

59850 Dog Food Product Recalls

Please provide details of any records held by your authority between 1st January 2020 and 31 December 2025 (past 5 years) relating to dog food product recalls, withdrawals, or safety incidents.

This includes (where held):

Total number of complaints received each year.

2020 - 0

2021 - 0

2022 - 0

2023 - 1

2024 - 0

2025 - 1

Whether an inspection or sampling activity was undertaken.

In relation to the complaint received in 2023, the matter was referred to the local authority where the manufacturer was based. The manufacturer had their retained sample tested for quality and safety and the results were satisfactory.

With regards to the complaint received in 2025 the premises were visited and inspected and there was no evidence found of moist dog food being stored in damaged packaging.

Whether correspondence with the FSA was undertaken.

The complaint in 2023 was referred to Food Standards Scotland (FSS).

Any enforcement or advisory actions taken.

No enforcement action was taken on either occasion. Advice was offered in relation to the potential hazards of damaged packaging.

For each dog food product incident recorded by your authority during this period, please provide the following information where available.

Per product incident:

The year the incident occurred.

One incident in 2023.

One incident in 2025.

The name of the manufacturer.

The brand name of the product.

The product name.

This information is withheld under Part 9 of the Enterprise Act 2002 (Restrictions on Disclosure).

How the incident was classified by your authority (e.g. recall, withdrawal, advisory, investigation)

Both incidents were investigated and, in relation to the 2025 incident, advice was provided.

The hazard identified (for example, but not limited to: Salmonella, Listeria, Campylobacter, E. coli, or other bacteria; detection of foreign objects; nutritional deficiencies or imbalances; presence of undeclared allergens; and packaging issues.

Complaint in 2023 related to an allegation of contamination of product.

Complaint in 2025 related to a packaging issue.

The action taken by your authority (e.g. complaint logged, inspection conducted, enforcement action)

Complaint in 2023 was logged and referred to relevant local authority.

Complaint in 2025 was logged and the premises were inspected.