

02/02/2026

Enquiry Trace Form - Preview

Enquiry: 2066667

Logged by: Verint CRM Connector

on 30/12/2025 22:18

Service: Roads General

Classification: Request for service

Subject: Road: Defective / Damaged

Desc.:

Site: Spylaw Street (7901003), Colinton, Edinburgh, City of Edinburgh

Site Address: Spylaw Street

Area: South West Locality

Location: Various areas of cracked tarmac and holes. The road is not in good condition and has been like this for at least 1 year. I injured myself falling.

Ward: 08-Colinton/Fairmilehead

Customer: 2053586

Time: 30/12/2025 22:18

Method: Web

Name: [REDACTED]

Mobile: [REDACTED]

Address: 15 Larch Tree Way
Banchory
AB31 5BB

Email: [REDACTED]

Current Status:

No. Effective	Status	Officer	Follow up Date
3 31/12/2025 11:54:30	No Actionable Issue	[REDACTED]	

Notes: No actionable defect found at the location provided when inspected

Status history:

No. Effective	Status	Officer	Notes
2 31/12/2025 11:33	Enquiry Raised	[REDACTED]	Claim form sent 31/12/2025
1 30/12/2025 22:18	Enquiry Raised	[REDACTED]	

Revised Status:

Name : Signed : Date : Time :