

59648 Public Toilets

We would like to request all data held for 2024 and 2025 for the following points:

A list of all male, female, gender neutral and disabled public toilets covered, managed, cleaned and maintained by the council.

Please refer to the list below.

- Bruntsfield Links, (has accessible toilet) 10am to 7pm
- Harlaw (near visitor centre) Pentlands, (portacabins) 10am to 6pm
- Hawes Pier, South Queensferry (has accessible toilet and Changing Places) 10am to 6pm
- Castle Hill, 10am to 8pm
- Colinton, 300A Colinton Road (has accessible toilet) 10am to 7pm
- Cramond 10am to 7pm
- High Street, South Queensferry (has accessible toilet) 10am to 7.30pm
- Inverleith Park (has accessible toilet and Changing Places) 10am to 6pm
- Lauriston Castle 10am to 4pm
- Leith Links (has accessible toilet and Changing Places) 10am to 6pm
- Meadows, Hope Park (has accessible toilet) 10am to 7.30pm
- Middle Meadows Walkway (has accessible toilet and Changing Places) 10am to 6pm
- Portobello, Pipe Lane (has accessible toilet) 10am to 8pm
- Portobello, Bath Street (has accessible toilet) 10am to 8pm
- Princes Street Gardens Ross Bandstand (has accessible toilet) 10am to 7pm
- Princes Street Gardens West (has accessible toilet) 10am to 8pm
- Saughton Park, Courtyard (has accessible toilet) Monday to Friday 9.30am to 4pm
- Saughton Park, Winter Gardens (has accessible toilet) Monday to Friday 9am to 3.15pm Saturday / Sunday 9am to 1.30pm
- Stockbridge, Hamilton Place 10am to 7.30pm
- Taylor Gardens, (has accessible toilet) 10am to 7pm

The Street Name or Location of where these male, female, gender neutral or disabled public toilets are located.

Please refer to the list below.

- Bruntsfield Links, - 99 Bruntsfield Place, Edinburgh, EH10 4ES

- Hawes Pier, South Queensferry - Newhalls Road, South Queensferry, Edinburgh, EH30 9TB
- Castle Hill - 356 Castlehill, Edinburgh, EH1 2NF
- Colinton - 302 Colinton Road, Edinburgh EH13 0LE
- Cramond - 30 Cramond Village, Cramond, Edinburgh, EH4 6NU
- High Street, South Queensferry, EH30 9HN
- Inverleith Park - Arboretum Place, Edinburgh, EH3 5NY
- Lauriston Castle - 2 Cramond Road South, Edinburgh, EH4 6AD
- Leith Links - 7 Links Place, Leith, Edinburgh ,EH6 7EZ
- Meadows, Hope Park - Hope Park Crescent, The Meadows, Edinburgh, EH8 9NA
- Middle Meadows Walkway - Middle Meadow Walk, Edinburgh, EH3 9GE
- Portobello, Pipe Lane, Edinburgh, EH15 1BR
- Portobello, Bath Street, Edinburgh, EH15 1BR
- Princes Street Gardens, Ross Bandstand, off Princes Street, Edinburgh, EH2 2HG
- West End (opposite South Charlotte Street), Edinburgh, EH2 4AH
- Saughton Park, Courtyard - Balgreen Road gate, east end of the park (EH11 3BG).
- Saughton Park, Winter Gardens - Balgreen Road gate, east end of the park (EH11 3BG).
- Hamilton Place - 1 Hamilton Place, Edinburgh, EH3 5AU
- Taylor Gardens - 3 Mill Lane, Leith, Edinburgh, EH6 5LW

Any cost charges applicable for using these male, female, gender neutral, or disabled public toilets.

No costs are applied.

The actual recorded times male, female, gender neutral and disabled toilets were opened and closed each day (the physical time they were opened and closed, not just the advertised times)

This Information is not recorded.

The number of times each male, female, gender neutral and disabled public toilet has been:

- a. Cleaned, checked, refilled and replenished daily

There are six public conveniences throughout the city that have static cleaners in them, who clean, check, refill and replenish through the day.

The remaining public conveniences are serviced by a mobile cleaning team, which cleans, checks, refills and replenishes at least three times a day.

b. Deep cleaned in each year

Deep cleaning is not included within our Facilities Management service provision. All cleaning activities are carried out in accordance with our standards set out in our Service Level Agreement.

A list of the times each male, female, gender neutral and disabled public toilet has been closed, never opened at all on a day, or out of order by instance, the time period they were closed and out of order for, and the reason for each instance.

This information is not recorded.

The number of times each male, female, gender neutral or disabled public toilet has been vandalised, damaged or forced out of order by members of the public.

There are four recorded reactive jobs for the financial year 2024/25.

The number of times each male, female, gender neutral or disabled public toilet has suffered from faults, wear and tear, and general plumbing issues requiring repair or replacement of facilities.

The number of times each male, female, gender neutral or disabled public toilet has suffered from faults, wear and tear, and general plumbing issues requiring repair or replacement of facilities is 139.

In respect of points (8) and (9) above, a summary of the damage/vandalism/issue and the timeframe taken from reporting or noting of the issue to repair.

Please refer to the table below.

Bath Street Public Convenience	Reported	Closed
Electrician required to attend as there has been vandalism in gents and a hand drier has been ripped off wall - there are live wires exposed and the attendants have had to close the toilets. Engineer to attend and make safe.	24/10/2024	24/10/2024
To supply and fit 2 No. new stainless-steel sinks KWC DVS Anti Vandal Security Hand Wash Basins with concussive taps inclusive of new pipework to feed them. Please see picture for reference.	03/05/2024	20/05/2024
Colinton Public Convenience	Reported	Closed
Please attend and repair the cubicle door, located in the ladies toilets as doesn't lock after being vandalised.	06/05/2024	07/05/2024
Please attend and repair the cubicle door, located in the ladies toilets as the door and lock have been damaged by	17/06/2024	19/06/2024

vandalism. The client has advised that a new door and lock is needed.		
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In respect of points (8) and (9), the cost of each instance to the council of restoring, repairing, or reinstating facilities to working order.

Please refer to the table below.

	Result of vandalism	Reactive Repairs & Maintenance
Bath Street Public Convenience	£1,730	£0.00
Colinton Public Convenience	£580	£0.00
Grand Total	£2,310	£0.00
Restoring and Repairing Public Toilets. 135x	£0.00	£52,441

Grand Total spent on vandalism, restoring, repairing, or reinstating facilities to working order - **£54,751.**

The number of complaints and a summary of each complaint received about public toilets to the council split by:

- Facilities (or lack of)
- Closures
- Cleanliness
- Damage/non-working items
- Anything else that does not fall into the above categories with a summary

Facilities (or lack of) - This information is not recorded.

Closures – 18 complaints in 2024; 26 in 2025.

Cleanliness – 17 complaints in 2024; 12 in 2025.

Damage/non-working items – 17 complaints in 2024; 5 in 2025.

Anything else that does not fall into the above categories with a summary

- Community Toilet Scheme – 13 complaints in 2024; 7 in 2025.
- New Litter Bin Request – 17 complaints in 2024; 5 in 2025.

For all male, female or gender neutral toilets, a breakdown of which has baby changing facilities.

Please refer to the list below.

- Hawes Pier, South Queensferry (has accessible toilet and Changing Places) 10am to 6pm
- Inverleith Park (has accessible toilet and Changing Places) 10am to 6pm
- Leith Links (has accessible toilet and Changing Places) 10am to 6pm
- High Street, South Queensferry (has accessible toilet) 10am to 7.30pm

For all disabled toilets, a list of what accessible/disabled features each toilet has.

South Queensferry Hawes Pier, Leith Links, Middle Meadow Walkway, Inverleith all offer the below features:

Includes a ceiling-mounted hoist, an adult-sized high-adjustable changing bench, a peninsular toilet with space for carers on both sides, an emergency pull cord that reaches the floor. The units provide generous circulation space, supportive grab rails, and accessible handwashing facilities, giving visitors a safe, dignified place for personal care.