

60138 Stair Cleaning

I understand that the council considers stair cleaning to be a mandatory service. However, I am seeking clarification, as it is my understanding that stair cleaning is not provided uniformly across all properties within the city, and therefore not all tenants are paying for this service.

I would appreciate confirmation of the following:

Whether stair cleaning is provided and charged consistently across all properties, and

If not, on what basis certain properties are included while others are excluded from the service.

I believe it is reasonable to request transparency and equal application of charges where a service is described as mandatory.

For Council tenants that are within the stair cleaning service contract, there is a mandatory charge of £4.56 per fortnight and owners are billed annually. There are several occasions where the accommodation is supported, and therefore the charge is exempt.