

60264 Basic Household Starter Packs for Refugee Resettlement

For the purposes of this request, a “basic household starter pack” refers to the standard furniture, mattresses and household appliances provided to refugees when moving from temporary accommodation into permanent accommodation in Edinburgh. This includes arrangements where provision is delivered through partner organisations, such as Fresh Start.

Unless stated otherwise, I would be grateful if the information could cover the financial years 2022/23, 2023/24 and 2024/25 (to date).

I would kindly request the following information:

Delivery arrangements

Confirmation of whether basic household starter packs are provided directly by the Council or through partner organisations.

[The City of Edinburgh Council provides Households Starter Packs directly.](#)

Where partner organisations are involved (including Fresh Start), the nature of the arrangement (for example, grant funding or service agreement).

[Not applicable.](#)

Overall expenditure

The total annual expenditure by the Council on basic household starter packs for each of the years listed above.

2022/23:	£85,251.60
2023/24:	£80,339.71
2024/25:	£67,285.42
2025/26:	£49,357.56 (to date)

Costs by item category (aggregated)

Where this information is held, please provide the total annual expenditure and, if available, the average unit cost for the following categories:

- mattresses
- beds and bed frames
- sofas or other seating
- wardrobes or storage furniture
- tables and chairs
- washing machines
- cookers / ovens / hobs
- fridges or freezers
- any other standard items included in the starter pack

If unit costs are not recorded, aggregated figures (such as total spend per category or average cost per household) would be sufficient.

We are unable to provide the spend breakdown by the categories requested as the cost to the Council of locating, retrieving and providing the information exceeds the statutory maximum of £600.

However, the average cost per household for the years requested is:

2022/23:	£3,410
2023/24:	£5,021
2024/25:	£3,738
2025/26:	£4,487

Suppliers and procurement arrangements

The name(s) of the main suppliers used for these items (where held).

The items in Household Starter Packs are ordered through the Council's contracted service provider, The Furnishing Service Ltd. (TFS).

The relevant contract or framework arrangement under which these items are procured, including contract start and end dates.

Framework for Supply of Domestic Furnishing and White Goods to Temporary Accommodation Properties on Scotland Excel: Council Ref: CT1592.

Start date - 14/01/2026; End date without extensions - 13/01/2028; End date with extensions - 13/01/2030.

Standards and specifications

Any general specifications or minimum standards applied to mattresses and household appliances (for example, whether items are new or refurbished, warranty requirements, or safety standards), where such information is held.

All items are supplied new.

A standard list of items normally included in a basic household starter pack, if available.

While there may be small variations between households, a Refugee New Home Starter Pack would typically include:

- bed frames, mattresses and bedding appropriate to size and ages of the household
- sofa(s) and chairs appropriate to size of family, coffee table
- bedroom wardrobes
- dining table and chairs appropriate to size of family
- white goods, e.g. washing machines, cookers, fridge, freezers, microwave
- floor coverings (carpet/vinyl as appropriate)

- curtains/blinds
- crockery, cutlery, pots and pans
- iron, ironing board, vacuum cleaner

Volumes (high-level)

For each year, the number of households supported through the provision of basic household starter packs, or the closest equivalent figure held.

2022/23:	25 households
2023/24:	16 households
2024/25:	18 households
2025/26:	11 households

For the avoidance of doubt, the information supplied is in relation to households resettled in Edinburgh under UK Government resettlement schemes, e.g. the United Kingdom Refugee Scheme (UKRS), Afghan Resettlement Programme (ARP), etc.