

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Site: Oxgangs Road (7900971)

Locality: Swanston, Edinburgh, City of Edinburgh

Area: South West Locality

Condition Survey

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
Asset:	1.00	Asset - Locn.:	Whole Street	Feature Type:	Road Asset		Area:	South West Locality
Batch:	41253637 - Inspection Batch			Route:	Ad hoc Route			Date: 15/02/2026
42199601	3x2 patch	15/02/2026	Outside of 74	RD: CW Cracked/Broken	Internal		Committed	50191991
Batch:	41253592 - Inspection Batch			Route:	Ad hoc Route			Date: 15/02/2026
42199549	Please reinstate markings after patching works	15/02/2026	Outside of Dental practice	RD: Markings Refresh	Internal		Committed	50191956
Batch:	41253300 - Inspection Batch			Route:	Ad hoc Route			Date: 13/02/2026
42199385	Cracked broken surface	13/02/2026	On the junction of Oxgangs Road and Swanston Road.	RD: CW Cracked/Broken	Internal		Uncommitted	50191816
Batch:	41252880 - Inspection Batch			Route:	Ad hoc Route			Date: 11/02/2026
42199139	Patch 1	11/02/2026	Outside of dental surgery	RO: Permanent Patching	Internal		Committed	50191611
Batch:	41250819 - Inspection Batch			Route:	Ad hoc Route			Date: 28/01/2026
42197788	5 pothole areas needing HRA overlays	28/01/2026	Between caistayne view and Swanson road	RD: CW Pothole	Internal		Committed	50190577
Batch:	41250669 - Inspection Batch			Route:	South Mobile Inspection Route			Date: 27/01/2026
	No actionable defects found							
Batch:	41250417 - Inspection Batch			Route:	Ad hoc Route			Date: 26/01/2026
42197593	Cracked broken surface 2x2m	26/01/2026	Outside 58 at road island	RD: CW Cracked/Broken	Internal		Uncommitted	50190419
Batch:	41249416 - Inspection Batch			Route:	Ad hoc Route			Date: 21/01/2026
42197302	Pothole at bus stop	21/01/2026	Outside dental building	RD: CW Pothole	Internal		Committed	50190160
Batch:	41249415 - Inspection Batch			Route:	Ad hoc Route			Date: 21/01/2026
42197301	Pothole	21/01/2026	Outside nursery next to manhole	RD: CW Pothole	Internal		Committed	50190159
Batch:	41249069 - Inspection Batch			Route:	Ad hoc Route			Date: 19/01/2026
42196974	Pothole at bt manhole needing HRA overlay	19/01/2026	Outside 72	RD: CW Pothole	Internal		Committed	50189924
Batch:	41248501 - Inspection Batch			Route:	Ad hoc Route			Date: 15/01/2026
42196616	Cracked broken surface	15/01/2026	Outside 59	RD: CW Cracked/Broken	Internal		Uncommitted	50189639
Batch:	41247979 - Inspection Batch			Route:	Ad hoc Route			Date: 12/01/2026
42196445	Pothole	12/01/2026	Outside 58 before road island	RD: CW Pothole	Internal		Committed	50189521
Batch:	41247896 - Inspection Batch			Route:	Ad hoc Route			Date: 12/01/2026
42196367	Cracked broken surface next to manhole	12/01/2026	Outside farmile nursery	RD: CW Cracked/Broken	Internal		Uncommitted	50189473
Batch:	41246796 - Inspection Batch			Route:	Ad hoc Route			Date: 05/01/2026
42196006	Cracked broken patch required 5x3m	05/01/2026	Outside number 63	RD: CW Cracked/Broken	Internal		Uncommitted	50189148
Batch:	41246329 - Inspection Batch			Route:	Ad hoc Route			Date: 29/12/2025
42195779	Cracked broken road surface	29/12/2025	Outside 61 both lanes	RD: CW Cracked/Broken	Internal		Uncommitted	50188935

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Asset:	1.00	Asset - Locn.: Whole Street		Feature Type: Road Asset		Area: South West Locality		
Batch: 41245961 - Inspection Batch				Route: Ad hoc Route		Date: 23/12/2025		
42195647	Pothole	23/12/2025	Outside dentist before bus stop	RD: CW Pothole	Internal		Committed	50188803
Batch: 41245158 - Inspection Batch				Route: South Mobile Inspection Route		Date: 18/12/2025		
No actionable defects found								
Batch: 41244320 - Inspection Batch				Route: Ad hoc Route		Date: 11/12/2025		
42195062	Pothole	11/12/2025	Outside 13	RD: CW Pothole	Internal		Committed	50188347
Batch: 41243871 - Inspection Batch				Route: Ad hoc Route		Date: 05/12/2025		
42194786	Pothole	05/12/2025	Outside dental at bus stop	RD: CW Pothole	Internal		Committed	50188133
Batch: 41243394 - Inspection Batch				Route: Ad hoc Route		Date: 02/12/2025		
42194461	Potholes	02/12/2025	From 57 to 59	RD: CW Pothole	Internal		Committed	50187891
Batch: 41243392 - Inspection Batch				Route: Ad hoc Route		Date: 02/12/2025		
42194460	Potholes	02/12/2025	63 to 65 Oxgangs Road.	RD: CW Pothole	Internal		Committed	50187890
Batch: 41242616 - Inspection Batch				Route: Ad hoc Route		Date: 25/11/2025		
42193847	Potholes	25/11/2025	Outside 18 at bus stop	RD: CW Pothole	Internal		Committed	50187432
Batch: 41242612 - Inspection Batch				Route: Ad hoc Route		Date: 25/11/2025		
42193845	Pothole	25/11/2025	Outside 58 beside road island	RD: CW Pothole	Internal		Committed	50187431
Batch: 41241517 - Inspection Batch				Route: South Mobile Inspection Route		Date: 17/11/2025		
No actionable defects found								
Batch: 41241199 - Inspection Batch				Route: Ad hoc Route		Date: 11/11/2025		
42193074	Pothole	11/11/2025	At bus stop	RD: CW Pothole	Internal		Committed	50186763
Batch: 41241195 - Inspection Batch				Route: Ad hoc Route		Date: 11/11/2025		
42193071	Pothole	11/11/2025	Outside 58 just before the traffic island	RD: CW Pothole	Internal		Committed	50186759
Batch: 41241194 - Inspection Batch				Route: Ad hoc Route		Date: 11/11/2025		
42193070	Potholes	11/11/2025	outside 70 Oxgangs Road	RD: CW Pothole	Internal		Committed	50186758
Batch: 41238989 - Inspection Batch				Route: South Mobile Inspection Route		Date: 16/10/2025		
No actionable defects found								
Batch: 41237190 - Inspection Batch				Route: Ad hoc Route		Date: 23/09/2025		
42190205	2no potholes	23/09/2025	Outside no58	RD: CW Pothole	Internal		Committed	50184948
Batch: 41236489 - Inspection Batch				Route: South Mobile Inspection Route		Date: 11/09/2025		
No actionable defects found								
Batch: 41236140 - Inspection Batch				Route: Ad hoc Route		Date: 08/09/2025		
42189737	Men at work sign 2x cones 1x sandbag left abandoned by class one tm	08/09/2025	At large road sign beside blossom tree Childs nursery	RD: Uplift Abandoned TM	Internal		Uncommitted	50184596
Batch: 41234365 - Inspection Batch				Route: South Mobile Inspection Route		Date: 11/08/2025		
No actionable defects found								

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Asset:	1.00	Asset - Locn.: Whole Street		Feature Type: Road Asset		Area: South West Locality		
Batch: 41233826 - Inspection Batch			Route: Ad hoc Route			Date: 29/07/2025		
42187812	Sunken traffic signals cover at red tactiles on footway	29/07/2025	Outside 71 at crossing	RU: Utility Apparatus	Internal		Uncommitted	50183162
Batch: 41232926 - Inspection Batch			Route: SW_CF1_FrogstonOxgangs1			Date: 14/07/2025		
42186961	Broken fw surface	14/07/2025	Outside number 65	RD: FW HRA Cracked/Broken	Internal		Uncommitted	50092107
42186962	Cracked broken cw	14/07/2025	Outside 65	RD: CW Cracked/Broken	Internal		Uncommitted	50182622
42186975	Broken fw	14/07/2025	Outside number 1	RD: FW HRA Cracked/Broken	Internal		Uncommitted	50092098
42186966	Pothole	14/07/2025	Outside 59	RD: CW Pothole	Internal		Committed	50182625
42186965	Broken Fw surface	14/07/2025	Outside number 59	RD: FW HRA Cracked/Broken	Internal		Uncommitted	50092104
42186967	Fw cracked and broken	14/07/2025	O/s no.53 to 55	RD: FW HRA Cracked/Broken	Internal		Uncommitted	50125481
42186956	Broken fw	14/07/2025	Outside 108	RD: FW HRA Cracked/Broken	Internal		Uncommitted	50162958
42186971	Cw depression	14/07/2025	Outside dental practice	RD: CW Subsidence/Heaving	Internal		Uncommitted	50182626
42186968	Broken Fw surface	14/07/2025	From number 47 to number 55	RD: FW HRA Cracked/Broken	Internal		Uncommitted	50092102
42186969	Fw depressed	14/07/2025	At No 38 -40	RD: FW HRA Depression/Sunker	Internal		Uncommitted	50122979
42186974	Broken cw broken	14/07/2025	Outside 3	RD: CW Cracked/Broken	Internal		Uncommitted	50138839
42186957	Crumbling fw	14/07/2025	Outside 114	RD: FW HRA Cracked/Broken	Internal		Uncommitted	50138849
42186964	Pothole	14/07/2025	Outside 72	RD: CW Pothole	Internal		Committed	50182624
42186976	Cracked broken CW	14/07/2025	Entire junction	RD: CW Cracked/Broken	Internal		Uncommitted	50162981
42186963	Pothole	14/07/2025	Outside 65	RD: CW Pothole	Internal		Committed	50182623
42186973	Broken cw broken	14/07/2025	Outside 5	RD: CW Cracked/Broken	Internal		Uncommitted	50138838
42186960	Broken fw	14/07/2025	Outside 86	RD: FW HRA Cracked/Broken	Internal		Uncommitted	50162964
42186972	Sunken broken fw surface	14/07/2025	Outside number 5	RD: FW HRA Depression/Sunker	Internal		Uncommitted	50092099
Batch: 41232708 - Inspection Batch			Route: South Mobile Inspection Route			Date: 11/07/2025		
No actionable defects found								
Batch: 41231326 - Inspection Batch			Route: Ad hoc Route			Date: 18/06/2025		
42185792	Damaged / leaning cycling lane sign	18/06/2025	Outside 50/52, opposite Swanston Av	RD: Unlit Sign Damaged/Missing	Internal		Committed	50181668
Please cut down and make the hole safe from trips - cheers								
Batch: 41231325 - Inspection Batch			Route: Ad hoc Route			Date: 18/06/2025		
42185791	Damaged / leaning cycling lane sign	18/06/2025	Outside number 47	RD: Unlit Sign Damaged/Missing	Internal		Committed	50181667
Please cut down and make the hole safe from trips - cheers								
Batch: 41230041 - Inspection Batch			Route: South Mobile Inspection Route			Date: 05/06/2025		
No actionable defects found								
Batch: 41227560 - Inspection Batch			Route: South Mobile Inspection Route			Date: 06/05/2025		
No actionable defects found								
Batch: 41227051 - Inspection Batch			Route: Ad hoc Route			Date: 29/04/2025		
42182481	Pothole	29/04/2025	Outside 13	RD: CW Pothole	Internal		Committed	50179267

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Asset:	1.00	Asset - Locn.: Whole Street		Feature Type: Road Asset		Area: South West Locality		
Batch:	41226923 - Inspection Batch			Route: Ad hoc Route		Date: 28/04/2025		
42182322	Pothole on walkway	28/04/2025	Entrance to Hunters Tryst car park	RD: FW HRA Pothole	Internal		Committed	50179166
Batch:	41225451 - Inspection Batch			Route: South Mobile Inspection Route		Date: 08/04/2025		
No actionable defects found								
Batch:	41223048 - Inspection Batch			Route: Ad hoc Route		Date: 17/03/2025		
42178830	Potholes on footway	17/03/2025	Outside 86	RD: FW HRA Pothole	Internal		Committed	50177043
Batch:	41222651 - Inspection Batch			Route: South Mobile Inspection Route		Date: 14/03/2025		
No actionable defects found								
Batch:	41222625 - Inspection Batch			Route: Ad hoc Route		Date: 14/03/2025		
42178652	Rocking kerb needing reset	14/03/2025	Just down from 132	RD: FW Kerb Dislodged/Rocking	Internal		Committed	50176936
Batch:	41222624 - Inspection Batch			Route: Ad hoc Route		Date: 14/03/2025		
42178651	Loose and rocking manhole cover and 3 sv valve covers on carriageway south bound lane - see attached photos	14/03/2025	Just before 132	RU: Utility Apparatus	Internal		Uncommitted	50176935
Batch:	41222439 - Inspection Batch			Route: Ad hoc Route		Date: 12/03/2025		
42178489	2 potholes	12/03/2025	Outside Sundays vets	RD: FW HRA Pothole	Internal		Committed	50176841
Batch:	41222239 - Inspection Batch			Route: Ad hoc Route		Date: 11/03/2025		
42178363	Middle of both lanes	11/03/2025	Opposite 5	RD: CW Pothole	Internal		Committed	50176745
Batch:	41222238 - Inspection Batch			Route: Ad hoc Route		Date: 11/03/2025		
42178358	Loose and noisy manhole cover in carriageway	11/03/2025	Opposite number 5	RU: Utility Apparatus	Internal		Uncommitted	50176744
Batch:	41220391 - Inspection Batch			Route: Ad hoc Route		Date: 24/02/2025		
42176903		24/02/2025	Outside 76 both lanes	RD: CW Pothole	Internal		Committed	50175782
Batch:	41220390 - Inspection Batch			Route: Ad hoc Route		Date: 24/02/2025		
42176901	Large overlay with hra	24/02/2025	Outside 63	RD: CW Pothole	Internal		Committed	50175780
Batch:	41220388 - Inspection Batch			Route: Ad hoc Route		Date: 24/02/2025		
42176899	Potholes	24/02/2025	Opposite 66	RD: CW Pothole	Internal		Committed	50175779
Batch:	41220386 - Inspection Batch			Route: Ad hoc Route		Date: 24/02/2025		
42176897	Pothole	24/02/2025	At road island out side 58	RD: CW Pothole	Internal		Committed	50175778
Batch:	41218321 - Inspection Batch			Route: South Mobile Inspection Route		Date: 11/02/2025		
42175545	1 pothole	11/02/2025	Outside 54	RD: CW Pothole	Internal		Committed	50174726
Batch:	41217074 - Inspection Batch			Route: Ad hoc Route		Date: 31/01/2025		
42174580	Bt manhole loose and noisy on carriageway	31/01/2025	Outside 72	RU: Utility Apparatus	Internal		Uncommitted	50173998
Batch:	41216622 - Inspection Batch			Route: Ad hoc Route		Date: 28/01/2025		
42174236	Pothole	28/01/2025	Outside 58	RD: CW Pothole	Internal		Committed	50173755

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Asset:	1.00	Asset - Locn.: Whole Street		Feature Type: Road Asset		Area: South West Locality		
Batch:	41213247 - Inspection Batch			Route: South Mobile Inspection Route			Date: 08/01/2025	
42172368	1no pothole	08/01/2025	At the bus stop outside no6	RD: CW Pothole	Internal		Committed	50172364
Batch:	41213082 - Inspection Batch			Route: Ad hoc Route			Date: 07/01/2025	
42172270	Double manhole loose, low and noisy	07/01/2025	Outside 72	RU: Utility Apparatus	Internal		Uncommitted	50172279
Batch:	41213080 - Inspection Batch			Route: Ad hoc Route			Date: 07/01/2025	
42172266	Potholes around manhole	07/01/2025	Outside 72	RD: CW Pothole	Internal		Committed	50172275
Batch:	41213077 - Inspection Batch			Route: Ad hoc Route			Date: 07/01/2025	
42172262	Pothole	07/01/2025	Outside 58	RD: CW Pothole	Internal		Committed	50172272
Batch:	41213072 - Inspection Batch			Route: Ad hoc Route			Date: 07/01/2025	
42172256	potholes	07/01/2025	Outside 13	RD: CW Pothole	Internal		Committed	50172267
Batch:	41210058 - Inspection Batch			Route: South Mobile Inspection Route			Date: 09/12/2024	
42170744	1no pothole	09/12/2024	Outside no54	RD: CW Pothole	Internal		Committed	50171034
42170743	1no pothole	09/12/2024	At the bus stop outside no20	RD: CW Pothole	Internal		Committed	50171033
Batch:	41208640 - Inspection Batch			Route: Ad hoc Route			Date: 26/11/2024	
42169862	Pothole	26/11/2024	outside no 58 Oxgangs Road	RD: CW Pothole	Internal		Committed	50170368
Batch:	41207164 - Inspection Batch			Route: South Mobile Inspection Route			Date: 11/11/2024	
42168730	1no pothole	11/11/2024	Outside no83	RD: CW Pothole	Internal		Committed	50169522
Batch:	41205657 - Inspection Batch			Route: Ad hoc Route			Date: 29/10/2024	
42167853	2 number potholes	29/10/2024	Outside number 6	RD: CW Pothole	Internal		Committed	50168855
Batch:	41204919 - Inspection Batch			Route: Ad hoc Route			Date: 23/10/2024	
42167407	Cw x 2 potholes Road: Defective / Damaged (Enquiry 1848195)	23/10/2024	Outside of 58 and 62	RD: CW Pothole	Internal		Committed	50168564
Batch:	41203608 - Inspection Batch			Route: Ad hoc Route			Date: 15/10/2024	
42166796	Cw x3 potholes Road: Defective / Damaged (Enquiry 1844148)	15/10/2024	Outside of 65	RD: CW Pothole	Internal		Committed	50168111
Batch:	41202795 - Inspection Batch			Route: South Mobile Inspection Route			Date: 09/10/2024	
No actionable defects found								
Batch:	41200163 - Inspection Batch			Route: South Mobile Inspection Route			Date: 09/09/2024	
No actionable defects found								
Batch:	41198586 - Inspection Batch			Route: South Mobile Inspection Route			Date: 14/08/2024	
No actionable defects found								
Batch:	41197448 - Inspection Batch			Route: Ad hoc Route			Date: 25/07/2024	
42162408	Raise utility panel level with rest with footway and tactile panels.	25/07/2024	Oxgangs Road - on crossings with traffic lights. Opposite no. 71	RD: FW Cover Make Safe	Internal		Committed	50164429
Batch:	41196750 - Inspection Batch			Route: South Mobile Inspection Route			Date: 17/07/2024	
No actionable defects found								

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Asset:	1.00	Asset - Locn.: Whole Street		Feature Type: Road Asset		Area: South West Locality		
Batch: 41196734 - Inspection Batch			Route: Ad hoc Route			Date: 17/07/2024		
42161902	Cw x 3 potholes	17/07/2024	Outside of 59	RD: CW Pothole	Internal		Committed	50164015
Batch: 41195475 - Inspection Batch			Route: SW_CF1_FrogstonOxgangs1			Date: 27/06/2024		
42160420		27/06/2024		RD: CW Cracked/Broken	Internal		Uncommitted	50144707
42160450	Cracked broken CW	27/06/2024	Entire junction	RD: CW Cracked/Broken	Internal		No Action Required	
42160428		27/06/2024		RD: CW Rutting	Internal		Uncommitted	50119259
42160411	Broken fw	27/06/2024	Outside 86	RD: FW HRA Cracked/Broken	Internal		No Action Required	
42160421	Broken Fw surface	27/06/2024	From number 49 to number 55	RD: FW HRA Cracked/Broken	Internal		No Action Required	
42160426	Fw cracked, broken and sunken	27/06/2024	Outside no.50	RD: FW HRA Depression/Sunker	Internal		Uncommitted	50142477
42160419	Fw cracked and broken	27/06/2024	O/s no.53 to 55	RD: FW HRA Cracked/Broken	Internal		No Action Required	
42160402		27/06/2024		RD: Markings Refresh	Internal		Uncommitted	50116297
42160435	Fw depressed	27/06/2024	At No 38 -40	RD: FW HRA Depression/Sunker	Internal		No Action Required	
42160405	Broken fw	27/06/2024	Outside 108	RD: FW HRA Cracked/Broken	Internal		No Action Required	
42160438		27/06/2024		RD: FW HRA Cracked/Broken	Internal		Uncommitted	50130911
42160432	Pothole	27/06/2024	Between 52 and 54	RD: CW Pothole	Internal		Committed	50162972
42160414	Broken fw surface	27/06/2024	Outside number 65	RD: FW HRA Cracked/Broken	Internal		No Action Required	
42160393	Crumbling fw	27/06/2024	Outside 114	RD: FW HRA Cracked/Broken	Internal		No Action Required	
42160448	Broken cw broken	27/06/2024	Outside 3	RD: CW Cracked/Broken	Internal		No Action Required	
42160403	Pothole trip hazard	27/06/2024	Outside hunters tryst	RD: FW HRA Pothole	Internal		Committed	50162956
42160418	Broken Fw surface	27/06/2024	Outside number 59	RD: FW HRA Cracked/Broken	Internal		No Action Required	
42160447	Broken cw broken	27/06/2024	Outside 5	RD: CW Cracked/Broken	Internal		No Action Required	
42160449	Broken fw	27/06/2024	Outside number 1	RD: FW HRA Cracked/Broken	Internal		No Action Required	
42160439	Pothole	27/06/2024	At bus stop outside 20	RD: CW Pothole	Internal		Committed	50162974
42160392	Pavement: Damaged / Defective	27/06/2024	Between No 118 and 130	RD: FW HRA Depression/Sunker	Internal		Uncommitted	50092088
42160446	Sunken broken fw surface	27/06/2024	Outside number 5	RD: FW HRA Depression/Sunker	Internal		No Action Required	
42160429		27/06/2024		RD: FW HRA Cracked/Broken	Internal		Uncommitted	50152618
Batch: 41194475 - Inspection Batch			Route: South Mobile Inspection Route			Date: 17/06/2024		
No actionable defects found								
Batch: 41194413 - Inspection Batch			Route: Ad hoc Route			Date: 16/06/2024		
42159867	Pothole pro patch 8	16/06/2024	Outside of 59	RO: Permanent Patching	Internal		Committed	50162459
Batch: 41194412 - Inspection Batch			Route: Ad hoc Route			Date: 16/06/2024		
42159866	Pothole pro patch 7	16/06/2024	Outside of 59	RO: Permanent Patching	Internal		Committed	50162458
Batch: 41194411 - Inspection Batch			Route: Ad hoc Route			Date: 16/06/2024		
42159865	Pothole pro patch 6	16/06/2024	Outside of 63	RO: Permanent Patching	Internal		Committed	50162457
Batch: 41194410 - Inspection Batch			Route: Ad hoc Route			Date: 16/06/2024		
42159864	Pothole pro patch 5	16/06/2024	Outside of 65	RO: Permanent Patching	Internal		Committed	50162456
Batch: 41194409 - Inspection Batch			Route: Ad hoc Route			Date: 16/06/2024		
42159863	Pothole pro patch 4	16/06/2024	Outside of 72	RO: Permanent Patching	Internal		Committed	50162455

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Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
Asset:	1.00	Asset - Locn.: Whole Street		Feature Type: Road Asset		Area: South West Locality		
Batch: 41194408 - Inspection Batch				Route: Ad hoc Route		Date: 16/06/2024		
42159862	Pothole pro patch 3	16/06/2024	Outside of 66	RO: Permanent Patching	Internal		Committed	50162454
Batch: 41194407 - Inspection Batch				Route: Ad hoc Route		Date: 16/06/2024		
42159861	Pothole pro patch 2	16/06/2024	Outside of 62	RO: Permanent Patching	Internal		Committed	50162453
Batch: 41194406 - Inspection Batch				Route: Ad hoc Route		Date: 16/06/2024		
42159860	Pothole pro patch 1	16/06/2024	Outside of 58	RO: Permanent Patching	Internal		Committed	50162452
Batch: 41193781 - Inspection Batch				Route: Ad hoc Route		Date: 06/06/2024		
42159218	Cw x1 pothole Road: Defective / Damaged - Deep pothole on white line in centre of road (Enquiry 1770998)	06/06/2024	Outside of nursery	RD: CW Pothole	Internal		Committed	50161891
Batch: 41191665 - Inspection Batch No actionable defects found				Route: South Mobile Inspection Route		Date: 13/05/2024		
Batch: 41191106 - Inspection Batch				Route: Ad hoc Route		Date: 03/05/2024		
42156424	Permanent repair required	03/05/2024	Outside 72	RO: Permanent Patching	Internal		Uncommitted	50159777
Batch: 41188632 - Inspection Batch				Route: South Mobile Inspection Route		Date: 08/04/2024		
42153833	1 cw pothole	08/04/2024	Outside fairmilehead dental practice	RD: CW Pothole	Internal		Committed	50157584
Batch: 41185645 - Inspection Batch				Route: South Mobile Inspection Route		Date: 11/03/2024		
42151043	3 cw potholes	11/03/2024	Outside 59	RD: CW Pothole	Internal		Committed	50155397
Batch: 41184649 - Inspection Batch				Route: Ad hoc Route		Date: 04/03/2024		
42150010	Outside house number 119	04/03/2024	Please replace faded sign. Side road on left ahead 600 mm dia no. 506.1. Stock sign	RD: Unlit Sign Damaged/Missing	Internal		Committed	50154655
Batch: 41184526 - Inspection Batch				Route: Ad hoc Route		Date: 03/03/2024		
42149942	Cw x2 potholes Road: Defective / Damaged (Enquiry 1709986)	03/03/2024	Westbound opposite number 74	RD: CW Pothole	Internal		Committed	50154605
Batch: 41184524 - Inspection Batch				Route: Ad hoc Route		Date: 03/03/2024		
42149938	Scottish water Toby trip hazard Pavement: Damaged / Defective (Enquiry 1707702)	03/03/2024	Outside of 42	RU: Utility Apparatus	Internal		Uncommitted	50154602
Batch: 41183694 - Inspection Batch				Route: Ad hoc Route		Date: 24/02/2024		
42148901	Cw x2 potholes Road: Defective / Damaged (Enquiry 1705078)	24/02/2024	Outside of 95	RD: CW Pothole	Internal		Committed	50153884
Batch: 41183693 - Inspection Batch				Route: Ad hoc Route		Date: 24/02/2024		
42148900	Cw x2 potholes Road: Defective / Damaged (Enquiry 1702251)	24/02/2024	At the junction with Swanston Road and outside of 73	RD: CW Pothole	Internal		Committed	50153883
Batch: 41183692 - Inspection Batch				Route: Ad hoc Route		Date: 24/02/2024		
42148899	Cw x2 potholes Road: Defective / Damaged (Enquiry 1697545)	24/02/2024	Outside of 72	RD: CW Pothole	Internal		Committed	50153881

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Condition Survey

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
Asset:	1.00	Asset - Locn.: Whole Street		Feature Type: Road Asset		Area: South West Locality		
Batch: 41183682 - Inspection Batch			Route: Ad hoc Route			Date: 24/02/2024		
42148889	Cw x 2 potholes Road: Defective / Damaged (Enquiry 1704516)	24/02/2024	Pedestrian crossing outside the Accountants offices	RD: CW Pothole	Internal		Committed	50153844
Batch: 41182952 - Inspection Batch			Route: South Mobile Inspection Route			Date: 19/02/2024		
42148155	2no potholes	19/02/2024	In the middle of the junction at Biggar Road	RD: CW Pothole	Internal		Committed	50153355
42148154	1no pothole	19/02/2024	At the bus stop outside no6	RD: CW Pothole	Internal		Committed	50153353
Batch: 41182090 - Inspection Batch			Route: Ad hoc Route			Date: 09/02/2024		
42147115	3.6 x 2 patch required	09/02/2024	Outside 46	RD: FW HRA Cracked/Broken	Internal		No Action Required	
Batch: 41180356 - Inspection Batch			Route: Ad hoc Route			Date: 28/01/2024		
42145407	20 sqm of footpath sunken around manhole and Toby please reinstate HRA , white chip	28/01/2024	Outside of 46	RD: FW HRA Depression/Sunker	Internal		Committed	50151449
Batch: 41180299 - Inspection Batch			Route: Ad hoc Route			Date: 27/01/2024		
42145350	Cw x1 pothole Road: Defective / Damaged (Enquiry 1683530)	27/01/2024	Outside of number 63	RD: CW Pothole	Internal		Committed	50151392
Batch: 41180298 - Inspection Batch			Route: Ad hoc Route			Date: 27/01/2024		
42145349	Road: Defective / Damaged (Enquiry 1681678)	27/01/2024	Outside of number 72	RD: CW Pothole	Internal		Committed	50151391
Batch: 41180297 - Inspection Batch			Route: Ad hoc Route			Date: 27/01/2024		
42145348	Cw x3 potholes Road: Defective / Damaged (Enquiry 1681272)	27/01/2024	Outside of number 65	RD: CW Pothole	Internal		Committed	50151390
Batch: 41180294 - Inspection Batch			Route: Ad hoc Route			Date: 27/01/2024		
42145345	Cw x1 Road: Defective / Damaged (Enquiry 1681683)	27/01/2024	Outside of 58	RD: CW Pothole	Internal		Committed	50151387
Batch: 41179020 - Inspection Batch			Route: South Mobile Inspection Route			Date: 18/01/2024		
42144347	1no pothole	18/01/2024	At the bus stop outside no18	RD: CW Pothole	Internal		Committed	50150493
Batch: 41174717 - Inspection Batch			Route: South Mobile Inspection Route			Date: 18/12/2023		
No actionable defects found								
Batch: 41174587 - Inspection Batch			Route: Ad hoc Route			Date: 16/12/2023		
42142102	1nr pothole marked on site	16/12/2023	Outside 59	RD: CW Pothole	Internal		Committed	50148221
Batch: 41174419 - Inspection Batch			Route: Ad hoc Route			Date: 14/12/2023		
42141927	1 pothole	14/12/2023	Outside 52	RD: CW Pothole	Internal		Committed	50148048
Batch: 41172285 - Inspection Batch			Route: Ad hoc Route			Date: 20/11/2023		
42139977	1x pothole	20/11/2023	Opposite no.63	RD: CW Pothole	Internal		Committed	50146169
Batch: 41172282 - Inspection Batch			Route: Ad hoc Route			Date: 20/11/2023		
42139974	1x pothole	20/11/2023	Outside no.58	RD: CW Pothole	Internal		Committed	50146166

Site History Report

Effective: 01/01/2023 to 23/02/2026

Service: Roads General

Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00

Display Action Officer: No

Condition Survey

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
Asset:	1.00	Asset - Locn.: Whole Street		Feature Type: Road Asset		Area: South West Locality		
Batch: 41171926 - Inspection Batch			Route: South Mobile Inspection Route			Date: 16/11/2023		
42139645	1no pothole	16/11/2023	Outside no6	RD: CW Pothole	Internal		Committed	50145866
Batch: 41170494 - Inspection Batch			Route: Ad hoc Route			Date: 30/10/2023		
42138339	3x potholes	30/10/2023	Opposite no.74	RD: CW Pothole	Internal		Committed	50144714
Batch: 41170485 - Inspection Batch			Route: Ad hoc Route			Date: 30/10/2023		
42138332	Cw cracked and broken	30/10/2023	Outside no.58	RD: CW Cracked/Broken	Internal		No Action Required	
Batch: 41168789 - Inspection Batch			Route: South Mobile Inspection Route			Date: 16/10/2023		
No actionable defects found								
Batch: 41168292 - Inspection Batch			Route: Ad hoc Route			Date: 11/10/2023		
42137378	Road: Defective / Damaged (Enquiry 1625167)	11/10/2023	Refresh mini R/A markings	RD: Markings Refresh	Internal		Committed	50143865
Batch: 41165917 - Inspection Batch			Route: South Mobile Inspection Route			Date: 20/09/2023		
No actionable defects found								
Batch: 41164753 - Inspection Batch			Route: Ad hoc Route			Date: 12/09/2023		
42136044	Fw cracked, broken and sunken	12/09/2023	Outside no.50	RD: FW HRA Depression/Sunker	Internal		No Action Required	
Batch: 41163228 - Inspection Batch			Route: South Mobile Inspection Route			Date: 21/08/2023		
No actionable defects found								
Batch: 41161037 - Inspection Batch			Route: South Mobile Inspection Route			Date: 17/07/2023		
No actionable defects found								
Batch: 41160490 - Inspection Batch			Route: SW_CF1_FrogstonOxgangs1			Date: 05/07/2023		
42131333	Broken Fw surface	05/07/2023	From number 49 to number 55	RD: FW HRA Cracked/Broken	Internal		No Action Required	
42131316	Broken cw broken	05/07/2023	Outside 3	RD: CW Cracked/Broken	Internal		No Action Required	
42131342	1x pothole	05/07/2023	As marked on map	RD: CW Pothole	Internal		Uncommitted	50125826
42131335	Broken Fw surface	05/07/2023	Outside number 59	RD: FW HRA Cracked/Broken	Internal		No Action Required	
42131339	Refresh all markingsv	05/07/2023	Hunters Tryst roundabout	RD: Markings Refresh	Internal		No Action Required	
42131327	Sunken fw	05/07/2023	Outside number 38	RD: FW HRA Depression/Sunker	Internal		Uncommitted	50092096
42131318	Broken fw	05/07/2023	Outside number 1	RD: FW HRA Cracked/Broken	Internal		No Action Required	
42131315	Broken cw broken	05/07/2023	Outside 5	RD: CW Cracked/Broken	Internal		No Action Required	
42131330	Sunken fw next to manhole	05/07/2023	Outside number 46	RD: FW HRA Depression/Sunker	Internal		Uncommitted	50092095
42131324	Broken surface	05/07/2023	Outside number 19	RD: FW HRA Cracked/Broken	Internal		Uncommitted	50092100
42131341	Crumbling fw	05/07/2023	Outside 114	RD: FW HRA Cracked/Broken	Internal		No Action Required	
42131336	Broken fw surface	05/07/2023	Outside number 65	RD: FW HRA Cracked/Broken	Internal		No Action Required	
42131334	Broken fw	05/07/2023	Outside number 55	RD: FW HRA Cracked/Broken	Internal		Uncommitted	50092103
42131332	Fw cracked and broken	05/07/2023	O/s no.53	RD: FW HRA Cracked/Broken	Internal		No Action Required	
42131321	Pothole	05/07/2023	At junction	RD: CW Pothole	Internal		Committed	50138840
42131320	Pothole on cw	05/07/2023	At intersection	RD: CW Pothole	Internal		Uncommitted	50092097
42131313	Sunken broken fw surface	05/07/2023	Outside number 5	RD: FW HRA Depression/Sunker	Internal		No Action Required	

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Condition Survey

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
Asset:	1.00	Asset - Locn.: Whole Street		Feature Type: Road Asset		Area: South West Locality		
Batch: 41159096 - Inspection Batch				Route: South Mobile Inspection Route		Date: 13/06/2023		
No actionable defects found								
Batch: 41157460 - Inspection Batch				Route: South Mobile Inspection Route		Date: 18/05/2023		
42127891	1no pothole	18/05/2023	Opposite no8	RD: CW Pothole	Internal		Committed	50136292
Batch: 41157038 - Inspection Batch				Route: Ad hoc Route		Date: 11/05/2023		
42127277	Road: Defective / Damaged (Enquiry 1549489)	11/05/2023	O/s No 15	RD: CW Pothole	Internal		Committed	50135922
Batch: 41155528 - Inspection Batch				Route: South Mobile Inspection Route		Date: 24/04/2023		
No actionable defects found								
Batch: 41152997 - Inspection Batch				Route: South Mobile Inspection Route		Date: 23/03/2023		
42123411	1no pothole	23/03/2023	Outside no6	RD: CW Pothole	Internal		Committed	50132697
42123408	1no pothole	23/03/2023	Outside no18	RD: CW Pothole	Internal		Committed	50132695
Batch: 41151126 - Inspection Batch				Route: Ad hoc Route		Date: 02/03/2023		
42120910	6x potholes	02/03/2023	Outside no.65	RD: CW Pothole	Internal		Committed	50130916
Batch: 41151120 - Inspection Batch				Route: Ad hoc Route		Date: 02/03/2023		
42120901	Fw cracked and broken	02/03/2023	Outside no.30	RD: FW HRA Cracked/Broken	Internal		No Action Required	
Batch: 41150168 - Inspection Batch				Route: South Mobile Inspection Route		Date: 23/02/2023		
No actionable defects found								
Batch: 41145995 - Inspection Batch				Route: South Mobile Inspection Route		Date: 23/01/2023		
42116025	2no potholes	23/01/2023	Outside no59	RD: CW Pothole	Internal		Committed	50127097
Batch: 41143019 - Inspection Batch				Route: Ad hoc Route		Date: 11/01/2023		
42114729	1x pothole	11/01/2023	As marked on map	RD: CW Pothole	Internal		No Action Required	
Batch: 41142371 - Inspection Batch				Route: Ad hoc Route		Date: 05/01/2023		
42114297	Fw cracked and broken	05/01/2023	O/s no.53	RD: FW HRA Cracked/Broken	Internal		No Action Required	

Customer Services

Enquiry No.: 34010544
Service: Roads General
Desc.: Abandoned TM
 2x cones
 2 x sandbags
 Men at work sign

Logged by: [REDACTED]
Subject: Public Utilities: General

on: 11/11/2025 11:49
Classification: General Enquiry

Location: Outside blossom nursery at large junction sign

Contact:

Plot Number: 1.00

Feature Id - Location: Whole Street

Feature Type: Road Asset

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 34010053 **Logged by:** [REDACTED] **on:** 17/06/2025 10:48
Service: Roads General **Subject:** Traffic Sign:Defective/Damaged **Classification:** Request for service
Desc.: Cycle sign pole hit and leaning
Location: Outside 50/52 **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset
Job Number: 50181668 **Defect Number:** 42185792

Enquiry No.: 34010052 **Logged by:** [REDACTED] **on:** 17/06/2025 10:46
Service: Roads General **Subject:** Traffic Sign:Defective/Damaged **Classification:** Request for service
Desc.: Cycle lane sign has been leaning over
Location: Outside 47 **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset
Job Number: 50181667 **Defect Number:** 42185791

Enquiry No.: 34008787 **Logged by:** [REDACTED] **on:** 15/07/2024 10:26
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.: please inspect tactile paving pedestrian crossing on Oxgangs Road at the junction with Caiystane Dr. please see pic attached.
Location: Oxgangs Road **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset
Job Number: 50164429 **Defect Number:** 42162408

Enquiry No.: 34008356 **Logged by:** [REDACTED] **on:** 28/03/2024 10:24
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.: o/s no 46 oxgangs road. please inspect manhole cover after work being done on the path. edges round manhole wearing away,
Location: o/s no 46 oxgangs road **Contact:**

Enquiry No.: 34008143 **Logged by:** [REDACTED] **on:** 19/02/2024 10:33
Service: Roads General **Subject:** Street Furniture: Defective **Classification:** Request for service
Desc.: O/S NO 46 Oxgangs road please inspect a raised manhole cover. Partially sighted elderly lady had tripped over the man hole cover and has caused her some injuries.
Location: O/S NO 46 Oxgangs road **Contact:**

Enquiry No.: 2100928 **Logged by:** Verint CRM Connector **on:** 23/02/2026 20:49
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Potholes at side of road **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2100927 **Logged by:** Verint CRM Connector **on:** 23/02/2026 20:46
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: potholes round the corner turning left and on the straight across the junction **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2100683 **Logged by:** Verint CRM Connector **on:** 23/02/2026 15:20
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Large potholes **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 2100564 Service: Roads General Desc.: Location: Large potholes along this bit of road.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 23/02/2026 12:58 Classification: Request for service Contact:
Plot Number: 1.00 Feature Id - Location: Whole Street Feature Type: Road Asset		
Enquiry No.: 2100057 Service: Roads General Desc.: Location: Deep pothole and broken surface each side outside 56/58 Oxgangs road. Dangerous as cars have to slow suddenly and impossible to know how bad it is in rainy weather	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 22/02/2026 16:31 Classification: Request for service Contact:
Plot Number: 1.00 Job Number: 50192636 Feature Id - Location: Whole Street Defect Number: 42200352 Feature Type: Road Asset		
Enquiry No.: 2099723 Service: Roads General Desc.: Location: At the island heading east there's a large pothole...its the island just before caistayne view	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 21/02/2026 18:32 Classification: Request for service Contact:
Plot Number: 1.00 Feature Id - Location: Whole Street Feature Type: Road Asset		
Enquiry No.: 2099146 Service: Roads General Desc.: Location: Pothole next to pavement just before the traffic island.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 20/02/2026 13:23 Classification: Request for service Contact:
Plot Number: 1.00 Feature Id - Location: Whole Street Feature Type: Road Asset		
Enquiry No.: 2098818 Service: Roads General Desc.: Location: Multiple potholes	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 19/02/2026 21:45 Classification: Request for service Contact:
Plot Number: 1.00 Feature Id - Location: Whole Street Feature Type: Road Asset		
Enquiry No.: 2098506 Service: Roads General Desc.: Location: Existing pot hole that continually gets repaired and needs repaired again	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 19/02/2026 14:13 Classification: Request for service Contact:
Plot Number: 1.00 Feature Id - Location: Whole Street Feature Type: Road Asset		

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 2098500 **Logged by:** Verint CRM Connector **on:** 19/02/2026 14:09
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: The road (on both sides from Swanston Road to Fairmilehead traffics lights) is dangerous with the amount of swerving cars now have to make. The stretch is particularly bad on Oxgangs Road between Swanston Road and Swanston Ave (on both sides). I have had to get new parts for the car for to hitting one of these and this afternoon saw a car get a flat tyre as a result. **Contact:**

I know others have reported more than 5 days ago so would be keen to see some repairs taking places asap

Enquiry No.: 2097616 **Logged by:** Verint CRM Connector **on:** 18/02/2026 10:33
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Potholes going round the roundabout onto new swanston where there are massive potholes. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2097145 **Logged by:** Verint CRM Connector **on:** 17/02/2026 16:51
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Oxgangs Road is awash with potholes on the stretch between the junctions with Swanston Avenue and Swanston Road. They all need to be repaired - putting a pin on a single pothole isn't getting the job done. It's currently a traffic hazard, with people serving across the road on both sides to try to avoid the array of potholes. Hope that's clear. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2096712 **Logged by:** Verint CRM Connector **on:** 17/02/2026 09:14
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Potholes **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2096572 **Logged by:** Verint CRM Connector **on:** 16/02/2026 21:47
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Bad pothole, located within the manhole cover on the road, heading up the hill, just before the traffic island. To be honest, the whole road surface in that area going up and down is in very bad condition. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2096544 **Logged by:** Verint CRM Connector **on:** 16/02/2026 20:58
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Horrendous pot holes up and down this strip of oxgangs road. Please repair asap **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 2096507 **Logged by:** Verint CRM Connector **on:** 16/02/2026 19:39
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pot holes so wide I can't drive around it without entering the middle of the road, has caused damage to my Nissan 370Z and now costing me time and money to repair the whole street has around 5 what I would call pot canyons they are so deep and wide **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2096456 **Logged by:** Verint CRM Connector **on:** 16/02/2026 18:38
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Road badly breaking up now, many potholes making them impossible to avoid, becoming very dangerous **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2096027 **Logged by:** Verint CRM Connector **on:** 16/02/2026 11:14
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: There are numerous pot holes on this road, continuing down to the Tesco at Colinton Road. **Contact:**

Enquiry No.: 2095937 **Logged by:** Verint CRM Connector **on:** 16/02/2026 09:44
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Multiple pot holes on oxgangs road between number 63 and 53 **Contact:**

Enquiry No.: 2095817 **Logged by:** Verint CRM Connector **on:** 16/02/2026 00:42
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Middle of main road. Several potholes along this stretch, one of which is a wheelbreaker. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2095476 **Logged by:** Verint CRM Connector **on:** 15/02/2026 13:17
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: The whole road is full of potholes particularly a large pothole becoming very dangerous , please sort this atrocity. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2095469 **Logged by:** Verint CRM Connector **on:** 15/02/2026 13:02
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Series of large potholes on Oxgangs Road in both directions. These have deteriorated significantly over the last week and are now dangerous. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 2095398 **Logged by:** Verint CRM Connector **on:** 15/02/2026 10:38
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service

Desc.:
Location: Beyond ridiculous!
Please treat this as a matter of urgency as the state of this part of the road is dangerous see pictures.
Cars are swerving into opposite side of road to avoid the holes and also into the cycle lane on the left

It is even worse in the dark when you can't see clearly and drive through the holes causing damage to cars

I've taken photos and you will see further along the road is just as bad. I watched 3 cars in a row swerve onto the other side of road when I took the picture

Contact:

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2095330 **Logged by:** Verint CRM Connector **on:** 15/02/2026 08:20
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service

Desc.:
Location: 2 large areas of crumbling tarmac

Contact:

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2095300 **Logged by:** Verint CRM Connector **on:** 14/02/2026 23:00
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service

Desc.:
Location: There are 2 large craters on the main Oxgangs road between Caiystane and Hunters Tryst. There is also a large section further left of road. Cars are emergency braking and swerving to avoid bursting tyres.

Contact:

Enquiry No.: 2095249 **Logged by:** Verint CRM Connector **on:** 14/02/2026 20:25
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service

Desc.:
Location: There are a series of deep potholes between Caiystane View and Hunter's Tryst

Contact:

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2095232 **Logged by:** Verint CRM Connector **on:** 14/02/2026 20:03
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service

Desc.:
Location: Dangerous potholes along this stretch of road

Contact:

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2095226 **Logged by:** Verint CRM Connector **on:** 14/02/2026 19:51
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service

Desc.:
Location: Between Swanston Avenue and Hunters Tryst roundabout, the road is dangerously potholes in both directions. Cars are weaving to avoid them

Contact:

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 2095220 Service: Roads General Desc.: Location: Pothole on the road	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 14/02/2026 19:44 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset
Enquiry No.: 2095217 Service: Roads General Desc.: Location: Large pothole between roundabout and traffic lights heading towards fairmilehead.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 14/02/2026 19:41 Classification: Request for service Contact:
Enquiry No.: 2095147 Service: Roads General Desc.: Location: Potholes all over the road now much deeper	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 14/02/2026 16:29 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset
Enquiry No.: 2095071 Service: Roads General Desc.: Location: Pothole	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 14/02/2026 14:08 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset
Enquiry No.: 2095063 Service: Roads General Desc.: Location: Along the stretch from the Frogstone traffic lights to Morrisons/Hunters Tryst there's multiple potholes on both sides of the roads and one on each that is very deep and cars are swerving (sometimes onto the wrong side of the road) due to the length and depth of the holes.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 14/02/2026 13:49 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset
Enquiry No.: 2094972 Service: Roads General Desc.: Location: Many large potholes along this stretch of road. Both sides Especially near the crossing. Largest ones just before it when heading towards hunters tryst	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 14/02/2026 11:08 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset
Enquiry No.: 2094818 Service: Roads General Desc.: Location: Major road defects damaging vehicles if driving over them, having to go to the other side of the road to avoid them.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 13/02/2026 20:13 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 2094816 Service: Roads General Desc.: Location: Pothole - unsafe	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 13/02/2026 20:12 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset	
Enquiry No.: 2094809 Service: Roads General Desc.: Location: Already reported a large pot hole but it's got even bigger...its now very dangerous....travelling east after hunters tryst round about...near 65 to 85 oxgangs road	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 13/02/2026 20:06 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset	
Enquiry No.: 2094790 Service: Roads General Desc.: Location: Large pothole. You could repair several potholes with one visit to this stretch of road!	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 13/02/2026 19:34 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset	
Enquiry No.: 2094789 Service: Roads General Desc.: Location: Large pothole. You could repair several potholes with one visit to this stretch of road!	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 13/02/2026 19:33 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset	
Enquiry No.: 2094788 Service: Roads General Desc.: Location: Large pothole. You could repair several potholes with one visit to this stretch of road!	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 13/02/2026 19:32 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset	
Enquiry No.: 2094740 Service: Roads General Desc.: Location: pothole. it is about here on the map but i am driving and don't know the street well/too hard to pull over to check house number. It's a big pothole tho so am sure you'll find it!	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 13/02/2026 18:13 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset	

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 2094697 **Logged by:** Verint CRM Connector **on:** 13/02/2026 17:14
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: A series of Category 1 holes in the road between Swanston Avenue and Swanston Road. Traffic is braking sharply and swerving at the last minute to avoid the holes. In some instances cars are crossing onto the opposite side of the road to avoid damaging their vehicles. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2094695 **Logged by:** Verint CRM Connector **on:** 13/02/2026 17:12
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Between Swanston Road and Swanston Avenue the road surface is full of extremely large pot holes that are a danger to cyclists and likely to cause major damage to cars. The damage to the road surface is getting progressively worse. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2094693 **Logged by:** Verint CRM Connector **on:** 13/02/2026 17:10
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole causing you to have to almost drive into the island to avoid damaging your car **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2094692 **Logged by:** Verint CRM Connector **on:** 13/02/2026 17:09
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Massive hole in road, crater rather than pothole **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2094643 **Logged by:** Verint CRM Connector **on:** 13/02/2026 16:16
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: The stretch of Oxgangs Road between Caiystane Drive and Caiystane View is full of pot holes that are getting bigger each day and causing vehicles to drive in the middle of the road to avoid them which is dangerous in itself. It is worst outside number 72 (North side) and 63 (East side) and needs attention immediately. This is a main road and often used as a back up if/when the city bypass is busy/closed so frequented by heavy goods vehicles. Please address this as soon as possible **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2094626 **Logged by:** Verint CRM Connector **on:** 13/02/2026 15:42
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Earlier today I reported a problem on Oxgangs Road which is critical and you replied saying it was checked and categorised but you never said which category obviously not the correct category which should be one critical **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 2094586 **Logged by:** Verint CRM Connector **on:** 13/02/2026 15:02
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Road almost impassable for cyclists. Please prioritise this for repair ASAP. Both lanes affected. The holes are 6 to 8 inches deep and numerous in number. Thank you. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2094505 **Logged by:** Verint CRM Connector **on:** 13/02/2026 13:18
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: shocking state of road here heading westbound **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2094497 **Logged by:** Verint CRM Connector **on:** 13/02/2026 13:07
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Driving from from Fairmilehead Crossroads heading towards Hunters tryst. The OXGANGS ROAD has appallingly dangerous potholes! Also coming up Oxgangs Road the bus stop at the Aldo had a huge pothole! Very very dangerous, this needs repaired with quality materials ASAP (not a cheap quick fix!) **Contact:**

Enquiry No.: 2094494 **Logged by:** Verint CRM Connector **on:** 13/02/2026 13:00
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Craters outside 72 and 63 oxgangs road. I have witnessed all sorts of horrific driving as a result of people trying to navigate these craters, it will not be long till there are the source of a accident **Contact:**

Enquiry No.: 2094490 **Logged by:** Verint CRM Connector **on:** 13/02/2026 12:56
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Oxgangs Road is being used as an alternative to city bypass in peak times with very heavy use and is in critical need of repair now **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2094472 **Logged by:** Verint CRM Connector **on:** 13/02/2026 12:43
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: 78 Oxgangs Road **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2094470 **Logged by:** Verint CRM Connector **on:** 13/02/2026 12:41
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: By 68 Oxgangs Road **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 2094466 Service: Roads General Desc.: Location: By 72 Oxgangs Road.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 13/02/2026 12:39 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset	
Enquiry No.: 2094462 Service: Roads General Desc.: Location: On the junction of Oxgangs Road and Swanston Road.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 13/02/2026 12:35 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset	
Job Number: 50191816	Defect Number: 42199385		
Enquiry No.: 2094449 Service: Roads General Desc.: Location: Several large holes on both sides of the road.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 13/02/2026 12:21 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset	
Enquiry No.: 2094385 Service: Roads General Desc.: Location: The stretch of road on both sides on Oxgangs Road between Caiystaine Drive and Swanston Avenue is in serious disrepair with large pot holes and cracks in the road. This needs urgent action as the state of the road could result in an accident.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 13/02/2026 11:27 Classification: Request for service	Contact:
Enquiry No.: 2094345 Service: Roads General Desc.: Location: Oxgangs road between between swanstone avenue and swanston road is in total subsidence I know you know all about it from the many times it's been reported but stopping a pickup truck and dropping a bit of tar off the back is not doing it This time last year it was possible to manoeuvre round the subsidence but no more please fix properly	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 13/02/2026 10:50 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset	
Enquiry No.: 2094332 Service: Roads General Desc.: Location: Lots of potholes on this section 72 Oxgangs Road and number 63.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 13/02/2026 10:36 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset	
Enquiry No.: 2094297 Service: Roads General Desc.: Location: Road all broken up	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 13/02/2026 10:06 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset	

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 2094280 **Logged by:** Verint CRM Connector **on:** 13/02/2026 09:57
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Huge line of pot holes 63 to 72 oxgangs road **Contact:**

Enquiry No.: 2094278 **Logged by:** Verint CRM Connector **on:** 13/02/2026 09:57
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Huge road craters outside number 63 which are slowing down traffic and making for dangerous driving **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2094276 **Logged by:** Verint CRM Connector **on:** 13/02/2026 09:55
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Road full of potholes...people swerving to avoid them...accident waiting to happen! **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2094272 **Logged by:** Verint CRM Connector **on:** 13/02/2026 09:53
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Large stretch of road with numerous pot holes **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2094271 **Logged by:** Verint CRM Connector **on:** 13/02/2026 09:53
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Potholes everywhere **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2094268 **Logged by:** Verint CRM Connector **on:** 13/02/2026 09:49
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: The whole stretch of road , right across, is badly broken up **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2094266 **Logged by:** Verint CRM Connector **on:** 13/02/2026 09:48
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Large stretch of the road on both sides of the road have multiple potholes. Traffic has been observed driving up and down the middle of the road. The community have now noted that this has been reported since November with no action taken and multiple reports now made. Any accidents or incidents will be noted as concerns have been highlighted on multiple occasions. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 2094264 **Logged by:** Verint CRM Connector **on:** 13/02/2026 09:47
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Multiple deep potholes. Risk to vehicle damage and accidents with people swerving and braking to avoid. Appreciate your assistance in this matter. Thanks **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2094261 **Logged by:** Verint CRM Connector **on:** 13/02/2026 09:43
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Oxgangs road between Swanston Avenue and Swanston Road. More pot troughs than pot holes **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2094257 **Logged by:** Verint CRM Connector **on:** 13/02/2026 09:38
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Terrible deep pot holes on both west and east bound road on oxgangs road- outside 73 and 62 oxgangs road. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2094231 **Logged by:** [REDACTED] **on:** 13/02/2026 09:09
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.: Badly broken up tarmac
Report ID: 8908460
Category: Potholes
Badly broken up tarmac with multiple potholes now combined into a large gully along the road between Swanston Ave and Swanston Rd
Location:
Easting/Northing: 323924/668342 (55.902155, -3.21829)
Nearest road to the pin placed on the map (automatically generated by OpenStreetMap): 77, Oxgangs Road, Hunter's Tryst, Fairmilehead, City of Edinburgh, Alba / Scotland, EH10 7DE, United Kingdom
Nearest postcode to the pin placed on the map (automatically generated): EH10 7BA (59m away) **Contact:**
Badly broken up tarmac
Report ID: 8908460
Category: Potholes
Badly broken up tarmac with multiple potholes now combined into a large gully along the road between Swanston Ave and Swanston Rd
Location:
Easting/Northing: 323924/668342 (55.902155, -3.21829)
Nearest road to the pin placed on the map (automatically generated by OpenStreetMap): 77, Oxgangs Road, Hunter's Tryst, Fairmilehead, City of Edinburgh, Alba / Scotland, EH10 7DE, United Kingdom
Nearest postcode to the pin placed on the map (automatically generated): EH10 7BA (59m away)

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 2094155 Service: Roads General Desc.: Location: Multiple holes in the road between the lights and top of the hill.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 13/02/2026 06:52 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset	
Enquiry No.: 2093959 Service: Roads General Desc.: Location: The road surface is breaking up - very dangerous to vehicles and cars	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 12/02/2026 18:40 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset	
Enquiry No.: 2093895 Service: Roads General Desc.: Location: Multiple craters in road requiring urgent attn	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 12/02/2026 17:18 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset	
Enquiry No.: 2093848 Service: Roads General Desc.: Location: DANGEROUS. The road between the Morrison's roundabout and Fairmilehead Crossroads is in a shocking state of repair. Multiple sites of damage on both carriageways; in particular east bound, shortly after Morrison's roundabout, large and dangerous hole - damaging to cars; dangerous to people as if a car swerves to avoid it may well hit another car, or worse still a pedestrian. Another hole further up beside traffic island. Council MUST act.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 12/02/2026 16:33 Classification: Request for service	Contact:
Enquiry No.: 2093825 Service: Roads General Desc.: Location: There are several severe SINK holes in this road in both directions and they are extremely dangerous in the dark. IThe would be a category 1/2 IMO! I did not stop to take photos - there are several reports of these already. I'm really concerned about damage already caused to my car. I used my hazzard lights to warn cars behind me last night I felt they were so dangerous.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 12/02/2026 16:17 Classification: Request for service	Contact:
Enquiry No.: 2093812 Service: Roads General Desc.: Location: traffic lights out at junction of oxgangs road and swanston road	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 12/02/2026 16:04 Classification: Request for service	Contact:
Enquiry No.: 2093605 Service: Roads General Desc.: Location: At roundabout, several potholes and broken surface	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 12/02/2026 13:38 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset	

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 2093560 **Logged by:** Verint CRM Connector **on:** 12/02/2026 13:01
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: 4 separate sections of Oxgangs Road at the Swanston Road junction, horrendous pot holes now unavoidable on the road, cars will get damaged and these sections have been patched up before. Witnessed a car swerving to avoid one section and almost hit a bus. Photos attached show all sections within about 50 yards of each other. **Contact:**

Enquiry No.: 2093542 **Logged by:** Verint CRM Connector **on:** 12/02/2026 12:51
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Series of potholes in this area. Potholes are so large that take up most of a lane. Have witnessed multiple drivers having to swerve into the bike lane to avoid. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2093535 **Logged by:** Verint CRM Connector **on:** 12/02/2026 12:45
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Uneven surface with large pot holes, unable to avoid due to length and width in the road. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2093499 **Logged by:** Verint CRM Connector **on:** 12/02/2026 12:17
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Potholes -several huge holes all the way down **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2093003 **Logged by:** Verint CRM Connector **on:** 11/02/2026 17:30
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: On east and west sides of road there are long term defects on road. 3 major ones which are deteriorating seriously. This being a major artery, the damage to road and vehicles could cause injuries **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2092970 **Logged by:** Verint CRM Connector **on:** 11/02/2026 16:36
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: There is a severely damaged section of carriageway where the asphalt has completely failed and the surface has sunk by over 5cm. This is not a minor pothole. The road is broken and deteriorating, creating an immediate hazard for vehicles, cyclists, and pedestrians, especially near braking/turning areas. This requires urgent inspection and a proper repair (not a temporary patch) before it causes an accident or vehicle damage. Please treat this as a high-risk defect and confirm action. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 2092836 **Logged by:** Verint CRM Connector **on:** 11/02/2026 14:54
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Multiple potholes between Caiystane View and Caiystane Drive. Road rapidly disintegrating on the west bound carriageway. Cars need to swerve multiple times to avoid potholes putting cyclist and pedestrians at risk of serious harm and potential loss of life. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2092804 **Logged by:** Verint CRM Connector **on:** 11/02/2026 14:21
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: There is a large hole in Oxgangs Road outside number 63. It is dangerous. In addition the road between Swanston Avenue and Swanston Road is a disgrace with potholes and uneven surface. It desperately needs to be resurfaced. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2092673 **Logged by:** Verint CRM Connector **on:** 11/02/2026 12:49
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Deep large pothole within a square that was repaired a while back...heading East as you come from the small roundabout at hunters tryst **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2092667 **Logged by:** Verint CRM Connector **on:** 11/02/2026 12:32
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Various large potholes, several inches deep, in need of urgent repair **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2092558 **Logged by:** Verint CRM Connector **on:** 11/02/2026 10:55
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Deep potholes over full width of carriageway...cars need to move over to opposite lane to navigate. Whole section of road from Hunter Tyrst roundabout to Caiystane view urgently in need of repair. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2092507 **Logged by:** Verint CRM Connector **on:** 11/02/2026 09:38
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Lots of damage to the section of road between 76 Oxgangs Road - 58 Oxgangs Road, both sides of the carriageway are effected. The situation is getting dangerous with cars swerving to avoid the huge potholes that have opened up, it's getting worse day by day. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 2092294 **Logged by:** Verint CRM Connector **on:** 10/02/2026 19:45
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: There are large potholes all along this road, some of them very deep. The condition of this road is very poor in general and large areas of it need resurfacing. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2092278 **Logged by:** Verint CRM Connector **on:** 10/02/2026 19:18
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Loads of holes along this stretch of Oxgangs road. Very uneven road and has got a lot worse over the past few weeks. Needs proper fixing & not keep getting patched up. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2092202 **Logged by:** Verint CRM Connector **on:** 10/02/2026 16:53
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Carriageway pavement is showing significant signs of structural deterioration in both west and east bound lanes. This covers the wheel track zones and is creating a safety risk for vehicles which are slowing down to determine the safest route to slalom through the damage. There is also a volume of loose aggregate and broken asphalt chips which are also causing a safety risk to vehicles and pedestrians. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2092053 **Logged by:** Verint CRM Connector **on:** 10/02/2026 13:35
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: The potholes on this section of road are horrendous...people are swerving into oncoming traffic to avoid them..it is only a matter of time before someone is killed...please get these dangerous holes fixed PROPERLY now **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2091575 **Logged by:** Verint CRM Connector **on:** 09/02/2026 18:29
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Both the south and north sides of Oxgangs Road contain a series of dangerous potholes between Swanston Farm Road and the junction with Swanston Avenue. These potholes are deep and difficult to see in the dark and hence difficult to avoid. They should be considered a Health & Safety risk not only to drivers but also to pedestrians trying to cross the road. They represent a danger to motorists in terms potentially damaging vehicle suspensions and are a significant trip hazard for pedestrians. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 2091511 Service: Roads General Desc.: Location: Large potholes on both sides of the road. Impossible to avoid in car.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 09/02/2026 16:29 Classification: Request for service Contact:
Plot Number: 1.00 Feature Id - Location: Whole Street Feature Type: Road Asset		
Enquiry No.: 2091405 Service: Roads General Desc.: Location: There are many potholes in this stretch of the road, this area is badly in need of a resurfacing	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 09/02/2026 14:21 Classification: Request for service Contact:
Plot Number: 1.00 Feature Id - Location: Whole Street Feature Type: Road Asset		
Enquiry No.: 2091303 Service: Roads General Desc.: Location: There are a number of large potholes along this little stretch of road. IN both Directions. They have deteriorated drastically and cars have to drive around them or it really affects the car. It has got really bad over last few weeks.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 09/02/2026 12:11 Classification: Request for service Contact:
Plot Number: 1.00 Feature Id - Location: Whole Street Feature Type: Road Asset		
Enquiry No.: 2091299 Service: Roads General Desc.: Location: Oxgangs Road is in a bad state from Swanston Road to Fairmilehead, both ways.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 09/02/2026 12:08 Classification: Request for service Contact:
Plot Number: 1.00 Feature Id - Location: Whole Street Feature Type: Road Asset		
Enquiry No.: 2091224 Service: Roads General Desc.: Location: Road between swanston ave and rd is uneven and potholes	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 09/02/2026 10:52 Classification: Request for service Contact:
Plot Number: 1.00 Feature Id - Location: Whole Street Feature Type: Road Asset		
Enquiry No.: 2090987 Service: Roads General Desc.: Location: There is deep potholes in Both direction	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 08/02/2026 20:17 Classification: Request for service Contact:
Plot Number: 1.00 Feature Id - Location: Whole Street Feature Type: Road Asset		
Enquiry No.: 2090808 Service: Roads General Desc.: Location: There are multiple potholes, on both sides of Oxgangs Road between Caiystane Drive & Caiystane View. It is becoming impossible to miss them.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 08/02/2026 14:24 Classification: Request for service Contact:

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 2090703 **Logged by:** Verint CRM Connector **on:** 08/02/2026 11:23
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Between 67 and 63 Oxgangs Road, there are multiple potholes that have been reported several times. When large vehicles go past it is shaking objects in the house. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2090632 **Logged by:** Verint CRM Connector **on:** 08/02/2026 08:19
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Large deteriorating pothole around drain cover. Impossible to avoid **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2090602 **Logged by:** Verint CRM Connector **on:** 07/02/2026 21:28
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Oxgangs Road, between Caiystane View and Swanston Road, both sides. Multiple potholes and crumbling and rutted road surface. Reported numerous times, nothing done! **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2090561 **Logged by:** Verint CRM Connector **on:** 07/02/2026 17:44
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Big pothole in the mini roundabout outside the Hunters Tryst pub **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2090555 **Logged by:** Verint CRM Connector **on:** 07/02/2026 17:29
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Large breakdown of road surface on both sides of carriageway **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2090545 **Logged by:** Verint CRM Connector **on:** 07/02/2026 17:09
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: There are a series of deep potholes in the westbound carriage way towards the middle of the road. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2090421 **Logged by:** Verint CRM Connector **on:** 07/02/2026 13:52
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Road surface in both directions for about 20-30 metres up from the traffic crossing at the top of Caiystane Drive / Oxgangs Road, heading east. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 2090283 **Logged by:** Verint CRM Connector **on:** 07/02/2026 10:11
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: A 100m stretch of the road on both sides has disintegrated to a shocking level that goes well beyond a few potholes. This isn't a minor road and I cannot believe the council is unaware. I live nearby and have witnessed the deterioration over a lengthy period but this is now ridiculous and is dangerous. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2090187 **Logged by:** Verint CRM Connector **on:** 06/02/2026 20:23
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Large sections of road surface missing on various sections on both sides of this road. Could easily cause damage to three and suspension if driven over at any speed. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2090053 **Logged by:** Verint CRM Connector **on:** 06/02/2026 15:02
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: A strip of potholes running down the road when driving in a westerly direction along Oxgangs Road, between numbers 53 to 69. Drivers frequently swerve towards the other side of the road to avoid them. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2089553 **Logged by:** Verint CRM Connector **on:** 05/02/2026 18:49
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Series of potholes/breaking up surface between Swanston Road and Swanston Avenue on both sides of road. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2089468 **Logged by:** Verint CRM Connector **on:** 05/02/2026 16:25
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: you cant miss it it will damage your car , there is going to be an accident here because of the cars moving over to the other lane to miss this carnage of a road. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2088643 **Logged by:** Verint CRM Connector **on:** 04/02/2026 13:24
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: potholes just west of junction with Swanston Road - huge pothole to be repaired and another at roundabout at Swanston Road **Contact:**

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 2087743 **Logged by:** Verint CRM Connector **on:** 03/02/2026 08:45
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: there is a whole stretch of road that had large potholes, sorry I do not have photos **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2087340 **Logged by:** Verint CRM Connector **on:** 02/02/2026 13:58
Service: Roads General **Subject:** RO: Drop Crossing Request **Classification:** Request for service
Desc.: Description: Request for dropped kerb at the top of fairmile Avenue junction with Oxgangs Road both sides.
Reason: Neighbour who has MND cannot get from one side to the other as others who use mobility scooters or wheelchairs.
Location: Request for dropped kerb at the top of fairmile Avenue junction with Oxgangs Road **Contact:**
both sides.

Enquiry No.: 2087006 **Logged by:** Verint CRM Connector **on:** 01/02/2026 22:37
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Large series of potholes and large loose pieces of road surface debris is being flung up by cars resulting in pedestrians being struck by said debris when travelling between the Swanston Avenue and Swanston Road junctions of Oxgangs Road towards Hunters Tryst. To break safely to take the junction Vehicles are forced to drive into the centre of the busy road to avoid craters just before a pedestrian crossing which is used by local school children. I have witnessed cars jumping lights to avoid **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2086809 **Logged by:** Verint CRM Connector **on:** 01/02/2026 15:04
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Whole stretch of road between Swanston Avenue and Swanston Road is covered in potholes. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2086577 **Logged by:** Verint CRM Connector **on:** 31/01/2026 20:59
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: There is a big pothole in the middle of the east bound lane **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2086502 **Logged by:** Verint CRM Connector **on:** 31/01/2026 17:00
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Approaching lights at swanston (road up to golf course) multiple potholes on approach and subsequently after turning left on New Swanston towards Morrisons. **Contact:**

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 2086457 **Logged by:** Verint CRM Connector **on:** 31/01/2026 15:21
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: There is a huge pothole, on the side of the road heading east, right beside a large square section that looks like it was repaired previously. The hole is huge, and hard to see because of the colour change of the previous repair. Hard to avoid depending on oncoming traffic/parked cars. **Contact:**

This whole section (on both sides of the road) has many more bad holes. Cars have to drive the area like a slalom course, can be very dangerous. Perhaps inspector can look at this all when visiting.

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2086134 **Logged by:** Verint CRM Connector **on:** 30/01/2026 18:58
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Dangerous pothole on road heading towards Morrisons supermarket. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2085984 **Logged by:** Verint CRM Connector **on:** 30/01/2026 15:02
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Large potholes on both sides of the carriageway opposite 63 Oxgangs Road **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2085484 **Logged by:** Verint CRM Connector **on:** 29/01/2026 18:27
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: You can no longer avoid the potholes on oxgangs road north. There are too many of them. Some of them are very deep, which causes a serious hazard. **Contact:**

A while back, at the junction between Caiystane view and oxgangs road, there was a pot hole... and instead of filling it before repainting the lines, they just repainted into the pot hole! The pot hole has still not been filled!

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2084711 **Logged by:** Verint CRM Connector **on:** 28/01/2026 16:55
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: The stretch of road from Oxgangs Avenue to Swanston Road in both directions is riddled with potholes. Cars are swerving all over the place to avoid them. It is an accident waiting to happen particularly for cyclists. It is particularly bad outside no. 63. These have been reported before but there has been no evidence of them being fixed. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 2084222 **Logged by:** Stuart Wright **on:** 28/01/2026 08:25
Service: Roads General **Subject:** Public Utilities: General **Classification:** Request for service
Desc.: Badly sunken manhole cover
Location: **Contact:**

Enquiry No.: 2084205 **Logged by:** Verint CRM Connector **on:** 28/01/2026 08:09
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Series of potholes/damage to road surface heading from Fairmilehead towards Hunters Tryst. It has been like this for months but getting to the point it cars and bikes could be damaged. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset
Job Number: 50190577 **Defect Number:** 42197788

Enquiry No.: 2083160 **Logged by:** Verint CRM Connector **on:** 26/01/2026 13:45
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Multiple potholes in this road between Swanston Ave and Swanstone Road **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2082399 **Logged by:** Verint CRM Connector **on:** 24/01/2026 22:58
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Crumbling/broken surface **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2082398 **Logged by:** Verint CRM Connector **on:** 24/01/2026 22:57
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Broken up tarmac **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset
Job Number: 50190419 **Defect Number:** 42197593

Enquiry No.: 2080183 **Logged by:** Verint CRM Connector **on:** 21/01/2026 00:11
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Massive craters in both sides of the road. 1 in particular at a manhole cover that is nearly half way to Australia, causing damage to tracking of cars as holes now unavoidable **Contact:**

Enquiry No.: 2078640 **Logged by:** Verint CRM Connector **on:** 18/01/2026 16:01
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Large/deep pothole adjacent to manhole cover on the east bound carriageway outside 72 Oxgangs Road. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset
Job Number: 50189924 **Defect Number:** 42196974

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 2077553 **Logged by:** Verint CRM Connector **on:** 16/01/2026 11:14
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: The whole section between Swanston Road and Swanston Avenue, in both directions, is full of potholes and worn and uneven surface. Reported numerous times but nothing done and getting worse.
Please inspect as a matter of urgency. Thank you. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2076607 **Logged by:** Verint CRM Connector **on:** 15/01/2026 07:20
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: A large pothole on the left side of the road going towards fairmilehead **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2076325 **Logged by:** Verint CRM Connector **on:** 14/01/2026 15:38
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: large pothole on Hunters Tryst roundabout when heading west from Oxgangs Road to New Swanston.
The road surface between this roundabout and Morrisons car park entrance is a disgrace on both carriageways **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2076318 **Logged by:** Verint CRM Connector **on:** 14/01/2026 15:33
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Multiple potholes on Oxgangs Road.
Two large patches heading west between Swanston Avenue and Swanston Road.
One very bad deep hole heading East between Caiystane Drive and Caiystane View.
I reported these on 18 November 2025, and have had no update. Potholes getting much worse. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Job Number: 50189639 **Defect Number:** 42196616
Enquiry No.: 2074659 **Logged by:** Verint CRM Connector **on:** 12/01/2026 12:26
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: There is a pothole on the road **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Job Number: 50189521 **Defect Number:** 42196445
Enquiry No.: 2074656 **Logged by:** Verint CRM Connector **on:** 12/01/2026 12:25
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: There is a pothole on the road **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 2073856 Service: Roads General Desc.: Location: There is a pothole on the road heading east. Next to the manhole	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 11/01/2026 08:00 Classification: Request for service Contact:
Plot Number: 1.00 Job Number: 50189473	Feature Id - Location: Whole Street Defect Number: 42196367	Feature Type: Road Asset
Enquiry No.: 2073854 Service: Roads General Desc.: Location: Pothole on the road next to sunken drain	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 11/01/2026 07:56 Classification: Request for service Contact:
Plot Number: 1.00 Job Number: 50189473	Feature Id - Location: Whole Street Defect Number: 42196367	Feature Type: Road Asset
Enquiry No.: 2063829 Service: Roads General Desc.: Location: Oxgangs Road between Swanston Ave and Swanston Road B701 Multiple areas of missing tarmac	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 27/12/2025 12:00 Classification: Request for service Contact:
Plot Number: 1.00 Job Number: 50188935	Feature Id - Location: Whole Street Defect Number: 42195779	Feature Type: Road Asset
Enquiry No.: 2060250 Service: Roads General Desc.: Location: Large Pothole, on the left side, of the road, heading towards Fairmilehead.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 17/12/2025 22:22 Classification: Request for service Contact:
Plot Number: 1.00 Job Number: 50188935	Feature Id - Location: Whole Street Defect Number: 42195779	Feature Type: Road Asset
Enquiry No.: 2055223 Service: Roads General Desc.: Location: Stretch of road between junctions towards morrissions has various potholes. These were meant to be repaired properly last year but didnt happen.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 09/12/2025 08:33 Classification: Request for service Contact:
Plot Number: 1.00 Job Number: 50188935	Feature Id - Location: Whole Street Defect Number: 42195779	Feature Type: Road Asset
Enquiry No.: 2055115 Service: Roads General Desc.: Location: Between swanston road and caiystane view on the west bound carriageway the road has several very bad potholes and surface degradation ..	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 08/12/2025 20:17 Classification: Request for service Contact:
Plot Number: 1.00 Job Number: 50188935	Feature Id - Location: Whole Street Defect Number: 42195779	Feature Type: Road Asset

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 2054857 **Logged by:** Verint CRM Connector **on:** 08/12/2025 12:50
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: There are a large number of potholes, some quite deep. Opened up on both sides of Oxgangs Road between the junctions of Swanston Gardens and Swanston Farm Road. Some of the these potholes are deep enough to cause significant suspension damage to cars and so present a risk to the health and safety of motorists. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2051967 **Logged by:** Verint CRM Connector **on:** 01/12/2025 18:49
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Potholes - there are many along this stretch of Oxgangs Road. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Job Number: 50187890

Defect Number: 42194460

Enquiry No.: 2049811 **Logged by:** Verint CRM Connector **on:** 27/11/2025 13:05
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: pothole here heading up the hill towards the university near the left hand side of the road **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2047759 **Logged by:** Verint CRM Connector **on:** 24/11/2025 09:11
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole repaired maybe 10 days ago .. another one next to the repaired one has appeared, possibly 6/8 inches deep with cars trying to avoid with a road crossing to the right of the pothole **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Job Number: 50187431

Defect Number: 42193845

Enquiry No.: 2045089 **Logged by:** Verint CRM Connector **on:** 18/11/2025 14:19
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Oxgangs Road west bound between Swanston Avenue and Swanston Road: several areas of pothole repairs breaking up again
Oxgangs Road east bound after Swanston Road: several new jagged potholes appearing
Cars crossing the centre of the road to avoid in both directions **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 2042622 **Logged by:** Verint CRM Connector **on:** 13/11/2025 13:32
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Oxgangs Road, the entire stretch, particularly westbound lane (downhill), between Swanston Avenue and Swanston Road. Riddled with potholes, gaps and crumbling surface. Drivers can be seen dangerously 'slaloming' around the potholes. Entire stretch needs urgent re-surfacing before there's an accident. Reported previously (it's worse now) and told it was acceptable! Please take another look. **Contact:**

Enquiry No.: 2042613 **Logged by:** Verint CRM Connector **on:** 13/11/2025 13:22
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Middle of eastbound lane on Oxgangs Road, just west of Caiystane View junction. 'Wheelbreaker' pothole. **Contact:**

Enquiry No.: 2041570 **Logged by:** Verint CRM Connector **on:** 11/11/2025 16:03
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: There are pot holes at the beginning of the right turn filter lane **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 2041063 **Logged by:** Verint CRM Connector **on:** 10/11/2025 18:19
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: On road just before the traffic island when heading east **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Job Number: 50186759 **Defect Number:** 42193071

Enquiry No.: 2040685 **Logged by:** Verint CRM Connector **on:** 10/11/2025 10:33
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Deep pothole outside 70 Oxgangs Road and a further one probably near 60 Oxgangs Road **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Job Number: 50186758

Defect Number: 42193070

Enquiry No.: 2034408 **Logged by:** Verint CRM Connector **on:** 28/10/2025 12:44
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: The pavement is uneven and I tripped, fractured my wrist resulting in surgery. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 2023285 Service: Roads General Desc.: Location: Depression in road at bus stop	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 03/10/2025 16:44 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset
Enquiry No.: 2017237 Service: Roads General Desc.: Location: Couple of big holes in the road outside no. 58	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 21/09/2025 17:54 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset
Job Number: 50184948	Defect Number: 42190205	
Enquiry No.: 2015142 Service: Roads General Desc.: Problem: Overgrown. Location:Pavement. Type:Foliage / Bush Location: From Hunters Tryst pub north to Redford Rd, badly overgrown, as it is every year, blocking the pavement (army ground)	Logged by: Verint CRM Connector Subject: Trees & Foliage: Defect	on: 16/09/2025 20:38 Classification: Request for service Contact:
Enquiry No.: 2008042 Service: Roads General Desc.: Location: Pothole on the road	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 03/09/2025 01:02 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset
Enquiry No.: 1984333 Service: Roads General Desc.: Location: The manhole cover is sunken	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 24/07/2025 08:33 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset
Enquiry No.: 1981636 Service: Roads General Desc.: Location: There is a pothole on the road	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 19/07/2025 15:28 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset
Enquiry No.: 1981634 Service: Roads General Desc.: Location: There are potholes on the road	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 19/07/2025 15:27 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 1981632 **Logged by:** Verint CRM Connector **on:** 19/07/2025 15:24
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: There are potholes on the road **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1979198 **Logged by:** Verint CRM Connector **on:** 15/07/2025 22:19
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: There are potholes on the road **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1977485 **Logged by:** Verint CRM Connector **on:** 13/07/2025 15:21
Service: Roads General **Subject:** Trees & Foliage: Defect **Classification:** Request for service
Desc.: Problem: Overgrown.
Location:Pavement.
Type:Foliage / Bush
Location: Overgrown hedge blocking pavement **Contact:**

Enquiry No.: 1972968 **Logged by:** Verint CRM Connector **on:** 03/07/2025 16:24
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole in the road big enough to blow out my tyre leading to me to nearly coming off my bike and then having to stop on a dual carriageway. Rear wheel fully blown and potential damage to the wheel. Pothole at the crossroads between oxgangs road and Biggar road. Also awful road car onto Biggar road also. **Contact:**

Incident occurred at approximately 16:10 on 03/07/25.

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1962821 **Logged by:** [REDACTED] **on:** 13/06/2025 09:06
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.: please find two document attached
Location: please find two document attached **Contact:**

Enquiry No.: 1961437 **Logged by:** Verint CRM Connector **on:** 10/06/2025 21:31
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Multiple potholes appearing on Oxgangs Road on the junction between Caiystane View and Caiystane Drive. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 1957780 **Logged by:** Verint CRM Connector **on:** 03/06/2025 11:14
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:

Location: This is the third time I have complained about the dangerous state of the pavements from houses 104 to 130 Oxgangs Road to our local store and not just myself a senior citizen and unstable at walking after a hip replacement. I'm so concerned and fear falling walking outside my home to shop for day to day amenities and in the winter it is impossible. Inspection is required not photos to confirm my complaint at these dangerous pavements requiring repairs before anyone has a fall through neglect!

Contact:

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1948711 **Logged by:** Verint CRM Connector **on:** 15/05/2025 20:38
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Oxgang Road is falling apart. Potholes, cracks, broken pavements it's unsafe for drivers, dangerous for kids, and unacceptable for a residential street.

Contact:

We've reported it. Nothing's been done. We're asking, as a street, for real repairs now, not short-term fixes. Make it safe. Make it right.

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1948709 **Logged by:** Verint CRM Connector **on:** 15/05/2025 20:34
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: We, the residents of Oxgang Road (51–71), are urging the council to finally take action. The road and pavements are in a shocking state, full of potholes, cracks, and unsafe surfaces. It's dangerous for drivers, and especially for our children who cross daily.

Contact:

We've reported this before, but nothing has been done. This time, we ask for proper repairs — not temporary fixes. Please make the road safe once and for all.

Sincerely,
Residents of Oxgang Road

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1948707 **Logged by:** Verint CRM Connector **on:** 15/05/2025 20:29
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Oxgang Road is falling apart between numbers 55 and 71. The whole stretch is full of potholes and cracks, it's rough and unsafe to drive over and keeps getting worse.

Contact:

This road urgently needs repairs. Please inspect it and take action before it becomes even more dangerous.

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 1939479 Service: Roads General Desc.: Location: Entrance to Hunters Tryst pavement broken up and uneven	Logged by: Verint CRM Connector Subject: Pavement: Damaged / Defective	on: 27/04/2025 20:54 Classification: Request for service	Contact:
Plot Number: 1.00 Job Number: 50179166	Feature Id - Location: Whole Street Defect Number: 42182322	Feature Type: Road Asset	
Enquiry No.: 1938238 Service: Roads General Desc.: Location: uneven road surface here heading west bound	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 24/04/2025 16:52 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset	
Enquiry No.: 1934608 Service: Roads General Desc.: Location: Oxgangs Road, section between Swanston Road and Swanston Avenue, mainly on westbound lane. Multiple potholes and broken road surface. Reported numerous times.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 16/04/2025 16:48 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset	
Enquiry No.: 1933612 Service: Roads General Desc.: Location: The pavement outside 106-110 Oxgangs Road is in a poor state of repair. Outside 108 there is loose tarmac which is a trip hazard and very dangerous. There is high foot fall here due to the location of the New Swanston bus stop serving the 4, 5, 18 and 27 buses.	Logged by: Verint CRM Connector Subject: Pavement: Damaged / Defective	on: 14/04/2025 19:33 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset	
Enquiry No.: 1933297 Service: Roads General Desc.: Location: As a cyclist who rides daily, I've had two very close calls on this road, it's life-threatening. When heading east to west downhill, the asphalt is in such poor condition that the cycle path becomes unusable, forcing you onto the road. Drivers also struggle to stop safely because the surface is so broken it's like sliding. This road urgently needs resurfacing before someone is seriously injured.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 14/04/2025 12:07 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset	
Enquiry No.: 1933294 Service: Roads General Desc.: Location: I've reported this a couple of times now, but still no action has been taken. The road leading to the crossing island is badly damaged and crumbling, making it really dangerous for anyone trying to cross, especially kids and elderly people. It's only getting worse and needs urgent attention	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 14/04/2025 12:01 Classification: Request for service	Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset	

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 1930728 **Logged by:** Verint CRM Connector **on:** 08/04/2025 21:35
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: Hi - I raised this originally over a year ago. We had a rep from Edinburgh council round, who was very nice, and informed us that we were on the list but as it's a non-urgent repair, would be dealt with in time. As it'll mark 2 years this year, it would be appreciated if this was reviewed and at least a time scale given. The area where our driveway meets the pavement is damaged and needs repaired. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1925720 **Logged by:** Verint CRM Connector **on:** 30/03/2025 13:16
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Oxgangs Road has a lot of uneven surfaces and potholes that have been there for quite a while without repair. It's becoming unsafe for everyone, especially kids and people walking. I really think it's time this whole road gets proper attention and a full fix. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1911362 **Logged by:** Verint CRM Connector **on:** 28/02/2025 17:57
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Potholes have been repaired on numerous occasions but more holes just keep appearing and becoming larger. Can this be resurfaced. No photo, no camera on me at time of car dropping into the holes. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1910569 **Logged by:** Verint CRM Connector **on:** 27/02/2025 13:19
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: The road is in an absolutely shocking state, full of potholes, crumbling tarmac, and big gaps everywhere. It's a nightmare for drivers, cyclists, and pedestrians alike, and it desperately needs fixing. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1909688 **Logged by:** Verint CRM Connector **on:** 25/02/2025 23:14
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: am an elderly resident who regularly uses the road. and I am becoming increasingly concerned about its poor condition. The potholes and uneven surface make it difficult and dangerous for those of us with mobility issues, not to mention anyone using a walking stick or wheelchair. Crossing this road is now a genuine hazard, and I fear it is only a matter of time before someone has a serious fall. I kindly ask that this issue is addressed as a matter of urgency before someone gets hurt **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 1908904 **Logged by:** Verint CRM Connector **on:** 24/02/2025 17:09
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: This road has become a nightmare for everyone who uses it. Residents are frustrated, drivers are paying for endless repairs, and cyclists are constantly at risk. The worst part? Children and the elderly are the most affected, struggling to cross or walk safely. This road needs real repairs, not another weak patch-up job. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1908897 **Logged by:** Verint CRM Connector **on:** 24/02/2025 17:02
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: As a cyclist using this road every day, it's becoming extremely dangerous. The entire road is in terrible condition, with potholes, cracks, and crumbling asphalt making it nearly impossible to ride safely. Cars are swerving to avoid the damage, and loose road chips are flying at me, hitting me while I cycle. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1908638 **Logged by:** Verint CRM Connector **on:** 24/02/2025 12:57
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Stop wasting money on temporary fixes that fall apart within months. Get properly trained and fix the roads sustainably, like other countries with far harsher weather do. Edinburgh is not unique. this can be done right. Learn, improve, and stop repeating the same mistakes. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1908625 **Logged by:** Verint CRM Connector **on:** 24/02/2025 12:47
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Driving on this road feels like navigating a battlefield, dodging massive potholes and patches of uneven, crumbling asphalt. Cars are taking serious damage, with tyres, suspensions, and wheel alignments suffering due to the terrible surface. Why should residents have to pay for costly repairs because the council refuses to maintain the roads properly? Enough is enough, this road needs urgent and long-lasting repairs before more vehicles are damaged. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1908623 **Logged by:** Verint CRM Connector **on:** 24/02/2025 12:46
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: The road is completely crumbling, with large potholes and loose asphalt making it unsafe for everyone. Cyclists, especially children riding to and from school, are at serious risk of falling or being forced into traffic to avoid the damaged surface. Drivers have to slow down suddenly or swerve to avoid hitting these potholes, creating even more danger. How is this being ignored? This road needs a full resurfacing, not another temporary fix that will fall apart in weeks. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 1908617 **Logged by:** Verint CRM Connector **on:** 24/02/2025 12:41
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: The asphalt on our roads has deteriorated to a point where it's no longer safe for driving or cycling. Our children ride these routes to school every day, and the hazardous conditions are simply unacceptable. If an accident occurs because of this neglect, who will be held accountable? **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1907721 **Logged by:** Verint CRM Connector **on:** 22/02/2025 12:51
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: The condition of the road has been deteriorating for a long time, with no lasting solution in place. The surface is full of potholes, cracks, and loose material, making it unsafe for all road users. The repairs that have been carried out in the past have been of poor quality and have not held up, leading to the same issues recurring again and again. A full and permanent resurfacing is necessary to ensure safety and avoid continued deterioration. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Job Number: 50175779 **Defect Number:** 42176899
Enquiry No.: 1907712 **Logged by:** Verint CRM Connector **on:** 22/02/2025 12:43
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Why is Oxgangs Road still in such a terrible state? The whole road is covered in potholes, cracks, and loose tarmac, making it impossible for drivers, cyclists, and pedestrians to move safely. Do we have to wait for an accident before something gets done? **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1907708 **Logged by:** Verint CRM Connector **on:** 22/02/2025 12:37
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Every day, children and cyclists use Oxgangs Road, and the condition is appalling. The potholes and uneven surfaces make it dangerous to cross, and cyclists are struggling to navigate safely. It's time for a proper repair before someone gets seriously injured. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1907707 **Logged by:** Verint CRM Connector **on:** 22/02/2025 12:35
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: The entire stretch of Oxgangs Road is in terrible condition, with large potholes, loose asphalt, and an uneven surface. Drivers are swerving to avoid damage, cyclists are forced into traffic, and children crossing are at risk from unpredictable vehicle movements. Given how many people use this road daily, immediate resurfacing is required before a serious incident occurs. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 1907652 **Logged by:** Verint CRM Connector **on:** 22/02/2025 10:54
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: The entire stretch of Oxgangs Road from Caiystane View to Hunter's Tryst Roundabout is in severe disrepair, with deep potholes, uneven surfaces, and crumbling asphalt. It is unsafe for both drivers and cyclists, forcing vehicles to swerve and putting cyclists at serious risk. The road needs full resurfacing, not just patching, as current conditions make safe travel impossible. Urgent action is needed before a serious accident occurs. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset
Job Number: 50175780 **Defect Number:** 42176901

Enquiry No.: 1907642 **Logged by:** Verint CRM Connector **on:** 22/02/2025 10:41
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: A deep pothole has developed right at a pedestrian crossing, making it particularly hazardous for both cyclists and vehicles stopping suddenly. Drivers braking hard to avoid the pothole risk skidding or losing control. Immediate repair needed to ensure safety for all road users, particularly at a high-footfall crossing. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset
Job Number: 50175778 **Defect Number:** 42176897

Enquiry No.: 1907640 **Logged by:** Verint CRM Connector **on:** 22/02/2025 10:39
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Several potholes along the cycle lane and road make it almost unusable for cyclists. The damaged surface forces cyclists into traffic, significantly increasing the risk of accidents. This is a high-risk area where cyclists are at risk of being forced into fast-moving vehicles. Urgent resurfacing required. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset
Job Number: 50175782 **Defect Number:** 42176903

Enquiry No.: 1900153 **Logged by:** Verint CRM Connector **on:** 07/02/2025 09:26
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Crumbling road surface with numerous large potholes appearing on both south and north sides of this road. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 1900150 **Logged by:** Verint CRM Connector **on:** 07/02/2025 09:23
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: The road surface between Swanston Ave & Swanston Farm Rd is breaking up very badly. There are a large number of potholes both deep and wide appearing, on both sides of the carriageway. This is a busy road that is becoming dangerous to drive on as drivers try to avoid the damaged roadway areas and protect their cars. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1894977 **Logged by:** Verint CRM Connector **on:** 29/01/2025 10:59
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Centre of road pothole about 1 metre long **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1894407 **Logged by:** Verint CRM Connector **on:** 28/01/2025 14:21
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: pothole here heading west bound **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1894405 **Logged by:** Verint CRM Connector **on:** 28/01/2025 14:21
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: large pothles heading west bound all along here **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Job Number: 50173755 **Defect Number:** 42174236

Enquiry No.: 1892336 **Logged by:** Verint CRM Connector **on:** 25/01/2025 15:08
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Oxgangs Road, particularly between Swanston Avenue and Swanston Road, both sides and multiple areas of potholes and road degradation. Drivers playing a dangerous game of pothole slalom on this busy main road. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1887020 **Logged by:** Verint CRM Connector **on:** 15/01/2025 12:38
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Coming off roundabout into new swanston - massive potholes again. **Contact:**

Please can this be fixed correctly this time.

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 1885827 **Logged by:** Verint CRM Connector **on:** 13/01/2025 14:49
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Severe potholes between Caiystane View and Caiystane Drive on South side of road **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1881319 **Logged by:** Verint CRM Connector **on:** 06/01/2025 17:32
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Large pothole. Dangerous for cyclists. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Job Number: 50172272 **Defect Number:** 42172262

Enquiry No.: 1881315 **Logged by:** Verint CRM Connector **on:** 06/01/2025 17:28
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Large pothole **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Job Number: 50172267 **Defect Number:** 42172256

Enquiry No.: 1873634 **Logged by:** Verint CRM Connector **on:** 20/12/2024 11:08
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Going east. Pot hole in middle of road **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1873519 **Logged by:** Verint CRM Connector **on:** 20/12/2024 06:25
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole left lane heading toward Morrisons **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1873336 **Logged by:** [REDACTED] **on:** 19/12/2024 14:41
Service: Roads General **Subject:** Fence: Damaged / Defective **Classification:** Request for service
Desc.: Heras fencing blown down & blocking pavement/road on Oxgangs Path to old doctors surgery, south of Aldi, Oxgangs Rd

Location: Oxgangs Path to old doctors surgery, south of Aldi, Oxgangs Rd

Contact:

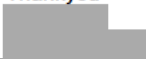
Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 1873334 Service: Roads General Desc.: Location: 2 deep crevices on the edge of the chevrons heading west. Followed by disintegrating repairs just before Swanston Road	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 19/12/2024 14:42 Classification: Request for service Contact:
Plot Number: 1.00 Feature Id - Location: Whole Street Feature Type: Road Asset		
Enquiry No.: 1873155 Service: Roads General Desc.: Location: Big pothole	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 19/12/2024 10:45 Classification: Request for service Contact:
Plot Number: 1.00 Feature Id - Location: Whole Street Feature Type: Road Asset		
Enquiry No.: 1868134 Service: Roads General Desc.: Location: Please add to previous pavement complaint at 106 Oxgangs Road Edinburgh EH10 7AZ - The pavement required attention is at driveway entrance, which is also used constantly by foot to enter the property. Would really appreciate if pavement and edging could be repaired as soon as possible before deterioration of weather conditions due to resident (OAP) having walking issues after hip replacement and in fear of falling or tripping on broken pavement! Thankyou 	Logged by: Verint CRM Connector Subject: Pavement: Damaged / Defective	on: 06/12/2024 18:14 Classification: Request for service Contact:
Plot Number: 1.00 Feature Id - Location: Whole Street Feature Type: Road Asset		
Enquiry No.: 1863455 Service: Roads General Desc.: Location: Pothole outside no 58 Oxgangs Road Category: Potholes Deep pot hole outside no 58 Oxgangs Road Location: Easting/Northing: 324390/668334 (55.902158, -3.210848) Nearest road to the pin placed on the map (automatically generated by OpenStreetMap): 38, Oxgangs Road, Hunter's Tryst, Fairmilehead, City of Edinburgh, Alba / Scotland, EH10 6SQ, United Kingdom Nearest postcode to the pin placed on the map (automatically generated): EH10 7AX (49m away)	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 26/11/2024 08:07 Classification: Request for service Contact:
Plot Number: 1.00 Job Number: 50170368 Feature Id - Location: Whole Street Defect Number: 42169862 Feature Type: Road Asset		

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 1862208 **Logged by:** Verint CRM Connector **on:** 22/11/2024 13:15
Service: Roads General **Subject:** Road: General Enquiry **Classification:** Request for service
Desc.: What type of sign is it? Road sign problem, type unlit
Location: Bollard has come loose / been impacted from retention socket and lying on island. **Contact:**

Enquiry No.: 1861485 **Logged by:** Verint CRM Connector **on:** 20/11/2024 23:38
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: Reported pavement issue 101002705198 **Contact:**

Please look again at essential repair required of pavement condition outside 106
Oxgangs Road. EH10 7AZ
Note: Senior citizens residents with walking difficulties fear of a further second fall
on entering home!

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1849842 **Logged by:** Verint CRM Connector **on:** 26/10/2024 17:41
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: Hi, **Contact:**

I logged an issue over a year ago, as the edge of the pavement which meets our
driveway has deteriorated so there is a sizeable step. We've had to replace a few
three over the years, not exclusively because of this but definitely in part. A really
nice representative came to the house at the time, and said that it wasn't a priority
but it would be fixed, so I'm chasing up again as enough time has passed. Thanks.

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1848482 **Logged by:** Verint CRM Connector **on:** 23/10/2024 17:46
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Multiple potholes at entrance of Fairmilehead Dental practice. **Contact:**

One significant pothole outside bus stop

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Job Number: 50168855 **Defect Number:** 42167853

Enquiry No.: 1848195 **Logged by:** Verint CRM Connector **on:** 23/10/2024 09:49
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: 2 very deep potholes on eastbound carriageway **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Job Number: 50168564 **Defect Number:** 42167407

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 1844148 **Logged by:** Verint CRM Connector **on:** 14/10/2024 08:51
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Several potholes leading up to pedestrian lights
Very uneven surface **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset
Job Number: 50168111 **Defect Number:** 42166796

Enquiry No.: 1841693 **Logged by:** Verint CRM Connector **on:** 07/10/2024 21:30
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Potholes on road about turning right into new swanston and the road at new swanston potholes have appeared again been filled in many times before. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1826121 **Logged by:** Verint CRM Connector **on:** 02/09/2024 18:01
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: Please respond to repeated complaint of serious pavement conditions at entrance of our property at [redacted] Oxgangs Road EH10 7AZ. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1808964 **Logged by:** Verint CRM Connector **on:** 31/07/2024 23:37
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: Severe cracked & broken pavement and edge surfaces. **Contact:**

Fear of falling or tripping over with dangerous pavement surface at home address having weak legs after hip replacement!

Senior citizen's resident of [redacted] Oxgangs Road Edinburgh EH10 7AZ

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1799187 **Logged by:** Verint CRM Connector **on:** 16/07/2024 09:50
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: pothole here near middle of the road **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1796069 **Logged by:** Verint CRM Connector **on:** 10/07/2024 17:01
Service: Roads General **Subject:** Trees & Foliage: Defect **Classification:** Request for service
Desc.: Problem: Causing Obstruction.
Location:Pavement.
Type:Foliage / Bush
Location: Dangerous Obstruction. **Contact:**

At boundary between 35 & 37 Oxgangs Rd the bushes overhang the pavement so low that you can't walk there. You have to step out onto the road to go past.

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 1783756 Service: Roads General Desc.: Location: pothole around here near middle of the road head westbound	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 18/06/2024 16:32 Classification: Request for service Contact:
Plot Number: 1.00 Feature Id - Location: Whole Street Feature Type: Road Asset		
Enquiry No.: 1770998 Service: Roads General Desc.: Deep pothole on white line in centre of road Location:	Logged by: Subject: Road: Defective / Damaged	on: 03/06/2024 16:36 Classification: Request for service Contact:
Plot Number: 1.00 Job Number: 50161891 Feature Id - Location: Whole Street Defect Number: 42159218 Feature Type: Road Asset		
Enquiry No.: 1759391 Service: Roads General Desc.: Location: There's a pothole on the road	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 22/05/2024 14:42 Classification: Request for service Contact:
Plot Number: 1.00 Feature Id - Location: Whole Street Feature Type: Road Asset		
Enquiry No.: 1758197 Service: Roads General Desc.: Location: pothole here heading westbound	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 21/05/2024 12:25 Classification: Request for service Contact:
Plot Number: 1.00 Feature Id - Location: Whole Street Feature Type: Road Asset		
Enquiry No.: 1757004 Service: Roads General Desc.: Location: pot holes in middle of road extending through road junction with Biggar road & continuing to outside Fairmile church in Frogston Road. This whole junction is a disgrace & has been all Winter with numerous patches which only last about a week	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 20/05/2024 10:02 Classification: Request for service Contact:
Plot Number: 1.00 Feature Id - Location: Whole Street Feature Type: Road Asset		
Enquiry No.: 1745862 Service: Roads General Desc.: Location: uneven road surface here	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 30/04/2024 17:26 Classification: Request for service Contact:
Plot Number: 1.00 Job Number: 50159777 Feature Id - Location: Whole Street Defect Number: 42156424 Feature Type: Road Asset		
Enquiry No.: 1740123 Service: Roads General Desc.: Location: There is a large sunken area adjacent to bus stop.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 20/04/2024 19:12 Classification: Request for service Contact:
Plot Number: 1.00 Feature Id - Location: Whole Street Feature Type: Road Asset		

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 1738920 **Logged by:** Verint CRM Connector **on:** 18/04/2024 13:28
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Deep Pothole on road. When cars parked on street cars always end up running through it. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1737711 **Logged by:** Verint CRM Connector **on:** 16/04/2024 16:35
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: uneven surface here **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1734296 **Logged by:** Verint CRM Connector **on:** 10/04/2024 14:14
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Multiple potholes and road surface break-up on Oxgangs Road between Caiystane View and Caiystane Drive **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1726548 **Logged by:** Verint CRM Connector **on:** 28/03/2024 22:57
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Biggar Road at Fairmilehead junction as you turn left into Oxgangs Road. Large pothole opened up again (previously repaired). **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1718611 **Logged by:** Verint CRM Connector **on:** 15/03/2024 14:19
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: uneven road surface here **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1718470 **Logged by:** Verint CRM Connector **on:** 15/03/2024 12:04
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Horrendous set of pot holes right in the middle of the junction. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1716167 **Logged by:** Verint CRM Connector **on:** 12/03/2024 07:19
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Big potholes at roadabout into new swanston. Have been temporarily filled many times need done properly. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 1715606 **Logged by:** Verint CRM Connector **on:** 11/03/2024 10:05
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: thanks for repairing this but there is a still a bang when going over it and area is not smooth please make it so **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1714267 **Logged by:** Verint CRM Connector **on:** 08/03/2024 10:10
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pot hole with bits of loose road material. Repaired a couple of months ago but has broken up again as at a bus stop. Bits of road material being scattered on to pavement. Please could pot hole be repaired properly this time and debris removed from road and pavement. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1714170 **Logged by:** Verint CRM Connector **on:** 08/03/2024 08:36
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: There are multiple deep potholes near the pavement going from the Fairmilehead church road to oxgangs road. It is very dangerous for cyclists. If I go in too fast or at the wrong angle I can crash into the traffic and cause an accident. If I was to miss the potholes I would be too near the car and that can also cause an accident and if I go slow enough to pass the potholes safely then it will cause frustration as there is limited opportunity to overtake on the first section of oxgangs road **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1709986 **Logged by:** Verint CRM Connector **on:** 01/03/2024 10:42
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Large pothole in road - not always easy to avoid as you come out of sidestreets **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Job Number: 50154605 **Defect Number:** 42149942

Enquiry No.: 1708937 **Logged by:** Verint CRM Connector **on:** 28/02/2024 18:21
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: uneven road surface here **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1707702 **Logged by:** Verint CRM Connector **on:** 27/02/2024 11:33
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: Ironwork manhole cover is 1 inch higher than the path, which is a trip hazard. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Job Number: 50154602 **Defect Number:** 42149938

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 1707598 Service: Roads General Desc.: Location: uneven road full of potholes in the middle of the junction	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 27/02/2024 09:54 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset
Enquiry No.: 1707440 Service: Roads General Desc.: Location: There are a large number of huge deep potholes smack in the middle of the crossroads junction which are almost impossible to avoid and are going to cause severe damage to vehicle wheels and tyres.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 26/02/2024 23:03 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset
Enquiry No.: 1707180 Service: Roads General Desc.: Location: Manhole cover outside 46 Oxgangs Road is raised above the level of the path. there have been numerous people trip and fall including a blind [REDACTED] who walks this path every day. [REDACTED] suffered multiple cuts and bruises.	Logged by: Verint CRM Connector Subject: Pavement: Damaged / Defective	on: 26/02/2024 15:28 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset
Enquiry No.: 1707011 Service: Roads General Desc.: Location: multiple potholes and surface problems on the west bound carriage way	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 26/02/2024 12:57 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset
Enquiry No.: 1706637 Service: Roads General Desc.: Location: Massive hole in the middle of the junction. After watching a program about the Congo with Ben Fogle I realise the mud tracks are in better condition than our streets . Is there any reason for this horrible state our streets are in . Witnessed a motorcycle nearly crashing hitting the said hole . Money well wasted	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 25/02/2024 21:39 Classification: Request for service Contact:
Enquiry No.: 1706227 Service: Roads General Desc.: Location: Huge pothole just after the traffic lights going into town direction. Cars having to slow right down or swerve to avoid damage. Matter of time until tires get burst or accident happens	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 24/02/2024 21:20 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 1705082 Service: Roads General Desc.: Location: Oxgangs Road, east of Swanston Road, westbound lane on approach to pelican crossing. Tarmac breaking up/potholes in several places.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 22/02/2024 22:22 Classification: Request for service Contact:
Plot Number: 1.00 Job Number: 50153884	Feature Id - Location: Whole Street Defect Number: 42148901	Feature Type: Road Asset
Enquiry No.: 1705081 Service: Roads General Desc.: Location: 2 large potholes a few meters apart on this area	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 22/02/2024 22:20 Classification: Request for service Contact:
Plot Number: 1.00 Job Number: 50153884	Feature Id - Location: Whole Street Defect Number: 42148901	Feature Type: Road Asset
Enquiry No.: 1705078 Service: Roads General Desc.: Location: Roundabout on Oxgangs Road at New Swanston. Large pothole on roundabout and others at start of New Swanston.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 22/02/2024 22:18 Classification: Request for service Contact:
Plot Number: 1.00 Job Number: 50153884	Feature Id - Location: Whole Street Defect Number: 42148901	Feature Type: Road Asset
Enquiry No.: 1705056 Service: Roads General Desc.: Location: Huge pothole northbound	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 22/02/2024 21:22 Classification: Request for service Contact:
Plot Number: 1.00 Job Number: 50153884	Feature Id - Location: Whole Street Defect Number: 42148901	Feature Type: Road Asset
Enquiry No.: 1705030 Service: Roads General Desc.: Location: Massive pothole. Becoming very dangerous. Very concerned there will be an accident with a cyclist. Almost certain to be causing damage to cars. Especially when visability is low.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 22/02/2024 20:06 Classification: Request for service Contact:
Plot Number: 1.00 Job Number: 50153884	Feature Id - Location: Whole Street Defect Number: 42148889	Feature Type: Road Asset
Enquiry No.: 1704516 Service: Roads General Desc.: Location: Multiple large craters in middle of Fairmilehead crossroads, many of which were just temporarily repaired a couple of weeks ago. Have just witnessed a cyclist hit one and almost fall from his bike.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 22/02/2024 11:19 Classification: Request for service Contact:
Plot Number: 1.00 Job Number: 50153844	Feature Id - Location: Whole Street Defect Number: 42148889	Feature Type: Road Asset

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 1704043 **Logged by:** Verint CRM Connector **on:** 21/02/2024 16:41
Service: Roads General **Subject:** Trees & Foliage: Defect **Classification:** Request for service
Desc.: Problem: Causing Obstruction.
Location:Pavement.
Type:Foliage / Bush
Location: Trees from garden of No.41 Oxgangs Road are leaning out over the boundary wall across the pavement forcing pedestrians to duck. **Contact:**

Enquiry No.: 1703582 **Logged by:** Verint CRM Connector **on:** 21/02/2024 09:07
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: at junction of Oxgangs Road, Frogston Road, Comiston road & Biggar Road potholes all around that junction in the middle of the traffic lights at ALL exits, need to be attended to ASAP before any major accidents **Contact:**

Enquiry No.: 1702295 **Logged by:** Verint CRM Connector **on:** 19/02/2024 12:44
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Broken surface with potholes getting worse turning from Oxgangs Road into Biggar Road. Need to drive around to avoid, I drive here regularly. So bad my dashcam automatically took a photo front and back. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1702251 **Logged by:** Verint CRM Connector **on:** 19/02/2024 12:05
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: oxgangs road at junction with Swanston Road two holes appearing in road surface. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Job Number: 50153883 **Defect Number:** 42148900

Enquiry No.: 1701425 **Logged by:** Verint CRM Connector **on:** 17/02/2024 15:53
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: You could see this pot hole from space, doesn't really need much more explaining than that. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1700689 **Logged by:** Verint CRM Connector **on:** 16/02/2024 12:17
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Fairmilehead junction potholes and broken road surface getting deeper, dangerous and impossible to avoid (again)
Mainly on south west quarter, affecting traffic travelling from Biggar Road to Buckstone Terrace, and traffic turning right from Buckstone Terrace to Oxgangs Road **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 1700503 Service: Roads General Desc.: Location: Pothole	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 16/02/2024 09:38 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset
Enquiry No.: 1700301 Service: Roads General Desc.: Location: Numerous potholes on road	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 15/02/2024 19:38 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset
Enquiry No.: 1697545 Service: Roads General Desc.: Location: Oxgangs Road, on eastbound carriageway. Area around manhole cover on road. Reported numerous times and a 'repair' was done a couple of weeks ago but surface around cover is crumbling and causing hazard.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 11/02/2024 23:05 Classification: Request for service Contact:
Plot Number: 1.00 Job Number: 50153881	Feature Id - Location: Whole Street Defect Number: 42148899	Feature Type: Road Asset
Enquiry No.: 1697336 Service: Roads General Desc.: Location: Fallen tree blocking pavement, pedestrians need to go into road to get around.	Logged by: Verint CRM Connector Subject: Pavement: Damaged / Defective	on: 11/02/2024 15:03 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset
Enquiry No.: 1696808 Service: Roads General Desc.: Problem: Causing Obstruction. Location:Footpath. Type:Foliage / Bush Location: Between the Hunters Tryst pub and the pedestrian traffic lights a tree has fallen over and is completely blocking the pavement. You have to go onto the roadway to avoid it.	Logged by: Verint CRM Connector Subject: Trees & Foliage: Defect	on: 10/02/2024 12:18 Classification: Request for service Contact:
Enquiry No.: 1696460 Service: Roads General Desc.: Location: uneven surface here lots of potholes	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 09/02/2024 15:52 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 1695772 **Logged by:** Verint CRM Connector **on:** 08/02/2024 15:31
Service: Roads General **Subject:** Trees & Foliage: Defect **Classification:** Request for service
Desc.: Problem: Causing Obstruction.
Location:Pavement.
Type:Foliage / Bush
Location: A tree appears to be hanging out over the pavement at quite a low level from the adjacent garden necessitating pedestrians to either duck or walk to the edge of the pavement to get round it. **Contact:**

Enquiry No.: 1687255 **Logged by:** Verint CRM Connector **on:** 27/01/2024 18:04
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: I am only reporting road defects which could lead to injury or loss of life so please take appropriate measures to remedy the issue as soon as possible. This pothole is on the road junction and could cause damage to vehicle which in particular for cyclists and motorcycles could cause loss of control **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1685988 **Logged by:** Verint CRM Connector **on:** 25/01/2024 19:56
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Big pothole right next to a manhole cover near the middle of the road **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1685980 **Logged by:** Verint CRM Connector **on:** 25/01/2024 19:44
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Oxgangs Road, eastbound carriageway, near 58.
Deep pothole.
Fall into this one and you'll end up in Australia! **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1685976 **Logged by:** Verint CRM Connector **on:** 25/01/2024 19:41
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Oxgangs Road, eastbound, near to 72.
Very large pothole(s) around manhole cover on carriageway.
Reported many times but gets worse by the day.
Council will be getting a few compensation claims out of this one! **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1683530 **Logged by:** Verint CRM Connector **on:** 23/01/2024 10:26
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: pothole here heading westbound **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Job Number: 50151392 **Defect Number:** 42145350

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 1682480 **Logged by:** Verint CRM Connector **on:** 22/01/2024 07:32
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole heading towards city at junction **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1681683 **Logged by:** Verint CRM Connector **on:** 20/01/2024 10:02
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Oxgangs Road, near to 56.
Large pothole, previously repaired. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Job Number: 50151387 **Defect Number:** 42145345

Enquiry No.: 1681678 **Logged by:** Verint CRM Connector **on:** 20/01/2024 09:59
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Oxgangs Road, outside 72.
Large potholes and crumbling surface around manhole covers on carriageway.
Difficult to avoid now. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Job Number: 50151391 **Defect Number:** 42145349

Enquiry No.: 1681272 **Logged by:** Verint CRM Connector **on:** 19/01/2024 13:29
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole repairs breaking up along Oxgangs Road heading west between Swanston
Avenue and Swanston Road **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Job Number: 50151390 **Defect Number:** 42145348

Enquiry No.: 1674106 **Logged by:** Verint CRM Connector **on:** 08/01/2024 18:40
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Potholes at roundabout and also when turning onto New swanston. These have
been filled in many a time but not done right. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1667762 **Logged by:** Verint CRM Connector **on:** 28/12/2023 16:17
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: pothole **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 1656834 Service: Roads General Desc.: Location: Pedestrian crossing is spontaneously regularly activating, without being pressed.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 06/12/2023 17:01 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset
Enquiry No.: 1650713 Service: Roads General Desc.: Location: Pot hole which is getting worse as bus stop area	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 25/11/2023 17:26 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset
Enquiry No.: 1646796 Service: Roads General Desc.: Location: Pothole in cycle lane. Nearly came off the bike in the dark	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 19/11/2023 09:00 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset
Enquiry No.: 1646505 Service: Roads General Desc.: Location: Oxgangs Road, eastbound lane adjacent to traffic island near to Caiystane View junction. Pothole.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 18/11/2023 10:15 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset
Job Number: 50146166	Defect Number: 42139974	
Enquiry No.: 1646504 Service: Roads General Desc.: Location: Oxgangs Road, eastbound lane. At location indicated on map, several potholes around manhole cover.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 18/11/2023 10:11 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset
Job Number: 50146169	Defect Number: 42139977	

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 1639199 **Logged by:** Verint CRM Connector **on:** 06/11/2023 07:45
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Large pothole at bus stop eastbound **Contact:**
Category: Potholes

Large pothole at bus stop eastbound

Location:

Easting/Northing: 324690/668296 (55.901862, -3.206037)

Nearest road to the pin placed on the map (automatically generated by
OpenStreetMap): 4, Oxgangs Road, Hunter's Tryst, Fairmilehead, City of Edinburgh,
Alba / Scotland, EH10 7AU, United Kingdom

Nearest postcode to the pin placed on the map (automatically generated): EH10
7AU (35m away)

Enquiry No.: 1635016 **Logged by:** Verint CRM Connector **on:** 29/10/2023 16:08
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Potholes **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Job Number: 50144707 **Defect Number:** 42160420

Enquiry No.: 1635013 **Logged by:** Verint CRM Connector **on:** 29/10/2023 16:06
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Several potholes coming up to pedestrian crossing **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Job Number: 50144714 **Defect Number:** 42138339

Enquiry No.: 1625909 **Logged by:** [REDACTED] **on:** 10/10/2023 08:53
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.: Oxgangs Road is a positive 'nightmare' from Aldi to fairmilehead Crossroads!! The pavements running northwards from Caiystane avenue are a disaster and I can't find one which is safe.

Location: from Aldi to fairmilehead Crossroads **Contact:**

Enquiry No.: 1625167 **Logged by:** Verint CRM Connector **on:** 08/10/2023 18:25
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: The markings on this roundabout have almost completely worn away. Making this **Contact:**
very dangerous to use. We hope this can be re marked as a matter of urgency.
Many thanks

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Job Number: 50143865 **Defect Number:** 42137378

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 1623637 **Logged by:** Verint CRM Connector **on:** 05/10/2023 12:03
Service: Roads General **Subject:** Trees & Foliage: Defect **Classification:** Request for service
Desc.: Problem: Causing Obstruction.
Location:Pavement.
Type:Foliage / Bush
Location: Foliage from the garden on No 45 is overhanging the pavement area between Swanston Avenue and the Caiystane View bus stop on the south side of Oxgangs Road. This is an issue for pedestrians walking along the pavement in this area. **Contact:**

Enquiry No.: 1612048 **Logged by:** [REDACTED] **on:** 11/09/2023 09:06
Service: Roads General **Subject:** Covers: Damaged / Defective **Classification:** Request for service
Desc.: on behalf of this blind [REDACTED] can you please attend to the drain covers linked to the document attached within this stretch of road. Thank you
Location: on behalf of this blind [REDACTED] can you please attend to the drain covers linked to the document attached within this stretch of road. Thank you **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset
Job Number: 50142477 **Defect Number:** 42160426

Enquiry No.: 1610515 **Logged by:** Verint CRM Connector **on:** 07/09/2023 17:30
Service: Roads General **Subject:** Trees & Foliage: Defect **Classification:** Request for service
Desc.: Problem: Causing Obstruction.
Location:Pavement.
Type:Foliage / Bush
Location: Hazard. Trees and bushes from within the garden of No9 are hanging down over the boundary wall and obstructing the pavement for pedestrians. This is causing a significant problem to people walking on the pavement. **Contact:**

Enquiry No.: 1610513 **Logged by:** Verint CRM Connector **on:** 07/09/2023 17:25
Service: Roads General **Subject:** Trees & Foliage: Defect **Classification:** Request for service
Desc.: Problem: Causing Obstruction.
Location:Pavement.
Type:Foliage / Bush
Location: Hazard spotted. Trees and bushes from garden of No [REDACTED] are hanging over boundary wall and causing an obstruction to pedestrians. People are having to either duck or walk to edge of pavement to pass this property. **Contact:**

Enquiry No.: 1603354 **Logged by:** Verint CRM Connector **on:** 24/08/2023 17:13
Service: Roads General **Subject:** Trees & Foliage: Defect **Classification:** Request for service
Desc.: Problem: Overgrown.
Location:Pavement.
Type:Foliage / Bush
Location: Overhanging foliage is narrowing the pavement and in some instances us so low you can't walk under it. **Contact:**

Enquiry No.: 1590679 **Logged by:** Verint CRM Connector **on:** 01/08/2023 13:41
Service: Roads General **Subject:** Trees & Foliage: Defect **Classification:** Request for service
Desc.: Problem: Overgrown.
Location:Pavement.
Type:Foliage / Bush
Location: Between The Hunters Tryst pub & Redford Rd, overhanging foliage causing pedestrians to walk on road. Been reported several times but no change **Contact:**

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 1586275 **Logged by:** Verint CRM Connector **on:** 24/07/2023 13:33
Service: Roads General **Subject:** Trees & Foliage: Defect **Classification:** Request for service
Desc.: Problem: Causing Obstruction.
Location:Pavement.
Type:Foliage / Bush
Location: Bushes taking up half of pavement **Contact:**

Enquiry No.: 1579220 **Logged by:** Verint CRM Connector **on:** 10/07/2023 14:19
Service: Roads General **Subject:** Trees & Foliage: Defect **Classification:** Request for service
Desc.: Problem: Causing Obstruction.
Location:Pavement.
Type:Foliage / Bush
Location: There are a number of properties on the south side of Oxgangs Road in this location where foliage is overhanging the pavement from gardens and preventing the ability to walk along the pavement without either detouring or ducking. The problem area is between the Fairmilehead crossroads all the way along to the junction with Swanston Avenue. **Contact:**

Enquiry No.: 1575822 **Logged by:** Verint CRM Connector **on:** 03/07/2023 15:37
Service: Roads General **Subject:** Trees & Foliage: Defect **Classification:** Request for service
Desc.:
Location: Between Hunter's Tryst Car Park Entrance and junction of Redford Road west footway. passing 119 Oxgangs Road **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1572245 **Logged by:** Verint CRM Connector **on:** 26/06/2023 14:31
Service: Roads General **Subject:** Trees & Foliage: Defect **Classification:** Request for service
Desc.: Problem: Obscuring sign/light.
Location:Road.
Type:Foliage / Bush
Location: Overgrown trees in garden east of pedestrian crossing are intermittently obscuring red light for westbound traffic. **Contact:**

Enquiry No.: 1567191 **Logged by:** Verint CRM Connector **on:** 15/06/2023 12:53
Service: Roads General **Subject:** Trees & Foliage: Defect **Classification:** Request for service
Desc.: Problem: Causing Obstruction.
Location:Footpath.
Type:Foliage / Bush
Location: Either side of 115 Oxgangs Rd North. Overhanging bushes forcing pedestrians to walk onto road **Contact:**

Enquiry No.: 1566242 **Logged by:** Verint CRM Connector **on:** 13/06/2023 15:48
Service: Roads General **Subject:** Trees & Foliage: Defect **Classification:** Request for service
Desc.: Problem: Causing Obstruction.
Location:Footpath.
Type:Foliage / Bush
Location: Foliage is covering more than half the width of the footpath meaning pedestrians have to step into the road to pass one another. **Contact:**

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 1565340 **Logged by:** Verint CRM Connector **on:** 12/06/2023 08:46
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: entire intersection as well as approach section of Frogston Road has numerous pot holes **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1565317 **Logged by:** Verint CRM Connector **on:** 12/06/2023 08:04
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Westbound Road in the lead up to the pedestrian traffic lights is in a poor state with a large section of degraded surface. This provides a risk when on approach to the pedestrian light which has a lot of traffic from local school children **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1551238 **Logged by:** [REDACTED] **on:** 15/05/2023 13:03
Service: Roads General **Subject:** Spill: Oil / Petrol / Diesel **Classification:** Customer Emergency
Desc.: very large oil spillage including car debris incident number 1383 of 15 may 2023...phoned to [REDACTED] at bankhead
Location: on road front of number 65 **Contact:**

Enquiry No.: 1549489 **Logged by:** Verint CRM Connector **on:** 11/05/2023 00:30
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Several areas at this location (westbound lane) potholes and road crumbling. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Job Number: 50135922 **Defect Number:** 42127277

Enquiry No.: 1545656 **Logged by:** Verint CRM Connector **on:** 02/05/2023 10:22
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: Footpath just to the west of the manhole has sunk and made it a trip hazard to local blind resident. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1531148 **Logged by:** Verint CRM Connector **on:** 31/03/2023 13:54
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: pothole **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 1525209 **Logged by:** Verint CRM Connector **on:** 19/03/2023 15:43
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: The bus stop :
Caiystane View
Stop ID: 36235294
Bus stop is broken by some gang very seriously 2 weeks ago. Many elderly adults facing heavily raining when waiting for bus. Pls. fix it asap.

Contact:

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1515207 **Logged by:** Verint CRM Connector **on:** 24/02/2023 20:39
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Several areas of road surface breaking up on approach to pelican crossing (westbound carriageway).

Contact:

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Job Number: 50130916 **Defect Number:** 42120910
Enquiry No.: 1510851 **Logged by:** Verint CRM Connector **on:** 16/02/2023 15:13
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: Clarification required

Contact:

Hi, the area where our driveway meets the pavement has been damaged by frost and is uneven and requires a patch. I'm not sure if this is our responsibility or the councils? Please let me know and I can take next steps. I've attached images to help.

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Job Number: 50130911 **Defect Number:** 42160438
Enquiry No.: 1505421 **Logged by:** Verint CRM Connector **on:** 06/02/2023 08:18
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole
Category: Potholes

Contact:

Pothole

Location:
Easting/Northing: 324299/668335 (55.902156, -3.212304)
Nearest road to the pin placed on the map (automatically generated by Bing Maps):
48 Oxgangs Road, Oxgangs, EH10 7AX, Scotland, United Kingdom
Nearest postcode to the pin placed on the map (automatically generated): EH10 6SQ (75m away)

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 1500502 **Logged by:** Verint CRM Connector **on:** 27/01/2023 13:07
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: pothole **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1500494 **Logged by:** Verint CRM Connector **on:** 27/01/2023 13:02
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: pothole **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1495886 **Logged by:** Verint CRM Connector **on:** 19/01/2023 15:41
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Pothole here in the middle of the junction **Contact:**
Category: Potholes

Pothole here in the middle of the junction

Location:

Easting/Northing: 324772/668257 (55.901529, -3.20472)

Nearest road to the pin placed on the map (automatically generated by Bing Maps):

Oxgangs Road, Oxgangs, EH10 7BQ, Scotland, United Kingdom

Nearest postcode to the pin placed on the map (automatically generated): EH10

6QS (80m away)

Enquiry No.: 1492875 **Logged by:** Verint CRM Connector **on:** 15/01/2023 18:23
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Pothole in the middle of the junction **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1489176 **Logged by:** Verint CRM Connector **on:** 10/01/2023 14:09
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: just after the traffic lights at the junction of Oxgangs Road/Buckstone Terrace - **Contact:**
potholes to be repaired where they burst a front tyre and put a large bulge in a rear
tyre

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Customer Services

Enquiry No.: 1485636 **Logged by:** Verint CRM Connector **on:** 06/01/2023 08:53
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: There is a new & deep pothole on the nearside of the east lane near the bottom of the brae, situated on the left where cyclist would commonly ride. As a daily cyclist commuter of this road I know the hazards, but I nearly hit this pot hole at 30mph yesterday having not ridden the road since work broke up for Xmas. I understand there was heavy rain during this time, but I have to say after 2 weeks off the bike I have never seen the rds as degraded/dangerous from Balerno to Loanhead in 10years

Contact:

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset
Job Number: 50125826 **Defect Number:** 42131342

Enquiry No.: 1483625 **Logged by:** Verint CRM Connector **on:** 03/01/2023 18:20
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:

Location: Lady tripped on uneven pavement outside driveway of number 53. There are three areas of broken pavement!

Contact:

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset
Job Number: 50125481 **Defect Number:** 42186967

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
	Asset: 1.00	Asset - Locn.: Whole Street		Feature Type: Road Asset		Area: South West Locality	
50127097	2no potholes (RD: CW Pothole)	Outside no59	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	23/01/2023	31/01/2023	Act. ROAD/82071428
50130916	6x potholes (RD: CW Pothole)	Outside no.65	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	02/03/2023	03/03/2023	Act. ROAD/82073722
50132695	1no pothole (RD: CW Pothole)	Outside no18	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	23/03/2023	24/03/2023	Act. ROAD/82074714
50132697	1no pothole (RD: CW Pothole)	Outside no6	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	23/03/2023	23/03/2023	Act. ROAD/82074716
50135922	Road: Defective / Damaged (Enquiry 1549489) (RD: CW Pothole)	O/s No 15	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	11/05/2023	12/05/2023	Act. ROAD/82077058
50136292	1no pothole (RD: CW Pothole)	Opposite no8	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	18/05/2023	19/05/2023	Act. ROAD/82077310
50138840	Pothole (RD: CW Pothole)	At junction	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	05/07/2023	05/07/2023	Act. ROAD/82078839
50143865	Road: Defective / Damaged (Enquiry 1625167) (RD: Markings Refresh)	Refresh mini R/A markings	RD: Cat 4 - Programmed	Job Complete	11/10/2023	21/02/2024	Act. ROAD/82086060
50144714	3x potholes (RD: CW Pothole)	Opposite no.74	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	30/10/2023	31/10/2023	Act. ROAD/82082120
50145866	1no pothole (RD: CW Pothole)	Outside no6	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	16/11/2023	16/11/2023	Act. ROAD/82082759

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
Asset: 1.00		Asset - Locn.: Whole Street	Feature Type: Road Asset		Area: South West Locality		
50146166	1x pothole (RD: CW Pothole)	Outside no.58	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	20/11/2023	26/11/2023	Act. ROAD/82082924
50146169	1x pothole (RD: CW Pothole)	Opposite no.63	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	20/11/2023	26/11/2023	Act. ROAD/82082925
50148048	1 pothole (RD: CW Pothole)	Outside 52	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	14/12/2023	15/12/2023	Act. ROAD/82084033
50148221	1nr pothole marked on site (RD: CW Pothole)	Outside 59	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	16/12/2023	28/12/2023	Act. ROAD/82084160
50150493	1no pothole (RD: CW Pothole)	At the bus stop outside no18	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	18/01/2024	23/01/2024	Act. ROAD/82085641
50151387	Cw x1 Road: Defective / Damaged (Enquiry 1681683) (RD: CW Pothole)	Outside of 58	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	27/01/2024	30/01/2024	Act. ROAD/82086266
50151390	Cw x3 potholes Road: Defective / Damaged (Enquiry 1681272) (RD: CW Pothole)	Outside of number 65	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	27/01/2024	31/01/2024	Act. ROAD/82086269
50151391	Road: Defective / Damaged (Enquiry 1681678) (RD: CW Pothole)	Outside of number 72	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	27/01/2024	29/01/2024	Act. ROAD/82086270
50151392	Cw x1 pothole Road: Defective / Damaged (Enquiry 1683530) (RD: CW Pothole)	Outside of number 63	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	27/01/2024	31/01/2024	Act. ROAD/82086271
50151449	20 sqm of footpath sunken around manhole and Toby please reinstate HRA , white chip (RD: FW HRA Depression/Sunken)	Outside of 46	RD: Cat 4 - Programmed	Job Complete	28/01/2024	22/03/2024	Act. ROAD/82087163
50153353	1no pothole (RD: CW Pothole)	At the bus stop outside no6	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	19/02/2024	29/02/2024	Act. ROAD/82087693
50153355	2no potholes (RD: CW Pothole)	In the middle of the junction at Biggar Road	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	19/02/2024	23/02/2024	Act. ROAD/82087694
50153844	Cw x 2 potholes Road: Defective / Damaged (Enquiry 1704516) (RD: CW Pothole)	Pedestrian crossing outside the Accountants offices	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	24/02/2024	05/03/2024	Act. ROAD/82088039
50153881	Cw x2 potholes Road: Defective / Damaged (Enquiry 1697545) (RD: CW Pothole)	Outside of 72	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	24/02/2024	29/02/2024	Act. ROAD/82088047
50153883	Cw x2 potholes Road: Defective / Damaged (Enquiry 1702251) (RD: CW Pothole)	At the junction with Swanston Road and outside of 73	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	24/02/2024	29/02/2024	Act. ROAD/82088048
50153884	Cw x2 potholes Road: Defective / Damaged (Enquiry 1705078) (RD: CW Pothole)	Outside of 95	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	24/02/2024	05/03/2024	Act. ROAD/82088049
50154605	Cw x2 potholes Road: Defective / Damaged (Enquiry 1709986) (RD: CW Pothole)	Westbound opposite number 74	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	03/03/2024	05/03/2024	Act. ROAD/82088529

Site History Report

Effective: 01/01/2023 to 23/02/2026

Service: Roads General

Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00

Display Action Officer: No

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
	Asset: 1.00	Asset - Locn.: Whole Street		Feature Type: Road Asset		Area: South West Locality	
50154655	Outside house number 119 (RD: Unlit Sign Damaged/Missing)	Please replace faded sign. Side road on left ahead 600 mm dia no. 506.1. Stock sign	RD: Cat 3 - 60 Day	Job Complete	04/03/2024	05/03/2024	Act. ROAD/82088570
50155397	3 cw potholes (RD: CW Pothole)	Outside 59	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	11/03/2024	13/03/2024	Act. ROAD/82089115
50157584	1 cw pothole (RD: CW Pothole)	Outside fairmilehead dental practice	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	08/04/2024	23/04/2024	Act. ROAD/82090666
50161891	Cw x1 pothole Road: Defective / Damaged - Deep pothole on white line in centre of road (Enquiry 1770998) (RD: CW Pothole)	Outside of nursery	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	06/06/2024	10/06/2024	Act. ROAD/82093544
50162452	Pothole pro patch 1 (RO: Permanent Patching)	Outside of 58	RO: Programmed Works	Job Committed	16/06/2024	16/06/2025	Est. ROAD/82095076
50162453	Pothole pro patch 2 (RO: Permanent Patching)	Outside of 62	RO: Programmed Works	Job Committed	16/06/2024	16/06/2025	Est. ROAD/82095077
50162454	Pothole pro patch 3 (RO: Permanent Patching)	Outside of 66	RO: Programmed Works	Job Committed	16/06/2024	16/06/2025	Est. ROAD/82095078
50162455	Pothole pro patch 4 (RO: Permanent Patching)	Outside of 72	RO: Programmed Works	Job Committed	16/06/2024	16/06/2025	Est. ROAD/82095079
50162456	Pothole pro patch 5 (RO: Permanent Patching)	Outside of 65	RO: Programmed Works	Job Committed	16/06/2024	16/06/2025	Est. ROAD/82095080
50162457	Pothole pro patch 6 (RO: Permanent Patching)	Outside of 63	RO: Programmed Works	Job Committed	16/06/2024	16/06/2025	Est. ROAD/82095081
50162458	Pothole pro patch 7 (RO: Permanent Patching)	Outside of 59	RO: Programmed Works	Job Committed	16/06/2024	16/06/2025	Est. ROAD/82095082
50162459	Pothole pro patch 8 (RO: Permanent Patching)	Outside of 59	RO: Programmed Works	Job Committed	16/06/2024	16/06/2025	Est. ROAD/82095083
50162956	Pothole trip hazard (RD: FW HRA Pothole)	Outside hunters tryst	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	27/06/2024	27/06/2024	Act. ROAD/82094181
50162972	Pothole (RD: CW Pothole)	Between 52 and 54	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	27/06/2024	27/06/2024	Act. ROAD/82094187
50162974	Pothole (RD: CW Pothole)	At bus stop outside 20	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	27/06/2024	27/06/2024	Act. ROAD/82094188
50164015	Cw x 3 potholes (RD: CW Pothole)	Outside of 59	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	17/07/2024	17/07/2024	Act. ROAD/82094779
50164429	Raise utility panel level with rest with footway and tactile panels. (RU: Utility Reinstatement)	Oxgangs Road - on crossings with traffic lights. Opposite no. 71	RD: Cat 4 - Programmed	Job Complete	25/07/2024	21/10/2024	Act. ROAD/82097157
50168111	Cw x3 potholes Road: Defective / Damaged (Enquiry 1844148) (RD: CW Pothole)	Outside of 65	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	15/10/2024	15/10/2024	Act. ROAD/82097321
50168564	Cw x 2 potholes Road: Defective / Damaged (Enquiry 1848195) (RD: CW Pothole)	Outside of 58 and 62	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	23/10/2024	24/10/2024	Act. ROAD/82097654

Site History Report

Effective: 01/01/2023 to 23/02/2026
 Service: Roads General
 Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
 Display Action Officer: No

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
	Asset: 1.00	Asset - Locn.: Whole Street		Feature Type: Road Asset		Area: South West Locality	
50168855	2 number potholes (RD: CW Pothole)	Outside number 6	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	29/10/2024	30/10/2024	Act. ROAD/82097832
50169522	1no pothole (RD: CW Pothole)	Outside no83	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	11/11/2024	11/11/2024	Act. ROAD/82098253
50170368	Pothole (RD: CW Pothole)	outside no 58 Oxgangs Road	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	26/11/2024	26/11/2024	Act. ROAD/82098824
50171033	1no pothole (RD: CW Pothole)	At the bus stop outside no20	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	09/12/2024	10/12/2024	Act. ROAD/82099303
50171034	1no pothole (RD: CW Pothole)	Outside no54	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	09/12/2024	10/12/2024	Act. ROAD/82099304
50172267	potholes (RD: CW Pothole)	Outside 13	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	07/01/2025	10/01/2025	Act. ROAD/82100277
50172272	Pothole (RD: CW Pothole)	Outside 58	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	07/01/2025	09/01/2025	Act. ROAD/82100281
50172275	Potholes around manhole (RD: CW Pothole)	Outside 72	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	07/01/2025	09/01/2025	Act. ROAD/82100282
50172364	1no pothole (RD: CW Pothole)	At the bus stop outside no6	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	08/01/2025	16/01/2025	Act. ROAD/82100360
50173755	Pothole (RD: CW Pothole)	Outside 58	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	28/01/2025	29/01/2025	Act. ROAD/82101390
50174726	1 pothole (RD: CW Pothole)	Outside 54	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	11/02/2025	12/02/2025	Act. ROAD/82102189
50175778	Pothole (RD: CW Pothole)	At road island out side 58	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	24/02/2025	27/02/2025	Act. ROAD/82103077
50175779	Potholes (RD: CW Pothole)	Opposite 66	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	24/02/2025	27/02/2025	Act. ROAD/82103078
50175780	Large overlay with hra (RD: CW Pothole)	Outside 63	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	24/02/2025	27/02/2025	Act. ROAD/82103079
50175782	RD: CW Pothole	Outside 76 both lanes	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	24/02/2025	27/02/2025	Act. ROAD/82103080
50176745	Middle of both lanes (RD: CW Pothole)	Opposite 5	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	11/03/2025	12/03/2025	Act. ROAD/82103865
50176841	2 potholes (RD: FW HRA Pothole)	Outside Sundays vets	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	12/03/2025	13/03/2025	Act. ROAD/82103944
50176936	Rocking kerb needing reset (RD: FW Kerb Dislodged/Rocking)	Just down from 132	RD: Cat 3 - 60 Day	Job Complete	14/03/2025	17/03/2025	Act. ROAD/82104013
50177043	Potholes on footway (RD: FW HRA Pothole)	Outside 86	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	17/03/2025	18/03/2025	Act. ROAD/82104072
50179166	Pothole on walkway (RD: FW HRA Pothole)	Entrance to Hunters Tryst car park	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	28/04/2025	29/04/2025	Act. ROAD/82105496
50179267	Pothole (RD: CW Pothole)	Outside 13	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	29/04/2025	30/04/2025	Act. ROAD/82105551

Site History Report

Effective: 01/01/2023 to 23/02/2026

Service: Roads General

Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00

Display Action Officer: No

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
	Asset: 1.00	Asset - Locn.: Whole Street		Feature Type: Road Asset		Area: South West Locality	
50181667	Damaged / leaning cycling lane sign Please cut down and make the hole safe from trips - cheers (RD: Unlit Sign Damaged/Missing)	Outside number 47	RD: Cat 2 - 5 Day	Job Complete	18/06/2025	20/06/2025	Act. ROAD/82107122
50181668	Damaged / leaning cycling lane sign Please cut down and make the hole safe from trips - cheers (RD: Unlit Sign Damaged/Missing)	Outside 50/52, opposite Swanston Av	RD: Cat 2 - 5 Day	Job Complete	18/06/2025	20/06/2025	Act. ROAD/82107123
50182623	Pothole (RD: CW Pothole)	Outside 65	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	14/07/2025	14/07/2025	Act. ROAD/82107765
50182624	Pothole (RD: CW Pothole)	Outside 72	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	14/07/2025	14/07/2025	Act. ROAD/82107766
50182625	Pothole (RD: CW Pothole)	Outside 59	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	14/07/2025	15/07/2025	Act. ROAD/82107767
50184948	2no potholes (RD: CW Pothole)	Outside no58	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	23/09/2025	23/09/2025	Act. ROAD/82109181
50186758	Potholes (RD: CW Pothole)	outside 70 Oxgangs Road	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	11/11/2025	14/11/2025	Act. ROAD/82110369
50186759	Pothole (RD: CW Pothole)	Outside 58 just before the traffic island	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	11/11/2025	14/11/2025	Act. ROAD/82110370
50186763	Pothole (RD: CW Pothole)	At bus stop	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	11/11/2025	13/11/2025	Act. ROAD/82110374
50187431	Pothole (RD: CW Pothole)	Outside 58 beside road island	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	25/11/2025	01/12/2025	Act. ROAD/82110859
50187432	Potholes (RD: CW Pothole)	Outside 18 at bus stop	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	25/11/2025	01/12/2025	Act. ROAD/82110860
50187890	Potholes (RD: CW Pothole)	63 to 65 Oxgangs Road.	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	02/12/2025	08/12/2025	Act. ROAD/82111191
50187891	Potholes (RD: CW Pothole)	From 57 to 59	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	02/12/2025	08/12/2025	Act. ROAD/82111192
50188133	Pothole (RD: CW Pothole)	Outside dental at bus stop	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	05/12/2025	08/12/2025	Act. ROAD/82111383
50188347	Pothole (RD: CW Pothole)	Outside 13	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	11/12/2025	12/12/2025	Act. ROAD/82111549
50188803	Pothole (RD: CW Pothole)	Outside dentist before bus stop	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	23/12/2025	29/12/2025	Act. ROAD/82111905
50189521	Pothole (RD: CW Pothole)	Outside 58 before road island	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	12/01/2026	13/01/2026	Act. ROAD/82112497
50189924	Pothole at bt manhole needing HRA overlay (RD: CW Pothole)	Outside 72	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	19/01/2026	21/01/2026	Act. ROAD/82112824
50190159	Pothole (RD: CW Pothole)	Outside nursery next to manhole	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	21/01/2026	22/01/2026	Act. ROAD/82112998

Site History Report

Effective: 01/01/2023 to 23/02/2026
Service: Roads General
Site: Oxgangs Road (7900971)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
	Asset: 1.00	Asset - Locn.: Whole Street		Feature Type: Road Asset		Area: South West Locality	
50190160	Pothole at bus stop (RD: CW Pothole)	Outside dental building	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	21/01/2026	22/01/2026	Act. ROAD/82112999
50190577	5 pothole areas needing HRA overlays (RD: CW Pothole)	Between caistayne view and Swanson road	RD: Cat 3 - 60 Day	Job Scheduled	28/01/2026	22/04/2026	Est. ROAD/82113352
50191611	Patch 1 (RO: Permanent Patching)	Outside of dental surgery	RO: Programmed Works	Job Complete	11/02/2026	15/02/2026	Act. ROAD/82114222
50191956	Please reinstate markings after patching works (RD: Markings Refresh)	Outside of Dental practice	RD: Cat 4 - Programmed	Job Complete	15/02/2026	17/02/2026	Act. ROAD/82114552
50191991	3x2 patch (RD: CW Cracked/Broken)	Outside of 74	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	15/02/2026	16/02/2026	Act. ROAD/82114504