

## 60252 Systems and Contractual Arrangements

Please provide the information held by your authority in relation to the questions below. This request relates only to systems and contractual arrangements and does not seek any personal data.

This request is for factual information about systems and contracts and does not seek confidential pricing, security details, or supplier intellectual property.

What Financial and HR Enterprise Resource Planning (ERP) system or systems are currently used by your authority?

Specific details on systems used are withheld under Section 30(c) - Prejudice to effective conduct of public affairs – Cyber-security.

For each ERP system identified, what are the contract start and contract end dates, including any extension options where known?

These services are provided by CGI as part of our outsourced ICT contract which started 01/04/2016, is currently due to expire on 31/03/2029, but can be further extended to 31/03/2035.

Was the implementation of the ERP system undertaken directly with the software supplier, or through a third-party implementation partner?

Via third-party implementation partners.

If an implementation partner was used, please provide the name of the partner organisation.

How does your authority collect payments from individuals, for example council tax, business rates, fines, rents, waste services, licensing, or similar charges?

What payment platform or system is currently used to facilitate these payments?

As detailed above, this information is withheld under Section 30(c) - Prejudice to effective conduct of public affairs (Cyber-security).

How was the payment platform procured, for example via a public sector framework, open tender, or direct award?

The CGI contract was awarded by Competitive Dialogue, via OJEU Notice. This Notice is published on the Public Contracts Scotland website at:

[https://www.publiccontractsscotland.gov.uk/search/show/search\\_view.aspx?ID=OCT222352](https://www.publiccontractsscotland.gov.uk/search/show/search_view.aspx?ID=OCT222352)

What are the contract start and contract end dates for the payment platform, including any extension options where known?

These services are provided by CGI as part of our outsourced ICT contract which started 01/04/2016, is currently due to expire on 31/03/2029, but can be further extended to 31/03/2035.