

60069 Telecare Service

Can you please provide the following information.

The name and email of the person within the Adult Social Care Department who is responsible for Assistive Technology/Telecare commissioning.

Fiona Steiner, Senior Manager - Fiona.Steiner@edinburgh.gov.uk

The name and email of who is responsible for the Technology Enabled Care Analogue to Digital switchover in relation to ARC and Telecare.

Craig O'Donnell, Service Manager – Craig.ODonnell@edinburgh.gov.uk

The total number of service users on your Telecare service?

There are 8,206 connections.

The total number of service users on your telecare service who still have analogue dispersed in place?

Zero.

The total number of service users on your telecare service who have a digital dispersed in place?

All service users, with the exception of those living in sheltered housing schemes – Please refer to A6 below.

How many sheltered schemes do you have? And how many have not had a digital upgrade as of yet?

We have up to 64 sheltered housing schemes. They have not had a digital upgrade yet.