

60442 – Pedestrian and cycle zone and associated automatic bollards located in the vicinity of Grassmarket, Edinburgh.

Legal Status of the Road

Please confirm:

Whether the Grassmarket remains designated as a Pedestrian and Cycle Zone.

Sections of the Grassmarket and Victoria Street are pedestrianised, with vehicular access permitted for loading/unloading at certain times, as specified on local signage.

Whether the vehicle access restrictions shown on current street signage remain legally in force.

Please see answer above.

Please provide a copy of the current Traffic Regulation Order (TRO) governing this restriction.

Please see attached information.

Have any amendments, suspensions, exemptions, or temporary orders been applied to this restriction since January 2020? Is the restriction currently being actively enforced?

The restriction is enforced and there have been no amendments to the order since 2020. There may have been suspensions in the past, but there are no current suspensions.

Bollard Operational Status

Are the automatic bollards at this location currently operational?

Yes

If not operational, on what date did they cease functioning?

Still in operation

What is the stated cause of the failure?

Still in operation, not applicable.

Has a decision been made to permanently remove, replace, or decommission the bollards?

There has been no decision to remove, replace or decommission the bollards.

Maintenance and Repairs

When were the bollards last repaired, serviced, or maintained?

Last repair was conducted 25/11/24, this was for the replacement of hydraulic hoses. Last inspection/maintenance visit was 27/01/26.

Please provide maintenance and repair records for the bollards from January 2019 to present.

[Please see attached information.](#)

Please provide copies of any internal reports, fault logs, or contractor reports relating to malfunction or safety concerns.

[Please see attached information.](#)

What is the estimated cost to repair or replace the bollards?

[£13,196.37 for refurbishment & approximately £100K for full replacement.](#)

Has funding been allocated for repair or replacement? If so, when was this agreed?

[Funding has been agreed and allocated to conduct an upgrade of the bollard control system in January 26, with the repairs taking place April/May 26.](#)

Responsibility and Control

Which council department(s) are responsible for:

Maintenance and repair of the bollards

[Intelligent Traffic Systems](#)

Enforcement of the pedestrian/cycle restriction.

[The Council's Parking Enforcement Contractor issues Penalty Charge Notices to vehicles found to be parked during the restricted/pedestrianised period.](#)

Street signage relating to the restriction.

[Traffic Signs.](#)

Who has operational control over activation/deactivation of the bollards?

[CCTV control room & Intelligent Traffic Systems.](#)

Please provide a direct contact email address for the department or team responsible for these bollards and this restriction.

For bollard faults, traffic.signals@edinburgh.gov.uk

Enforcement and Compliance

How many penalty charge notices or enforcement actions have been issued for unauthorised vehicle access in this section of Grassmarket since January 2022?

Since January 2022, 128 Penalty Charge Notices have been issued to vehicles found to have been parked during the period when vehicular access is prohibited.

Has enforcement been suspended or reduced due to the bollards being non-operational?

No.

Has a risk assessment been conducted regarding the bollards not functioning?

No

Please provide copies of any risk assessments or safety reviews relating to this matter.

N/A

Complaints and Correspondence

How many complaints, reports, or enquiries have been received regarding these bollards since January 2020?

This information is provided within the documents attached for Q3 b&c.

Please provide copies of internal correspondence or reports discussing the status of the bollards and any decisions about repair or replacement (with personal data redacted as appropriate).

This information is provided withing the documents attached for Q3.

Compliance with the Traffic Regulation Order 24. If the bollards are non-operational and physical access is unrestricted, please confirm how the council currently ensures compliance with the Traffic Regulation Order at this location.

Standard enforcement rules apply please see information within the documents provided for Q1b.