

**60456 Correspondence**

**From:** [redacted] <[redacted]@edinburgh.gov.uk>

**Sent:** 03 November 2025 11:20

**To:** [redacted] <[redacted]@edinburgh.gov.uk>; [redacted] <[redacted]@lothianbuses.co.uk>; [redacted] <[redacted]@lothianbuses.co.uk>

**Cc:** [redacted] <[redacted]@jacobs.com>; [redacted] <[redacted]@jacobs.com>; [redacted] <[redacted]@edinburgh.gov.uk>; [redacted] <[redacted]@edinburgh.gov.uk>

**Subject:** Turnhouse Road - Bus Gate Operating Times

Can you schedule a meeting to discuss the above.

Thank you

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**From:** [redacted] <[redacted]@edinburgh.gov.uk>

**Sent:** 04 November 2025 11:16

**To:** [redacted] <[redacted]@edinburgh.gov.uk>; [redacted] <[redacted]@lothianbuses.co.uk>; [redacted] <[redacted]@lothianbuses.co.uk>

**Cc:** [redacted] <[redacted]@jacobs.com>; [redacted] <[redacted]@jacobs.com>; [redacted] <[redacted]@edinburgh.gov.uk>; [redacted] <[redacted]@edinburgh.gov.uk>

**Subject:** RE: Turnhouse Road - Bus Gate Operating Times

How are diaries fixed for a meeting later this week or early next week?

Best Regards

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**From:** [redacted] <[redacted]@edinburgh.gov.uk>

**Sent:** 04 November 2025 11:31

**To:** [redacted] <[redacted]@edinburgh.gov.uk>; [redacted] <[redacted]@edinburgh.gov.uk>; [redacted] <[redacted]@lothianbuses.co.uk>; [redacted] <[redacted]@lothianbuses.co.uk>

**Cc:** [redacted] <[redacted]@jacobs.com>; [redacted] <[redacted]@jacobs.com>; [redacted] <[redacted]@edinburgh.gov.uk>

**Subject:** [EXTERNAL] RE: Turnhouse Road - Bus Gate Operating Times

Hello,

This week, [redacted] has no availability. Wednesday 12<sup>th</sup>, 12 pm onwards?

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**From:** [redacted]

**Sent:** 04 November 2025 12:20

**To:** [redacted] ; [redacted] ; [redacted] ; [redacted] ; [redacted]

**Cc:** [redacted]; [redacted]  
**Subject:** RE: Turnhouse Road - Bus Gate Operating Times  
**BEWARE - EXTERNAL EMAIL**

The 12<sup>th</sup> from 12pm onwards works for me.

[redacted] | [Jacobs](#) | Senior Associate Director | Transport Planning

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**From:** [redacted]@LothianBuses.co.uk>  
**Sent:** 04 November 2025 15:13  
**To:** [redacted]@jacobs.com>; [redacted]@edinburgh.gov.uk>;  
[redacted]@edinburgh.gov.uk>; [redacted]  
[redacted]@edinburgh.gov.uk>; [redacted]@LothianBuses.co.uk>  
**Cc:** [redacted]@jacobs.com>; [redacted]@edinburgh.gov.uk>  
**Subject:** RE: Turnhouse Road - Bus Gate Operating Times

 External email >

Afternoon  
We can do the 12<sup>th</sup> from 1400 hrs  
Regards  
[redacted]  
Commercial Manager

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**From:** [redacted]  
**Sent:** 04 November 2025 15:42  
**To:** [redacted]; [redacted]  
**Cc:** [redacted]; [redacted]; [redacted]; [redacted]  
**Subject:** Turnhouse Rd bus gate / Service 31

 External email >

[redacted],

Attached is a summary of reliability for service 31 for the 5 weeks following the service change on 7 September and a commentary setting out our request for bus gate operating hours.

[redacted]

[redacted]

We believe this presents a strong argument for bus gate operating times in line with the 7/7/7 principle. We expect our pre-notification for an early Spring service change to be submitted to CEC around **12 December**. If the principle of 7/7/7 is adopted our strong preference would be to register service 31 to include West Craigs (or a shadow timetable that could be made live to coincide with the completion of works if this is expected around Feb/Mar). If this is not possible, the next available date for review will be Autumn 2026.

I look forward to discussing further.

Thanks,

[Redacted]  
Head of Commercial

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**From:** [Redacted]@edinburgh.gov.uk>  
**Sent:** 08 December 2025 13:23  
**To:** [Redacted]@edinburgh.gov.uk>  
**Cc:** [Redacted]@edinburgh.gov.uk>  
**Subject:** Turnhouse Road Bus Gate

Hi [Redacted]

[Redacted] is chasing for confirmation of hours of operation for the bus gate. He needs an answer by close of play tomorrow in order to plan the registration change. For the avoidance of doubt LB are still insisting on 7-7-7 for at least the outset of the ETRO. I briefly discussed with [Redacted] and he said you were awaiting some direction or approval from [Redacted] and possibly [Redacted] & [Redacted].

[Redacted]

[Redacted] | Public Transport Manager | Network Management & Enforcement  
| Transport | Operational Services | Place | The City of Edinburgh Council | Level G4,  
Waverley Court, 4 East Market Street, EH8 8BG |

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**From:** [Redacted]@LothianBuses.co.uk>  
**Sent:** 09 December 2025 10:56  
**To:** [Redacted]@edinburgh.gov.uk>  
**Cc:** [Redacted]@edinburgh.gov.uk>; [Redacted]@LothianBuses.co.uk>;  
[Redacted]@LothianBuses.co.uk>  
**Subject:** Turnhouse Road bus gate  
**Importance:** High

 External email >

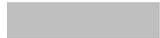
[Redacted]

As discussed in several meetings over the past weeks/months we are preparing our local bus service registrations, including service 31 for forthcoming notification, and this has now reached the final stages.

In order to finalise our service 31 registration, we are required to formally be made aware of the Council's position regarding the proposed bus gate on Turnhouse Road particularly around the hours of operation being confirmed as 7/7/7.

If we have not received such confirmation in writing by 1400 hrs today (Tuesday 9<sup>th</sup> December) we will proceed with a timetable variation **without** rerouting the service via West Craigs. You should be aware that if the service is not rerouted via West Craigs at our spring service change, the next available opportunity will not arise until September 2026 at the earliest.

Regards



Commercial Manager

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