.gov.uk>
Cc: [redacted] <[redacted]@jlesgroup.com>
Subject: RE: External: Clufflat Brae - road closure

Hi [redacted]
Please can you send over the TM plan for this one?
Many thanks

[redacted] I Road Works Co-Ordination I Waverley Court G.3, Edinburgh EH8 8BG
E-mail: [redacted] <[redacted]@edinburgh.gov.uk>
Tele [redacted]



From: [redacted] <[redacted]@jlesgroup.com>
Sent: 23 June 2025 13:27
To: [redacted] <[redacted]@edinburgh.gov.uk>
Cc: [redacted] <[redacted]@edinburgh.gov.uk>; [redacted] <[redacted]@jlesgroup.com>

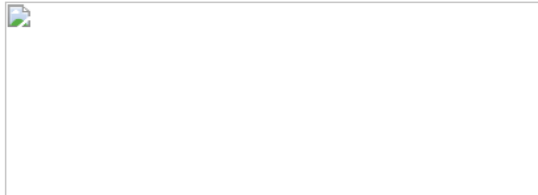
Subject: External: Clufflat Brae - road closure
Good afternoon,
Please see the filled out TTRO form attached.
If you require anything further, please let me know.
Kind regards

Direct Dial: [redacted]

JLES Scotland Limited

Suite 30, Arx House, 9 James Watt Avenue, East Kilbride, G75 0QD

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From: [redacted] <[redacted]@edinburgh.gov.uk>
Sent: 19 June 2025 14:31
To: [redacted] <[redacted]@cala.co.uk>; [redacted] <[redacted]@jlesgroup.com>
Cc: [redacted] <[redacted]@edinburgh.gov.uk>
Subject: External: Clufflat Brae - road closure

You don't often get email from patrick.coogan@edinburgh.gov.uk. [Learn why this is important](#)

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Hi [redacted]
I am reviewing your permit and see you may need to close the road, have you applied for a TTRO? If not please get it sent over to us to prepare.
Regards

[redacted] I Road Works Co-Ordination – North West Area | Citywide Networks | Network Management & Enforcement | Operational Services | Place | The City of Edinburgh Council | [redacted] <[redacted]@edinburgh.gov.uk>



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From: [REDACTED]@edinburgh.gov.uk
Sent on: Thursday, August 28, 2025 6 00 15 PM
To: [REDACTED]@edinburgh.gov.uk
Subject: RE TTRO Application Form JLES Scotland LTD Clufflat Brae 15 Sep 2025 to 23 Dec 2025

[REDACTED]
That's the date he wanted? Email him back so I'll approve the permit tomorrow

From: [REDACTED]
Sent: 28 August 2025 13:32
To: [REDACTED]
Subject: FW: TTRO Application Form JLES Scotland LTD Clufflat Brae 15 Sep 2025 to 23 Dec 2025
Hi [REDACTED]
Please see attached
Many thanks

From: Temporary Traffic Regulation Orders <TemporaryTrafficRegulationOrders@edinburgh.gov.uk>
Sent: 19 August 2025 16:25
To: [REDACTED]@edinburgh.gov.uk
Subject: RE: TTRO Application Form JLES Scotland LTD Clufflat Brae 15 Sep 2025 to 23 Dec 2025

Hi [REDACTED]
Please find attached the documents I have prepared for the following TTRO
TEMP/25/121 Clufflat Brae
Can you please review these and confirm you are happy with them no later than 1 September 2025. Since we discovered that number 21 is at the end of the cul de sac the following description has been used: from the extended south east building line of No 12, south eastwards to the end of the cul de sac. Please do let me know if you wish to change this.
The estimated cost for progressing this TTRO is **£377.65**. Please note that this does not include advertising costs, which are charged automatically to the finance codes you supplied. If further work is required, then this will add to these costs. We will contact you with final costs once your TTRO is in place. To meet legislative requirements, we will arrange for the advert to be published in The Scotsman on 11 September 2025. A copy of the TTRO will be available for download on the Traffic Orders webpage from as close to this date as possible, until it expires.
We have also provided you with a street bill. Legally, street bills must be erected on site no later than 48 hours prior to the commencement of any event and must be maintained for the entire duration of this event. This is your responsibility. The restrictions imposed by your TTRO are not valid without street bills in place.
If this TTRO involves the need to suspend parking places or will have the effect of preventing or limiting the use of any parking place, then you will also need to arrange a Parking Suspension. This is in addition to the TTRO, and no parking place can be suspended without a valid Parking Suspension in place. To arrange for a Parking Suspension, please email [this form](mailto:edinburghsuspensions@nslservices.co.uk) to edinburghsuspensions@nslservices.co.uk. More information on this process can be found at [Parking dispensations and suspensions](#). [The City of Edinburgh Council](#)

Kind Regards

[REDACTED]
Network Management and Enforcement | Place | City of Edinburgh Council |
4 East Market Street | Edinburgh | EH8 8BG |

From: [REDACTED]@edinburgh.gov.uk
Sent: 18 August 2025 15:45
To: Temporary Traffic Regulation Orders <TemporaryTrafficRegulationOrders@edinburgh.gov.uk>
Subject: RE: TTRO Application Form JLES Scotland LTD Clufflat Brae 15 Sep 2025 to 23 Dec 2025
Importance: High

Hi [REDACTED]
Yes the extent will be up to No 21 on the plan below
If you need anymore information please let me know
Many thanks

From: Temporary Traffic Regulation Orders <TemporaryTrafficRegulationOrders@edinburgh.gov.uk>
Sent: 18 August 2025 14:42
To: [REDACTED]@edinburgh.gov.uk
Subject: FW: TTRO Application Form JLES Scotland LTD Clufflat Brae 15 Sep 2025 to 23 Dec 2025

Hi [REDACTED]
Thank you for getting back to me
Sorry about this, it's only just come to my attention that number 21 is not located as per the plan you provided, but appears to be at the end of the cul de sac. Please see the below screenshots. Could you please clarify what the extend of the restrictions should be?



Many thanks

From: [redacted] <[\[redacted\]@edinburgh.gov.uk](mailto:[redacted]@edinburgh.gov.uk)>

Sent: 15 August 2025 10:26

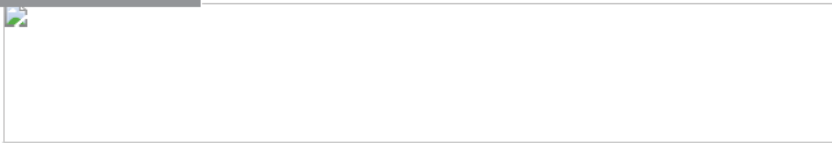
To: Temporary Traffic Regulation Orders <TemporaryTrafficRegulationOrders@edinburgh.gov.uk>

Subject: RE: TTRO Application Form JLES Scotland LTD- Clufflat Brae - 15 Sep 2025 to 23 Dec 2025

Hi [redacted]
Thank you for your email. I have updated the application to show the changes. Please see attached
Also I believe the closure will be 24/7 however, the contractor will allow access for residents who stay there.
Please let me know if you need anymore information
Many thanks

[redacted] I Road Works Co-Ordination I Waverley Court G.3, Edinburgh EH8 8BG

E-mail: [redacted] <[\[redacted\]@edinburgh.gov.uk](mailto:[redacted]@edinburgh.gov.uk)>



From: Temporary Traffic Regulation Orders <TemporaryTrafficRegulationOrders@edinburgh.gov.uk>

Sent: 11 August 2025 13:47

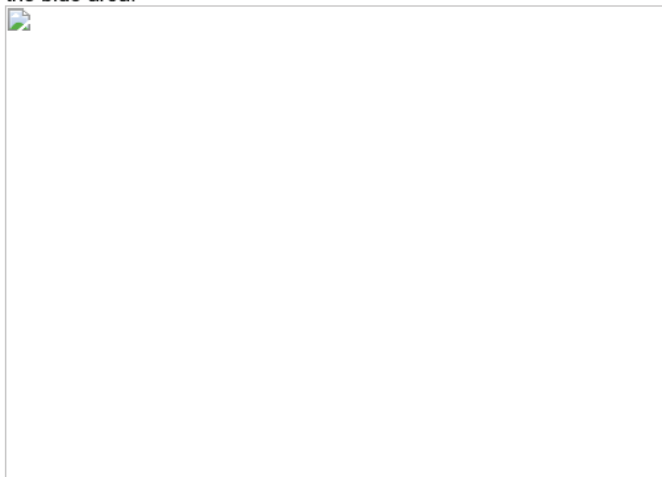
To: [redacted] <[\[redacted\]@edinburgh.gov.uk](mailto:[redacted]@edinburgh.gov.uk)>

Cc: [redacted] <[\[redacted\]@edinburgh.gov.uk](mailto:[redacted]@edinburgh.gov.uk)>

Subject: RE: TTRO Application Form JLES Scotland LTD- Clufflat Brae - 15 Sep 2025 to 23 Dec 2025

Hi [redacted]
I'm afraid that we are unable to accept or draft the TTRO with the information provided, and will require some clarification.

The plan provided and the extend of the descriptions don't appear to match. I have marked out the area (see black crosses) that would be covered based on the descriptions (also unsure why the parking restrictions only cover the North side). According to the plan the road closure affects everything marked in the blue area:



Regarding the descriptions, measurements should preferably be taken from extended kerblines (in this case extended building/property lines will be fine). E.g. (changes are in red):

- **Clufflat Brae:** From the **extended east building** line of No 12, **eastbound** to the **extended west building** line of No 21/22.

Concerning the road closure, could you also please confirm if the heras fencing will be removed every day to allow vehicles access outwith the working hours (9.00am-5.00)?

Many thanks

Network Management and Enforcement | Place | City of Edinburgh Council |
4 East Market Street| Edinburgh | EH8 8BG |

From: [redacted] <[redacted]@edinburgh.gov.uk>

Sent: 04 August 2025 13:09

To: Temporary Traffic Regulation Orders <TemporaryTrafficRegulationOrders@edinburgh.gov.uk>

Cc: [redacted] <[redacted]@edinburgh.gov.uk>; [redacted] <[redacted]@edinburgh.gov.uk>; police.scotland <police.scotland@edinburgh.gov.uk>; Fire Brigade <e.edinburghcontrol@firescotland.gov.uk>; [redacted] <[redacted]@scotland.police.uk>; Edintravel <edintravel@edinburgh.gov.uk>

Subject: TTRO Application Form JLES Scotland LTD- Clufflat Brae - 15 Sep 2025 to 23 Dec 2025

Hi All,

Please see attached application for a Road Closure and Parking Restrictions for JLES Scotland to upgrade water sewer connection

Planned works start – **Monday 15 September 2025 to Tuesday 23 December 2025.**

If you have any queries or need any additional information, please contact me on 07751970320

Many thanks

Richard

Richard Denney | Roads Inspector | Waverley Court G.4, Edinburgh EH8 8BG

E: Richard.Denney@edinburgh.gov.uk

From: [redacted] <[redacted]@jlesgroup.com>

Sent: 04 August 2025 10:16

To: [redacted] <[redacted]@edinburgh.gov.uk>

Cc: [redacted] <[redacted]@jlesgroup.com>; [redacted] <[redacted]@edinburgh.gov.uk>

Subject: Clufflat Brae - road closure

External email

Good morning,

Thank you for getting back to me.

We understand that delays can happen. If the 15th of September is the earliest available date, we will proceed on that basis and will carry out the work within the 12-week schedule.

Please let me know if there's anything further you require from us before the start date.

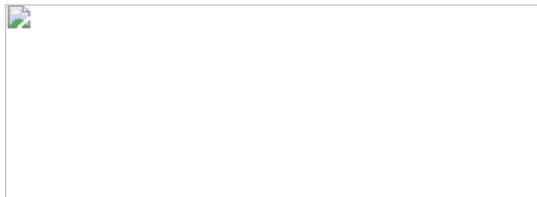
Kind regards

Direct Dial: [redacted]

JLES Scotland Limited

Suite 30, Arx House, 9 James Watt Avenue, East Kilbride, G75 0QD

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From: [redacted]@edinburgh.gov.uk>
Sent: 04 August 2025 09:21
To: [redacted]@jlesgroup.com>
Cc: [redacted]@jlesgroup.com>; [redacted]@edinburgh.gov.uk>
Subject: RE: Clufflat Brae - road closure

Dear [redacted]
Thank you for your email. I apologise I have missed this TTRO. I am unable to processed for the date you have requested on the 28 of August 2025. The earliest start date I can now offer is 15th of September 2025. Please can you let me know if this new date is suitable.
Many thanks

[redacted] Inspector I Road Works Co-Ordination I Waverley Court G.3, Edinburgh EH8 8BG
E-mail: [\[redacted\]@edinburgh.gov.uk](mailto:[redacted]@edinburgh.gov.uk)
Tele [redacted]

From: [redacted]@edinburgh.gov.uk>
Sent: 24 July 2025 16:29
To: [redacted]@jlesgroup.com>; [redacted]@edinburgh.gov.uk>
Cc: [redacted]@jlesgroup.com>
Subject: Re: Clufflat Brae - road closure

My colleague [redacted] is processing the TTRO but is off until Monday and he can give an update then.

From: [redacted]@jlesgroup.com>
Sent: Thursday, July 24, 2025 4:27:38 PM
To: [redacted]@edinburgh.gov.uk>; [redacted]@edinburgh.gov.uk>
Cc: [redacted]@jlesgroup.com>
Subject: Clufflat Brae - road closure

Good afternoon,
I just wanted to see if there are any updates on our permit application.
Kind regards

Direct Dial: [redacted]
JLES Scotland Limited
Suite 30, Arx House, 9 James Watt Avenue, East Kilbride, G75 0QD
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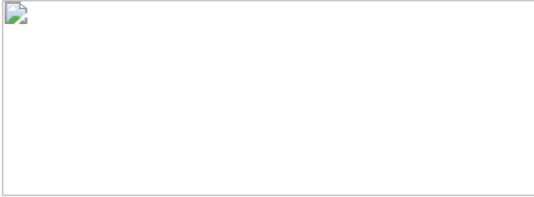


From: [redacted]@jlesgroup.com>
Sent: 10 July 2025 15:55
To: [redacted]@edinburgh.gov.uk>
Cc: [redacted]@edinburgh.gov.uk>; [redacted]@jlesgroup.com>
Subject: Clufflat Brae - road closure

Hi [redacted]
Thanks for confirming the below. Please see the TM plan attached.
Kind regards

Direct Dial: [redacted]
JLES Scotland Limited
Suite 30, Arx House, 9 James Watt Avenue, East Kilbride, G75 0QD
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From: [redacted] <[redacted]@edinburgh.gov.uk>
Sent: 09 July 2025 15:41
To: [redacted] <[redacted]@jlesgroup.com>
Cc: [redacted] <[redacted]@edinburgh.gov.uk>; [redacted] <[redacted]@jlesgroup.com>
Subject: External:RE: Clufflat Brae - road closure

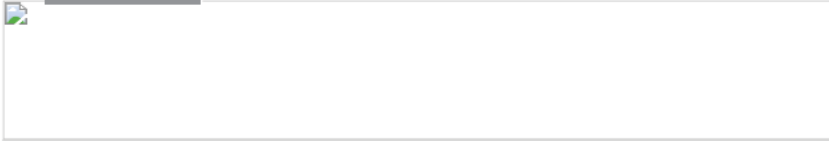
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Hi [redacted]
Thank you for your email and information provided. I would still need a TM to see where the road closure and parking restrictions would be to process this TTRO
Many thanks

[redacted] I Road Works Co-Ordination I Waverley Court G.3, Edinburgh EH8 8BG

E-mail: [redacted] <[redacted]@edinburgh.gov.uk>

Tele [redacted]



From: [redacted] <[redacted]@jlesgroup.com>
Sent: 09 July 2025 15:34
To: [redacted] <[redacted]@edinburgh.gov.uk>
Cc: [redacted] <[redacted]@edinburgh.gov.uk>; [redacted] <[redacted]@jlesgroup.com>
Subject: Clufflat Brae - road closure

Hi [redacted]
Thanks for getting back to me.
I can provide a TM plan; however, please note that the road will be closed from 9:00 AM to 5:00 PM and open outside of these hours. Could you please confirm whether the TM plan is still required based on this information?

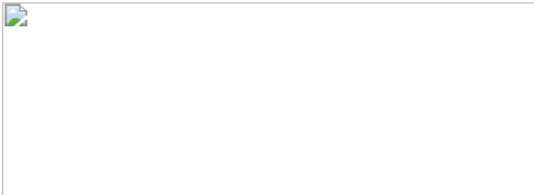
Kind regards

Direct Dial: [redacted]

JLES Scotland Limited

Suite 30, Arx House, 9 James Watt Avenue, East Kilbride, G75 0QD

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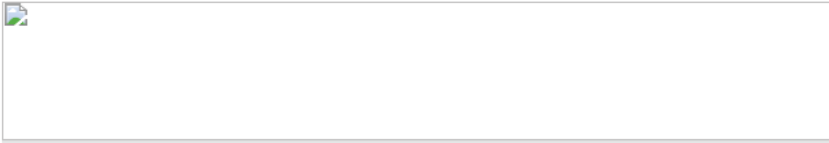
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From: [redacted] <[redacted]@edinburgh.gov.uk>
Sent: 09 July 2025 13:30
To: [redacted] <[redacted]@jlesgroup.com>; [redacted] <[redacted]@edinburgh.gov.uk>
Cc: [redacted] <[redacted]@jlesgroup.com>
Subject: RE: External: Clufflat Brae - road closure

Hi [redacted]
Please can you send over the TM plan for this one?
Many thanks

[redacted] I Road Works Co-Ordination I Waverley Court G.3, Edinburgh EH8 8BG

E-mail: [redacted] <[redacted]@edinburgh.gov.uk>



From: [redacted]@jlesgroup.com>
Sent: 23 June 2025 13:27
To: [redacted]@edinburgh.gov.uk>
Cc: [redacted]@edinburgh.gov.uk>; [redacted]@jlesgroup.com>
Subject: External: Clufflat Brae - road closure

Good afternoon,
 Please see the filled out TTRO form attached.
 If you require anything further, please let me know.
 Kind regards

[redacted]

Direct Dial: [redacted]
JLES Scotland Limited
 Suite 30, Arx House, 9 James Watt Avenue, East Kilbride, G75 0QD
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From: [redacted]@edinburgh.gov.uk>
Sent: 19 June 2025 14:31
To: [redacted]@cala.co.uk; [redacted]@jlesgroup.com>
Cc: [redacted]@edinburgh.gov.uk>
Subject: External: Clufflat Brae - road closure

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Hi
 I am reviewing your permit and see you may need to close the road, have you applied for a TTRO? If not please get it sent over to us to prepare.
 Regards

[redacted] | Road Works Co-Ordination – North West Area | Citywide Networks | Network Management & Enforcement | Operational Services | Place | The City of Edinburgh Council | [redacted]@edinburgh.gov.uk



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From: Temporary Traffic Regulation Orders TemporaryTrafficRegulationOrders@edinburgh.gov.uk
Sent on: Friday, August 29, 2025 8:54:52 AM
To: [REDACTED]@edinburgh.gov.uk
CC: [REDACTED]@edinburgh.gov.uk
Subject: RE: TTRO Application Form JLES Scotland LTD Clufflat Brae 15 Sep 2025 to 23 Dec 2025
Attachments: RE: TTRO Application Form JLES Scotland LTD Clufflat Brae 15 Sep 2025 to 23 Dec 2025.msg (3.38 MB)

Morning [REDACTED]
Please find enclosed my email from the 19th.
Many thanks

From: [REDACTED]
Sent: 28 August 2025 13:10
To: Temporary Traffic Regulation Orders
Cc: [REDACTED]
Subject: FW: TTRO Application Form JLES Scotland LTD Clufflat Brae 15 Sep 2025 to 23 Dec 2025
Importance: High

Hello
Please can you confirm this one has been processed? Or if anymore information is needed
Many thanks

[REDACTED] | [REDACTED] | Road Works Co Ordination | Waverley Court G 3, Edinburgh EH8 8BG
E mail [REDACTED]@edinburgh.gov.uk
Tele [REDACTED]

From: [REDACTED]
Sent: 18 August 2025 15:45
To: Temporary Traffic Regulation Orders <TemporaryTrafficRegulationOrders@edinburgh.gov.uk>
Subject: RE: TTRO Application Form JLES Scotland LTD Clufflat Brae 15 Sep 2025 to 23 Dec 2025
Importance: High

Hi [REDACTED]
Yes the extent will be up to No 21 on the plan below
If you need anymore information please let me know
Many thanks

From: Temporary Traffic Regulation Orders <TemporaryTrafficRegulationOrders@edinburgh.gov.uk>
Sent: 18 August 2025 14:42
To: [REDACTED]@edinburgh.gov.uk
Subject: FW: TTRO Application Form JLES Scotland LTD Clufflat Brae 15 Sep 2025 to 23 Dec 2025

Hi [REDACTED]
Thank you for getting back to me
Sorry about this, it's only just come to my attention that number 21 is not located as per the plan you provided, but appears to be at the end of the cul de sac please see the below screenshots. Could you please clarify what the extend of the restrictions should be?



Many thanks
Isabelle

From: [redacted] <[\[redacted\]@edinburgh.gov.uk](mailto:[redacted]@edinburgh.gov.uk)>

Sent: 15 August 2025 10:26

To: Temporary Traffic Regulation Orders <TemporaryTrafficRegulationOrders@edinburgh.gov.uk>

Subject: RE: TTRO Application Form JLES Scotland LTD- Clufflat Brae - 15 Sep 2025 to 23 Dec 2025

Hi [redacted]
Thank you for your email. I have updated the application to show the changes. Please see attached
Also I believe the closure will be 24/7 however, the contractor will allow access for residents who stay there.
Please let me know if you need anymore information
Many thanks

[redacted] I Roads Inspector I Road Works Co-Ordination I Waverley Court G.3, Edinburgh EH8 8BG

E-mail: [redacted] <[\[redacted\]@edinburgh.gov.uk](mailto:[redacted]@edinburgh.gov.uk)>



From: Temporary Traffic Regulation Orders <TemporaryTrafficRegulationOrders@edinburgh.gov.uk>

Sent: 11 August 2025 13:47

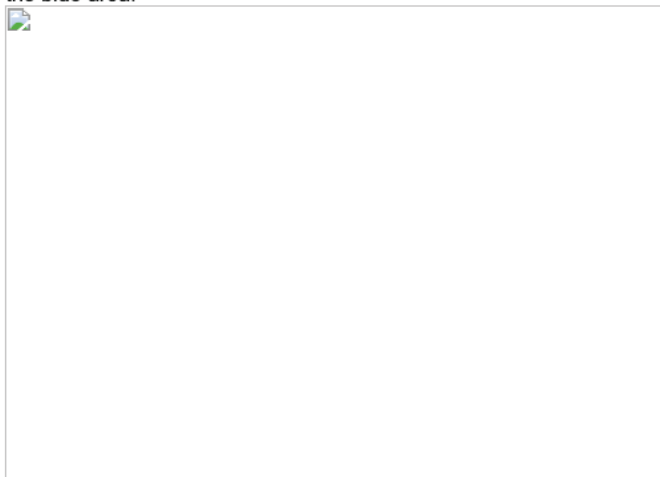
To: [redacted] <[\[redacted\]@edinburgh.gov.uk](mailto:[redacted]@edinburgh.gov.uk)>

Cc: [redacted] <[\[redacted\]@edinburgh.gov.uk](mailto:[redacted]@edinburgh.gov.uk)>

Subject: RE: TTRO Application Form JLES Scotland LTD- Clufflat Brae - 15 Sep 2025 to 23 Dec 2025

Hi [redacted]
I'm afraid that we are unable to accept or draft the TTRO with the information provided, and will require some clarification.

The plan provided and the extend of the descriptions don't appear to match. I have marked out the area (see black crosses) that would be covered based on the descriptions (also unsure why the parking restrictions only cover the North side). According to the plan the road closure affects everything marked in the blue area:



Regarding the descriptions, measurements should preferably be taken from extended kerblines (in this case extended building/property lines will be fine). E.g. (changes are in red):

- **Clufflat Brae:** From the **extended east building** line of No 12, **eastbound** to the **extended west building** line of No 21/22.

Concerning the road closure, could you also please confirm if the heras fencing will be removed every day to allow vehicles access outwith the working hours (9.00am-5.00)?

Many thanks

Network Management and Enforcement | Place | City of Edinburgh Council |
4 East Market Street| Edinburgh | EH8 8BG |

From: [redacted] <[redacted]@edinburgh.gov.uk>

Sent: 04 August 2025 13:09

To: Temporary Traffic Regulation Orders <TemporaryTrafficRegulationOrders@edinburgh.gov.uk>

Cc: [redacted] <[redacted]@edinburgh.gov.uk>; [redacted] <[redacted]@edinburgh.gov.uk>; police.scotland <police.scotland@edinburgh.gov.uk>; Fire Brigade <e.edinburghcontrol@firescotland.gov.uk>; [redacted] <[redacted]@scotland.police.uk>; Edintravel <edintravel@edinburgh.gov.uk>

Subject: TTRO Application Form JLES Scotland LTD- Clufflat Brae - 15 Sep 2025 to 23 Dec 2025

Hi All,

Please see attached application for a Road Closure and Parking Restrictions for JLES Scotland to upgrade water sewer connection

Planned works start – **Monday 15 September 2025 to Tuesday 23 December 2025**.

If you have any queries or need any additional information, please contact me on 07751970320

Many thanks

[redacted] | Waverley Court G.4, Edinburgh EH8 8BG

E: [redacted] <[redacted]@edinburgh.gov.uk>

From: [redacted] <[redacted]@jlesgroup.com>

Sent: 04 August 2025 10:16

To: [redacted] <[redacted].Denney@edinburgh.gov.uk>

Cc: [redacted] <[redacted]@jlesgroup.com>; [redacted] <[redacted]@edinburgh.gov.uk>

Subject: Clufflat Brae - road closure

External email

Good morning,

Thank you for getting back to me.

We understand that delays can happen. If the 15th of September is the earliest available date, we will proceed on that basis and will carry out the work within the 12-week schedule.

Please let me know if there's anything further you require from us before the start date.

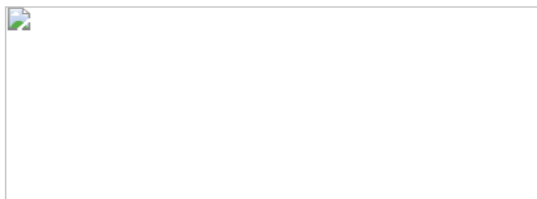
Kind regards

Direct Dial: [redacted]

JLES Scotland Limited

Suite 30, Arx House, 9 James Watt Avenue, East Kilbride, G75 0QD

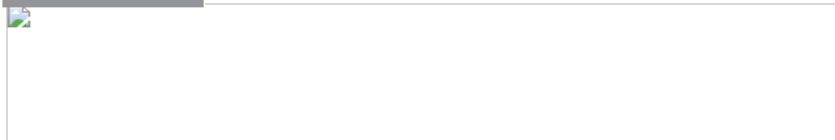
For our Terms and Conditions of Supply please see: <https://www.jlesgroup.com/terms-and-conditions>



From: [redacted]@edinburgh.gov.uk>
Sent: 04 August 2025 09:21
To: [redacted]@jlesgroup.com>
Cc: [redacted]@jlesgroup.com>; [redacted]@edinburgh.gov.uk>
Subject: RE: Clufflat Brae - road closure

Dear [redacted]
Thank you for your email. I apologise I have missed this TTRO. I am unable to processed for the date you have requested on the 28 of August 2025. The earliest start date I can now offer is 15th of September 2025. Please can you let me know if this new date is suitable.
Many thanks

[redacted] I Roads Inspector I Road Works Co-Ordination I Waverley Court G.3, Edinburgh EH8 8BG
E-mail: R [redacted]@edinburgh.gov.uk



From: [redacted]@edinburgh.gov.uk>
Sent: 24 July 2025 16:29
To: [redacted]@jlesgroup.com>; [redacted]@edinburgh.gov.uk>
Cc: [redacted]@jlesgroup.com>
Subject: Re: Clufflat Brae - road closure

My colleague [redacted] is processing the TTRO but is off until Monday and he can give an update then.

From: [redacted]@jlesgroup.com>
Sent: Thursday, July 24, 2025 4:27:38 PM
To: [redacted]@edinburgh.gov.uk>; [redacted]@edinburgh.gov.uk>
Cc: [redacted]@jlesgroup.com>
Subject: Clufflat Brae - road closure

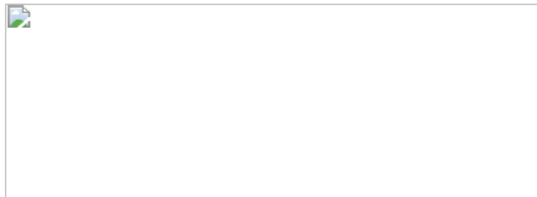
Good afternoon,
I just wanted to see if there are any updates on our permit application.
Kind regards

Direct Dial: [redacted]

JLES Scotland Limited

Suite 30, Arx House, 9 James Watt Avenue, East Kilbride, G75 0QD

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From: [redacted]@jlesgroup.com>
Sent: 10 July 2025 15:55
To: [redacted]ey@edinburgh.gov.uk>
Cc: [redacted]@edinburgh.gov.uk>; [redacted]mpson@jlesgroup.com>
Subject: Clufflat Brae - road closure

Hi [redacted]
Thanks for confirming the below. Please see the TM plan attached.
Kind regards

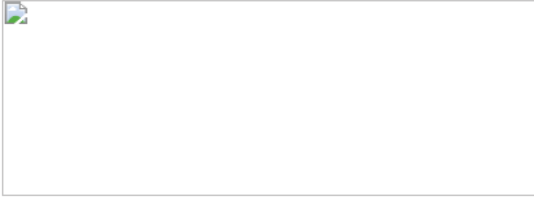
Direct Dial: [redacted]

JLES Scotland Limited

Suite 30, Arx House, 9 James Watt Avenue, East Kilbride, G75 0QD

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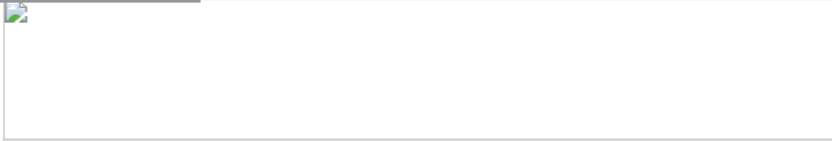
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From: [redacted] <[redacted]@edinburgh.gov.uk>
Sent: 09 July 2025 15:41
To: [redacted] <[redacted]@jlesgroup.com>
Cc: [redacted] <[redacted]@edinburgh.gov.uk>; [redacted] <[redacted]@jlesgroup.com>
Subject: External:RE: Clufflat Brae - road closure

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Hi [redacted]
Thank you for your email and information provided. I would still need a TM to see where the road closure and parking restrictions would be to process this TTRO
Many thanks

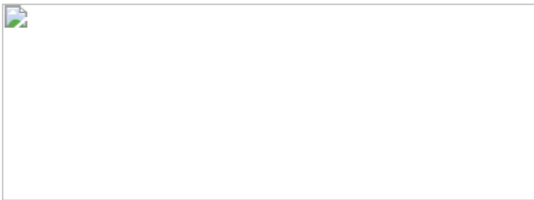
[redacted] I Roads Inspector I Road Works Co-Ordination I Waverley Court G.3, Edinburgh EH8 8BG
E-mail: [redacted] <[redacted]@edinburgh.gov.uk>



From: [redacted] <[redacted]@jlesgroup.com>
Sent: 09 July 2025 15:34
To: [redacted] <[redacted]@edinburgh.gov.uk>
Cc: [redacted] <[redacted]@edinburgh.gov.uk>; [redacted] <[redacted]@jlesgroup.com>
Subject: Clufflat Brae - road closure

Hi [redacted]
Thanks for getting back to me.
I can provide a TM plan; however, please note that the road will be closed from 9:00 AM to 5:00 PM and open outside of these hours. Could you please confirm whether the TM plan is still required based on this information?
Kind regards

Direct Dial: [redacted]
JLES Scotland Limited
Suite 30, Arx House, 9 James Watt Avenue, East Kilbride, G75 0QD
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From: [redacted] <[redacted]@edinburgh.gov.uk>
Sent: 09 July 2025 13:30
To: [redacted] <[redacted]@jlesgroup.com>; [redacted] <[redacted]@edinburgh.gov.uk>
Cc: [redacted] <mpson@jlesgroup.com>
Subject: RE: External: Clufflat Brae - road closure

Hi [redacted]
Please can you send over the TM plan for this one?

[redacted] I Road Works Co-Ordination I Waverley Court G.3, Edinburgh EH8 8BG
E-mail: [redacted] <[redacted]@edinburgh.gov.uk>



From: [redacted] <[redacted]@jlesgroup.com>
Sent: 23 June 2025 13:27
To: [redacted] <[redacted]@edinburgh.gov.uk>
Cc: [redacted] <[redacted]@edinburgh.gov.uk>; [redacted] <[redacted]impson@jlesgroup.com>
Subject: External: Clufflat Brae - road closure

Good afternoon,
 Please see the filled out TTRO form attached.
 If you require anything further, please let me know.
 Kind regards

[redacted]

Direct Dial: [redacted]
JLES Scotland Limited
 Suite 30, Arx House, 9 James Watt Avenue, East Kilbride, G75 0QD
 For our Terms and Conditions of Supply please see: <https://www.jlesgroup.com/terms-and-conditions>



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From: [redacted] <[redacted]@edinburgh.gov.uk>
Sent: 19 June 2025 14:31
To: [redacted] <[redacted]@cala.co.uk>; [redacted] <[redacted]@jlesgroup.com>
Cc: [redacted] <[redacted]@edinburgh.gov.uk>
Subject: External: Clufflat Brae - road closure

You don't often get email from patrick.coogan@edinburgh.gov.uk. [Learn why this is important](#)

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Hi
 I am reviewing your permit and see you may need to close the road, have you applied for a TTRO? If not please get it sent over to us to prepare.
 Regards

[redacted] | Road Works Co-Ordination – North West Area | Citywide Networks | Network Management & Enforcement | Operational Services | Place | The City of Edinburgh Council | [redacted] <[redacted]@edinburgh.gov.uk>



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From: Temporary Traffic Regulation Orders TemporaryTrafficRegulationOrders@edinburgh.gov.uk
Sent on: Monday, August 11, 2025 12:47:19 PM
To: [redacted]rd Denney@edinburgh.gov.uk
CC: [redacted]@edinburgh.gov.uk
Subject: RE: TTRO Application Form JLES Scotland LTD Clufflat Brae 15 Sep 2025 to 23 Dec 2025

Hi [redacted]
I'm afraid that we are unable to accept or draft the TTRO with the information provided, and will require some clarification. The plan provided and the extent of the descriptions don't appear to match. I have marked out the area (see black crosses) that would be covered based on the descriptions (also unsure why the parking restrictions only cover the North side). According to the plan, the road closure affects everything marked in the blue area.



Regarding the descriptions, measurements should preferably be taken from extended kerblines (in this case, extended building/property lines will be fine). E.g. (changes are in red)

- **Clufflat Brae:** From the **extended east building** line of No 12, **east**bound to the **extended west building** line of No 21/22

Concerning the road closure, could you also please confirm if the heras fencing will be removed every day to allow vehicle access outwith the working hours (9:00am - 5:00pm)?

Many thanks

[redacted]
Network Management and Enforcement | Place | City of Edinburgh Council |
4 East Market Street | Edinburgh | EH8 8BG |

From: [redacted]
Sent: 04 August 2025 13:09
To: Temporary Traffic Regulation Orders
Cc: [redacted]; police.scotland; Fire Brigade; [redacted]; Edintravel
Subject: TTRO Application Form JLES Scotland LTD Clufflat Brae 15 Sep 2025 to 23 Dec 2025

Hi All,
Please see attached application for a Road Closure and Parking Restrictions for JLES Scotland to upgrade water sewer connection. Planned works start **Monday 15 September 2025 to Tuesday 23 December 2025.**
If you have any queries or need any additional information, please contact me on 07751970320.
Many thanks

[redacted] | Waverley Court G 4, Edinburgh EH8 8BG
E [redacted]y@edinburgh.gov.uk

From: Ben Newey <ben.newey@jlesgroup.com>
Sent: 04 August 2025 10:16
To: Richard Denney <Richard.Denney@edinburgh.gov.uk>
Cc: Tim Simpson <tim.simpson@jlesgroup.com>; Patrick Coogan <Patrick.Coogan@edinburgh.gov.uk>
Subject: Clufflat Brae road closure

External email

Good morning,
Thank you for getting back to me.
We understand that delays can happen. If the 15th of September is the earliest available date, we will proceed on that basis and will carry out the work within the 12-week schedule.
Please let me know if there's anything further you require from us before the start date.
Kind regards

Ben Newey

Project Engineer

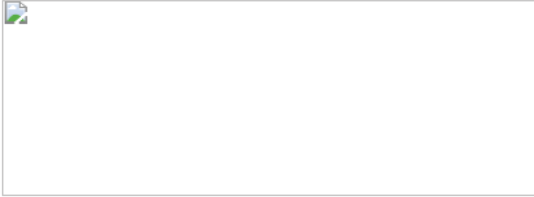
Direct Dial: 0330 165 7990

JLES Scotland Limited

Suite 30, Arx House, 9 James Watt Avenue, East Kilbride, G75 0QD

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From: [redacted] <[redacted]@edinburgh.gov.uk>
Sent: 04 August 2025 09:21
To: [redacted] <[redacted]@jlesgroup.com>
Cc: [redacted] <[redacted]@jlesgroup.com>; [redacted] <[redacted]@edinburgh.gov.uk>
Subject: RE: Clufflat Brae - road closure

Dear [redacted]
Thank you for your email. I apologise I have missed this TTRO. I am unable to processed for the date you have requested on the 28 of August 2025. The earliest start date I can now offer is 15th of September 2025. Please can you let me know if this new date is suitable.
Many thanks

[redacted] I Road Works Co-Ordination I Waverley Court G.3, Edinburgh EH8 8BG
E-mail: [redacted] <[redacted]@edinburgh.gov.uk>



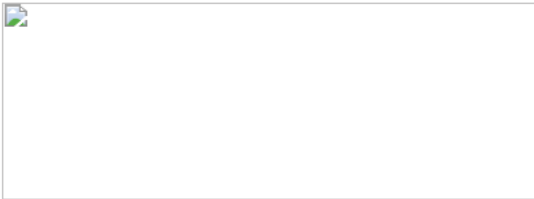
From: [redacted] <[redacted]@edinburgh.gov.uk>
Sent: 24 July 2025 16:29
To: [redacted] <[redacted]@jlesgroup.com>; [redacted] <[redacted]@edinburgh.gov.uk>
Cc: [redacted] <[redacted]@jlesgroup.com>
Subject: Re: Clufflat Brae - road closure

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From: [redacted] <[redacted]@jlesgroup.com>
Sent: Thursday, July 24, 2025 4:27:38 PM
To: [redacted] <[redacted]@edinburgh.gov.uk>; [redacted] <[redacted]@edinburgh.gov.uk>
Cc: [redacted] <[redacted]@jlesgroup.com>
Subject: Clufflat Brae - road closure

Good afternoon,
I just wanted to see if there are any updates on our permit application.
Kind regards

Direct Dial: [redacted]
JLES Scotland Limited
Suite 30, Arx House, 9 James Watt Avenue, East Kilbride, G75 0QD
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From: [redacted] <[redacted]@jlesgroup.com>
Sent: 10 July 2025 15:55
To: [redacted] <[redacted]@edinburgh.gov.uk>

Cc: [redacted]@edinburgh.gov.uk>; [redacted]@jlesgroup.com>

Subject: Clufflat Brae - road closure

Hi [redacted]
Thanks for confirming the below. Please see the TM plan attached.

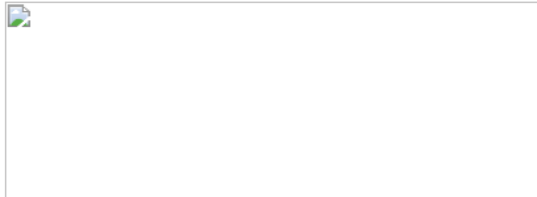
Kind regards

Direct Dial: [redacted]

JLES Scotland Limited

Suite 30, Arx House, 9 James Watt Avenue, East Kilbride, G75 0QD

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From: [redacted]@edinburgh.gov.uk>

Sent: 09 July 2025 15:41

To: [redacted]@jlesgroup.com>

Cc: [redacted]@edinburgh.gov.uk>; [redacted]@jlesgroup.com>

Subject: External:RE: Clufflat Brae - road closure

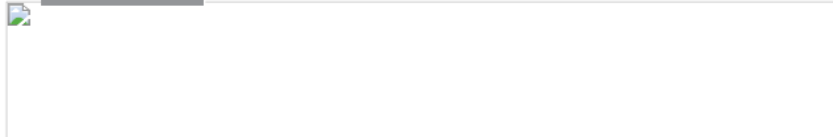
Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact your IT Department

Hi [redacted]
Thank you for your email and information provided. I would still need a TM to see where the road closure and parking restrictions would be to process this TTRO
Many thanks

[redacted] I Road Works Co-Ordination I Waverley Court G.3, Edinburgh EH8 8BG

E-mail: [redacted]@edinburgh.gov.uk

Tele [redacted]



From: [redacted]@jlesgroup.com>

Sent: 09 July 2025 15:34

To: [redacted]@edinburgh.gov.uk>

Cc: [redacted]@edinburgh.gov.uk>; [redacted]@jlesgroup.com>

Subject: Clufflat Brae - road closure

Hi [redacted]
Thanks for getting back to me.

I can provide a TM plan; however, please note that the road will be closed from 9:00 AM to 5:00 PM and open outside of these hours. Could you please confirm whether the TM plan is still required based on this information?

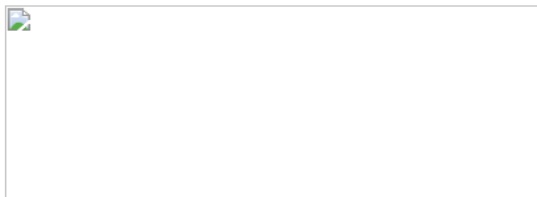
Kind regards

Direct Dial: [redacted]

JLES Scotland Limited

Suite 30, Arx House, 9 James Watt Avenue, East Kilbride, G75 0QD

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From: [redacted]@edinburgh.gov.uk>

Sent: 09 July 2025 13:30

To: [redacted]@jlesgroup.com>; [redacted]@edinburgh.gov.uk>

Cc: [redacted]@jlesgroup.com>

Subject: RE: External: Clufflat Brae - road closure

Hi
Please can you send over the TM plan for this one?
Many thanks

Inspector I Road Works Co-Ordination I Waverley Court G.3, Edinburgh EH8 8BG

E-mail: [redacted]@edinburgh.gov.uk

Tele [redacted]

From: [redacted]@jlesgroup.com>

Sent: 23 June 2025 13:27

To: [redacted]@edinburgh.gov.uk>

Cc: [redacted]@edinburgh.gov.uk>; [redacted]@jlesgroup.com>

Subject: External: Clufflat Brae - road closure

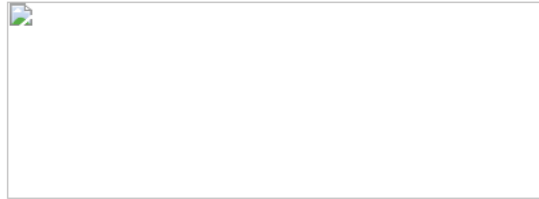
Good afternoon,
Please see the filled out TTRO form attached.
If you require anything further, please let me know.
Kind regards

Direct Dial: [redacted]

JLES Scotland Limited

Suite 30, Arx House, 9 James Watt Avenue, East Kilbride, G75 0QD

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From: [redacted]@edinburgh.gov.uk>

Sent: 19 June 2025 14:31

To: [redacted]@cala.co.uk; [redacted]@jlesgroup.com>

Cc: [redacted]@edinburgh.gov.uk>

Subject: External: Clufflat Brae - road closure

You don't often get email from patrick.coogan@edinburgh.gov.uk. [Learn why this is important](#)

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Hi
I am reviewing your permit and see you may need to close the road, have you applied for a TTRO? If not please get it sent over to us to prepare.
Regards

[redacted] | Road Works Co-Ordination – North West Area | Citywide Networks | Network Management & Enforcement | Operational Services | Place | The City of Edinburgh Council | [redacted]@edinburgh.gov.uk



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From: [REDACTED]@edinburgh.gov.uk>
Sent on: Friday, January 23, 2026 2:31:01 PM
To: [REDACTED]@jlesgroup.com>
CC: [REDACTED]@edinburgh.gov.uk>
Subject: Re: Update

Hi

That's great news. [REDACTED] will pop along after to make sure we are happy. I would suggest the guys are warned they will be watched and may be asked why they are not "doing everything".

Thanks again.

From: [REDACTED]@jlesgroup.com>
Sent: Friday, January 23, 2026 2:02:47 PM
To: [REDACTED]@edinburgh.gov.uk>
Cc: [REDACTED]@edinburgh.gov.uk>
Subject: Update

External email

Hi [REDACTED]

Short notice, but I spoke with our contractor today. They will be prepping the site tomorrow and will carry out the remedial works on Monday, 26th January.

Kind regards,

[REDACTED]
[REDACTED]
Direct Dial: [REDACTED]

JLES Scotland Limited

Suite 30, Arx House, 9 James Watt Avenue, East Kilbride, G75 0QD

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From: [REDACTED]@edinburgh.gov.uk>
Sent: Friday, January 23, 2026 13:53
To: [REDACTED]@jlesgroup.com>
Cc: [REDACTED]@edinburgh.gov.uk>
Subject: Re: Update

[REDACTED]

I have one of those days most days!

When might you be able to start remedial? I can respond to last weeks email and agree to these remedials below to formalise everything?

[REDACTED]

From: [REDACTED]@jlesgroup.com>
Sent: Friday, January 23, 2026 1:26:15 PM
To: [REDACTED]@edinburgh.gov.uk>
Cc: [REDACTED]@edinburgh.gov.uk>
Subject: Update

Hi [REDACTED]

Apologies for not getting back to you sooner — it's been one of those days.

Please see below the areas we agreed to rectify with [REDACTED] during the site visit:

- Reset gully outside No. 9 to address the ponding issue.
- Bitumen seal cracks around the manhole outside No. 14.
- Bitumen seal the footway service strip throughout the area of works.
- Remove set concrete from the carriageway and footway.
- Sweep the carriageway and clear any clips left on site.

If you have any questions, please let me know.

Kind regards,

[REDACTED]

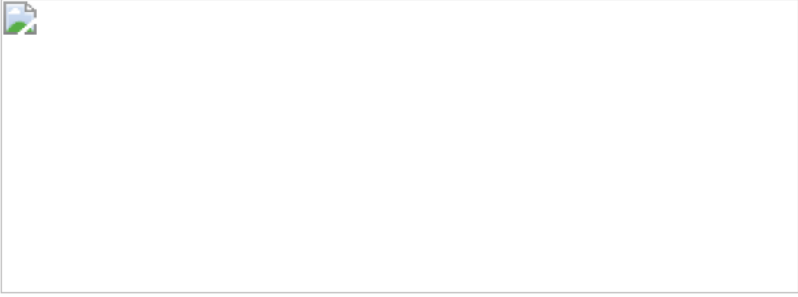
Direct Dial: [REDACTED]

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From: [REDACTED]@edinburgh.gov.uk>
Sent: Friday, January 23, 2026 12:51
To: [REDACTED]@jlesgroup.com>
Subject: Update

Hi [REDACTED]

Will you be able to get an update across to me today? Another resident has been in touch and I want to reply with a full and comprehensive reply today with what you will do and not do.

Ta

[REDACTED]

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From: [REDACTED]@edinburgh.gov.uk>
Sent on: Friday, January 23, 2026 1:53:31 PM
To: [REDACTED]@jlesgroup.com>
CC: [REDACTED]@edinburgh.gov.uk>
Subject: Re: Update

[REDACTED]

I have one of those days most days!

When might you be able to start remedial? I can respond to last weeks email and agree to these remedials below to formalise everything?

[REDACTED]

From: [REDACTED]@jlesgroup.com>
Sent: Friday, January 23, 2026 1:26:15 PM
To: [REDACTED]@edinburgh.gov.uk>
Cc: [REDACTED]@edinburgh.gov.uk>
Subject: Update

Ex External email Ex

Hi [REDACTED]

Apologies for not getting back to you sooner — it's been one of those days.

Please see below the areas we agreed to rectify with Stephen during the site visit:

- Reset gully outside No. 9 to address the ponding issue.
- Bitumen seal cracks around the manhole outside No. 14.
- Bitumen seal the footway service strip throughout the area of works.
- Remove set concrete from the carriageway and footway.
- Sweep the carriageway and clear any clips left on site.

If you have any questions, please let me know.

Kind regards,

[REDACTED]

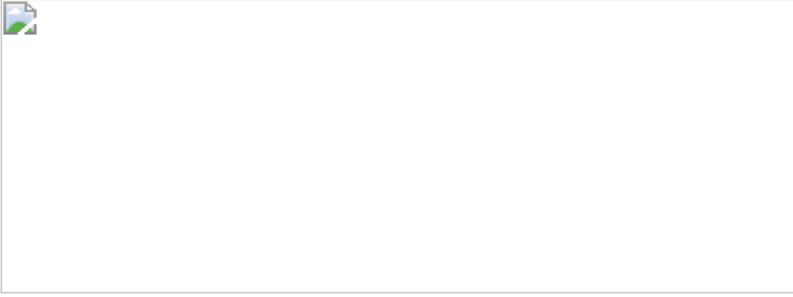
Direct Dial: [REDACTED]

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From: [REDACTED]@edinburgh.gov.uk>
Sent: Friday, January 23, 2026 12:51
To: [REDACTED]@jlesgroup.com>
Subject: Update

Hi [REDACTED]

Will you be able to get an update across to me today? Another resident has been in touch and I want to reply with a full and comprehensive reply today with what you will do and not do.

Ta

[REDACTED]

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We have included the local councillors on this email as we need to rapidly get to a good outcome on the reinstatement works and it is the council that are the relevant authority here, and it seems appropriate for the Council to undertake an inspection as outlined in. **Councillor's can you please initiate the appropriate inspection to be undertaken as otherwise the council are likely to have significant road repair costs over the coming years.** I have also copied [redacted] and [redacted] given their roles for Edinburgh around enforcement and the road authorities committee.

Regards

[redacted]

On Mon, 8 Dec 2025 at 14:40, [redacted] <[redacted]@jlesgroup.com> wrote:

Hi [redacted] hope you're well.

Thank you for your email, and please accept my apologies for the delay in responding, I have been away on leave for several days.

Firstly, I want to sincerely apologise for the disruption on site since the works commenced. I completely appreciate the inconvenience this has caused. Our remit on behalf of CALA Homes is very specific, and we have not been instructed to undertake any additional works beyond the sewer upgrade currently in progress.

Rather than simply reinstating the excavation trenches, we will be planing off and resurfacing one lane in its entirety where the sewer upgrade works have been carried out. These works are continuing this week, and we expect the surfacing to be completed by the original target date of 12th December 2025, as advised to residents prior to commencement.

If you have any further queries, CALA Homes have asked that these be directed to customerserviceteameast@cala.co.uk, and their team will respond accordingly.

Thank you for your understanding and patience as we complete these essential works.

Kind regards,

[redacted]
r

Direct Dial: [redacted]

JLES Scotland Limited

Suite 30, Arx House, 9 James Watt Avenue, East Kilbride, G75 0QD

JLES North West Limited

Suite 5, Waterside Business Centre, Canal Street, Leigh, WN7 4DB

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From: [redacted]

Sent: Thursday, December 04, 2025 08:49

To: [redacted] <[redacted]@jlesgroup.com>

Cc: [redacted]

Subject: Urgent Remedial Action Required - Damage to Clufflat Brae, South Queensferry

You don't often get email from claire.lumsdaine@googlemail.com. [Learn why this is important](#)

Dear [redacted]

We understand that you are the key contact for the works in Clufflat Brae, EH30 9YQ.

We are writing serious concerns regarding the condition of our street following the sewer installation works undertaken by your company since 13th October. We understand these works are scheduled to conclude during December and are being carried out to service new housing developments by Cala Homes. However, it must be stressed that these works provide **no benefit whatsoever to existing residents**, yet we have endured significant disruption and damage as a direct consequence.

Over the past weeks, we have tolerated:

- Severely **limited access** to our homes.
- Constant presence of **heavy vehicles and construction stock** throughout the street.
- **Major excavations, hammering, and noise** at all hours.
- Pavements and road surfaces repeatedly driven over by excavators, road cleaners, fuel deliveries, and other heavy vehicles **hundreds of times daily**, often left parked on pavements for extended periods.
- Damage to **adjacent pavements, drains, and areas used for storage** of materials.

We are deeply concerned by reports from neighbours' conversations with your company that only the directly excavated section of road is planned for resurfacing. This is wholly inadequate. The damage caused extends far beyond the trench itself and includes widespread deterioration of road surfaces, pavements, and drainage infrastructure. This has been caused by both the works themselves and by the presence and use of the road by heavy vehicles for an extended period of time - parking and driving on pavements as well as the road surface. Simply resurfacing the excavated strip will not put right the harm done.

We therefore require that you:

- **Fully reinstate all affected areas** of road, pavements, and drains, not just the trench.
- **Repair damage caused by heavy vehicle use and storage**, ensuring surfaces are restored to their original condition.
- **Provide a clear timetable** for remedial works, communicated to residents without delay.
- **Confirm budget allocation** for comprehensive reinstatement, not partial measures.

Given the urgency of the issue, I plan to escalate this matter formally to **Cala Homes** and to raise it with our **MSP**. Your company has a responsibility to leave our street in a safe, serviceable, and fully restored condition, and we expect you to meet that responsibility without delay.

Please confirm in writing within **seven days** of receipt of this letter the steps you will take to make good all damage caused.

[Redacted signature area]

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On Mon, 22 Dec 2025 at 10:50, [REDACTED] wrote:

Thank you for the rapid response from everyone.

I am at home today so if the inspectors want to pop in to discuss very happy.

[REDACTED]

On Mon, 22 Dec 2025 at 10:11, [REDACTED]@edinburgh.gov.uk> wrote:

Dear [REDACTED]

I can confirm that an inspection will be carried out this morning.

Any remedial works will be agreed with Cala once they return from their winter shutdown and rectified as appropriate. However, if the inspection finds that action is required immediately on the grounds of safety, this will be addressed by the Council ASAP and Cala invoiced for any costs associated with that work, when they return in the new year.

I trust that the information provided is helpful and will be in touch in the new year with an update.

Kind regards,

[REDACTED]

Hi [REDACTED] hope you're well.

Thank you for your email, and please accept my apologies for the delay in responding, I have been away on leave for several days.

Firstly, I want to sincerely apologise for the disruption on site since the works commenced. I completely appreciate the inconvenience this has caused. Our remit on behalf of CALA Homes is very specific, and we have not been instructed to undertake any additional works beyond the sewer upgrade currently in progress.

Rather than simply reinstating the excavation trenches, we will be planing off and resurfacing one lane in its entirety where the sewer upgrade works have been carried out. These works are continuing this week, and we expect the surfacing to be completed by the original target date of 12th December 2025, as advised to residents prior to commencement.

If you have any further queries, CALA Homes have asked that these be directed to customerserviceteameast@cala.co.uk, and their team will respond accordingly.

Thank you for your understanding and patience as we complete these essential works.

Kind regards,

[REDACTED]

Direct Dial: [REDACTED]

JLES Scotland Limited

Suite 30, Arx House, 9 James [Watt Avenue, East Kilbride, G75 0QD](#)

JLES North West Limited

Suite 5, Waterside Business Centre, Canal Street, Leigh, WN7 4DB

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From: [REDACTED]

Sent: Thursday, December 04, 2025 08:49

To: [REDACTED] <[\[REDACTED\]@jlesgroup.com](mailto:[REDACTED]@jlesgroup.com)>

Cc: [REDACTED] >

Subject: Urgent Remedial Action Required - Damage to Clufflat Brae, South Queensferry

You don't often get email from claire.lumsdaine@googlemail.com. [Learn why this is important](#)

Dear [REDACTED]

We understand that you are the key contact for the works in Clufflat Brae, EH30 9YQ.

We are writing serious concerns regarding the condition of our street following the sewer installation works undertaken by your company since **13th October**. We understand these works are scheduled to conclude during **December** and are being carried out to service new housing developments by Cala Homes. However, it **must be stressed that these works provide no benefit whatsoever to existing residents**, yet we have endured significant disruption and damage as a direct consequence.

Over the past weeks, we have tolerated:

- Severely **limited access** to our homes.
- Constant presence of **heavy vehicles and construction stock** throughout the street.
- **Major excavations, hammering, and noise** at all hours.
- Pavements and road surfaces repeatedly driven over by excavators, road cleaners, fuel deliveries, and other heavy vehicles **hundreds of times daily**, often left parked on pavements for extended periods.

- Damage to **adjacent pavements, drains, and areas used for storage** of materials.

We are deeply concerned by reports from neighbours' conversations with your company that only the directly excavated section of road is planned for resurfacing. This is wholly inadequate. The damage caused extends far beyond the trench itself and includes widespread deterioration of road surfaces, pavements, and drainage infrastructure. This has been caused by both the works themselves and by the presence and use of the road by heavy vehicles for an extended period of time - parking and driving on pavements as well as the road surface. Simply resurfacing the excavated strip will not put right the harm done.

We therefore require that you:

- **Fully reinstate all affected areas** of road, pavements, and drains, not just the trench.
- **Repair damage caused by heavy vehicle use and storage**, ensuring surfaces are restored to their original condition.
- **Provide a clear timetable** for remedial works, communicated to residents without delay.
- **Confirm budget allocation** for comprehensive reinstatement, not partial measures.

Given the urgency of the issue, I plan to escalate this matter formally to **Cala Homes** and to raise it with our **MSP**. Your company has a responsibility to leave our street in a safe, serviceable, and fully restored condition, and we expect you to meet that responsibility without delay.

Please confirm in writing within **seven days** of receipt of this letter the steps you will take to make good all damage caused.

[Redacted signature]

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From: [REDACTED]@edinburgh.gov.uk
Sent on: Saturday, January 24, 2026 6 14 06 PM
To: [REDACTED]@jlesgroup.com
CC: [REDACTED]@edinburgh.gov.uk ; [REDACTED]@edinburgh.gov.uk ; [REDACTED]@jlesgroup.com
Subject: RE Urgent Remedial Action Required Damage to Clufflat Brae, South Queensferry

Hi [REDACTED]

Thank you for your time this week

I can confirm what you describe below and agreed with [REDACTED] on site is ok

Also to summarise these are the following remedials we require JLes to repair/rectify;

- Reset gully outside No 9 to address the ponding issue
- Bitumen seal cracks around the manhole outside No 14
- Bitumen seal the footway service strip throughout the area of works
- Remove set concrete from the carriageway and footway
- Sweep the carriageway and clear any clips left on site

Thanks,

[REDACTED]

From: [REDACTED]@jlesgroup.com
Sent: 12 January 2026 11:00
To: [REDACTED]@edinburgh.gov.uk
Cc: [REDACTED]@edinburgh.gov.uk ; [REDACTED]@edinburgh.gov.uk ; [REDACTED]@jlesgroup.com
Subject: Urgent Remedial Action Required Damage to Clufflat Brae, South Queensferry

External email
First time sender

Morning [REDACTED]

As you probably are aware, I met with [REDACTED] last Wednesday to review the few issues identified on site. Please, can you confirm whether you are happy with the proposed method of reinstatement below before we proceed with the works?

Please refer to the attached image. As shown, the gully is currently sitting approximately 10mm high, which is restricting proper water drainage. To address this, we propose carrying out a 300mm patch around the gully to allow it to be reset.

Could you let me know if this solution would be acceptable, as we would like to address all snags in one visit and ensure the work is completed to the correct standard?

Kind regards,

[REDACTED]

Direct Dial: [REDACTED]
JLES Scotland Limited
Suite 30, Arx House, 9 James Watt Avenue, East Kilbride, G75 0QD
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From: [REDACTED]@edinburgh.gov.uk
Sent: 05 January 2026 20:41
To: [REDACTED]@jlesgroup.com ; [REDACTED]@jlesgroup.com
Cc: [REDACTED]@edinburgh.gov.uk ; [REDACTED]@edinburgh.gov.uk
Subject: RE: Urgent Remedial Action Required Damage to Clufflat Brae, South Queensferry
Importance: High

[REDACTED]

Firstly, I want to sincerely apologise for the disruption on site since the works commenced. I completely appreciate the inconvenience this has caused. Our remit on behalf of CALA Homes is very specific, and we have not been instructed to undertake any additional works beyond the sewer upgrade currently in progress.

Rather than simply reinstating the excavation trenches, we will be planing off and resurfacing one lane in its entirety where the sewer upgrade works have been carried out. These works are continuing this week, and we expect the surfacing to be completed by the original target date of 12th December 2025, as advised to residents prior to commencement.

If you have any further queries, CALA Homes have asked that these be directed to customerserviceteameast@cala.co.uk, and their team will respond accordingly.

Thank you for your understanding and patience as we complete these essential works.

Kind regards,

Direct Dial:

JLES Scotland Limited

Suite 30, Arx House, 9 James [Watt Avenue, East Kilbride, G75 0QD](#)

JLES North West Limited

Suite 5, Waterside Business Centre, Canal Street, Leigh, WN7 4DB

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From: [REDACTED] >

Sent: Thursday, December 04, 2025 08:49

To: [REDACTED] @jlesgroup.com >

Cc: [REDACTED]

Subject: Urgent Remedial Action Required - Damage to Clufflat Brae, South Queensferry

You don't often get email from claire.lumsdaine@googlemail.com. [Learn why this is important](#)

Dear [REDACTED]

We understand that you are the key contact for the works in Clufflat Brae, EH30 9YQ.

We are writing serious concerns regarding the condition of our street following the sewer installation works undertaken by your company since 13th October. We understand these works are scheduled to conclude during December and are being carried out to service new housing developments by Cala Homes. However, it must be stressed that these works provide **no benefit whatsoever to existing residents**, yet we have endured significant disruption and damage as a direct consequence.

Over the past weeks, we have tolerated:

- Severely **limited access** to our homes.
- Constant presence of **heavy vehicles and construction stock** throughout the street.
- **Major excavations, hammering, and noise** at all hours.
- Pavements and road surfaces repeatedly driven over by excavators, road cleaners, fuel deliveries, and other heavy vehicles **hundreds of times daily**, often left parked on pavements for extended periods.
- Damage to **adjacent pavements, drains, and areas used for storage** of materials.

We are deeply concerned by reports from neighbours' conversations with your company that only the directly excavated section of road is planned for resurfacing. This is wholly inadequate. The damage caused extends far beyond the trench itself and includes widespread deterioration of road surfaces, pavements, and drainage infrastructure. This has been caused by both the works themselves and by the presence and use of the road by heavy vehicles for an extended period of time - parking and driving on pavements as well as the road surface. Simply resurfacing the excavated strip will not put right the harm done.

We therefore require that you:

- **Fully reinstate all affected areas** of road, pavements, and drains, not just the trench.
- **Repair damage caused by heavy vehicle use and storage**, ensuring surfaces are restored to their original condition.
- **Provide a clear timetable** for remedial works, communicated to residents without delay.
- **Confirm budget allocation** for comprehensive reinstatement, not partial measures.

Given the urgency of the issue, I plan to escalate this matter formally to **Cala Homes** and to raise it with our **MSP**. Your company has a responsibility to leave our street in a safe, serviceable, and fully restored condition, and we expect you to meet that responsibility without delay.

Please confirm in writing within **seven days** of receipt of this letter the steps you will take to make good all damage caused.

[Redacted signature]

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From: [redacted]@edinburgh.gov.uk
Sent on: Monday, August 4, 2025 12 08 43 PM
To: Temporary Traffic Regulation Orders TemporaryTrafficRegulationOrders@edinburgh.gov.uk
CC: [redacted]@edinburgh.gov.uk ; [redacted]@edinburgh.gov.uk ; police.scotland@edinburgh.gov.uk ; Fire Brigade e.edinburghcontrol@firescotland.gov.uk ; [redacted]@scotland.police.uk ; Edintravel edintravel@edinburgh.gov.uk
Subject: TTRO Application Form JLES Scotland LTD Clufflat Brae 15 Sep 2025 to 23 Dec 2025
Attachments: TTRO Application Form JLES Scotland LTD Clufflat Brae 15 Sep 2025 to 23 Dec 2025.docx (36.1 KB), Clufflat Brae TM Plan.pdf (2.15 MB)

Hi All,
Please see attached application for a Road Closure and Parking Restrictions for JLES Scotland to upgrade water sewer connection. Planned works start **Monday 15 September 2025 to Tuesday 23 December 2025**.
If you have any queries or need any additional information, please contact me on 07751970320.
Many thanks

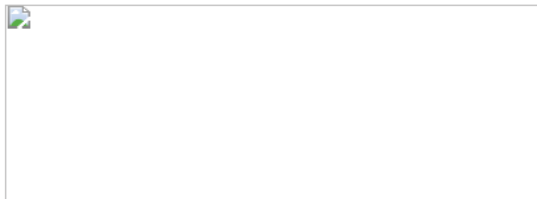
[redacted] | Waverley Court G 4, Edinburgh EH8 8BG
E: [redacted]@edinburgh.gov.uk

From: [redacted]
Sent: 04 August 2025 10:16
To: [redacted]
Cc: [redacted]
Subject: Clufflat Brae road closure

External email

Good morning,
Thank you for getting back to me.
We understand that delays can happen. If the 15th of September is the earliest available date, we will proceed on that basis and will carry out the work within the 12-week schedule.
Please let me know if there's anything further you require from us before the start date.
Kind regards

Direct Dial: [redacted]
JLES Scotland Limited
Suite 30, Arx House, 9 James Watt Avenue, East Kilbride, G75 0QD
For our Terms and Conditions of Supply please see <https://www.jlesgroup.com/terms-and-conditions>

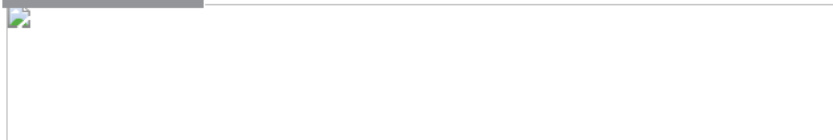


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From: [redacted]@edinburgh.gov.uk
Sent: 04 August 2025 09:21
To: [redacted]@jlesgroup.com
Cc: [redacted]@jlesgroup.com ; [redacted]@edinburgh.gov.uk
Subject: RE: Clufflat Brae road closure

Dear [redacted],
Thank you for your email. I apologise I have missed this TTRO. I am unable to process for the date you have requested on the 28 of August 2025. The earliest start date I can now offer is 15th of September 2025.
Please can you let me know if this new date is suitable.
Many thanks

[redacted] | Road Works Co-Ordination | Waverley Court G 3, Edinburgh EH8 8BG
E-mail: [redacted]@edinburgh.gov.uk



From: [redacted]@edinburgh.gov.uk
Sent: 24 July 2025 16:29
To: [redacted]@jlesgroup.com ; [redacted]@edinburgh.gov.uk

Cc: [redacted]@jlesgroup.com

Subject: Re: Clufflat Brae - road closure

My colleague [redacted] is processing the TTRO but is off until Monday and he can give an update then.

From: [redacted]@jlesgroup.com>

Sent: Thursday, July 24, 2025 4:27:38 PM

To: [redacted]@edinburgh.gov.uk>; [redacted]@edinburgh.gov.uk>

Cc: [redacted]@jlesgroup.com>

Subject: Clufflat Brae - road closure

Good afternoon,
I just wanted to see if there are any updates on our permit application.

Kind regards

Direct Dial: [redacted]

JLES Scotland Limited

Suite 30, Arx House, 9 James Watt Avenue, East Kilbride, G75 0QD

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From: [redacted]@jlesgroup.com>

Sent: 10 July 2025 15:55

To: [redacted]@edinburgh.gov.uk>

Cc: [redacted]@edinburgh.gov.uk>; [redacted]@jlesgroup.com>

Subject: Clufflat Brae - road closure

Hi [redacted]

Thanks for confirming the below. Please see the TM plan attached.

Kind regards

Direct Dial: [redacted]

JLES Scotland Limited

Suite 30, Arx House, 9 James Watt Avenue, East Kilbride, G75 0QD

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From: [redacted]@edinburgh.gov.uk>

Sent: 09 July 2025 15:41

To: [redacted]@jlesgroup.com>

Cc: [redacted]@edinburgh.gov.uk>; [redacted]@jlesgroup.com>

Subject: External:RE: Clufflat Brae - road closure

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Hi [redacted]

Thank you for your email and information provided. I would still need a TM to see where the road closure and parking restrictions would be to process this TTRO
Many thanks

[redacted] I Road Works Co-Ordination I Waverley Court G.3, Edinburgh EH8 8BG

E-mail: [redacted]@edinburgh.gov.uk

Tele [redacted]



From: [redacted]@jlesgroup.com>

Sent: 09 July 2025 15:34

To: [redacted]@edinburgh.gov.uk>

Cc: [redacted]@edinburgh.gov.uk>; [redacted]@jlesgroup.com>

Subject: Clufflat Brae - road closure

Hi [redacted]

Thanks for getting back to me.

I can provide a TM plan; however, please note that the road will be closed from 9:00 AM to 5:00 PM and open outside of these hours. Could you please confirm whether the TM plan is still required based on this information?

Kind regards

Direct Dial: [redacted]

JLES Scotland Limited

Suite 30, Arx House, 9 James Watt Avenue, East Kilbride, G75 0QD

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From: [redacted]@edinburgh.gov.uk>

Sent: 09 July 2025 13:30

To: [redacted]@jlesgroup.com>; [redacted]@edinburgh.gov.uk>

Cc: [redacted]@jlesgroup.com>

Subject: RE: External: Clufflat Brae - road closure

Hi [redacted]

Please can you send over the TM plan for this one?

Many thanks

[redacted] I Roads Inspector I Road Works Co-Ordination I Waverley Court G.3, Edinburgh EH8 8BG

E-mail: [redacted]@edinburgh.gov.uk

Tele [redacted]



From: [redacted]@jlesgroup.com>

Sent: 23 June 2025 13:27

To: [redacted]@edinburgh.gov.uk>

Cc: [redacted]@edinburgh.gov.uk>; [redacted]@jlesgroup.com>

Subject: External: Clufflat Brae - road closure

Good afternoon,

Please see the filled out TTRO form attached.

If you require anything further, please let me know.

Kind regards

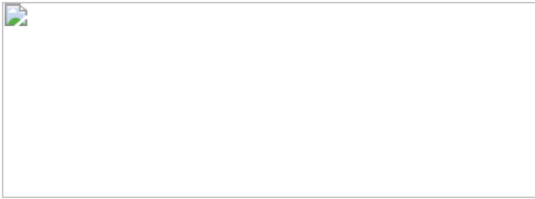
Direct Dial: [redacted]

JLES Scotland Limited

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From: [redacted] <[redacted]@edinburgh.gov.uk>
Sent: 19 June 2025 14:31
To: [redacted] <[redacted]@cala.co.uk>; [redacted] <ben.newey@jlesgroup.com>
Cc: [redacted] <[redacted]@edinburgh.gov.uk>
Subject: External: Clufflat Brae - road closure

You don't often get email from patrick.coogan@edinburgh.gov.uk. [Learn why this is important](#)

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Hi
I am reviewing your permit and see you may need to close the road, have you applied for a TTRO? If not please get it sent over to us to prepare.
Regards
Patrick

[redacted] | Road Works Co-Ordination – North West Area | Citywide Networks | Network Management & Enforcement | Operational Services | Place | The City of
Edinburgh Council | [redacted] <[redacted]@edinburgh.gov.uk>



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From: [REDACTED]@jlesgroup.com>
Sent on: Friday, January 23, 2026 1:26:15 PM
To: [REDACTED]@edinburgh.gov.uk>
CC: [REDACTED]@edinburgh.gov.uk>
Subject: Update

External email

Hi [REDACTED]

Apologies for not getting back to you sooner — it's been one of those days.

Please see below the areas we agreed to rectify with Stephen during the site visit:

- Reset gully outside No. 9 to address the ponding issue.
- Bitumen seal cracks around the manhole outside No. 14.
- Bitumen seal the footway service strip throughout the area of works.
- Remove set concrete from the carriageway and footway.
- Sweep the carriageway and clear any clips left on site.

If you have any questions, please let me know.

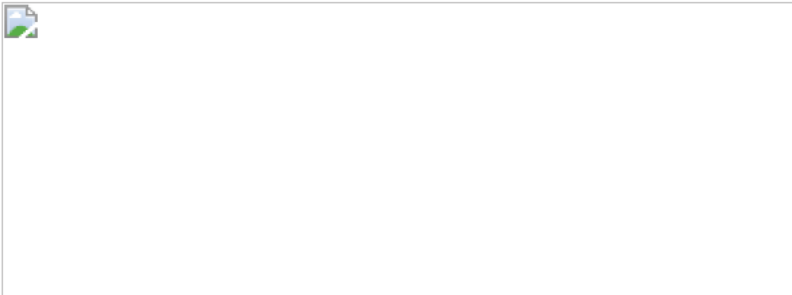
Kind regards,

[REDACTED]
[REDACTED]
Direct Dial: [REDACTED]

JLES Scotland Limited

Suite 30, Arx House, 9 James Watt Avenue, East Kilbride, G75 0QD

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From: [REDACTED]@edinburgh.gov.uk>
Sent: Friday, January 23, 2026 12:51

To: Ben Newey <ben.newey@jlesgroup.com>

Subject: Update

Hi [REDACTED]

Will you be able to get an update across to me today? Another resident has been in touch and I want to reply with a full and comprehensive reply today with what you will do and not do.

Ta

[REDACTED]

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From: [REDACTED]@jlesgroup.com>
Sent on: Friday, January 23, 2026 3:34:43 PM
To: [REDACTED]@edinburgh.gov.uk>
CC: [REDACTED]@edinburgh.gov.uk>
Subject: Update

External email

Hi [REDACTED]

Thanks for letting me know. I've passed this on and warned the team.

Kind regards,

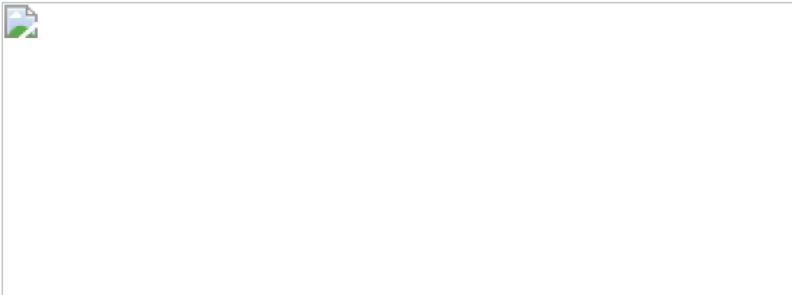
[REDACTED]

Direct Dial: [REDACTED]

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From: [REDACTED]@edinburgh.gov.uk>
Sent: Friday, January 23, 2026 14:31
To: [REDACTED]@jlesgroup.com>
Cc: [REDACTED]@edinburgh.gov.uk>
Subject: Re: Update

Hi

That's great news. [REDACTED] will pop along after to make sure we are happy. I would suggest the guys are warned they will be watched and may be asked why they are not "doing everything".

Thanks again.

From: [REDACTED]@jlesgroup.com>
Sent: Friday, January 23, 2026 2:02:47 PM
To: [REDACTED]@edinburgh.gov.uk>
Cc: [REDACTED]@edinburgh.gov.uk>
Subject: Update

Hi [REDACTED]

Short notice, but I spoke with our contractor today. They will be prepping the site tomorrow and will carry out the remedial works on Monday, 26th January.

Kind regards,

[REDACTED]
[REDACTED]
Direct Dial: [REDACTED]

JLES Scotland Limited

Suite 30, Arx House, 9 James Watt Avenue, East Kilbride, G75 0QD

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From: [REDACTED]@edinburgh.gov.uk>
Sent: Friday, January 23, 2026 13:53
To: [REDACTED]@jlesgroup.com>
Cc: [REDACTED]@edinburgh.gov.uk>
Subject: Re: Update

[REDACTED]
I have one of those days most days!

When might you be able to start remedial? I can respond to last weeks email and agree to these remedials below to formalise everything?

[REDACTED]

From: [REDACTED]@jlesgroup.com>
Sent: Friday, January 23, 2026 1:26:15 PM
To: [REDACTED]@edinburgh.gov.uk>
Cc: [REDACTED]@edinburgh.gov.uk>
Subject: Update

Hi [REDACTED]

Apologies for not getting back to you sooner — it's been one of those days.

Please see below the areas we agreed to rectify with Stephen during the site visit:

- Reset gully outside No. 9 to address the ponding issue.
- Bitumen seal cracks around the manhole outside No. 14.
- Bitumen seal the footway service strip throughout the area of works.
- Remove set concrete from the carriageway and footway.
- Sweep the carriageway and clear any clips left on site.

If you have any questions, please let me know.

Kind regards,

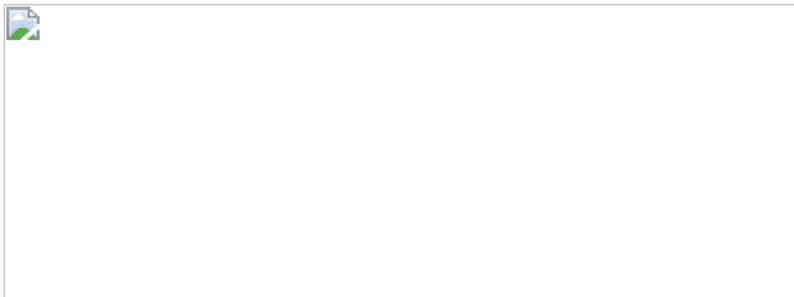
[REDACTED]

Direct Dial: [REDACTED]

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From: [REDACTED]@edinburgh.gov.uk>
Sent: Friday, January 23, 2026 12:51
To: [REDACTED]@jlesgroup.com>
Subject: Update

Hi [REDACTED]

Will you be able to get an update across to me today? Another resident has been in touch and I want to reply with a full and comprehensive reply today with what you will do and not do.

Ta

[REDACTED]

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From: [REDACTED]@edinburgh.gov.uk>

Sent on: Friday, January 23, 2026 12:51:33 PM

To: [REDACTED]@jlesgroup.com

Subject: Update

Hi [REDACTED]

Will you be able to get an update across to me today? Another resident has been in touch and I want to reply with a full and comprehensive reply today with what you will do and not do.

Ta

[REDACTED]

From: [redacted]@jlesgroup.com
Sent on: Monday, January 12, 2026 11 00 27 AM
To: [redacted]@edinburgh.gov.uk
CC: [redacted]@edinburgh.gov.uk ; [redacted]@edinburgh.gov.uk ; [redacted]@jlesgroup.com
Subject: Urgent Remedial Action Required Damage to Clufflat Brae, South Queensferry
Attachments: IMG_9928.jpeg (1.26 MB)

Follow up: Follow up
Start date: Wednesday, January 14, 2026 12 00 00 AM
Due date: Wednesday, January 14, 2026 12 00 00 AM

External email

First time sender

Morning [redacted]

As you probably are aware, I met with Stephen last Wednesday to review the few issues identified on site. Please, can you confirm whether you are happy with the proposed method of reinstatement below before we proceed with the works?

Please refer to the attached image. As shown, the gully is currently sitting approximately 10mm high, which is restricting proper water drainage. To address this, we propose carrying out a 300mm patch around the gully to allow it to be reset.

Could you let me know if this solution would be acceptable, as we would like to address all snags in one visit and ensure the work is completed to the correct standard?

Kind regards,

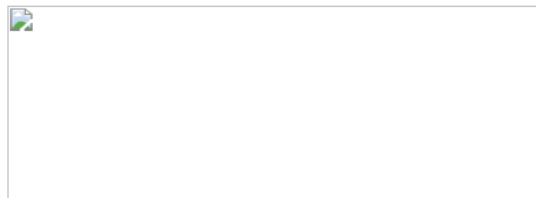
[redacted]

Direct Dial: [redacted]

JLES Scotland Limited

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From: [redacted]@edinburgh.gov.uk
Sent: 05 January 2026 20:41
To: [redacted]@jlesgroup.com ; [redacted]@jlesgroup.com
Cc: [redacted]@edinburgh.gov.uk ; [redacted]@edinburgh.gov.uk
Subject: RE: Urgent Remedial Action Required Damage to Clufflat Brae, South Queensferry
Importance: High

[redacted]

We spoke before Christmas about another issue and I seem to remember you said you had planned to leave site on Friday 19th December. As would be normal I had emailed my Inspector and asked him to visit site this week to check that we were satisfied with the reinstatement. I would have asked for it sooner but as most of the construction industry shuts down on that same day I didn't see the need in having it done w/c 22nd December.

However one of the residents has contacted yourselves, your client, local Cllrs and some of my managers [redacted] has already been down to site just before Christmas and met with the resident and identified a few issues. I would like to give a complete response to the resident, Cllrs, etc by Friday so would you or one of your colleagues be able to meet with [redacted] this week to discuss on site and agree next steps?

Could you give [redacted] a call on [redacted] as soon as possible please.

Regards



From: [redacted]@gmail.com
Sent: Sunday, December 21, 2025 2:32 pm
To: [redacted]@jlesgroup.com; [redacted]@jlesgroup.com; [redacted]@edinburgh.gov.uk; [redacted]@edinburgh.gov.uk; [redacted]@edinburgh.gov.uk; [redacted]@edinburgh.gov.uk
Cc: [redacted]@googlemail.com; cala.group@cala.co.uk <cala.group@cala.co.uk>; customerserviceteameast@cala.co.uk <customerserviceteameast@cala.co.uk>; [redacted]@edinburgh.gov.uk; [redacted]@edinburgh.gov.uk
Subject: Re: Urgent Remedial Action Required - Damage to Clufflat Brae, South Queensferry

Hi [redacted] and South Queensferry Councillors,

[redacted] - I just wanted to follow-up on your response to [redacted] regarding the state Clufflat Brae has been left in post the sewers work.

There has been significant damage to both the road surface and the pavement due to the heavy plant equipment and associated works. The heavy digger was regularly on the pavement over a number of weeks due to the lack of space with the works and this has created significant damage on pavements and the road surface itself that will rapidly deteriorate as water and ice gets in cracks. For the benefit of the Councillors and Cala team who are cc'd I have reattached example photos of the issues.

In your message you state "Our remit on behalf of CALA Homes is very specific, and we have not been instructed to undertake any additional works beyond the sewer upgrade currently in progress.". Whilst I appreciate that point, the contract with CALA does not supersede the responsibilities that JLES and CALA have under the relevant legislation.

Specifically I wanted to highlight:

1. The **Roads (Scotland) Act 1984 Section 96** "Extraordinary expenses in repairing roads damaged by heavy vehicles etc." - "where as respects any public road it appears to the roads authority (where they are a local roads authority from a certificate of the proper officer of the authority) that having regard to the average expense of maintaining the road, or other similar roads in their area, extraordinary expenses have been, or will be, incurred by them in maintaining the road by reason of damage caused to it by excessively heavy, or other extraordinary, vehicles or traffic, they may recover from any person (in this section referred to as the "operator") by or in consequence of whose orders the vehicles have, or traffic has, been on the road, so much of the expenses of maintenance as is, or is likely to be, attributable to that damage."
2. The **New Roads and Street Works Act 1991 (NRSWA) section 129 "Duty of undertaker to reinstate"** - "(1)It is the duty of the undertaker by whom road works are executed to reinstate the road.". The duty also extends to any damage caused by the activity of carrying out the works, not just the excavated area. This includes pavement and road cracking caused by movement of heavy plant or vibrations.

Just for clarity, under Scots law, the term "road" includes the pavement/footway.

Unfortunately Cala has failed to respond at all to any of our communications via the Customer Services email address you provided (customerserviceteameast@cala.co.uk).

We have included the local councillors on this email as we need to rapidly get to a good outcome on the reinstatement works - and it is the council that are the relevant authority here, and it seems appropriate for the Council to undertake an inspection as outlined in. **Councillor's can you please initiate the appropriate inspection to be undertaken as otherwise the council are likely to have significant road repair costs over the coming years.** I have also copied [redacted] and [redacted] given their roles for Edinburgh around enforcement and the road authorities committee.

Regards

On Mon, 8 Dec 2025 at 14:40, Luke Barry <Luke.Barry@jlesgroup.com> wrote:

Hi [redacted] hope you're well.

Thank you for your email, and please accept my apologies for the delay in responding, I have been away on leave for several days.

Firstly, I want to sincerely apologise for the disruption on site since the works commenced. I completely appreciate the inconvenience this has caused. Our remit on behalf of CALA Homes is very specific, and we have not been instructed to undertake any additional works beyond the sewer upgrade currently in progress.

Rather than simply reinstating the excavation trenches, we will be planing off and resurfacing one lane in its entirety where the sewer upgrade works have been carried out. These works are continuing this week, and we expect the surfacing to be completed by the original target date of 12th December 2025, as advised to residents prior to commencement.

If you have any further queries, CALA Homes have asked that these be directed to customerserviceteameast@cala.co.uk, and their team will respond accordingly.

Thank you for your understanding and patience as we complete these essential works.

Kind regards,

[redacted]

Direct Dial: [REDACTED]

JLES Scotland Limited

Suite 30, Arx House, 9 James Watt Avenue, East Kilbride, G75 0OD

JLES North West Limited

Suite 5, Waterside Business Centre, Canal Street, Leigh, WN7 4DB

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From: [REDACTED]@googlemail.com>

Sent: Thursday, December 04, 2025 08:49

To: [REDACTED]@jlesgroup.com>

Cc: [REDACTED]>

Subject: Urgent Remedial Action Required - Damage to Clufflat Brae, South Queensferry

You don't often get email from claire.lumsdaine@googlemail.com. [Learn why this is important](#)

Dear [REDACTED]

We understand that you are the key contact for the works in Clufflat Brae, EH30 9YQ.

We are writing serious concerns regarding the condition of our street following the sewer installation works undertaken by your company since **13th October**. We understand these works are scheduled to conclude during **December** and are being carried out to service new housing developments by Cala Homes. However, it must be stressed that these works provide **no benefit whatsoever to existing residents**, yet we have endured significant disruption and damage as a direct consequence.

Over the past weeks, we have tolerated:

- Severely **limited access** to our homes.
- Constant presence of **heavy vehicles and construction stock** throughout the street.
- **Major excavations, hammering, and noise** at all hours.
- Pavements and road surfaces repeatedly driven over by excavators, road cleaners, fuel deliveries, and other heavy vehicles **hundreds of times daily**, often left parked on pavements for extended periods.
- Damage to **adjacent pavements, drains, and areas used for storage** of materials.

We are deeply concerned by reports from neighbours' conversations with your company that only the directly excavated section of road is planned for resurfacing. This is wholly inadequate. The damage caused extends far beyond the trench itself and includes widespread deterioration of road surfaces, pavements, and drainage infrastructure. This has been caused by both the works themselves and by the presence and use of the road by heavy vehicles for an extended period of time - parking and driving on pavements as well as the road surface. Simply resurfacing the excavated strip will not put right the harm done.

We therefore require that you:

- **Fully reinstate all affected areas** of road, pavements, and drains, not just the trench.
- **Repair damage caused by heavy vehicle use and storage**, ensuring surfaces are restored to their original condition.
- **Provide a clear timetable** for remedial works, communicated to residents without delay.
- **Confirm budget allocation** for comprehensive reinstatement, not partial measures.

Given the urgency of the issue, I plan to escalate this matter formally to **Cala Homes** and to raise it with our **MSP**. Your company has a responsibility to leave our street in a safe, serviceable, and fully restored condition, and we expect you to meet that responsibility without delay.

Please confirm in writing within **seven days** of receipt of this letter the steps you will take to make good all damage caused.

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